JENNIFER R. MILLER, Ed.D., MPA

Associate Teaching Professor | University College, Success by Design | Arizona State University
Jennifer.Miller@asu.edu

ACADEMIC APPOINTMENTS

Associate Teaching Professor | Arizona State University, University College 2026-Present
Assistant Teaching Professor | Arizona State University, University College 2021-2026
Instructor | Arizona State University, University College 2016-2021
Joint appointment with the College of Integrative Sciences and Arts, 2019-2021
Faculty Associate | Arizona State University, University College 2012-2016
Part-Time Faculty | University of Phoenix 2006-2013

EDUCATION

Ed.D., Educational Leadership - Higher Education | Northern Arizona University 2023
Dissertation: "Don't Be in Your Own Head Too Much": How Autistic First-Year Students Build Academic and Social Support
Master of Public Administration | Arizona State University 2000
B.A., English | Arizona State University 1996

TEACHING & CURRICULUM LEADERSHIP

More than 120 course sections taught since 2012 across campus immersion, online, and synchronous modalities.

- Lead and maintain shared curriculum across student-success courses, developing course frameworks, assessments, lesson plans, faculty resources, and implementation supports used across instructors and sections.
- Redesigned the LEAD first-year sequence around critical thinking, problem-solving, student development, faculty connection, and peer coaching, with ongoing use of survey and persistence data to guide iteration.
- Mentor and train faculty through curriculum workshops, faculty forums, mentor pods, and shared teaching resources focused on student-centered facilitation and consistent implementation.

Selected Courses

- UNI 110 Critical Thinking and Inquiry
- ASU 121 Creative Problem-Solving in Action
- UNI 120 Problem-Solving for Success
- UNI 220 Mindset Connections
- ASU 120 / ASU 150 LEAD first-year courses
- TWC 214 Storytelling with Data
- UNI 194 Special Topics: Focusing on Academics

SELECTED STUDENT SUCCESS & INNOVATION LEADERSHIP

Academic Recovery / Achievement Support Accelerator Program (ASAP) | Design Team 2023-2025
Member and UNI 220 Curriculum Redesign Lead

- Served on the design team for the grant-funded University Innovation Alliance Scaling Academic Recovery project and led the UNI 220 redesign, integrating peer coaching, structured reflection, tutoring/SI, and retake support.
- In Fall 2024, 81% of ASAP participants met with their embedded peer coach at least once; participants posted the largest average GPA increase among comparison groups (+0.16 vs. +0.06), and the share in good academic standing rose from 9% to 42% by term end.

LEAD Program Redesign | Curriculum Redesign Lead; continuing curriculum stewardship 2020-Present

- Built an integrated first-year learning experience, trained faculty, maintained shared curriculum, and used student outcomes and perception data to guide improvement.

Learning Engineering Institute Design Events | Collaborator 2026

- Partnered with the Learning Engineering Institute to develop and host two cross-discipline design events focused on prototyping practical solutions for first-generation student success and addressing GenAI literacy.

SELECTED STUDENT SUCCESS & INNOVATION LEADERSHIP (CONTINUED)

Self-Leadership by Design | Course Designer 2023

- Developed a one-credit online course focused on metacognition, goals and motivation, habits, help-seeking, interdependence, and support networks for online learners in partnership with ASU Online and W. P. Carey.

LEAD Math 117 Boot Camp | Designer / Dean's Leadership Fellow 2023

- Used early course data to identify students needing support, coordinated tutoring and outreach, and iterated event design using student feedback.

ASU 121 Creative Problem-Solving in Action | Curriculum Designer

- Designed data-informed, community-focused learning experiences integrating survey development, data collection and visualization, evidence-based solution design, stakeholder communication, and a public showcase.

SELECTED PRESENTATIONS & SCHOLARSHIP

"Serendipitous Landscapes: A Narrative History of Disability Accessibility at Arizona State University" | AERA Annual Meeting, Los Angeles 2026

First author; roundtable presentation.

"Before They Fail: What Academic Recovery Teaches Us About Gateway Course Students" | Gardner Institute Symposium on Transforming the Postsecondary Experience, Chicago 2025

"Leveraging Connection to Improve Access to Higher Education: A Student and Faculty Case Study Discussion" | AERA Annual Meeting, Denver 2025

Symposium co-organizer and presenter.

Invited presentations: "Achievement Support Accelerator Program Updates and Learnings" and "Academic Recovery Initiative Lessons Learned & Adaptations" | University Innovation Alliance 2024

Co-presenter.

"Dying Fire - A Prescription for Perpetual Procrastination" | NACADA Annual Conference Preconference Workshop 2018

Co-presenter.

UNIVERSITY LEADERSHIP & SERVICE

- Assistant Director, Success by Design, University College, 2025-2026 - Concurrent administrative appointment supporting student-success implementation, faculty support, curriculum consistency, and improvement.
- Digital Learning Leaders, Arizona State University, 2025-Present - University-level advisory team addressing learning technology concerns and implications for teaching and learning.
- ASU Autism Center, College of Health Solutions, Invited Member, 2025.
- University College Standards Committee, 2021-Present - Contributed to bylaws, faculty feedback processes, and policy research.
- Success by Design Faculty Annual Evaluation Committee, Chair / Member, three terms - Created standardized templates and review structures for annual faculty review.
- University College Faculty Promotion Committee, Member, two terms - Created templates and tools used in promotion review.
- Success by Design Policy Team, 2021-Present - Contributed to unit policy interpretation and implementation.
- Faculty Mentor and Trainer, 2016-Present - Mentored full-time and associate faculty and facilitated curriculum workshops, faculty forums, mentor pods, and LEAD huddles.
- Student Organization Advisor - GEAR UP Alumni Club (2025-Present), Wake Devils (2025-2026), Devil2Devil (2026-Present).
- Proposal for University College Representation in Academic Senate, 2022-2023 - Developed and coordinated approval of the proposal and first senator election.

RECOGNITION & GRANTS

- Nominee, Career Faculty Association Outstanding Service Award, Arizona State University, 2026.
- University College Dean's Leadership Fellow, 2023-2024.
- LEAD Math Boot Camp, Make It Happen Mini Grant, University College, $5,000, 2023.
- Outstanding Early-Career Teaching Award, Runner-Up, University College / Academic Success Programs, 2019.