Dan Gillmor—CV

Phone: +1.650.353.2928 (M) Email: dan.gillmor@asu.edu

Work websites: cronkite.asu.edu and newscollab.org

Personal website: dangillmor.com

Employment

- January 2008 Present: Professor of Practice, Walter Cronkite School of Journalism and Mass Communication, Arizona State University; I visit Phoenix regularly, and co-teach online classes in digital media literacy
- January 2018-present: Co-founder of the ASU News Co/Lab, a collaborative lab
 working to improve the information ecosystem by focusing primarily on the demand
 side of the supply-demand equation. The lab's initial funders included the Facebook
 Journalism Project; Craig Newmark Philanthropies; Rita Allen Foundation;
 Democracy Fund; and News Integrity Initiative
- January 2006 August 2009: Fellow, Berkman Center for Internet & Society, Harvard University; worked on media-related projects, with a focus on the developing phenomenon of citizen journalism
- January 2006 December 2007: Lecturer and I.F. Stone Teaching Fellow, University of California, Berkeley, Graduate School of Journalism; co-taught courses in digital media and worked on expanding citizen journalism's reach and value
- January 2005 December 2005: Founder, Grassroots Media Inc.; created a Bay Area online journalism project, Bayosphere, which proved unsuccessful and was later sold to Backfence Inc.
- September 1994 January 2005: *San Jose Mercury News*, columnist, editor; as a columnist I wrote about business and technology including tech policy
- October 1999 October 2004: Visiting lecturer, University of Hong Kong's Journalism and Media Studies Centre; for 5 weeks each fall, taught new-media class
- September 1988 September 1994: *Detroit Free Press*, reporter; covered regional issues, including race relations, and technology
- January 1984 September 1988: *Kansas City Times*, reporter; roaming correspondent covering social, political and economic trends, with a focus on rural America
- 1980 1983: Valley Voice and Times-Argus (Vermont), reporter
- 1971 1978: Musician, producer; self-employed; my band recorded two albums and toured widely, mostly around New England

Other Professional Activities (current/recent)

- Senior Fellow, Cyber Civilization Research Center, Keio University, Tokyo
- Frequent commentator on various online sites.

- Frequent speaker and guest lecturer at universities; in past few years this has included visits to (among others) Harvard University, the University of Hong Kong, Nanyang Technological University (Singapore), Tecnológico de Monterrey (Mexico), Nanjing University, Cairo University; Keio University (Tokyo), Yerevan (Armenia) State University, Washington and Lee University, University of Missouri, Louisiana State University, Lehigh University, University of Vermont, University of Zagreb and Champlain College
- Board of Directors: Signals Network, a nonprofit that works to help whistleblowers; formerly long-serving board member at First Amendment Coalition and other nonprofits
- Advisor to media-related companies and nonprofits; over the years those have included News Deeply, a collection of journalism ventures; FON, a collaborative Wi-Fi company based in Madrid; Global Voices Online, a nonprofit blogging network; and the Digital Media Law Project, a Berkman Center-based project (also a cofounder)
- Investor in several media companies including Wikia, a privately held consumer wiki service now known as Fandom.com
- Co-founder, Dopplr.com, an online travel service and "social atlas" (purchased by Nokia in October 2009)

Education

University of Vermont

• B.A. 1981 Political Science; Cum Laude, Phi Beta Kappa

Journalism Fellowships

- Knight-Wallace Fellowship, University of Michigan (1986-87)
- Herbert Davenport Fellowship in Business and Economic Reporting, University of Missouri School of Journalism (1982)

Memberships (Current and selected former)

- Investigative Reporters and Editors
- Society of American Business Editors and Writers
- Association for Education in Journalism and Mass Communication

Books

- *We the Media* (2004), the first book to explain the reach and significance of what was becoming known at the time as citizen media; has been translated into a number of languages, most recently Arabic
- *Mediactive* (2010), a rethinking of media literacy for the Digital Age; translated into Japanese, Chinese, and Armenian
- *Permission Taken* (in progress), looking at how governments and corporations are taking control of technology and communications away from users, and how we can take it back

Journal Publications

- "Towards a New Model for Journalism Education," *Journalism Practice*, Volume 10, 2016, Issue 7
- "The Promise of Digital," The Cairo Review of Global Affairs, Winter 2015

Other Online

- Led a MOOC (massive open online course) in digital media literacy in 2015, a joint project by ASU and edX; this was ASU's first MOOC
- Current (though infrequent) blogging at dangillmor.com
- Twitter (@dangillmor) on many topics including media criticism and journalism's future; approximately 46,000 followers on Twitter

Speaking

Keynotes, panels, workshops and other appearances at conferences around the world. In the past several years these have included (among many others):

- Association for Education in Journalism and Mass Communication (several cities)
- World Journalism Education Congress (several cities)
- International Journalism Festival (Perugia, Italy)
- Highway Africa (Grahamstown, South Africa)
- Freedom to Connect conference (Washington)
- National Conference on Media Reform (Denver)
- "Can We Trust Our News" symposium, Dublin
- Personal Democracy Forum, New York
- Global Editors Network News Summit, Paris and Barcelona
- Open Source Conference, Portland, Oregon
- Knight Foundation Media Learning Seminar, Miami
- East-West Center International Media Conference, Seoul
- Online News Association, San Francisco
- Poynter Institute Journalism Ethics Forum, New York

Recent articles in traditional and online press

In the past few years I've written regularly for the *Guardian*, *Slate*, *Backchannel* and other publications, including the following pieces:

In the *Atlantic*

- "What CNN Got Right About the Presidential Race" Nov. 2, 2016
- "How One Reporter Turned to His Readers to Investigate Donald Trump," Dec. 21, 2016
- "Fighting Politicians' War on Truth," Sept. 16, 2016
- "The New Editors of the Internet" Aug 22, 2014
- "Is Silicon Valley the New Wall Street?" Jul 30, 2014

In Slate

- "Google Is Making a Powerful Change in Its Devices," May 8, 2019
- "Hillary Clinton's Technology Policy Is Surprisingly Solid," June 29 2016
- "Mobile Carriers Shouldn't Get Into the Ad-Blocking Business," June 9 2016
- "Mark Zuckerberg Needs to Dump Peter Thiel From the Facebook Board of Directors. He Won't. "May 26 2016
- "Encryption Technology Could Help Corporate Fraudsters. We Still Need to Fight for It." April 27 2016
- "Why It's So Funny That Republicans Are Upset With Facebook for 'Censoring' News," May 11, 2016
- "Intel's Andy Grove Was Brilliant, Paranoid, and Prophetic. No Wonder Silicon Valley Reveres Him," March 22 2016
- "Why Don't Tech Reviews Discuss Gadget Security and Privacy?" Feb. 17, 2016
- "Finally, There Are Decent Mobile Options for International Travelers" Jan. 21 2016
- "Parents: This Holiday Season, Do Not Buy Internet-Connected Toys for Your Kids" Dec. 3 2015
- "The Justice Department's Newest, Strangest Attempt to Gain Access to Suspects' Smartphones," Oct. 29 2015
- "Will Apple's Control-Freakery Turn Personal Computers Into Big iPhones?" Sept. 23 2015
- "This Might Be the Best Internet Service Provider in the U.S.," Aug. 26 2015
- "Tech Companies and Carriers Should Be Legally Required to Issue Updates That Fix Security Flaws," July 30 2015
- "We Cheer for Robots Because We Admire Their Creators" June 9 2015
- "Finally, a Victory in the War Over Who Will Control the Devices We Use" May 12 2015
- "The Public Deserves to Know Exactly What's in the Trans-Pacific Partnership" April 13 2015
- "So Sayeth GoogleThe search engine should not be the arbiter of truth." March 13 2015 (With David Weinberger)
- "Tech Whiplash: Obama Endorses, Then Undermines, Encryption" Feb. 18 2015
- "By Blocking Virtual Private Networks, Netflix Is Undermining User Security" March 9 2016
- "The Problem at the Heart of Twitter's Like vs. Favorite Debacle" Nov. 5 2015
- "Controversial Trade Deal Could Thwart Computer Security Research and Tinkering" Oct. 15 2015
- "The Creator of the Internet Archive Should Be the Next Librarian of Congress" Sept. 10 2015
- "I Use an Ad Blocker to Stop Third Parties From Tracking My Web Browsing. I'm Not Sorry." Aug. 13 2015
- "We're Going to See a Lot More Hoaxes Like the Bogus "Twitter Sale" Story. Prepare Yourself." July 15 2015

- "Google's New, Killer Offerings Come With Some New, Killer Privacy Concerns" May 29 2015
- "United Should Thank, Not Ban, Researcher Who Pointed Out a Major Security Flaw Technology" April 22 2015
- "The Cult of SteveWhy Apple insiders are so worked up over two admiring Steve Jobs biographies." March 25 2015
- "When Tech Companies Betray Consumers, Why Don't They Own Up to It?" Feb. 27 2015
- "I Thought the FCC Chairman Would Kill Net Neutrality Forever. I Was Wrong."
 Feb. 4 2015
- "Google Can't Tell You When the Government Wants Your Data. Here's a Sneaky Solution." Jan. 29 2015
- "Plugging Up the HolesShould software-makers be held liable for the Sony hack?"
 Dec. 18 2014
- "Every Airline Should Use This Genius Armrest Design" Nov. 13 2014
- "Whose Device Is It Anyway?Samsung and Sprint won't let me install a privacy-enhancing operating system on my smartphone." Oct. 16 2014
- "Bono, Apple Creating "Irresistible" Music Format. Prepare to Buy the White Album Again." Sept. 18 2014
- "Welcome to the Indie Web Movement" April 25 2014
- "Tech Companies Help Make NSA Surveillance Possible—and They Can Help Stop It, Too" Nov. 22 2013
- "What's the Best Way to Tell Your Mother and Your Bosses Why They Should Protest Surveillance?" Sept. 20 2013
- "How Journalists Can Protect Themselves From the U.S. Government" May 15 2013
- "For Political Leaders, More Surveillance Is Always the Answer" Jan. 13 2015
- "How Yahoo Could Make Up for Its Controversial Decision to Sell Flickr Users' Photos" Dec. 4 2014
- "Mobile Carriers Are Officially Out of Control, but Congress Won't Rein Them In" Oct. 29 2014
- "Law Enforcement Has Declared War on Encryption It Can't Break" Oct. 1 2014
- "A Groundbreaking New Resource to Protect Journalists From DDoS Attacks" June 12 2014
- "In Praise of the Almost-Journalists: The overlooked advocate writers who are making a difference in online media." March 28 2014
- "A Book Is Never Really Done: We need better tools to let us keep updating e-books after their publication." Oct. 15 2013
- "A Microsoft Breakup in 2000 Could Have Spawned Amazing Innovations" Aug. 23 2013
- "Prepare for the New Cameras-Everywhere World; New technology means we'll only see more images like the New York Post subway-death photo." Dec. 12 2012

 In the *Guardian*:

- "The 'Internet Slowdown' protest for net neutrality needs to target regulators" Sept. 10, 2014
- "Ferguson's citizen journalists revealed the value of an undeniable video" 16 Aug 2014
- "OnePlus One phone review hitting the sweet spot" 11 Aug 2014
- "Is the internet now just one big human experiment?" 29 Jul 2014
- "Google doesn't want you to limit its ability to follow you around the internet" 26 Jul 2014"
- "If the FCC is going to kill net neutrality, it'll have to get through you and me first" 16 Jul 2014
- "No Facebook, no iPhone, no problem: how I declared my digital independence" 4
 Jul 2014
- "The 'right to be forgotten' doesn't mean we should be censoring Google results" 24 Jun 2014
- "The Uber revolution is just beginning, and no cabbie protest can stop it" 13 Jun 2014
- "A government ruled for net neutrality. Too bad it wasn't your government" 6 Jun 2014"
- "Google's driverless cars are a boon for safety and climate, but not for privacy" 2 Jun 2014
- "In the future, the robots may control you, and Silicon Valley will control them" 13 May 2014
- "The best way to protest net neutrality's end is with an Internet-wide slowdown" 8
 May 2014
- "The FCC is about to axe-murder net neutrality. Don't get mad get even" 24 Apr 2014
- "If Aereo wins at the supreme court and broadcasters pull TV off the air, so be it" 22 Apr 2014
- "As we sweat government surveillance, companies like Google collect our data" 18 Apr 2014
- "How to stop the next Heartbleed bug: pay open-source coders to protect us" 10 Apr 2014
- "Amazon Fire TV isn't the living room of the future you're looking for. This is" 2 Apr 2014
- "Obama's NSA phone-record law ignores the other (big) data we're giving away" 26 Mar 2014
- "March Madness: streaming video is a future money-mad telecoms don't get" 21 Mar 2014
- "Mark Zuckerberg called Obama about the NSA. Let's not hang up the phone" 13 Mar 2014
- "Rage against the monopolized machine: you should use products how you want" 6 Mar 2014
- "Snowden made cyber-geek nightmares true. Can 'private' be normal again?" 28 Feb 2014

- "Beware the WhatsApp hype: Mark Zuckerberg is no benevolent overlord" 20 Feb 2014
- "Comcast's takeover of Time Warner is a horrible deal for consumers" 13 Feb 2014
- "Get ready: the day we fight back against mass surveillance is coming" 6 Feb 2014
- "Why all the angst? Blogging is far from dead" 31 Jan 2014
- "Will non-profit foundations step up to save the internet?" 24 Jan 2014
- "Today's ruling against net neutrality: victory for telecoms, blow for rest of us" 14
 Jan 2014
- "The real CES takeaway: soon we'll be even more connected and have even less privacy" 10 Jan 2014
- "My 2014 resolution: stop my country from becoming a surveillance state" 5 Jan 2014
- "Call me an optimist, but the future of journalism isn't bleak" 27 Dec 2013
- "With robots and data, can Google keep to its promise not to be evil?" 19 Dec 2013
- "AT&T wants to know: how much would you pay for a little online privacy?" 13 Dec 2013
- "Six months after NSA story broke, Snowden looks even more patriotic" 6 Dec 2013
- "Buying technology gadgets on Black Friday usually isn't a great deal" 28 Nov 2013
- "Apple won the latest legal battle, but Samsung wins the size war with phablet" 23 Nov 2013
- "Thanks to WikiLeaks, we see just how bad TPP trade deal is for regular people" 13 Nov 2013
- "A simple question for new FCC chair Tom Wheeler: which side are you on?" 7 Nov 2013
- "Google, Yahoo et al have the power (and money) to fight back against the NSA" 1 Nov 2013
- "Has Big Tech got too big for its boots?" 19 Oct 2013
- "Protecting yourself online isn't as easy as it used to be, but it can be done" 12 Oct 2013
- "In praise of Richard Stallman, GNU's open sourcerer" 2 Oct 2013
- "The copyright cartel's plot to indoctrinate California kindergartens" 29 Sep 2013
- "Facebook 'likes' are protected free speech. I'll give a thumbs up to that" 20 Sep 2013
- "Hey Apple, give your users more control and we'll all win" 10 Sep 2013
- "The Washington Post embarks on Amazon adventure with Jeff Bezos" 4 Sep 2013
- "America's next president had better believe in restoring liberty" 29 Aug 2013
- "Thank you, Facebook Inc, but what developing nations need is net freedom" 21 Aug 2013
- "What we can all learn from the New York Times website outage" 14 Aug 2013
- "How should you protect yourself from cyber surveillance?" 10 Aug 2013
- "The Bradley Manning verdict is still bad news for the press" 30 Jul 2013
- "Point-scoring our web freedom" 27 Jul 2013
- "The internet advocates crusading for our privacy and security" 16 Jul 2013
- "Antitrusting Apple: the plot with publishers to hike ebook prices" 10 Jul 2013

- "America's founders would be horrified at this United States of Surveillance" 2 Jul 2013
- "Microsoft Windows 8.1: is the company finally waking up to the competition?" 28
 Jun 2013
- "I'd pay more for tech products with greater privacy from surveillance" 21 Jun 2013
- "The NSA surveillance fallout should be a turning point for the tech industry" 14 Jun 2013
- "Patent trolls are a serious threat to US innovation" 5 Jun 2013
- "Could WordPress be the next Tumblr?" 20 May 2013
- "Google, please be a benevolent internet overlord" 16 May 2013
- "Who will pay to watch YouTube?" 10 May 2013
- "Berkshire Hathaway and Warren Buffett: capitalism at its best and worst" 3 May 2013
- "The AP Twitter hack hoax exposes the need for 'slow news'" 23 Apr 2013
- "Oppose Cispa if you value any privacy in our digital world" 18 Apr 2013
- "Once again, TV executives are eager to stifle tech innovations like Aereo" 12 Apr 2013
- "In our digital world you don't own stuff, you just license it" 5 Apr 2013
- "Why everyone should register a domain name" 28 Mar 2013
- "Is the Computer Fraud and Abuse Act the 'worst law in technology'?" 20 Mar 2013
- "Lessons of Harvard's secret email search" 11 Mar 2013
- "Embrace the cloud computing revolution with caution" 5 Mar 2013
- "'Factivism' for every field: why Bono is right to want more data and evidence" 28 Feb 2013
- "What's next for books in the digital age? Outlook unclear" 22 Feb 2013
- "Ways of watching: how technology is changing our TV habits and content" 15 Feb 2013
- "Microsoft's new Surface Pro: Windows on a new world" 5 Feb 2013
- "Who should be the next head of the Federal Communications Commission?" 2 Feb 2013
- "TechCrunch's teachable moment: media sites must own the conversation" 25 Jan 2013
- "The lessons of the Atlantic's Scientology 'sponsor content' blunder" 16 Jan 2013
- "Remember Aaron Swartz by working against government abuses" 13 Jan 2013
- "Amazon's AutoRip: a great service with strings attached" 11 Jan 2013
- "Andrew Sullivan plans to serve Daily Dish by subscription" 3 Jan 2013
- "My bid for tech liberty: how have I done so far?" 29 Dec 2012
- "Why we all have a stake in the Freedom of the Press Foundation" 17 Dec 2012
- "Users will always pay dearly when Facebook votes with its wallet" 11 Dec 2012
- "UN internet regulation talks in Dubai threaten web freedom" 4 Dec 2012
- "America's dysfunctional patent system is stifling innovation" 30 Nov 2012
- "Republicans' brief flash of intellectual property insight" 23 Nov 2012
- "Big Media's failure to fulfil fourth estate function in 2012 election" 7 Nov 2012

- "The 2012 election and web freedom: who to vote for?" 4 Nov 2012
- "Android's smartphone OS upgrade issues need more than a quick fix" 28 Oct 2012
- "Margaret Sullivan: making waves as New York Times public editor" 26 Oct 2012
- "Padfone's take of combining phone and tablet soon will be thing of the past" 19 Oct 2012
- "Facebook's new business plan: from utility to monopoly" 8 Oct 2012
- "Maps: site of an epic territorial struggle between Apple and Google" 25 Sep 2012
- "Apple's iPhone 5 is brilliant but not best in class" 13 Sep 2012
- "Lenovo X1 Carbon's sleek design and power make it the ultrabook to beat" 9 Sep 2012
- "The Bruce Willis dilemma? In the digital era, we own nothing" 3 Sep 2012
- "What Mark Mazzetti's Maureen Dowd CIA tipoff means for the New York Times"
 29 Aug 2012
- "Apple crushes Samsung in quest for global tech domination" 24 Aug 2012
- "A strategy for filtering America's toxic sludge of political advertising" 18 Aug 2012
- "Curiosity rover: why the best digital media coverage came from Nasa" 9 Aug 2012
- "Twitter's Guy Adams ban: is it time for users to find a new platform?" 1 Aug 2012
- "If Twitter doesn't reinstate Guy Adams, it's a defining moment" 30 Jul 2012
- "Don't believe the Skype: it may not be as private as you might think" 27 Jul 2012
- "What Marissa Mayer has to work with at Yahoo" 18 Jul 2012
- "Microsoft needs to get back to the future of innovation" 12 Jul 2012
- "A manifesto for the newspaper's public editor in the social media era" 2 Jul 2012
- "Google's Nexus 7: the Lexus of seven-inch tablets" 28 Jun 2012
- "Beneath the Surface lies impressive Microsoft engineering" 19 Jun 2012
- "Apple takes on Google in struggle for world domination" 12 Jun 2012
- "Ray Bradbury and the fever of inspiration" 6 Jun 2012
- "Tim Cook: Apple's CEO is no new Jobs" 1 Jun 2012
- "SpaceX via Twitter: the everyday miracle of modern technologies" 25 May 2012
- "Eduardo Saverin's tax-free global citizenship" 17 May 2012
- "If Facebook's IPO kicks off a new tech bubble, where will you put your money? 7 May 2012
- "The investment we all have in asteroid mining" 24 Apr 2012
- "Don't take me to your leader: the Pulitzer and the lost art of editorials" 17 Apr 2012
- "Does Facebook's buyout of Instagram signal the end of the tech bubble?" 9 Apr 2012
- "What's wrong with parents helping their children to self-publish books?" 6 Apr 2012
- "This business startups act is a hucksters' charter" 25 Mar 2012
- "Encyclopedia Britannica in the age of Wikipedia" 14 Mar 2012
- "Getting round the great mobile phone carrier ripoff" 9 Mar 2012
- "Apple's over-compliant media" 2 Mar 2012
- "Ubuntu crests new wave of mobile computing solutions" 23 Feb 2012
- ""Keeping these data-hungry technology companies at bay" 17 Feb 2012
- "Can Roseanne Barr help the Green party break out?" 9 Feb 2012

- "Silicon Valley's spotty ethical record" 2 Feb 2012
- "Can Apple become the world's first trillion-dollar company?" 27 Jan 2012
- "Liberty central: The struggle against Sopa and Pipa is not over" 20 Jan 2012
- "Stop Sopa or the web really will go dark" 17 Jan 2012
- "The 'Boycott Sopa' app and the informed consumer-citizen" 12 Jan 2012
- "The high price of hidden charges" 5 Jan 2012
- "How will technology influence the news in 2012?" 29 Dec 2011
- "The great ebook price swindle" 23 Dec 2011
- "Time magazine's Protester cover reminds us of the value of Big Media" 14 Dec 2011
- "Kindle Fire: a Toyota Corolla to the iPad's Lexus" 14 Dec 2011
- "What the Crystal Cox case means for digital media" 8 Dec 2011
- "Emma Sullivan's first amendment tweeting" 1 Dec 2011
- "Occupy language: the struggle over meaning" 22 Nov 2011
- "Stop Sopa now" 16 Nov 2011
- "America's self-defeating 'war on drugs'" 8 Nov 2011
- "Lisa Simeone and NPR's executive cowardice" 31 Oct 2011
- "WikiLeaks payments blockade sets dangerous precedent" 27 Oct 2011
- "Why Rupert Murdoch should announce a new direction for News Corp" 19 Oct 2011
- "BlackBerry and Apple's rotten week" 14 Oct 2011
- "Steve Jobs: a man of contradiction and genius" 6 Oct 2011
- "The iPhone 4S: Apple grows its walled garden" 4 Oct 2011
- "Kindle Fire's challenge to Apple and Google" 28 Sep 2011
- "The Facebook template: when net freedom meets market forces" 23 Sep 2011
- "TechCrunch, trust and conflicts of interest" 15 Sep 2011
- "The presidential primary debate 2.0" 7 Sep 2011
- "AT&T's T-Mobile merger: antitrust action, at last" 31 Aug 2011
- "The ghostwritten op-ed: an unacceptable deception" 24 Aug 2011
- "Why Google had to have Motorola Mobility" 16 Aug 2011
- "Social networking surveillance: trust no one" 12 Aug 2011
- "The New York Times paywall: the faint scent of success" 3 Aug 2011
- "Google+: the tweet smell of success" 28 Jul 2011
- "If News Corp was a liberal outfit, it would have been shredded by now" 20 Jul 2011
- "Google+ forces us to question who owns our digital identity" 13 Jul 2011
- "A B+ for the beta Google+" 29 Jun 2011
- "Can Icann really be necessary?" 23 Jun 2011
- "In defence of anonymity, despite 'Gay girl in Damascus'" 15 Jun 2011
- "Andrew Breitbart and the unwilling suspension of disbelief" 8 Jun 2011
- "A lesson of PBS's Tupac Shakur 'story'" 31 May 2011
- "Ryan Giggs and the enemies of web freedom" 24 May 2011
- "The web's weakest links" 18 May 2011
- "Google suffers curse of diversity with Android" 11 May 2011

In Backchannel (Conde Nast)

- "Google Is Going to Speed Up the Web. Is This Good?" Feb. 24, 2016
- "I Moved to Linux and It's Even Better Than I Expected" Jan. 4, 2016
- "Even If Terrorists Do Use Strong Encryption, We Still Need It" Nov. 25, 2015
- "Nexus Flexes" Oct. 19, 2015
- "The Right Time for Tidal"? April 2, 2015
- "Why I'm Saying Goodbye to Apple, Google and Microsoft" Feb. 25, 2015

In Columbia Journalism Review

- "Beyond encryption" May 7, 2012
- "Meanwhile, in the land of the free..." May 7, 2012

In Nieman Reports

• "Figuring Out What a 21st Century Book Can Be." Dec. 15, 2010