**Shana Ellis, MPA**

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**PROFESSIONAL EXPERIENCE:**

*Executive Director, ASU Action Nexus on Housing and Homelessness March 2020-present*

The ASU Action Nexus on Housing and Homelessness is a dedicated unit of Arizona State University’s Watts College of Public Service and Community Solutions, that drives innovation and supports coordinated action to generate system solutions and improved services to address homelessness in Maricopa County. The Action Nexus shares information and coordinates across organizations, identifies opportunities for system alignment, provides policy analysis, harmonizes data, provides training to boost the quality of service provision and applies ASU’s resources to co-creating solutions. Further, the Action Nexus supports the Human Services Campus as the critical entity addressing homelessness in central Phoenix. The Action Nexus has brought in over $1.5M in additional funding to further these efforts; has provided over 10,000 hours to local agencies through ASU intern projects/placements; oversees ASU agreements that contracts with outreach workers on and around ASU campuses; and is incubating projects such as a new Shared Housing program and a lived-experience council.

*Vice President, Programs and Services, Area Agency on Aging November 2018-March 2020*

The Agency serves many populations such as elder refugees, persons with behavioral health conditions, family caregivers of older adults, adults who have a diagnosis of HIV/AIDS, and victims of late-life domestic violence, elder abuse, and sexual assault. Directly oversee programs including: senior community employment; Medicare benefits assistance; a 24-hour Senior Help Line; legal assistance for seniors; an elder refugee program; community support and transitional housing for senior domestic violence victims; medical and case management services to individuals 18+ who are HIV positive; and Marketing/Development. The agency serves over 100,000 people a year and has a budget of over $40 million.

*President/CEO, The Centers for Habilitation (TCH) January 2014-June 2018*

Led and managed the implementation and achievement of the strategic goals and objectives set by the TCH Board; was responsible for the financial management, fiscal oversight and efficient operation of TCH and each of its related entities; assured program quality and organizational stability; networked with organizations on a local, state and national level and supported/participated in projects of national significance; promoted programs, services and social enterprise opportunities; sought out strategic partnerships with other organizations to launch enterprises or programs; participated in identifying, cultivating and soliciting donor prospects; served as chief spokesperson for TCH; worked with legislators, regulatory agencies, volunteers and representatives of the nonprofit sector to promote legislative and regulatory policies that benefit TCH’s constituents; kept informed of developments in human services, nonprofit management and governance, philanthropy and fund development, and issues directly affecting best business practices and individuals with special needs. Total number of staff: 600. Annual budget: $22 million.

*Administrator, Corporate Public Affairs, Southwest Gas Corporation October 2010-January 2014*

Fostered relationships with Arizona government entities; negotiated agreements with locally elected officials; developed and advised the company on policy issues; responsible for coordinating corporate community involvement; steward for the civic and foundation community giving budget for Corporate Public Affairs; served as a liaison for operations staff with municipalities; represented Southwest Gas on community boards and at various community events; served as a Public Information Officer for media relations.

*Councilmember, City of Tempe July 2006-January 2015*

Elected to serve a four-year term in the City of Tempe primary election in March 2006 and re-elected in the primary in March 2010. Responsible for directly supervising management leadership who oversee 1,500 employees. Approve and responsible for a balanced $425 million operating budget and $120 million capital improvement budget, and sets tax levies accordingly. Set policy for 161,000 residents, hold public meetings, and respond to citizen concerns. Selected unanimously by the Council so serve as Vice-Mayor, July 2008-July 2010.

*Assistant Director, Tempe Community Council September 1986-February 2006*

Started employment at 15 years old and working as an Office Assistant (when there were 3 employees in the organization) and, after many promotions, was promoted and retired as Assistant Director. Duties as Assistant Director included oversight of all TCC projects and staff of up to 30 employees; controlled day-to-day operation activities (including finances); oversight of the $1.2 million Agency Review Process; supported communication activities (including newsletter, reports, press releases, media bulletins, brochures, annual reports); liaison with 30-member Board of Directors; represented TCC as a member of various boards, committees and councils; lobbied other entities (e.g. City of Tempe, United Way, School Boards) to fund programs and offer support for human service issues.

**EDUCATION:**

 *Master of Public Administration (M.P.A.) Bachelor of Science in Business Administration*

Arizona State University, Tempe, Arizona *Major: Computer Information Systems*

 Arizona State University, Tempe, Arizona

**COMMUNITY ACTIVITIES INCLUDE:**

* Metro Rail Board Member, 2006-2015 (2013-14 Chair)
* Valley Metro/RPTA Regional Board, 2006-2015 (2011 Chair)
* Arizona Community Action Association Board, 2011-2014
* Maricopa Association of Governments, Continuum of Care Committee on Homelessness 2009-2014 (2010-11 Chair)
* Valley of the Sun United Way Ending Homeless Advisory Board, 2009-2014
* National League of Cities’ Transportation Infrastructure and Services Committee, 2010-2014
* National League of Cities’ Community and Economic Development Committee, 2008-2009
* Maricopa Association of Governments Transportation Policy Committee, 2009-2012
* Tempe Community Council Board, 2006-2012
* Kiwanis Club of Tempe, 1997-present (President 2002)
* Tempe Leadership Board of Directors, 2000-2006 (President 2004-05)
* Tempe Human Relations Commission, 1998-2004 (Chair 2000)
* Area Agency on Aging Advisory Council, 1998-2004 (Chair 2001-2003)
* St. Luke’s Medical Centers Board of Directors, 2012-2018
* Tempe Chamber of Commerce, Women In Business Mentor, 2014-2015
* Arizona Association of Providers for People with Disabilities Executive Committee, 2015-2018 (Treasurer 2017-18)
* Valley Leadership Institute Graduate, Class 37, 2015-16
* Tempe Chamber of Commerce Government Relations & Transportation Committee, 2015-2018 (Chair 2017-18)
* New Pathways for Youth Mentor, 2016-2018
* Tempe Transportation Commission, 2015-2019 (Vice-Chair 2018)
* Tempe Police Foundation Board of Directors, 2019-present
* Solari Advisory Council, 2020-present
* City of Phoenix Housing, Human Services and Homelessness GO Bond Committee, 2022

Awards:

* Councilmember of the Year from the regional branch of the National Association of Housing and Redevelopment (2010)
* Brian Mickelsen Housing Hero Award from the AZ Dept. of Housing (2008)
* Maricopa Association of Governments Desert Peaks Award for Regional Excellence in Transportation (2014)
* Valley Metro Clean Air Campaign Blue Sky Award (2014)
* Outstanding Community Leadership Award from the Tempe Leadership Program (2014)
* Friends of Transit, Annual Friends of Transit Award (2015)
* Women in Transit, Woman of the Year (2015)
* Phoenix Business Journal, Most Admired Leader (2015)
* Don Carlos Humanitarian Award (2016)
* Phoenix Business Journal, Outstanding Woman in Business (2018)