

STEVEN R. FLANAGAN

**Associate Teaching Professor of Spanish & Director of Spanish Second Language Acquisition
Arizona State University – Tempe Campus, School of International Letters & Cultures (SILC)**

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EXPERTISE

Spanish second language acquisition pedagogy, post-secondary teaching and teacher education, online education, language program development, and leadership development.

EDUCATION

- 2022 **Doctorate in Education: Leadership and Innovation - Area of Specialization: Higher Education Change Leadership**, Arizona State University
Dissertation Title: “Community of Practice (CoP): Exploring a Principled Teacher Training Program in Addressing New Spanish Graduate Teaching Assistants’ (TAs) Preparation.”
- 2016 **Master of Arts: Spanish Applied Linguistics - Area of Specialization: Second Language Acquisition**, Arizona State University
Thesis: “Language Orientation and Student Success in Online Learning Environments: A Case Study.”
- 2016 **Master in Teaching English to Speakers of Other Languages (TESOL)**, Arizona State University
Capstone: “Triangulating Formative and Summative Assessments in Proficiency Based Language Programs: The Creation of an Online ESOL Course.”
- 2010 **BA in Foreign Languages and Literatures - Spanish**, Frostburg State University.

TEACHING/ADMINISTRATIVE EXPERIENCE

- 08/2022 – Present **Director of Spanish Second Language Acquisition, Arizona State University (AZ)**
- Responsible for the growth and maintenance of the Spanish second language program that includes seven course with various sections in both online and hybrid environments.
- Collaborate with several coordinators, faculty, and graduate students.
- Other duties include: curriculum development, course assignment,
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	instructor/TA training, problem resolution, recruitment, program evaluation and goal setting.
08/2022 – Present	Associate Teaching Professor of Spanish, Arizona State University (AZ) <ul style="list-style-type: none"> - Teach undergraduate classes at all levels from 100-400 in both hybrid and online modalities. - Perform duties of the lead teaching role in a course such as grading, lesson planning, student communications, pacing, materials creation, and goal setting. - Serve the university in different capacities at the community, school and university level.
06/2024 – Present	AP Spanish Table Leader, College Board (OH/Online) - Summer only <ul style="list-style-type: none"> - Monitor assigned Readers' progress in training and calibration. - Mentor assigned Readers during training and calibration to ensure Reader alignment with scoring guidelines and training samples.
06/2015 – Present	AP Spanish Reader, College Board (OH/Online) - Summer only <ul style="list-style-type: none"> - Evaluate and score AP students' free responses, to ensure that high school students receive AP grades that accurately reflect college-level achievement in Spanish Language & Culture courses.
08/2017 – 08/2022	Assistant Spanish Coordinator, Arizona State University (AZ) <ul style="list-style-type: none"> - Train and prepare graduate teaching assistants to effectively perform duties. - Help to create and maintain lower-division Spanish courses with regard to materials and assessment. - Assist Spanish program coordination and SILC leadership in other administrative tasks such as scheduling, special events, course development, etc.
01/2017 – 08/2022	Instructional Support Consultant, Arizona State University (AZ) <ul style="list-style-type: none"> - Assist faculty with technologically and pedagogically relevant questions. - Contribute to the Instructional Support Staff through instructional design, troubleshooting, and hosting professional development opportunities for all SILC Faculty and Staff.
01/2017 – 08/2022	Spanish Instructor, Arizona State University (AZ)
08/2016 – 05/2017	Spanish Teacher, Saguaro High School (AZ)
08/2016 – 12/2016	Faculty Associate, Arizona State University (AZ)

08/2016 – 12/2016	Adjunct Spanish Instructor, Wilkes University (AZ)
08/2013 – 05/2016	Graduate Teaching Assistant, Arizona State University (AZ)
06/2012 – 08/2012	Spanish Teacher, Upward Bound - Frostburg State University (MD)
10/2010 – 06/2012	Conversation Assistant, Spanish Ministry of Education, Santander/Murcia (Spain)
06/2006 – 08/2009	Tutor/Counselor, Upward Bound - Frostburg State University (MD)

HONORS, AWARDS, AND CERTIFICATIONS

04/2024	Distinguished Teacher Certificate for 2023-2024 Academic Year, AATSP
04/2021	College of Liberal Arts and Sciences (The College) Outstanding Instructor Award - Every year The College of Liberal Arts and Sciences presents awards for excellence in advising and distinguished teaching. Recipients are selected from nominations submitted by students, faculty and staff.
03/2021	SILC Service Award for Team Collaboration (Instructional Support Member)
08/2020	SILC Team Collaboration Teaching Award (Spanish Coordination Team)
05/2019	Certificate in Effective Instruction, Association of College and University Educators
02/2019	Finalist for CLAS Outstanding Instructor/Lecturer Award
09/2016	State of Arizona Certified Secondary Spanish Teacher
04/2016	Spanish Linguistics Award Recipient, Arizona State University
03/2016	Nomination for Teacher Excellence Award, Arizona State University
12/2014	Sigma Delta Pi - Spanish National Honor Society member
11/2013	Qualified - Arizona Classroom Teacher Spanish Proficiency Exam
05/2010	Honors Program Graduate, Frostburg State University

INVITED TALKS

- 04/2025 *Academic Integrity in an Age of Technology*, Xavier University of Louisiana
(Online Webinar)
- 04/2025 *Teaching Online Language Classes: Best Practices, Practical Guidelines, and Personal Experiences*, Xavier University of Louisiana (Online Webinar)

PRESENTATIONS

- 01/2025 *Taking a Data-Driven Approach to Textbook Evaluation: An Exploration of a Practical Framework*, MLA 2025, New Orleans, LA
- 09/2023 *What can I say? You CAN DO projects in the World Language Classroom*, AZLA Fall Conference 2023, Northern Arizona University with Dr. Anne Walton-Ramírez and Francisco Carrillo
- 09/2022 *Community of Practice: Exploring a Principled Teacher Training Program in Addressing New Spanish Graduate Teaching Assistants' (TA) Preparation - Lessons Learned*, AZLA Fall Conference 2022, University of Arizona
- 10/2021 *Short-or Long-Term Thinking: Why Not Both? Improving the TA Orientation*, SOLPHE 2021, University of Chicago (Online Event) with Dr. Hope Anderson
- 06/2021 *Implementing Synchronous Virtual Sessions in Online Language Courses*, IALLT 2021, Arizona State University with Dr. Hope Anderson, Dr. Anne Walton-Ramirez, and Dr. Kristin Elwood
- 09/2020 *Flipping TA Orientation*, AZCALL 2020, Arizona State University with Dr. Hope Anderson and Dr. Anne Walton-Ramirez
- 09/2020 Graduate Seminar Presentation on Navigating Doctoral Work, Mary Lou Fulton Teacher's College, Arizona State University with Dr. Daniel Dinn-Liou and Dr. Raquel Ellis
- 03/2016 *Language Orientation and Student Success in Online Learning Environments: A Case Study*, 5th Annual Hispanic and Luso-Brazilian Linguistics Conference, Arizona State University

11/2015	<i>Feedback Journals, 2nd Annual Foreign/Heritage Share Fair, Arizona State University</i>
11/2015	<i>Language Orientation and Student success in Online Learning Environments: A Pilot Study, AZ Linguistics Symposium, Arizona State University</i>
11/2014	<i>Using Blackboard® Voice and Video Tools to Provide Student Feedback, 1st Annual Foreign/Heritage Share Fair, Arizona State University</i>
07/2014	<i>Special Challenges going from Spanish (L1) to English (L2), AECF, Arizona State University</i>

PROFESSIONAL DEVELOPMENT & SERVICE

Conferences Attended

02/2025	World Languages Symposium, McGraw Hill, Amelia Island, FL
02/2025	24th Annual SLAT Roundtable, University of Arizona, Tucson, AZ
01/2025	MLA 2025 (Presenter), Hilton Riverside - New Orleans, LA
07/2024	Summer Camp 2024, Arizona State University - Phoenix, AZ
03/2024	Future of Learning Community Festival (FOLC Fest) 2024, Arizona State University - Tempe, AZ
10/2023	ASU IT Accessibility, Arizona State University - Tempe, AZ
09/2023	AZLA Fall Conference 2023 - Flagstaff, AZ
07/2023	Conference on Scholarly Teaching in Linguistics, University of Massachusetts, Amherst - Online
06/2023	AATSP 2023: New Horizons for Communication and Culture - Salamanca, Spain
10/2022	VHL Fall Forum: Working Advocacy into Your Program, VHL - Chicago, IL.

09/2022	AZLA Fall Conference - Tucson, AZ
11/2021	ACTFL 2021 Virtual Conference - Online
10/2021	SOLPHE 2021 - University of Illinois at Chicago - Online
11/2020	AAUSC Annual Section Meeting - Spanish - Online
09/2020	AZCALL 2020 - Arizona State University - Tempe, AZ
03/2016	5 th Annual Hispanic and Luso-Brazilian Linguistics Conference - Tempe, AZ
11/2015	AZ Linguistics Symposium - Tempe, Arizona
04/2015	4 th Annual Hispanic and Luso-Brazilian Linguistics Conference - Tempe, Arizona
03/2014	3 rd Annual Hispanic and Luso-Brazilian Linguistics Conference - Tempe, Arizona
11/2013	Western Conference of Linguistics - Tempe, Arizona.
10/2013	Arizona Language Association (AZLA) - Phoenix, Arizona.

Workshops Attended

04/2025	Master Class for Online Teaching (Refresher course), Arizona State University
02/2025	Planning for and Implementing Effective World Language Program Evaluation. Hosted by CERCLL (webinar)
01/2025	Current Directions in Postsecondary Language Administration: Fundamental Consideration, Implications, and Applications. Hosted by CERCLL (webinar)
11/2024	SafeTALK. Hosted by ASU Counseling at Arizona State University
07/2024	Don't Reinvent the Wheel: Integrating Career Readiness into Already-Existing 1st and 2nd Year. Hosted by CERCLL (webinar)
06/2024	ChatGPT Enterprise 101: A Guide to Your AI Work Assistant. Hosted by OpenAI

	(webinar)
03/2024 Across	Lessons from the Online Pioneers: How to Increase Enrollment and Quality Modalities with Katherine Brooke and Crystal Marull. Hosted by LingroLearning (webinar)
10/2023	Outlook on Enrollment Trends. Hosted by the Chronicle for Higher Education (virtual forum)
09/2023	Measuring Student Impact with Student Surveys, Course Evas, and Feedback, Hosted by ACUE. (webinar)
04/2023	Best Practices for Online Teaching with Katherine Brooke, Juan Godoy, and Crystal Marull. Hosted by LingroLearning (webinar)
02/2023	Teaching Grammar Communicatively and in Context, With Joshua Cabral (webinar)
01/2023	Program Evaluations: What They Are and What They Aren't, With Dr. Margaret Malone and Dr. Celia Chomón Zamora (webinar)
09/2021	Maximizing the Target Language: Why and How? With Dr. Florencia Henshaw (webinar)
11/2019	L2 Collaborative Writing with Dr. Neomy Storch, Arizona State University
01-06/2019	Association of College and University Educators (ACUE) Training Series (25 modules)
07/2018	Basic and Administrator Canvas Training, Arizona State University
12/2017	Communication and Teaching by Sara Lee, Arizona State University
09/2017	Planning Backward to Move Forward: Reverse Design and Intensive FL Instruction by Tom Garza, Arizona State University
09/2017	L2 Writing Workshop with Sara Synder, Arizona State University
08/2017	Advanced gradebook usage, basic controls & supersite 3.0 updates (Webinar), Vista Higher Learning
08/2017	Dean of Students Office Presentations on Student Rights and Responsibilities,

Arizona State University.

11/2016	Master Class for Online Teaching, Arizona State University
11/2015	2nd Annual Foreign/Heritage Language Share Fair, Arizona State University
08/2015	<i>The Flipped Method</i> by Marta Tecedor, Arizona State University
06/2015	<i>Setting Dates in Blackboard and Using the Course Calendar Module</i> (Webinar), ASU Online, Arizona State University
06/2015	<i>Blackboard Course Check-up</i> (Webinar), ASU Online, Arizona State University
06/2015	<i>Course Development Checklist</i> (Webinar), ASU Online, Arizona State University
05/2015	<i>Strategies for Making Your Online Courses More Accessible</i> (Webinar), ASU Online, Arizona State University
11/2014	<i>Pearson Webinar Presentations: Tackling Interaction In, Around, and About: Digital Games to Facilitate L2 Learning</i> (Webinar), Person, Arizona State University
11/2014	<i>To Flip or not to Flip: A Discussion about a Beginning Spanish Class Using the Flipped Model</i> (Webinar), Person, Arizona State University
11/2014	1st Annual Foreign/Heritage Language Share Fair, Arizona State University
09/2014	<i>Excelling in an Online Course</i> (Webinar), Writing Center, Arizona State University
08/2014	<i>Online Language Teaching</i> , SILC LSS, Arizona State University

Academic Support

01/2025 – Present	Chair, Language and Cultural Studies Advocacy Committee, SILC, Arizona State University
10/2024 – Present	MALT Admissions Committee, SILC, Arizona State University
08/2024 – Present	Chair, General Studies Ad-Hoc Committee, SILC, Arizona State University
08/2024 – Present	Academic Program Review Self-Study Committee, SILC, Arizona State University
05/2024 – Present	Reader for CLAS Convocations, Arizona State University

08/2023 – Present	Recruitment Committee, Arizona State University
01/2023 – Present	Pedagogy Committee, Arizona State University
08/2022 – Present	Director of Spanish Second Language Acquisition, Arizona State University
08/2018 – Present	Early Start Program, SILC Advising, Arizona State University (Summer only)
02/2014 – Present	Collaborating judge/Volunteer, <i>Arizona State University Language Fair</i> , Arizona State University
10/2018 – 10/2024	SILC Attachés Advisor, Arizona State University
05/2019 – 05/2022	Member, SPA 101-202 Online Course Redesign, Arizona State University
07/2017 – 08/2022	Assistant Spanish Coordinator, Arizona State University
01/2017 – 08/2022	SILC Learning Support Services Instructional Support Consultant, Arizona State University
01/2017 – 05/2019	Advisor, Men's Beach Volleyball Club @ Arizona State University
12/2017 – 12/2018	High School Outreach Project, SILC, Arizona State University
08/2017 – 12/2017	Online Instruction Working Group, Arizona State University
09/2015 – 05/2016	Co-Chair SPAGrad Technology committee, Arizona State University
08/2014 – 05/2020	Volunteer: Entre Amgi@s Conversation Club – Facilitator, Arizona State University
10/2014 - 05/2016	Member (Working Group), <i>Online Learning Module</i> , SILCLSS, Arizona State University
09/2014 - 05/2016	Organizing committee member: 3 rd -5 th Annual Hispanic---Luso-Brazilian Linguistics Conference (co-chair during 4 th Annual event)

Professional Service

03/2025 - Present AAUSC Website Committee Member

Student Mentorship

11/2022 - Present Chair, MA Supervisory Committee - Sarah De Vitoria

06/2024 - 08/2024	Study Abroad Supervisor - Haley Prey
06/2022 - 05/2024	ASU President's Award for Innovation (Faculty Collaborator) for contributions to the Online Undergraduate Research Scholars (OURS) program - Developed SLC/SPA 498 under the direction of Dr. Kristin Elwood.

GRANTS

Spring 2022	OURS (Online Undergraduate Research Scholars) Program - Arizona State University, <i>SLC/SPA 498 Small Group Research (Pro-Seminar): Technology-Enhanced Language Learning</i> , Award amount: \$9,076. Role: Collaborator with Dr. Kristin Elwood, ASU (Principal Investigator)
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COURSES TAUGHT

Face-to-face

Spanish 101 – Introduction to the Spanish Language, Wilkes University (AZ)
 Spanish for Heritage Speakers – Saguaro High School (AZ)
 Spanish 3 & 4 – Upward Bound (MD)
 Spanish 2 – Saguaro High School, Scottsdale (AZ)
 Spanish 1 – Saguaro High School, Scottsdale (AZ)
 English A1-B2 – Escuela Oficial de Idiomas (Common European Framework, CERF), Santander/Murcia (Spain)

Hybrid

Spanish 110 – Intensive Spanish I (6 credit hours), Arizona State University
 Spanish 111 – Fundamentals of Spanish, Arizona State University
 Spanish 210 – Intensive Spanish II (6 credit hours), Arizona State University
 Spanish 102 – Elementary Spanish II, Arizona State University
 Spanish 101 – Elementary Spanish I, Arizona State University
 Spanish 201 – Intermediate Spanish I, Arizona State University
 Spanish 202 – Intermediate Spanish II, Arizona State University
 Spanish 313 – Spanish Conversation & Composition I, Arizona State University
 Spanish 314 – Spanish Conversation & Composition II, Arizona State University

Online

Spanish 101 – Elementary Spanish I, Arizona State University

Spanish 102 – Elementary Spanish II, Arizona State University
Spanish 201 – Intermediate Spanish I, Arizona State University
Spanish 202 – Intermediate Spanish II, Arizona State University
Spanish 413 – Advanced Spanish Grammar, Arizona State University
Spanish 484 – Internship, Arizona State University

Graduate

SPA 598 – Language Program Administration, Arizona State University (Hybrid)
SLC/SPA/CHI 596 – Second Language Methodologies, Arizona State University (Hybrid)
SPA 520 – Preparing Professional Careers (Co-taught), Arizona State University (Hybrid)

PROFESSIONAL ORGANIZATIONS AND AFFILIATIONS

2024 - present	Modern Language Association (MLA)
2021 - present	International Association for Language Learning Technology (IALLT)
2021 - present	American Association of Teachers of Spanish & Portuguese (AATSP)
2020 - present	American Association of University Supervisors, Coordinators, and Directors of Language Programs (AAUSC)
2019 - present	Arizona Language Association (AZLA)
2017 - present	American Council on the Teaching of Foreign Languages (ACTFL)

LANGUAGES

- English (Native)
- Spanish (Superior)
- French (Novice-High)
- German (Novice-Mid)
- Italian Reading Knowledge (Novice-Low)
- Portuguese Reading Knowledge (Novice-Low)
- ASL (Novice)