

STEVEN R. FLANAGAN

Associate Teaching Professor of Spanish & Director of Spanish Second Language Acquisition
Arizona State University – Tempe Campus, School of International Letters & Cultures (SILC)

E-mail: steven.flanagan@asu.edu

EXPERTISE

Spanish second language acquisition pedagogy, post-secondary teaching and teacher education, online education, language program development, and leadership development.

EDUCATION

- 2022 **Doctorate in Education: Leadership and Innovation - Area of Specialization: Higher Education Change Leadership**, Arizona State University
Dissertation Title: “Community of Practice (CoP): Exploring a Principled Teacher Training Program in Addressing New Spanish Graduate Teaching Assistants’ (TAs) Preparation.”
- 2016 **Master of Arts: Spanish Applied Linguistics - Area of Specialization: Second Language Acquisition**, Arizona State University.
Thesis: “Language Orientation and Student Success in Online Learning Environments: A Case Study.”
- 2016 **Master in Teaching English to Speakers of Other Languages (TESOL)**, Arizona State University.
Capstone: “Triangulating Formative and Summative Assessments in Proficiency Based Language Programs: The Creation of an Online ESOL Course.”
- 2010 **BA in Foreign Languages and Literatures - Spanish**, Frostburg State University.

TEACHING/ADMINISTRATIVE EXPERIENCE

- 08/2022 – Present **Director of Spanish Second Language Acquisition, Arizona State University (AZ)**
- Responsible for the growth and maintenance of the Spanish second language program that includes seven course with various sections in both online and hybrid environments.
- Collaborate with several coordinators, faculty, and graduate students.
- Other duties include: curriculum development, course assignment,
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instructor/TA training, problem resolution, recruitment, program evaluation and goal setting.

- 08/2022 – Present **Associate Teaching Professor of Spanish, Arizona State University (AZ)**
- Teach undergraduate classes at all levels from 100-400 in both hybrid and online modalities.
- Perform duties of the lead teaching role in a course such as grading, lesson planning, student communications, pacing, materials creation, and goal setting.
- Serve the university in different capacities at the community, school and university level.
- 06/2024 – Present **AP Spanish Table Leader, College Board (OH/Online) - Summer only**
- Monitor assigned Readers' progress in training and calibration.
- Mentor assigned Readers during training and calibration to ensure Reader alignment with scoring guidelines and training samples.
- 06/2015 – Present **AP Spanish Reader, College Board (OH/Online) - Summer only**
- Evaluate and score AP students' free responses, to ensure that high school students receive AP grades that accurately reflect college-level achievement in Spanish Language & Culture courses.
- 08/2017 – 08/2022 **Assistant Spanish Coordinator, Arizona State University (AZ)**
- Train and prepare graduate teaching assistants to effectively perform duties.
- Help to create and maintain lower-division Spanish courses with regard to materials and assessment.
- Assist Spanish program coordination and SILC leadership in other administrative tasks such as scheduling, special events, course development, etc.
- 01/2017 – 08/2022 **Instructional Support Consultant, Arizona State University (AZ)**
- Assist faculty with technologically and pedagogically relevant questions.
- Contribute to the Instructional Support Staff through instructional design, troubleshooting, and hosting professional development opportunities for all SILC Faculty and Staff.
- 01/2017 – 08/2022 Spanish Instructor, Arizona State University (AZ)
- 08/2016 – 05/2017 Spanish Teacher, Saguaro High School (AZ)
- 08/2016 – 12/2016 Faculty Associate, Arizona State University (AZ)

08/2016 – 12/2016 Adjunct Spanish Instructor, Wilkes University (AZ)
08/2013 – 05/2016 Graduate Teaching Assistant, Arizona State University (AZ)
06/2012 – 08/2012 Spanish Teacher, Upward Bound - Frostburg State University (MD)
10/2010 – 06/2012 Conversation Assistant, Spanish Ministry of Education, Santander/Murcia (Spain)
06/2006 – 08/2009 Tutor/Counselor, Upward Bound - Frostburg State University (MD)

HONORS, AWARDS, AND CERTIFICATIONS

04/2021 **College of Liberal Arts and Sciences (The College) Outstanding Instructor Award**
- Every year The College of Liberal Arts and Sciences presents awards for excellence in advising and distinguished teaching. Recipients are selected from nominations submitted by students, faculty and staff.

03/2021 SILC Service Award for Team Collaboration (Instructional Support Member)

08/2020 SILC Team Collaboration Teaching Award (Spanish Coordination Team)

05/2019 Certificate in Effective Instruction, Association of College and University Educators

02/2019 Finalist for CLAS Outstanding Instructor/Lecturer Award

09/2016 State of Arizona Certified Secondary Spanish Teacher

04/2016 Spanish Linguistics Award Recipient, Arizona State University

03/2016 Nomination for Teacher Excellence Award, Arizona State University

12/2014 Sigma Delta Pi - Spanish National Honor Society member

11/2013 Qualified - Arizona Classroom Teacher Spanish Proficiency Exam

05/2010 Honors Program Graduate, Frostburg State University

PRESENTATIONS

- 09/2023 *What can I say? You CAN DO projects in the World Language Classroom*, AZLA Fall Conference 2023, Northern Arizona University with Dr. Anne Walton-Ramírez and Francisco Carrillo
- 09/2022 *Community of Practice: Exploring a Principled Teacher Training Program in Addressing New Spanish Graduate Teaching Assistants' (TA) Preparation - Lessons Learned*, AZLA Fall Conference 2022, University of Arizona
- 10/2021 *Short-or Long-Term Thinking: Why Not Both? Improving the TA Orientation*, SOLPHE 2021, University of Chicago (Online Event) with Dr. Hope Anderson
- 06/2021 *Implementing Synchronous Virtual Sessions in Online Language Courses*, IALLT 2021, Arizona State University with Dr. Hope Anderson, Dr. Anne Walton-Ramirez, and Dr. Kristin Elwood
- 09/2020 *Flipping TA Orientation*, AZCALL 2020, Arizona State University with Dr. Hope Anderson and Dr. Anne Walton-Ramirez
- 09/2020 Graduate Seminar Presentation on Navigating Doctoral Work, Mary Lou Fulton Teacher's College, Arizona State University with Dr. Daniel Dinn-Liou and Dr. Raquel Ellis.
- 03/2016 *Language Orientation and Student Success in Online Learning Environments: A Case Study*, 5th Annual Hispanic and Luso-Brazilian Linguistics Conference, Arizona State University
- 11/2015 *Feedback Journals*, 2nd Annual Foreign/Heritage Share Fair, Arizona State University
- 11/2015 *Language Orientation and Student success in Online Learning Environments: A Pilot Study*, AZ Linguistics Symposium, Arizona State University.
- 11/2014 *Using Blackboard® Voice and Video Tools to Provide Student Feedback*, 1st Annual Foreign/Heritage Share Fair, Arizona State University
- 07/2014 *Special Challenges going from Spanish (L1) to English (L2)*, AECF, Arizona State University

PROFESSIONAL DEVELOPMENT & SERVICE

Conferences Attended

07/2024	Summer Camp 2024, Arizona State University - Phoenix, AZ
03/2024	Future of Learning Community Festival (FOLC Fest) 2024, Arizona State University - Tempe, AZ
10/2023	ASU IT Accessibility, Arizona State University - Tempe, AZ
09/2023	AZLA Fall Conference 2023 - Flagstaff, Arizona
07/2023	Conference on Scholarly Teaching in Linguistics, University of Massachusetts, Amherst - Online
06/2023	AATSP 2023: New Horizons for Communication and Culture - Salamanca, Spain
10/2022	VHL Fall Forum: Working Advocacy into Your Program, VHL - Chicago, Illinois.
09/2022	AZLA Fall Conference - Tucson, Arizona
11/2021	ACTFL 2021 Virtual Conference - Online
10/2021	SOLPHE 2021 - University of Illinois at Chicago - Online
11/2020	AAUSC Annual Section Meeting - Spanish - Online
09/2020	AZCALL 2020 - Arizona State University - Tempe, Arizona
03/2016	5 th Annual Hispanic and Luso-Brazilian Linguistics Conference - Tempe, Arizona
11/2015	AZ Linguistics Symposium - Tempe, Arizona
04/2015	4 th Annual Hispanic and Luso-Brazilian Linguistics Conference - Tempe, Arizona
03/2014	3 rd Annual Hispanic and Luso-Brazilian Linguistics Conference - Tempe, Arizona

- 11/2013 Western Conference of Linguistics - Tempe, Arizona.
- 10/2013 Arizona Language Association (AZLA) - Phoenix, Arizona.

Workshops Attended

- 07/2024 Don't Reinvent the Wheel: Integrating Career Readiness into Already-Existing 1st and 2nd Year. Hosted by CERCLL (webinar)
- 06/2024 ChatGPT Enterprise 101: A Guide to Your AI Work Assistant. Hosted by OpenAI (webinar)
- 03/2024 Lessons from the Online Pioneers: How to Increase Enrollment and Quality Across Modalities with Katherine Brooke and Crystal Marull. Hosted by LingroLearning (webinar)
- 10/2023 Outlook on Enrollment Trends. Hosted by the Chronicle for Higher Education (virtual forum)
- 09/2023 Measuring Student Impact with Student Surveys, Course Evas, and Feedback, Hosted by ACUE. (webinar)
- 04/2023 Best Practices for Online Teaching with Katherine Brooke, Juan Godoy, and Crystal Marull. Hosted by LingroLearning (webinar)
- 02/2023 Teaching Grammar Communicatively and in Context, With Joshua Cabral (webinar)
- 01/2023 Program Evaluations: What They Are and What They Aren't, With Dr. Margaret Malone and Dr. Celia Chomón Zamora (webinar)
- 09/2021 Maximizing the Target Language: Why and How? With Dr. Florencia Henshaw (webinar)
- 11/2019 L2 Collaborative Writing with Dr. Neomy Storch, Arizona State University
- 01-06/2019 Association of College and University Educators (ACUE) Training Series (25 modules)
- 07/2018 Basic and Administrator Canvas Training, Arizona State University

12/2017 Communication and Teaching by Sara Lee, Arizona State University

09/2017 Planning Backward to Move Forward: Reverse Design and Intensive FL Instruction by Tom Garza, Arizona State University

09/2017 L2 Writing Workshop with Sara Synder, Arizona State University

08/2017 Advanced gradebook usage, basic controls & supersite 3.0 updates (Webinar), Vista Higher Learning

08/2017 Dean of Students Office Presentations on Student Rights and Responsibilities, Arizona State University.

11/2016 Master Class for Online Teaching, Arizona State University

11/2015 2nd Annual Foreign/Heritage Language Share Fair, Arizona State University

08/2015 *The Flipped Method* by Marta Tecedor, Arizona State University

06/2015 *Setting Dates in Blackboard and Using the Course Calendar Module* (Webinar), ASU Online, Arizona State University

06/2015 *Blackboard Course Check-up* (Webinar), ASU Online, Arizona State University

06/2015 *Course Development Checklist* (Webinar), ASU Online, Arizona State University

05/2015 *Strategies for Making Your Online Courses More Accessible* (Webinar), ASU Online, Arizona State University

11/2014 *Pearson Webinar Presentations: Tackling Interaction In, Around, and About: Digital Games to Facilitate L2 Learning* (Webinar), Person, Arizona State University

11/2014 *To Flip or not to Flip: A Discussion about a Beginning Spanish Class Using the Flipped Model* (Webinar), Person, Arizona State University

11/2014 1st Annual Foreign/Heritage Language Share Fair, Arizona State University

09/2014 *Excelling in an Online Course* (Webinar), Writing Center, Arizona State University

08/2014 *Online Language Teaching*, SILC LSS, Arizona State University

Academic Support

08/2024 – Present	Academic Program Review Self-Study Committee, SILC, Arizona State University
08/2023 – Present	Recruitment Committee, Arizona State University
01/2023 – Present	Pedagogy Committee, Arizona State University
08/2022 – Present	Director of Spanish Second Language Acquisition, Arizona State University
10/2018 – Present	SILC Attachés Advisor, Arizona State University
08/2018 – Present	Early Start Program, SILC Advising, Arizona State University (Summer only)
02/2014 – Present	Collaborating judge/Volunteer, <i>Arizona State University Language Fair</i> , Arizona State University
05/2019 – 05/2022	Member, SPA 101-202 Online Course Redesign, Arizona State University
07/2017 – 08/2022	Assistant Spanish Coordinator, Arizona State University
01/2017 – 08/2022	SILC Learning Support Services Instructional Support Consultant, Arizona State University
01/2017 – 05/2019	Advisor, Men’s Beach Volleyball Club @ Arizona State University
12/2017 – 12/2018	High School Outreach Project, SILC, Arizona State University
08/2017 – 12/2017	Online Instruction Working Group, Arizona State University
09/2015 – 05/2016	Co-Chair SPAGrad Technology committee, Arizona State University
08/2014 – 05/2020	Volunteer: Entre Amgi@s Conversation Club – Facilitator, Arizona State University
10/2014 - 05/2016	Member (Working Group), <i>Online Learning Module</i> , SILCLSS, Arizona State University
09/2014 - 05/2016	Organizing committee member: 3 rd -5 th Annual Hispanic---Luso-Brazilian Linguistics Conference (co-chair during 4 th Annual event)

Student Mentorship

- 06/2024 - 08/2024 Study Abroad Supervisor - Haley Prey
- 11/2022 - Present Chair, MA Supervisory Committee - Sarah De Vitoria
- 06/2022 - 05/2024 ASU President's Award for Innovation (Faculty Collaborator) for contributions to the Online Undergraduate Research Scholars (OURS) program - Developed SLC/SPA 498 under the direction of Dr. Kristin Elwood.

GRANTS

- Spring 2022 OURS (Online Undergraduate Research Scholars) Program - Arizona State University, *SLC/SPA 498 Small Group Research (Pro-Seminar): Technology-Enhanced Language Learning*, Award amount: \$9,076. Role: Collaborator with Dr. Kristin Elwood, ASU (Principal Investigator)

COURSES TAUGHT

Face-to-face

- Spanish 101 – Introduction to the Spanish Language, Wilkes University (AZ)
- Spanish for Heritage Speakers – Saguaro High School (AZ)
- Spanish 3 & 4 – Upward Bound (MD)
- Spanish 2 – Saguaro High School, Scottsdale (AZ)
- Spanish 1 – Saguaro High School, Scottsdale (AZ)
- English A1-B2 – Escuela Oficial de Idiomas (Common European Framework, CERF), Santander/Murcia (Spain)

Hybrid

- Spanish 110 – Intensive Spanish I (6 credit hours), Arizona State University
- Spanish 111 – Fundamentals of Spanish, Arizona State University
- Spanish 210 – Intensive Spanish II (6 credit hours), Arizona State University
- Spanish 102 – Elementary Spanish II, Arizona State University
- Spanish 101 – Elementary Spanish I, Arizona State University
- Spanish 201 – Intermediate Spanish I, Arizona State University
- Spanish 202 – Intermediate Spanish II, Arizona State University
- Spanish 313 – Spanish Conversation & Composition I, Arizona State University
- Spanish 314 – Spanish Conversation & Composition II, Arizona State University

Online

Spanish 101 – Elementary Spanish I, Arizona State University
Spanish 102 – Elementary Spanish II, Arizona State University
Spanish 201 – Intermediate Spanish I, Arizona State University
Spanish 202 – Intermediate Spanish II, Arizona State University
Spanish 413 – Advanced Spanish Grammar, Arizona State University
Spanish 484 – Internship, Arizona State University

Graduate

SLC/SPA/CHI 596 – Second Language Methodologies, Arizona State University (Hybrid)
SPA 520 – Preparing Professional Careers (Co-taught), Arizona State University (Hybrid)

PROFESSIONAL ORGANIZATIONS AND AFFILIATIONS

2021 - present	International Association for Language Learning Technology (IALLT)
2021 - present	American Association of Teachers of Spanish & Portuguese (AATSP)
2020 - present	American Association of University Supervisors, Coordinators, and Directors of Language Programs (AAUSC)
2019 - present	Arizona Language Association (AZLA)
2017 - present	American Council on the Teaching of Foreign Languages (ACTFL)

LANGUAGES

- English (Native)
- Spanish (Superior)
- French (Novice-Mid)
- German (Novice-Mid)
- Italian Reading Knowledge (Novice-Low)
- Portuguese Reading Knowledge (Novice-Low)
- ASL (Novice)