**CURRICULUM VITAE**

Karen Mossberger, Ph.D. March 2024

School of Public Affairs

Arizona State University

411 N. Central Ave., Suite 450

Phoenix, AZ 85004

karen.mossberger@asu.edu

<https://techdatasociety.asu.edu>

<https://scholar.google.com/citations?user=eR-hCP8AAAAJ>

**EDUCATION:**

Baccalaureate: B.A. with major in Honors Political Science (Summa Cum Laude)

 Wayne State University, Detroit, MI, December 1991

Graduate: M.A. Political Science

 Wayne State University, Detroit, MI, December 1992

 Ph.D. Political Science

 Wayne State University, Detroit, MI, December 1996

**TEACHING, RESEARCH AND ADMINISTRATIVE POSITIONS:**

Arizona State University:

 Professor Emerita, School of Public Affairs, December 2023 to present.

 Director, Center on Technology, Data and Society, 2019-2023.

 Frank and June Sackton Chair, School of Public Affairs, 2018-2023.

 Professor, School of Public Affairs, July 2013-December 2023.

 Director, School of Public Affairs, 2013-2017.

 Faculty Affiliate, School for the Future of Innovation in Society, 2015 to present.

 Affiliate, Center for Organizational Research and Design, 2014 to present.

 Senior Sustainability Scholar, ASU Global Institute of Sustainability, 2014 to present.

Courses in public policy, introduction to public administration, and digital governance (E-public administration); Ph.D., MPA/MPP and Executive MPA programs.

University of Illinois at Chicago, 2005-2013:

 Head, Department of Public Administration, 2011-2013.

 Associate Dean for Faculty Affairs, College of Urban Planning and Public Affairs, 2010-2011.

 Professor, Public Administration, 2009-2013.

Courses in history and development of public administration, public policy, science and technology policy, local government management, intergovernmental relations in Ph.D. and MPA programs.

 Associate Professor, Public Administration, 2005-2009.

 Courtesy appointment, Department of Political Science, 2009-13.

 Great Cities Institute, Governance Research Cluster, 2006-2013.

Kent State University, 1997-2005:

 Interim Director, Center for Public Administration and Public Policy, 2004-2005.

Associate Professor, Department of Political Science, 2003-2005.

Graduate and undergraduate courses in approaches to public policy, policy process, administrative theory and behavior, urban public policy, and public administration. Teaching in Ph.D. program in Public Policy and Master of Public Administration program.

 Assistant Professor, Department of Political Science, 1997-2003.

Faculty Exchange, Kent State University/Russian Universities, U.S. Information Agency, 2001 and 2003.

Lecturing on cross-National policy transfer and subnational economic development policy at Tver, Volgograd and Voronezh State Universities

Eastern Michigan University, 1996-1997:

 Lecturer, Full-Time.

American politics, urban politics, municipal government, and health policy in undergraduate and Master of Public Administration program.

University of Strathclyde, Glasgow, 1992-93:

 Academic Visitor.

 Research on local government and public policy, tutorial in introductory politics.

**OTHER WORK EXPERIENCE:**

City of Detroit, Policy Planning Positions, February 1991-August 1995:

Senior Social Planning and Development Assistant. (Last position held in a series of policy planning positions.) Grantwriting, program and policy planning. Part of city-wide team writing Detroit’s successful Empowerment Zone application. (Leaves of absence for Rumble Fellowship, September 1994-May 1995 and for year in Scotland 1992-93.)

**ELECTED/HONARARY APPOINTMENTS:**

Fellow, National Academy of Public Administration (elected Fall 2016).

University of Birmingham (UK), June 2014-2017:

 Honorary Professor, School of Government and Society, College of Social Sciences.

**HONORS/AWARDS:**

NASPAA/ASPA Distinguished Research Award, 2023. National award from the Network of Schools of Public Policy, Affairs and Administration and the American Society for Public Administration.

ASU Founder’s Day Faculty Research Award, 2023. University-wide award.

Goldsmith Prize, Best Academic Book, Shorenstein Center, Kennedy School of Government, Harvard University, 2022.

Distinguished Diversity and Inclusion Award, School of Public Affairs, Arizona State University, 2020.

100 Most Influential People in Digital Government, 2019. International list of practitioners and academics, Apolitical Group Limited, UK.

Distinguished Service Award, School of Public Affair, Arizona State University, 2018.

Donald Stone Scholar Award, Section on Intergovernmental Administration and Management, American Society for Public Administration, 2018.

Distinguished Alumnus Award, 2018, Political Science Department (Graduate Program in Public Administration), Wayne State University.

Fellow, National Academy of Public Administration (elected Fall 2016).

75 most influential articles in the first 75 years of Public Administration Review (2015), for Tolbert and Mossberger (2006) “The Effects of E-Government on Trust and Confidence in Government.”

Distinguished Senior Fellow, Information Technology and Politics Section, American Political

Science Association

Great Cities Institute, University of Illinois at Chicago, Faculty Scholar Award, 2008-2009.

Best Paper Award, Public Policy Section, American Political Science Association, 2005. Race, Place, and Information Technology, co-authored with Caroline J. Tolbert and Michele A. Gilbert.

Book of the Month, Resource Center for Cyberculture Studies, University of Washington, [(http://www.com.washington.edu/rccs](https://d.docs.live.net/d0a3400490bbd2d3/Documents/%28http%3A/www.com.washington.edu/rccs)), August 2005.

Dissertation Fellowship, College of Urban, Labor and Metropolitan Affairs, Wayne State University, 1995-96.

European Summer School on Local Government, Southern Denmark University, Denmark, July 1995, with financial support for participation awarded by Southern Denmark University/European Union and Wayne State University.

Rumble Fellowship, Wayne State University, 1994-1995.

Pi Sigma Alpha, National Honor Society of Political Science, 1991.

Sarasohn Award, Political Science Department, Wayne State University, outstanding undergraduate major, 1991.

Smith Prize, Department of Geography and Urban Planning, Wayne State University, for *The Community Reinvestment Act: Results and Prospects*, 1991.

Government Administrators Association, Honorable Mention, for *The Distribution of Benefits in Strategic Planning for Communities,* 1991.

Government Administrators Association Scholarship, First Place Award in a state-wide competition for both graduate and undergraduate students, 1990.

Tudor Award, Political Science Department, Wayne State University, for a policy analysis of *Inequality in School Finance in Michigan,* 1990.

Merit Scholarship, Program for Women Scholars, Wayne State University, 1988-1991.

**PROFESSIONAL PUBLICATIONS:**

**Books:**

Mossberger, Karen, Caroline J. Tolbert and Scott LaCombe (2021) *Choosing the Future: Technology and Opportunity in Communities.* New York: Oxford University Press.

**2022 Goldsmith Prize for Best Academic Book, Shorenstein Center, Kennedy School of Government, Harvard University.**

Mossberger, Karen, Eric W. Welch and Yonghong Wu, eds. (2021) *Transforming Everything? Evaluating Broadband’s Impact Across Policy Areas.* New York: Oxford University Press.

Stone, Clarence N., Robert P. Stoker, John Betancur, Susan E Clarke, Marilyn Dantico, Martin Horak, Karen Mossberger, Juliet Musso, Jefferey M. Sellers, Ellen Shiau, Harold Wolman and Donn Worgs (2015) *Urban Neighborhoods in a New Era: The Politics of Neighborhood Revitalization in the Post-Industrial City*. Chicago: University of Chicago Press.

Mossberger, Karen, Caroline J. Tolbert and William Franko (2013) *Digital Cities: The Internet and the Geography of Opportunity.* New York: Oxford University Press.

Mossberger, Karen, Susan E. Clarke and Peter John (2012) *The Oxford Handbook of Urban Politics*. New York: Oxford University Press.

**Chinese Translation, 2024.**

Mossberger, Karen, Caroline J. Tolbert and Ramona S. McNeal (2008) *Digital Citizenship: The Internet, Society and Participation*. Cambridge, MA: MIT Press.

 **Second Printing, May 2010.**

 **Listed in top 20 social science titles for 2008 by the American Library Association**

Mossberger, Karen, Caroline J. Tolbert and Mary Stansbury (2003) *Virtual Inequality: Beyond the Digital Divide.* Washington, D.C.: Georgetown University Press.

Mossberger, Karen (2000) *The Politics of Ideas and the Spread of Enterprise Zones*. Washington, D.C.: Georgetown University Press.

**Articles:**

1. Senadheera, Sajani, Tan Yigitcanlar, Kevin C. Desouza, Karen Mossberger, Juan Corchado, Rashid Mehmood, Rita Yi Man Li and Pauline Hope Cheong (2024) “Understanding Chatbot Adoption in Local Governments: A Review and Framework,” *Journal of Urban Technology*, 1-35. <https://doi.org/10.1080/10630732.2023.2297665>. Open access.
2. Mossberger, Karen, Seongkyung Cho, Pauline Hope Cheong and Daria Kuznetsova (2023) “The Public Good and Public Attitudes toward Data Sharing through IoT,” *Policy & Internet*. <https://doi.org/10.1002/poi3.343>. Online First, May 2023.
3. Wang, Chan, Yushim Kim and Karen Mossberger (2023) “Governor’s Political Affiliation and Stringent COVID-19 Policy,” *Public Administration Review*. <https://doi.org/10.1111/puar.13649> Online First, April 2023.
4. Caldarulo, Mattia, Karen Mossberger and Anthony Howell (2022) “Community-wide Broadband Adoption and Student Academic Achievement,” *Telecommunications Policy.* <https://doi.org/10.1016/j.telpol.2022.102445> Online First, September 2022.
5. Mossberger, Karen, Nicholas F. Martini, Meredith McCullough and Caroline J. Tolbert (2022) “Digital Economic Activity and Resilience for Metros and Small Businesses During Covid-19,” *Small Business Economics*. <https://link.springer.com/article/10.1007/s11187-022-00674-x> Online First, August 2022.
6. Mossberger, Karen, Scott LaCombe and Caroline J. Tolbert (2021) “A New Measure of Digital Economic Activity and Its Impact on Local Opportunity,” *Telecommunications Policy.* <https://doi.org/10.1016/j.telpol.2021.102231>Online First September 2021, Open Access.
7. Styrin, Evgeny, Karen Mossberger and Andrey Zhulin (2021) “Government as a Platform: Intergovernmental Participation for Public Services in the Russian Federation*,” Government Information Quarterly*. <https://doi.org/10.1016/j.giq.2021.101627> Online First September 2021.
8. LaCombe, Scott, Caroline J. Tolbert and Karen Mossberger (2021) “Information and Policy Innovation in U.S. States,” *Political Research Quarterly*. <https://journals.sagepub.com/doi/abs/10.1177/10659129211006783> Online First April 2021.
9. Yigitcanlar, Tan, Juan Corchado, Rashid Mehmood, Rita Yi Man Li, Karen Mossberger and Kevin DeSouza. (2021) “Responsible Urban Innovation with Local Government Artificial Intelligence (AI): A Conceptual Framework and Research Agenda,” *Journal of Open Innovation: Technology, Market and Complexity* 71 (1). <https://doi.org/10.3390/joitmc7010071>

Online First February 2021, Open Access.

1. Mossberger, Karen and Caroline J. Tolbert (2021) “Digital Citizenship and Digital Communities: How Technology Matters for Individuals and Communities.” Invited contribution for special 10th anniversary issue of the *International Journal of E-Planning Research* 10 (3). DOI: 10.4018/IJEPR.20210701.oa2. Online First December 2020, Open Access.
2. Cho, Seong K., Karen Mossberger, David Swindell and David Selby (2020) “Experimenting with Public Engagement Platforms in Local Government.” *Urban Affairs Review* 57 (3): 764-793. <https://journals.sagepub.com/doi/abs/10.1177/1078087419897821> Online First December 2019.
3. van Deursen, A.J.A.M. and Karen Mossberger (2018) “Any Thing for Anyone? A New Digital Divide in Internet-of-Things Skills.” *Policy & Internet* 10 (2): 122-140. Open Access. <https://doi.org/10.1002/poi3.171>
4. Mossberger, Karen, Caroline J. Tolbert and Christopher Anderson (2017) “The Mobile Internet and Digital Citizenship in African-American and Latino Communities.” *Information, Communication and Society* 20 (10): 1587-1606*.*
5. Mossberger, Karen, Yonghong Wu and Jared Crawford (2013) “Connecting Citizens and Local Governments? Social Media and Interactivity in Major U.S. Cities.” *Government Information Quarterly* 30 (4): 351-358.
6. Mossberger, Karen, Caroline J. Tolbert, Daniel Bowen and Benedict Jimenez (2012) “Unraveling Different Barriers to Internet Use: Urban Residents and Neighborhood Effects.” *Urban Affairs Review* 48: 771-810. https://doi.org/10.1177/1078087412453713
7. Mossberger, Karen, Caroline J. Tolbert and Allison Hamilton (2012) “Measuring Digital Citizenship: Mobile Access and Broadband.” *International Journal of Communication* 6. Available [online]: <http://ijoc.org/ojs/index.php/ijoc>
8. Kaplan, David and Karen Mossberger (2012) “Prospects for Poor Neighborhoods in the Broadband Era: Neighborhood-Level Influences on Technology Use at Work.” *Economic Development Quarterly* 26 (1): 95-105.
9. Lee, Geon and Karen Mossberger (2009) “The Effect of Threat Climates on Collaborations Among Local Governments: An Exploratory Approach with Perceptions of US City Officials.” *International Review of Public Administration* 13 (3): 51-63.
10. Mossberger, Karen, David Kaplan and Michele A. Gilbert (2008) “Going Online without Easy Access: A Tale of Three Cities.: *Journal of Urban Affairs* 30 (5): 469-488.
11. Tolbert, Caroline J., Karen Mossberger and Romana McNeal (2008) “Institutions, Policy Innovation and E-Government in the American States.” *Public Administration Review* 68 (3): 549-563.
12. Tolbert, Caroline J., Karen Mossberger, Bridgett King and Gena Miller (2007) “Are All American Women Making Progress Online? African-Americans and Latinas.” *Information Technologies and International Development* 4 (2): 61-88.
13. Schmeida, Mary, Ramona McNeal and Karen Mossberger (2007) “Policy Determinants Affect Telehealth Implementation.” *Telemedicine and E-Health* 13 (2): 100-107.
14. Tolbert, Caroline J. and Karen Mossberger (2006) “The Effects of E-Government on Trust and Confidence in Government,” *Public Administration Review* 66 (3): 354-369.

**\*Honored as one of the 75 most influential articles in the first 75 years of *Public Administration Review***

**\*Included in translations for articles most downloaded in South America** **https://onlinelibrary.wiley.com/doi/toc/10.1111/(ISSN)1540-6210.lessons-in-public-administration**

**\*Named by Google Scholar in June 2017 as a “Classic” - one of the 10 most-cited articles of 2006 (over the following 10 years); ranked #4 in Public Policy and Administration**

1. Mossberger, Karen, Caroline J. Tolbert and Michele A. Gilbert (2006) “Race, Place, and Information Technology.” *Urban Affairs Review* 41 (5): 583-620.

**\*Best Paper Award for 2005, Public Policy Section, American Political Science Association**

1. Denters, Bas and Karen Mossberger (2006) “Building Blocks for a Comparative Methodology for Urban Politics.” *Urban Affairs Review* 41 (4): 550-571.
2. Mossberger, Karen and Harold Wolman (2003) “Policy Transfer as a Form of Prospective Policy Evaluation: Challenges and Recommendations.” *Public Administration Review* 63 (4): 428-440.
3. McNeal, Ramona S., Caroline J. Tolbert, Karen Mossberger and Lisa Dotterweich (2003) “Innovating in Digital Government in the American States.” *Social Science Quarterly* 84 (1): 52-70.
4. Mossberger, Karen and Kathleen Hale (2002) “Polydiffusion in Intergovernmental Programs: Information Diffusion in the School-to-Work Network.” *American Review of Public Administration* 32 (4): 398-422.
5. Mossberger, Karen and Gerry Stoker (2001) “The Evolution of Urban Regime Theory: The Challenge of Conceptualization.” *Urban Affairs Review* 36 (6): 810-35.
6. Mossberger, Karen (1999) “State-Federal Diffusion and Policy Learning in a Federal System: From Enterprise Zones to Empowerment Zones.” *Publius: The Journal of Federalism* 29 (3): 31-50.
7. Mossberger, Karen and Gerry Stoker (1997) “Inner-City Policy in Britain: Why It Will Not Go Away.” *Urban Affairs Review* 32 (3): 378-402.
8. Stoker, Gerry and Karen Mossberger (1994) “Urban Regime Theory in Comparative Perspective.” *Environment and Planning C: Government and Policy* 12 (2): 195-212.

**Book Chapters:**

1. Mossberger, Karen and Clement Mensah Damoah (Forthcoming) “Broadband Policy and Geographic Inequality” in Politics in the American States, 12th ed., Caroline J. Tolbert, Thad Kousser and Jamila Michener, eds. Sage.
2. Kersting, Norbert and Karen Mossberger (2024) “The Digital Divide and Digital Citizenship in International Comparison,” in *Handbook on Online Participation* (in German, *Handbuch Digitalisierung und Politische Beteiligung*), Norbert Kersting, Jörg Radtke and Sigrid Baringhorst, eds. Springer Nature.
3. Cheong, Pauline and Karen Mossberger (2022) “Voicing the Future: Folk Epistemic Understandings of Smart and Datafied Lives” in *Perceiving the Future through New Communication Technologies: Robots, AI and Everyday Life*, James Katz, Juliet Floyd and Katie Schiepers, eds. Springer Nature.
4. Mossberger, Karen, Eric W. Welch, and Yonghong Wu (2021) “Introduction: Broadband as Experimentation and Policy Learning,” in *Transforming Everything? Evaluating Broadband’s Impact Across Policy Areas,* Karen Mossberger, Eric Welch and Yonghong Wu, eds. NY: Oxford University Press, 1-24.
5. Tolbert, Caroline J., Karen Mossberger, Natasha Gaydos and Mattia Caldarulo (2021) “Addressing Spatial Inequality in Broadband Use and Community/Neighborhood Level Outcomes” in *Transforming Everything? Evaluating Broadband’s Impact Across Policy Areas,* Karen Mossberger, Eric Welch and Yonghong Wu, eds. NY: Oxford University Press, 101-138.
6. Morris, Traci, Karen Mossberger and Nicholet Deschine Parkhurst (2021) “Digital Governance in Indian Country” in *Research Handbook on E-Government*, Eric Welch, ed.. Edward Elgar, 114-128.
7. Brown, Adrian, Karen Mossberger and Seong K. Cho. (2020) “Race, Place and Digital Governance,” in *Race and Public Administration*, Ken Meier and Amanda Rutherford, eds., Routledge, 98-118.
8. Mossberger, Karen, David Swindell, Nicholet Deschine Parkhurst and Kuang-Ting Tai (2018) “Policy Analysis and Evidence-Based Decision Making at the Local Level,” in *Policy Analysis in the United States*, John A. Hird, ed. Bristol, UK: Policy Press, 133-154.
9. Mossberger, Karen and Benedict S. Jimenez (2018) “Can E-Government Promote Informed Citizenship and Civic Engagement? A Study of Local Government Websites in the U.S.” in Emerging into E-Government: Perspectives of Citizen Orientation, Policy Making, Local Governance and ICT Use, I.T. Medeni, A. Balci, T.D. Medeni, O. Dalbay, eds. Newcastle Upon Tyne, UK: Cambridge Scholar Publishing, 41-64.
10. Mossberger, Karen, Yonghong Wu and Benedict Jimenez (2017) “Catching On and Catching Up: Developments and Challenges in E-Participation in Major Cities,” in *Routledge Handbook on Information Technology in Government*, Michael Ahn and Yu-Che Chen, eds. New York: Routledge, 219-238.
11. Betancur, John, Karen Mossberger and Yue Zhang (2015) “Standing in Two Worlds: Neighborhood Policy, the Civic Arena, and Ward-Based Politics in Chicago,” in *Urban Neighborhoods in a New Era: The Politics of Neighborhood Revitalization in the Post-Industrial City*, Clarence N. Stone, Robert P. Stoker, et al., eds. Chicago: University of Chicago Press, 104-140.
12. Mossberger, Karen, Chen-Yu Kao and Kuang-Ting Tai (2014) “Toward Connected, Innovative and Resilient Metropolitan Regions,” in *Information Technology and Metropolitan Resilience,* Michael Pagano, ed. Urbana-Champaign: University of Illinois Press, 1-25.
13. Jimenez, Benedict, Karen Mossberger, and Yonghong Wu (2012) “Municipal Government and the Interactive Web: Trends and Issues for Civic Engagement,” in *E-governance and Civic Engagement: Factors and Determinants in E-Democracy*, Aroon Manoharan and Marc Holzer, eds. IGI Global Press, 251-271.
14. Mossberger, Karen, Susan E. Clarke and Peter John. “Studying Politics in an Urban World: Research Traditions and New Directions,” in *The Oxford Handbook of Urban Politics,* Karen Mossberger, Susan E. Clarke and Peter John, eds. NY: Oxford University Press. 3-8.
15. Mossberger, Karen and Caroline J. Tolbert (2010) “Digital Democracy,” in *The Oxford Handbook of Elections*, Janet Leighley, ed. New York: Oxford University Press.
16. Mossberger, Karen (2008) “Urban Regime Analysis” in *Theories of Urban Politics*, 2nd ed., Jonathan Davies and David Imbroscio, eds. Thousand Oaks, CA: Sage Publications.
17. Mossberger, Karen (2008) “Toward Digital Citizenship: Addressing Inequality in the Information Age,” in *Handbook of Internet Politics*, Andrew Chadwick and Philip Howard, eds. London: Routledge.
18. Mossberger, Karen (1999) “The Administration of State Economic Development: Decision-Making Under Uncertainty,” in *Handbook of State Administration*, Jack Gargan, ed. Marcel-Dekker.
19. Stoker, Gerry and Karen Mossberger (1995) “The Post-Fordist Local State: The Dynamics of Its Development,” in *Local Government in the 1990s*, John Stewart and Gerry Stoker, eds. London: Macmillan.

**Excerpts and Reprints:**

Excerpts from *Digital Citizenship: The Internet, Society and Participation* in *First Monday* (a peer-reviewed Internet journal) 13 (2) February 4, 2008, available at <http://www.uic.edu/htbin/cgiwrap/bin/ojs/index.php/fin/issue/view/262>

**Non-refereed Articles and Book Chapters (in Russian):**

Mossberger, Karen, Igor Risin and Yuri Treschevsky (2002) “Improving the Use of Tax Incentives in the Contemporary Economy,” in *Regional Social-Economic Development Strategies*. Voronezh, Russia: Voronezh State University, 20-24.

Iskrienko, Ella and Karen Mossberger (2002) “State Support for Exporters: The Experience of U.S. and Russian Practice,” *Bulletin: Volgograd State University* 6 (3): 140-144.

**Symposium Editor:**

Special Symposium on “Information and Public Organizations,” *Public Administration and Management: An Interactive Journal* (peer-reviewed electronic journal published by Marcel-Dekker), 2000, 5 (4) available at [www.pamij.com](http://www.pamij.com).

**Invited Book Reviews:**

Bringing the Bureaucracy Back In, in *Public Administration Review*, review of *Politics, Policy, and Organizations: Frontiers in the Scientific Study of Bureaucracy*, 2008, 68 (6): 1151-1152.

*Momentum: Igniting Social Change in the Connected Age*, in *Nonprofit and Voluntary Sector Quarterly*, 2008, 37 (2): 368-70.

*Learning from Comparative Public Policy: A Practical Guide*, in *Local Government Studies*, 2006, 32 (4): 509-510.

*Policy Entrepreneurs and School Choice*, in the *American Political Science Review*, 2001, 95 (2): 482-483.

*The Urban Growth Machine: Critical Perspectives Two Decades Later*, in *Urban Geography*, 2001, 22 (7): 689.

“Toward a Comparative Agenda for Urban Research,” review essay, in *Urban Affairs Review*, 1998, 34 (1): 168-70.

**Blogs, Commentary:**

Mossberger, Karen, Caroline J. Tolbert and Scott LaCombe. Why Digital Human Capital is Important in Community Building. Tech Tank, Brookings Institution. March 28, 2022. <https://www.brookings.edu/blog/techtank/2022/03/28/why-digital-human-capital-is-important-in-community-building/>

Mossberger, Karen, Traci Morris and Caroline J. Tolbert. Evaluation Critically Needed for Closing IT Gaps in Tribal Communities and Public Housing. Tech Tank, Brookings Institution. August 12, 2015. <https://www.brookings.edu/blog/techtank/2015/08/12/evaluation-critically-needed-for-closing-it-gaps-in-tribal-communities-and-public-housing/>

Tolbert, Caroline J., Christopher Anderson and Karen Mossberger. Digital Literacy is a Game-Changer: A Neighborhood-Level Analysis of Chicago’s Smart Communities. Tech Tank, Brookings Institution. October 27, 2014. <https://www.brookings.edu/blog/techtank/2014/10/27/digital-literacy-is-a-game-changer-a-neighborhood-level-analysis-of-chicagos-smart-communities/>

**Monographs, Repositories, Grant Reports and Working Papers:**

Mossberger, Karen, Pauline Hope Cheong, Clement Mensah Damoah and Sandra Wood. June 2023. Promoting Digital Equity in Tempe: Data and Recommendations. Written with support from City of Tempe. Available at <https://techdatasociety.asu.edu/content/promoting-digital-equity-tempe>

Mossberger, Karen, Angel Molina, Yushim Kim and Meredith McCullough. October 2021. *Digital Entrepreneurship in Communities of Color*. Center on Technology, Data and Society. Policy brief written with support from the Ewing Marion Kauffman Foundation. Available at <https://techdatasociety.asu.edu/content/policy-brief-digital-entrepreneurship-communities-color>

Mossberger, Karen, Caroline J. Tolbert and Scott LaCombe. May 28, 2021. Measuring Digital Entrepreneurship at the Grassroots: What Role Will It Play in Community Resilience? Kauffman Foundation, article for *Data Directions*. Available at <https://www.kauffman.org/entrepreneurship/reports/big-data-directions-research/>

Mossberger, Karen, Caroline J. Tolbert and Scott LaCombe. June 8, 2020. *Broadband Needs and Opportunities in Iowa. States Can Work with Communities to Address Rural, Low-Income Needs.* Backgrounder. The Iowa Policy Project. Available at <https://www.iowapolicyproject.org/2020Research/200608-IPP-broadband-bgd.html>

Mossberger, Karen, Caroline J. Tolbert and Scott LaCombe. March 31, 2020. *A New Measure of Digital Participation and Its Impact on Economic Opportunity.* Available at <https://techdatasociety.asu.edu/sites/default/files/white_paper_vf-final-march2020.pdf>

Schartman-Cycyk, Samantha, Karen Mossberger, Bill Callahan, Shawn Novak, Amy Sheon, Angela Siefer, Erika Mancinas, Seong K. Cho. July 2019. *Connecting Cuyahoga. Investment in Digital Inclusion Brings Big Returns for Residents and Administration.* Subcontract with Connected Insights, for Cuyahoga County and with support from Cleveland Foundation. Available at <http://executive.cuyahogacounty.us/pdf_executive/en-US/ConnectingCuyahogaReport.pdf>

Tolbert, Caroline J. and Karen Mossberger. Broadband Data Portal Home. 2015. University of Iowa and Arizona State University. Data and repository supported by National Science Foundation Broadband Community Capacity program award #1338471, available at <https://techdatasociety.asu.edu/broadband-data-portal/home> Also available on Harvard Dataverse.

Mossberger, Karen, Caroline J. Tolbert and Christopher Anderson. March 2015. *Digital Excellence in Chicago: Tracking Trends in Internet Use 2008-2013.* Research supported by the John D. and Catherine T. MacArthur Foundation and Partnership for a Connected Illinois, available at <https://techdatasociety.asu.edu/node/354>

Mossberger, Karen, Caroline J. Tolbert and Mary K. Feeney. April 2014. *Overview and Highlights: Smart Communities Evaluation*. Evaluation supported by the John D. and Catherine T. MacArthur Foundation and Partnership for a Connected Illinois, available at <https://techdatasociety.asu.edu/node/354>

Mossberger, Karen, Caroline J. Tolbert and Chris Anderson. April 2014. *Measuring Change in Internet Use and Broadband Adoption: Comparing BTOP Smart Communities with Other Chicago Neighborhoods [Updated 2014].* Evaluation conducted with support from the John D. and Catherine T. MacArthur Foundation, available at <https://techdatasociety.asu.edu/node/354>

Mossberger, Karen, Mary K. Feeney and Meng-Hao Li. April 2014. *Smart Communities Evaluation: FamilyNet Centers*. Evaluation conducted with support from the John D. and Catherine T. MacArthur Foundation, available at <https://techdatasociety.asu.edu/node/354>

Mossberger, Karen, Jennifer Benoit Bryan and Adrian Brown. April 2014. *Smart Communities Evaluation: Civic 2.0 Participant Surveys and Interviews with Partner Organizations*. Evaluation conducted with support from the John D. and Catherine T. MacArthur Foundation, available at <https://techdatasociety.asu.edu/node/354>

Mossberger, Karen, Jennifer Benoit Bryan, Adrian Brown and Elisabeth Muhlenberg. September 2013. *Implementing the Building Digital Communities Pilot*. Commissioned by OCLC.

Tolbert, Caroline J. and Karen Mossberger. April 2013. *Cuyahoga County Survey of Internet Access and Use.*  Commissioned by One Community. Available at <http://www.connectcommunity.org/research/cuyahoga-county-internet-survey/>

Mossberger, Karen and Yonghong Wu. February 2012. Civic Engagement and Local E-Government: Social Networking Comes of Age. Institute for Policy and Civic Engagement, University of Illinois at Chicago, available at <http:///www.uic.edu/cuppa/ipce/research.shtml>

Mossberger, Karen. January 2012. *Smart Communities – Formative Evaluation*. Research on the Chicago Smart Communities program funded by the Broadband Technology Opportunities Program, U.S. Department of Commerce. Evaluation conducted through the support of the John D. and Catherine T. MacArthur Foundation, available at <http://www.smartchicagocollaborative.org/wp-content/uploads/2012/03/smart-communities-evaluation-january-2012.pdf>

Mossberger, Karen. 2010*. From Gray Areas to New Communities: Lessons and Issues from Comprehensive U.S. Neighborhood Initiatives*. Working Paper posted on Great Cities Institute website, available at <http://www.uic.edu/cuppa/gci>.

Mossberger, Karen and Caroline Tolbert. July 2009. *Digital Excellence in Chicago: A Citywide View of Technology Use.*  Commissioned by the City of Chicago Department of Innovation and Technology with the support of the John D. and Catherine T. MacArthur Foundation and the State of Illinois Department of Commerce and Economic Opportunity. Available at <http://www.cityofchicago.org/city/en/depts/doit/supp_info/digital_excellenceinchicagoacitywideviewoftechnologyuse.html>

Hendrick, Rebecca and Karen Mossberger. April 2009. *Uneven Capacity and Delivery of Human Services in the Chicago Suburbs: The Role of Townships and Municipalities*, with support from the Chicago Community Trust. Great Cities Institute. Available at <http://www.uic.edu/cuppa/gci/index.shtml>

Mossberger, Karen and David Kaplan. January 2007. *Toward World-Class Technology Skills in Northeast Ohio Communities. A Report to the Northeast Ohio Research Consortium*, with assistance from the Center for Policy Studies at the University of Akron, the Center for Urban and Regional Studies at Youngstown State University, and the Center for Public Administration and Public Policy at Kent State University.

Tolbert, Caroline and Karen Mossberger. January 2006. *New Inequality Frontier: Broadband Internet Access*. Working Paper #275. Washington, D.C.: Economic Policy Institute (peer-reviewed). Available at <http://www.epinet.org>.

Mossberger, Karen and Caroline Tolbert. May 2005. *Race, Place and Information Technology. A Report to the U.S. Department of Housing and Urban Development*.

Mossberger, Karen with Kathleen Hale. February 2000. *Employer Participation in School-to-Work Initiatives in Northeast Ohio. A Report to the Ohio Urban University Program*.

Mossberger, Karen and Hal Wolman. November 2001. *Policy Transfer as a Form of Prospective Policy Evaluation. Future Governance Paper No. 2. Lessons from Comparative Policy.* London: Economic and Social Research Council

**CURRENT RESEARCH AND PROJECTS:**

**In Progress:**

Data partner with Aspen Institute program on Latinos & Society, digital economy project, Phoenix case study, with Angel Molina in ASU School of Public Affairs.

Responsible Urban Innovation with AI. International research supported by Australian Research Council, with Queensland University of Technology, Brisbane, Australia, with Pauline Hope Cheong in ASU Hugh Downs School of Human Communication.

Digital Inclusion Leadership Certificate. Professional certificate produced by Center on Technology, Data and Society and the Marconi Society. Offered through ASU Career Catalyst. Lead Instructor.

Institute on Digital Equity, American Association of Colleges & Universities. Faculty mentor for university-community teams creating plans for digital equity on campus and in surrounding communities.

**CONFERENCE PRESENTATIONS:**

**Refereed Conference Papers/Presentations:**

1. Mossberger, Karen, Seongkyung Cho, and Pauline Hope Cheong. The Public Good and Public Attitudes Toward Data Sharing through IoT. Presented at the Telecommunications Policy Research Conference, Washington, D.C., September 2022.
2. Mossberger, Karen, Caroline Tolbert, and Bomi Lee. Broadband Use and Inclusive Prosperity in Black Communities. Presented at the virtual National Economic Conference on Inclusive Economic Development and Recovery held on May 6, 2022. Boston Federal Reserve and Economic Development Quarterly. <https://research.upjohn.org/externalpapers/112/>
3. LaCombe, Scott, Caroline Tolbert, and Karen Mossberger. Information and Policy Innovation in US States. Presented at the World Congress of the International Political Science Association, July 2021, virtual presentation.
4. Mossberger, Karen. A Tale of Two Stimulus Efforts: Lessons for Closing the Digital Divide. Presented at the annual conference of the American Society for Public Administration, April 2021, virtual presentation.
5. Mossberger, Karen. Panel on A Researcher’s Guide to the Digital Inclusion Galaxy: Designing and Using Data from the NTIA Internet Use Survey. Organized by NTIA and Census. Telecommunications Policy Research Conference, February 2021, virtual presentation.

1. Caldarulo, Mattia and Mossberger, Karen. Does Broadband Impact Children’s School Achievements? Presented at the annual conference of the Association for Public Policy Analysis and Management. November 2020, virtual presentation.
2. Mossberger, Karen, Caroline Tolbert and Scott LaCombe. Choosing the Future: Technology and Opportunity in Communities (Academic Symposium Panel with David Swindell) Presented at the annual conference of the International City-County Management Association. September 2020, UNITE: A Digital Event.
3. Mossberger, Karen, Caroline Tolbert and Scott LaCombe. Mapping Digital Community Capacity. Presented at the Telecommunications Policy Research Conference, American University, September 2019, Washington, D.C.
4. Caroline Tolbert, Scott LaCombe, Karen Mossberger and Bomi Lee. New Evidence on Internet Use and Economic Opportunity in Communities. Presented at Partnership for Progress on the Digital Divide, Georgetown University, May 2019, Washington, D.C.

1. Tolbert, Caroline, Karen Mossberger and Kellen Gracey. Smart Cities and Broadband Adoption: The Geography of Opportunity and Inequality. Presented at the Annual Meeting of the American Political Science Association, September 2018, Boston, MA.
2. Mossberger, Karen. Digital Citizenship and Digital Inequalities. Roundtable on Digital Borders and Non-Borders, International Political Science Association, July 2018, Brisbane, Australia.
3. Morris, Traci and Karen Mossberger. Digital Governance in Indian Country. Presented at the International Political Science Association World Congress, July 2018, Brisbane, Australia.
4. Tolbert, Caroline, Karen Mossberger and Kellen Gracey. Smart Cities and Broadband Adoption: The Geography of Opportunity and Inequality. Presented at the International Political Science Association World Congress, July 2018, Brisbane, Australia.
5. Tolbert, Caroline, Karen Mossberger and Kellen Gracey. A New Measure of Social and Economic Inequality for Subnational Communities. Presented at State Politics and Policy Conference, Pennsylvania State University, June 2018, State College, PA.
6. Mossberger, Karen, Caroline Tolbert, and Yang Zhang. “The Information Divide: Digital Inequality, Online News and Place.” Presented at Partnership for Progress on the Digital Divide, May 2017, San Diego.
7. Brown, Adrian, Karen Mossberger and Seong K. Cho. “Race, Place and Digital Governance.” Presented at the conference on Race and Public Administration, May 2017, Texas A&M.
8. Mossberger, Karen, Caroline Tolbert, and Yang Zhang. “The Information Divide: Digital Inequality, Online News and Place.” Presented at the annual meeting of the American Political Science Association, August 2016, Philadelphia.
9. Mossberger, Karen, Caroline Tolbert, and Yang Zhang. “The Information Divide: Digital Inequality, Online News and Place.” Presented at the bi-annual meeting of the International Political Science Association, July 2016, Poznan, Poland.
10. Mossberger, Karen, Yang Zhang, Joshua Uelbeherr and Caroline Tolbert. "New Broadband Use Data for American Communities: 1997 Onward." Panel for Association of Internet Researchers, AoIR, October 2015, Phoenix.
11. Mossberger, Karen, Yang Zhang, Joshua Uebelherr and Caroline Tolbert. "New Broadband Use Data for American Communities: 1997 Onward." Panel for Partnership for Progress on the Digital Divide, International Conference, October 2015, Skysong, Scottsdale.
12. Parkhurst, Nicholet Deschine, Emery Tahy, Traci Morris and Karen Mossberger. "The Digital Reality: E-Government and Access to Technology and Broadband for American Indian and Alaska Native Populations." Presented at Partnership for Progress on the Digital Divide, International Conference, October 2015, Skysong, Scottsdale.
13. Karen Mossberger, Kellen Gracey, Joshua Uelbeherr, and Caroline Tolbert. "New Broadband Use Data for American Communities." Workshop for dg.o 2015, 16th Annual International Conference on Digital government Research, May 2015, Phoenix.
14. Chair and Organizer, Panel on Project-Based Learning, Network of Schools of Public Policy Affairs and Administration, October 2015, Brooklyn, New York.
15. Parkhurst, Nicholet Deschine, Emery Tahy, Traci Morris and Karen Mossberger. "The Digital Reality: E-Government and Access to Technology and Broadband for American Indian and Alaska Native Populations." Presented at dg.o 2015, 16th Annual International Conference on Digital Government Research, May 2015, Phoenix.
16. Mossberger, Karen (with Kuang-Ting Tai and Kevin DeSouza). “Open Data Portals as Classroom Tools.” Presented at the Network of Schools of Public Policy, Affairs and Administration, November 2014, Albuquerque.
17. Mossberger, Karen, Caroline J. Tolbert and Christopher Anderson. "Digital Citizenship: Broadband, Mobile Use and Activities Online Over Time." Presented at the International Political Science Association conference, July 2014, Montreal.
18. Mossberger, Karen, Chen-Yu Kao and Kuang-Ting Tai. "The Public Sphere and Policy Change in the Digital Era." Presented at Civic Political Engagement and Public Spheres in the New Digital Era, June 2014, Sciences Po, Paris.
19. Mossberger, Karen, Caroline J. Tolbert and Christopher Anderson. "Digital Citizenship: Broadband, Mobile Use and Activities Online Over Time." Presented at the International Communication Association pre-conference on the Digital Divide, May 2014, Seattle.
20. Betancur, John, Karen Mossberger, Douglas Gills and Yue Zhang. “Chicago: Comprehensive Community Building and the Civic Arena.” Presented at the Annual Conference of the Urban Affairs Association, April 2012, Pittsburgh.
21. Brown, Adrian, Jennifer-Benoit Bryan and Karen Mossberger. “Smartphones and Minorities: Closing Gaps or Creating New Disparities?” Presented at the Annual Meeting of the Midwest Political Science Association, April 2012, Chicago.
22. Mossberger, Karen, Caroline Tolbert and William Franko. “Measuring Digital Citizenship: Mobile Access and the Less Connected.” Presented at the Defining and Measuring Meaningful Broadband Adoption Expert Workshop. New America Foundation, April 2012, Washington, D.C.
23. Haller, Megan, Meng-Hao Li and Karen Mossberger. “Does E-Government Use Contribute to Citizen Engagement with Government and Community?” Presented at the Annual Meeting of the American Political Science Association, September 2011, Seattle.
24. Karen Mossberger. Roundtable Participant, “The Internet Generation: Engaged Citizens or Political Dropouts?” Annual Meeting of the Midwest Political Science Association, March-April 2011, Chicago.
25. Karen Mossberger, Caroline Tolbert, Daniel Bowen and Benedict Jimenez. “Unraveling Different Barriers to Technology Use: Urban Residents and Neighborhood Effects.” Presented at the Annual Meeting of the Midwest Political Science Association, March- April 2011, Chicago.
26. Karen Mossberger, Caroline Tolbert, Benedict Jimenez and Daniel Bowen. “Technology and Place: Understanding Different Barriers to Broadband Use.” Presented at the Oxford Internet Institute, September 2010, Oxford, England.
27. American Sociological Association, Annual Conference, Thematic Session, Toward a Sociology of Citizenship, Roundtable on the Internet and Citizenship, August 2010, Atlanta.
28. Karen Mossberger, Yonghong Wu, and Benedict Jimenez. “Can e-Government Promote Informed Citizenship and Civic Engagement?” Presented at the Annual Meeting of the Midwest Political Science Association, April 2010, Chicago.
29. Karen Mossberger, Yonghong Wu and Benedict Jimenez. “Can e-Government Promote Informed Citizenship and Civic Engagement?” Presented at the Political Studies Association, March 2010, Edinburgh, Scotland.
30. Mossberger, Karen, Caroline J. Tolbert and Benedict Jimenez. “Unraveling Differences in Barriers to Technology Use.” Presented at the Annual Meeting of the American Political Science Association Conference, September 2009, Toronto.
31. Mossberger, Karen, Rebecca Hendrick and Jennifer Benoit-Bryan. “Is All Collaboration the Same? Metropolitan Contracting and Coordination for Social Services.” Presented at the Annual Meeting of the American Political Science Association, September 2009, Toronto.
32. Musso, Juliet, Ellen Shiau and Karen Mossberger. “Community Representation and Revitalization in Chicago and Los Angeles.” Presented at the Annual Meeting of the Midwest Political Science Association, April 2009, Chicago.
33. Mossberger, Karen and David Kaplan. “Neighborhood Influences on Information Technology Use at Work.” Presented at the Urban Affairs Association Annual Conference, March 2009, Chicago.
34. Mintrom, Michael and Karen Mossberger. “The Politics of Ideas and the Diffusion of Policy Innovations: Taking Stock and Looking Ahead.” Presented at the Annual Meeting of the American Political Science Association, August 2008, Boston.
35. Mossberger, Karen, John Betancur and Douglas Gills. “How Do Poor Neighborhoods Fare? Public and Civic Attention to Neighborhood Revitalization in Chicago.” Presented at the Annual Meeting of the American Political Science Association, August 2008, Boston.
36. Mossberger, Karen, John Betancur and Douglas Gills. “How Do Poor Neighborhoods Fare? Public and Civic Attention to Neighborhood Revitalization in Chicago.” Presented at the Urban Affairs Association Conference, April 2008, Baltimore, MD.
37. Tolbert, Caroline J., Karen Mossberger, Bridgett King, and Gena Miller. “Are All American Women Making Progress Online? Information Technology Access and Use for Latinas and African-American Women.” Presented at the Annual Meeting of the Midwest Political Science Association, April 2007, Chicago, IL.
38. Mossberger, Karen, Caroline J. Tolbert, Kimberly Johns and Bridgett King. “The Digital Divide and Economic Opportunity: Does Internet Use Matter for Less-Skilled Workers?” Presented at the Annual Meeting of the American Political Science Association, September 2006, Philadelphia, PA.
39. Mossberger, Karen, David Kaplan and Michele Gilbert. “How Concentrated Poverty Matters for the “Digital Divide’: Motivation, Social Networks and Resources.” Presented at the Annual Meeting of the American Political Science Association, September 2006, Philadelphia, PA. http://citeseerx.ist.psu.edu/viewdoc/download;jsessionid=08814A3DE02CCA918AAD33C623567632?doi=10.1.1.569.2391&rep=rep1&type=pdf
40. Mossberger, Karen, David Kaplan and Michele Gilbert. “How Concentrated Poverty Matters for the Digital Divide: Community-Level Barriers to Information Technology Access and Use.” Presented at the Annual Meeting of the Midwest Political Science Association, April 2006, Chicago, IL.
41. Tolbert, Caroline J. and Karen Mossberger. “The Effects of E-Government on Citizen Trust and Confidence in Government,” presented at the Annual Meeting of the American Political Science Association, September 1-4, 2005, Washington, D.C.
42. Mossberger, Karen, Caroline J. Tolbert, and Ramona McNeal. “Developing E- Government in the Fifty States, 2000-2004,” presented at the 5th Annual State Politics and Policy Conference, May12-14, 2005, Michigan State University, East Lansing, MI.
43. Mossberger, Karen, Caroline J. Tolbert, and Michele A. Gilbert. Race, Concentrated Poverty, and the Digital Divide,” presented at the Annual Meeting of the Midwest Political Science Association, April 7-10, 2005, Chicago.
44. Mossberger, Karen, Caroline J. Tolbert, and Ramona McNeal. “Developing E- Government in the Fifty States, 2000-2004,” presented at the Annual Meeting of the Midwest Political Science Association, April 7-10, 2005, Chicago.
45. Mossberger, Karen, Caroline J. Tolbert, and Michele A. Gilbert. “Race, Place, and Information Technology,” presented at the Annual Meeting of the American Political Science Association, September 2-5, 2004, San Francisco.
46. Schmeida, Mary, Ramona McNeal and Karen Mossberger. “Implementing Telehealth in the American States,” presented at the 4th Annual State Politics and Policy Conference, April 30-May 1, 2004, Kent State University, OH.
47. Schmeida, Mary, Ramona McNeal and Karen Mossberger. “Implementing Telehealth in the American States,” presented at the Annual Meeting of the Midwest Political Science Association, April 15-18, 2004, Chicago.
48. Mossberger, Karen and Caroline J. Tolbert. “Race, Place, and Information Technology,” presented at the Telecommunications Policy Research Conference, September 19-21, 2003, George Mason University, Arlington, Virginia.
49. Tolbert, Caroline J. and Karen Mossberger. “The Impact of the Digital Divide (Access and Skill) on Political Participation,” presented at the Annual Meeting of the American Political Science Association, August 28-31, 2003, Philadelphia.
50. Tolbert, Caroline J. and Karen Mossberger. “The Effects of E-Government on Trust and Confidence in Government,” presented at the National Science Foundation National Conference on Digital Government Research (dg.o 2003), May 18-21, 2003, Boston.
51. Mossberger, Karen and Caroline Tolbert. “Race, Place, and Information Technology,” presented at the Annual Meeting of the Urban Affairs Association, March 26-29, 2003, Cleveland.
52. Tolbert, Caroline J. and Karen Mossberger. “Beyond the Digital Divide: Exploring Attitudes about Information Technology, Political Participation, and Electronic Government,” presented at the Annual Meeting of the American Political Science Association, August 29-September 2, 2002, Boston.
53. Mossberger, Karen and Hal Wolman. “Policy Transfer as a Form of Prospective Policy Evaluation,” presented at the Annual Meeting of the American Political Science Association, August 30-September 2, 2001, San Francisco.
54. Mossberger, Karen and Hal Wolman. “Policy Transfer as a Form of Prospective Policy Evaluation,” presented at the Economic and Social Research Council conference on Social Experiments, November 9-10, 2000, London.
55. Mossberger, Karen. “School-to-Work Programs and the Challenges of Business- Education Partnerships in Urban Economic Development,” presented at the Annual Meeting of the American Political Science Association, August 31-September 3, 2000, Washington, D.C.
56. Mossberger, Karen and Gerry Stoker. “The Evolution of Urban Regime Theory: The Challenge of Conceptualization,” presented at the Annual Meeting of the Urban Affairs Association, May 3-6, 2000, Los Angeles.
57. Mossberger, Karen and Kathleen Hale. “Information Diffusion in an Intergovernmental Network: The Implementation of School-to-Work Programs,” presented at the Annual Meeting of the American Political Science Association, September 2-5, 1999, Atlanta.
58. Mossberger, Karen. “Upward Diffusion and Policy Learning in a Federal System? From Enterprise Zones to Empowerment Zones,” presented at the Annual Meeting of the American Political Science Association, September 3-6, 1998, Boston.
59. Mossberger, Karen. "Comparing Cities Cross-Nationally: Promise and Problems," presented at the Michigan Political Science Association Conference, October 11, 1996, Detroit.
60. Stoker, Gerry and Karen Mossberger. "The Dynamics of Cross-National Policy Borrowing: Frameworks for Analysis in the Urban Setting," presented at the Urban Affairs Association Conference, March 2-5, 1994, New Orleans.
61. Mossberger, Karen and Gerry Stoker. "Urban Policy in Britain: Why It Won't Go Away," co-presented at the Annual Meeting of the American Political Science Association, September 2-5, 1993, Washington, D.C.
62. Stoker, Gerry and Karen Mossberger. "The Post-Fordist Local State: The Dynamics of Its Development," co-presented at the conference on Post-Fordism and the Welfare State, September 1992, Middlesbrough, England.

**Invited Participation:**

1. World Bank. Virtual Panelist for Hybrid Launch of Global GovTech Maturity Index 2022. Washington, D.C., November 16, 2022. Available at <https://worldbank.scene7.com/s7viewers/html5/VideoViewer.html?asset=worldbankprod/English%20Recording%20(From%20Conference%20Room)-AVS&config=worldbankprod/WBG-SocialShare-Player&serverUrl>
2. Marconi Society. Panel on Funding Broadband for All: From Sporadic to Sustainable. Decade of Digital Inclusion, virtual event. November 2, 2022. Available at <https://www.youtube.com/watch?v=gz_drzv7dSA&list=PLuO0G1ihrtCR8J-FaOCMfYRAm58oZYNUK&index=6>
3. American Association of Colleges & Universities. Digital Equity and Human Capital in Communities. Presented in national online webinar on Digital Equity and the Opportunities for Higher Education. October 25, 2022. Available at <https://www.aacu.org/webinars/digital-equity> Coverage - [Can Colleges Reach Beyond Campus to Foster ‘Digital Equity’ in Communities? | EdSurge News](https://www.edsurge.com/news/2022-11-11-can-colleges-reach-beyond-campus-to-foster-digital-equity-in-communities) and [https://www.diverseeducation.com/leadership-policy/article/15302176/how-higher-education-can-help-underserved-communities-access-broadband](https://urldefense.com/v3/__https%3A/www.diverseeducation.com/leadership-policy/article/15302176/how-higher-education-can-help-underserved-communities-access-broadband__;!!IKRxdwAv5BmarQ!YSoHHuaYyVJlNvzw-ErZdYgBLeps-jS5moy_aNN9CUXp1QGfL3-5vE8dj6kPCSFU1bJfytysPgtQSJYVYrt0jvo$)
4. National Governors’ Association and American Association of Colleges & Universities. Action Lab on Post-secondary Planning for Digital Equity Act. Washington, D.C., August 24, 2022.
5. US Department of Education, Office of Educational Technology. Activating the Research Sector’s Role in Advancing Digital Equity for Learners, Families, and Communities. Virtual roundtable, invitation only, June 1, 2022.

1. University of Cincinnati. Digital Citizenship at the Crossroads: Inequality and Opportunity. 2022 Margolis Lecture on Digital Citizenship. April 15, 2022.
2. National Digital Inclusion Alliance. Panel on What We Can Learn from Broadband Adoption Research. Portland, OR, February 16, 2022.
3. Aspen Institute. Roundtable, Digital Literacy as Infrastructure: Digital Citizenship in the Disinformation Age. Virtual roundtable by invitation only. November 18, 2021.
4. National Academy of Public Administration. Presentation, The Broadband Moment and Meaningful Change. Virtual and in-person, Phoenix, AZ. November 4, 2021.
5. South Korean Presidential Commission on Autonomy and Decentralization, Celebrating the 30th Anniversary of Local Councils: How to Strengthen Local Councils. Presentation, Local Governance and City Councils in the US. Seoul (virtual). October 27, 2021.
6. World Bank, Virtual Launch Event, Govtech Maturity Index. United Nations opening session event. Participant in panel discussion, September 16, 2021.
7. World Forum for Democracy, Council of Europe. Satellite Event, E-democracy and Sustainability. Keynote speech, Inclusive Participation and Sustainability in the Digital Age. University of Muenster (virtual). June 18, 2021.

1. Mandela Washington Fellowship, Arizona State University. Presentation, Broadband Use and Opportunity in Communities (virtual). May 2021.
2. Opening Event: Are You Ready to Light Up the Future? Statewide Meeting on Digital Equity (virtual). Presentation, May 18, 2021.
3. Arizona County Supervisors Association. Presentation, Connecting Arizona’s Counties (virtual). April 2021.
4. Center on Technology, Data and Society, ASU. Digital Entrepreneurship in Communities of Color, virtual workshop. Welcome and Overview. April 9, 2021. Presentations available at <https://techdatasociety.asu.edu/content/digital-entrepreneurship-communities-color-workshop>
5. ASU-Hanyang University Mini-Conference (virtual). The Grassroots Digital Economy in Real Time During Covid-19. With Meredith McCullough, Caroline Tolbert and Scott LaCombe). February 18, 2021. Slides available at <https://techdatasociety.asu.edu/content/asu-and-hanyang-university-mini-conference>
6. ASU Social Embeddedness Network Conference (virtual). Panel, A Plan to Provide Equity to Unserved and Underserved Communities. March 24, 2021.
7. National Science Foundation, Broadband Research Workshops, November 2020 (virtual). Invitation only workshop to contribute to revisions for the NSF Broadband Research Agenda <https://sites.google.com/view/broadbandresearch2020>
8. George Washington University, George Washington Institute of Public Policy. Choosing the Future: Technology and Opportunity in Communities. November 2020, virtual presentation.

1. Michigan State University, Quello Center/Ph.D. Program in Information and Media. Digital Activity and Economic Resilience in Communities. October 2020, virtual presentation available at [https://vimeo.com/474770612](https://urldefense.com/v3/__https%3A/vimeo.com/474770612__;!!IKRxdwAv5BmarQ!Pj-ki1vWOnthkBEa8dpAJ_hlDdUKUf_PifqDVMux9da4m_CGbe8mCMfpfONRfpqF7ivhHYU$)
2. Arizona Information Officers Association. Open Data and Public Values: The City of Scottsdale’s Open Data Journey (Panel) June 2020, virtual presentation.
3. Startup Tucson. The Role of Digital Businesses in the Resiliency of Local Economies. Lunch and Learn (virtual). Innovation Economics: Stories, Stats and Startup Successes. May 21, 2020.
4. Center on Technology, Data and Society, ASU. Measuring the Digital Economy at the Grassroots: What Role Will It Play in Resilience Across Diverse Communities? Virtual Workshop, Covid-19 and Public Policy and Management, May 2020.
5. Arizona State Legislature, House of Representatives. Rural Broadband and Arizona. Presentation to the Committee on Technology re: HB2262. February 5, 2020.
6. Moderator, Challenges of Digital Access to Rights: A Confrontation of Two Visions (French Digital Agency and Paris Bar Association), Law, Justice and Development Week 2019 – Rights, Technology and Development. World Bank, November 2019, Washington, DC.
7. NIC.br/CETIC.br, Mapping Digital Inequalities Symposium. Policy Implications of Place-Based Digital Inequalities (one of two keynote speakers). October 2019, Sao Paulo, Brazil.
8. University of Sao Paulo, Department of Political Science. Inequality, Opportunity, and Digital Human Capital (with Caroline Tolbert and Kellen Gracey). October 2019, Sao Paulo, Brazil.
9. North Carolina Goodwill, Inc., TechKnow Summit. Digital Skills and Community Prosperity (with Caroline Tolbert and Scott LaCombe). Keynote Address by video. October 2019, Greensboro, NC.
10. University of Helsinki, Faculty of Social Sciences. Interdisciplinarity and Impact in Social Sciences. Creating the New American University at ASU. Presentation as part of Faculty of Social Sciences International Advisory Board meeting with faculty. August 2019, Helsinki, Finland.
11. National Digital Inclusion Alliance, Net Inclusion Annual Conference. How Broadband Adoption Affects Community Prosperity and Opportunity (with Caroline Tolbert and Scott LaCombe). Keynote Address. April 2019, Charlotte, NC.
12. County Treasurers, National Association of Counties Annual Conference. Continuing Education for County Treasurers. Bridging the Digital Divide: For Citizen Engagement, Governance and Economic Opportunity. March 2019, Washington, DC.
13. Texas Technical University, Master of Public Administration Speaker Series. How Broadband Adoption Affects Community Prosperity and Opportunity. February 2019, Lubbock, TX.
14. Indiana University, School of Public and Environmental Affairs Symposium: Experimenting with Public Engagement Platforms in Local Government. September 7, 2018, Bloomington, IN.
15. University of Canberra, International Symposium: Digital Participation and the Politics of Inclusion and Exclusion. Keynote speech on Information Inequalities in an Era of Digital Citizenship. July 18, 2018, Canberra, Australia.
16. Royal Geographical Society-Institute of British Geographers, Digital Geographies Working Group. Digital Citizenship and Place, skype presentation for Justice and the Digital Symposium, University of Sheffield, July 6, 2018, Sheffield, England.
17. Lent Upson Lecture, Wayne State University. Building Smart and Inclusive Communities: Detroit and Beyond. May 8, 2018, Detroit, Michigan.
18. Dusseldorf Institute for Internet and Democracy, international conference on Online Participation at the Local Level, Emerging Platforms for Online Engagement in U.S. Local Governments. Who is Innovating and How? December 14, 2017, Heinrich Heine University, Dusseldorf, Germany.
19. Political Science in the Digital Age, Chair and Organizer, North American Roundtables on Research and Teaching, International Political Science Association, December 4, 2017, Hannover, Germany.
20. European Consortium for Political Research, Featured International Political Science Association Panel on Smart Cities: Politics, Policy and Governance, September 9, 2017, Oslo.
21. Gyeonggi Province Assembly, International Symposium, Local Governance and City Councils in the U.S., June 29, 2017, Pangyo, Gyeonggi Province, Korea.
22. Keynote Speech, Citizenship in the Digital Society, University of Twente, November 1, 2016, Enschede, Netherlands.
23. National Science Foundation invited workshop, Broadband 2021 to formulate a national research agenda on broadband. June 2016, Arlington, VA.
24. White House, Office of Science and Technology Policy. Broadband Opportunity Council conference. Washington, D.C., September 21, 2015.
25. Plenary Dialogue on Research and Practice, dg.o 2015, 16th International Conference on Digital Government Research, May 2015, Phoenix.
26. Schools, Health and Libraries Broadband Coalition. Measuring Neighborhood-Level Change on panel organized by the National Telecommunications and Information Administration, May 2014, Washington, D.C.
27. UCLA Lake Arrowhead Symposium on Smart Cities, Smart Technologies, UCLA Luskin School Lake Arrowhead Conference Center, California, October 22-23, 2013.
28. German Political Science Association, Local Government group (LOPOFO), Keynote Panel, University of Muenster, July 10, 2013.
29. European Urban Research Association (EURA). Keynote Speaker, Conference on “Cities as Seedbeds of Innovation,” University of Twente, Enschede, Netherlands, July 4, 2013.
30. City Club, Cleveland, OH. The Digital Divide in Cuyahoga County. Broadcast on WVIZ-TV and NPR. June 28, 2013.
31. Schools, Health and Libraries Broadband Coalition. Panel on Measuring Broadband Adoption. Washington, D.C., May 3, 2013.
32. Laval University. Digital Citizenship. Workshop in Political Communication, Quebec City, Canada, April 5-6, 2013.
33. Department of Innovation and Technology, City of Chicago. Chicago Broadband Data 2011. Who Is Connected? Who Are Digital Citizens? Chicago, February 28, 2013.
34. Legal Aid Foundation. The Digital Divide and the Less-Connected in Chicago. Chicago, February 14, 2013.
35. Federal Communications Commission (FCC). Broadband Summit, panel on What Have We Learned from Academic Studies on How to Close the Broadband Adoption Gap? Washington, D.C., February 7, 2013.
36. North Carolina Broadband. Research Roundtable on the Economic and Community Impact of Broadband. George Washington University, Washington, D.C., December 7, 2012.
37. Partnership for a Connected Illinois (PCI). Research Conference, University of Illinois at Chicago. November 29, 2012.
38. National Association of Regulatory Utility Commissioners (NARUC). Broadband: Cultivating the Field of Dreams. Panel 2- Local and State Roles in Improving Broadband Adoption. Portland, OR, July 25, 2012.
39. National Telecommunications and Information Agency/Schools, Health and Libraries Broadband Coalition (NTIA/SHLB) Conference. Measuring Digital Citizenship: Mobile Access and the Less Connected. Arlington, VA, May 23, 2012.
40. Presidential Council on Nation Branding. Conference on Nation Branding, Social Networks, and E-Government. Civic Engagement and E-Government in the U.S.: The Potential of Social Networks. Seoul, Korea, May 3, 2012.
41. Yonsei University. Invited lecture on Civic Engagement and E-Government in the U.S.: Social Networks and Web 2.0. Seoul, Korea, May 1, 2012.
42. Partnership for a Connected Illinois. Regional Summit, research presentation, Urbana- Champaign, IL, October 12-13, 2011.
43. Illinois Government Finance Officers Association. Are You Ready for Web 2.0? Springfield, IL, Annual Conference, September 11, 2011.
44. Community Broadband Adoption, Impact and Sustainability (CBAIS) Conference. Panel on Evaluation of Broadband Initiatives, Cleveland, OH. June 27-28, 2011. E-Chicago 2011, University of Illinois at Chicago. Evaluating Broadband: Smart Communities. April 22, 2011.
45. University of Illinois at Chicago, UIC Library Program. Bridging the Digital Divide in Scholarship Panel. March 3, 2011.
46. U.S. Department of Labor, Midwest Region. Technology and Economic Opportunity: In the Workforce and In the Neighborhood. January 19, 2011.
47. The Next Metro Economy: Confronting the Persistent Challenges of Cities. Panel hosted by the Great Cities Institute and the London School of Economics. December 6, 2010. University of Illinois at Chicago.
48. DexCon2010: 1st Chicago Neighborhood Digital Excellence Conference. October 29, 2010. DePaul University, Chicago.
49. University of Louisville, School of Urban and Public Affairs. Invited lecture on Cities and Neighborhoods: Unraveling Different Barriers to Technology Use. October 25, 2010.
50. Covering the City. Great Cities Institute Workshop. June 3, 2010. University of Illinois at Chicago.
51. E-Chicago Conference, University of Illinois at Chicago. Research presentations and wrap-up panel participant. May 1, 2010.
52. Daley Forum, Policy Experts Panel, discussion facilitator, UIC Forum. April 26-27, 2010.
53. Brookings Institution, panel participant at forum on the National Broadband Plan, March 17, 2010. Washington, D.C.
54. International Conference on eGovernment and eGovernance (ICEGEG). Can e- Government Promote Informed Citizenship and Civic Engagement? A Study of Local Government Websites in the U.S., with Benedict Jimenez. Antalya, Turkey, March 2010.
55. Claremont Graduate University. What’s Next for American Cities? Infrastructure and Economic Development in a Post-Boom Era – Conference co-sponsored by Claremont Graduate University and Lincoln Land Institute, Claremont, California, September 2009.
56. University of Iowa, Department of Political Science. Conference on An Election Reform Agenda. E-Government and Election Administration Reform,with Kathleen Hale, Iowa City, IA, May 2009.
57. DeMontfort University. Local Governance Research Unit, Faculty of Business and Law. Invited Lecture on Digital Citizenship, Leicester, UK, May 2009.
58. DeMontfort University. Conference on Neighborhood Working: Where Do We Go From Here? From Gray Areas to New Communities: Lesson and Issues from U.S. Neighborhood Initiatives, Leicester, UK, May 2009.
59. University of Illinois – Urbana-Champaign, Graduate School of Library and Information Science. Invited lecture on Digital Citizenship: The Internet, Society and Participation. Urbana-Champaign, February 2009.
60. University of Kansas, Department of Political Science. Networks and Collaboration in Local Government? Workshop. Lawrence, KS, November 2008.
61. National Conference on Race and Ethnicity in American Higher Education (NCORE). Digital Citizenship: Toward Economic and Political Equality in the Information Age. Orlando, FL, May 2008.
62. Microsoft Workforce Development Forum. Digital Citizenship and Economic Opportunity. Redmond, WA, November 2007.
63. Karlstad Seminar on Creative Participation. Digital Citizenship and Participation, with Caroline Tolbert. Karlstad University, Karlstad, Sweden, October 2007.
64. International Summer Institute, Latvia, sponsored by State Chancellery of Latvia and supported by the U.S. State Department and European Union. (Students drawn from governments of 9 countries from former Soviet Union and Eastern Europe.) E- Government and Communications. June 2007.
65. e-Chicago Conference, Dominican University. Digital Citizenship and Communities: What We Know, What We Need to Know. River Forest, IL, April 2007.
66. College of Urban Planning and Public Affairs Alumni Association, University of Illinois at Chicago. Digital Citizenship, Inequality, and Public Policy. Chicago, March 2007.
67. Great Cities Institute, University of Illinois at Chicago. The Many Meanings of Governance: How Should We Develop Research and Theory? Chicago, January 2007.
68. A Global Look at Urban and Regional Governance, Halle Institute, Emory University. The Many Meanings of Governance: How Should We Develop Research and Theory? Atlanta, January 2007.
69. Bellagio, Italy. Rockefeller Foundation. Regenerating Urban Neighborhoods. November 2006.
70. Sam Nunn Policy Forum, Georgia Institute of Technology. Digital Citizenship. Atlanta, GA, March 2006.
71. Northern Illinois University, Graduate Colloquium. E-Government and Citizen Attitudes Toward Government. De Kalb, IL, October 2005.
72. Institute for Government and Public Affairs, University of Illinois. Race, Place and Information Technology. Chicago, IL, October 2005.
73. CTCNet National Conference. Race, Place and Information Technology. Cleveland, OH, June 2005.
74. Wayne State University. Race, Place and Information Technology. Keynote Speaker, Research Day, Department of Political Science. Detroit, MI, April 2005.
75. West Virginia University. Innovation and Learning? E-Government in the Fifty States. Morgantown, WV, April 2005.
76. Ohio State University, E-Government and Citizen Communication Conference. E- Government and Trust and Confidence in Government. Columbus, OH, March 2004.
77. Keynote Speaker, Annual Boys and Girls Clubs of America National Technology Conference. Beyond the Digital Divide. Phoenix, AZ, February 2004.
78. Ohio Community Computing Network. Virtual Inequality: Beyond the Digital Divide. Columbus, OH, June 2003.
79. Digital Vision. The Economic Opportunity Divide. Cleveland, April 2003. University of Michigan, Gerald Ford School of Public Policy. Beyond the Digital Divide, with Caroline Tolbert. Ann Arbor, MI, November 2002.
80. UK Cabinet Office. Conference on International Comparisons in Policy Making. Cross-National Policy Transfer. London, September 2001.

**GRANT AWARDS AND CONTRACTS:**

Marconi Society, 2022. Digital Inclusion Leadership Certificate development. $50,794. Collaboration with Hector Zelaya and Bob Ramsey Executive Education.

Aspen Institute. Data partner for Latinos & Society project on Digital Economy with Angel Molina. (Data sharing agreement.)

City of Tempe, 2022-23. Digital Inclusion Listening Sessions and Data Scan. $15,000. PI with Pauline Hope Cheong.

Australian Research Council, 2022-2025. Responsible Urban Innovation with Local Government Artificial Intelligence. Tan Yigitcanlar and Kevin DeSouza, chief investigators, Queensland University of Technology, partner investigator with Juan Corchado Rodriguez, Rashid Mehmood, and Rita Yi Man Li. Grant reimburses international travel for partners.

Kauffman Foundation. 2020-2021. Virtual Workshop on Digital Entrepreneurship in Communities of Color, $20,000, PI with Yushim Kim and Angel Molina.

Institute for Social Science Research, ASU. 2020-21. 50 States of Covid Reality. ISSR Seed Grant, $7,500, co-PI with Elisa Bienenstock and Yushim Kim (PI).

Project Haystack, GoDaddy. 2020-21. Research on Domain Name Websites, $129,438.

Project Haystack, GoDaddy. 2019-20. Research on Domain Name Websites, $105,070.

Institute for Social Science Research, ASU. 2018-19. Inclusive Innovation in the Era of Big Data and the Internet of Things. ISSR Seed Grant, $6,750 co-PI with Pauline Hope Cheong (PI).

IoT Collaborative (ASU/interdisciplinary, with Junseok Chae, PI). College commitment of $13,750.

Cuyahoga County/Connected Insights. 2018-19. Impact of Internet Connectivity for Cuyahoga County Services. $34,000, PI, with Shawn Novak.

National Science Foundation. 2013. NSF 13-519, BCC: Broadband Use Mapping, Data and Evaluation, $499,788 co-PI with Caroline Tolbert (PI), Kevin Leicht, and Julianna Pacheco, University of Iowa.

OCLC. 2013. Formative Evaluation, Building Digital Communities. $20,000.

MacArthur Foundation. 2012-13. Broadband Evaluation Roundtable. $50,000 PI with Eric Welch and Yonghong Wu, University of Illinois at Chicago.

Institute for Policy and Civic Engagement, University of Illinois at Chicago. 2011-2012. Digital Divide and E-Government Projects. $40,000, PI with Yonghong Wu.

Partnership for a Connected Illinois. 2011. Repeat of Chicago City-Wide Study of Technology Use in 2011 and 2013, $262,000, co-PI with David Redlawsk, Rutgers University and Caroline Tolbert, University of Iowa.

MacArthur Foundation. 2010. Proposal for Broadband Evaluation. $300,000 for multi- year evaluation of Smart Communities program, 2010-2012.

Institute for Policy and Civic Engagement, University of Illinois at Chicago. 2010-2011. $50,610 for Digital Divide and E-Government Projects, PI with Yonghong Wu, University of Illinois at Chicago.

Institute for Policy and Civic Engagement, University of Illinois at Chicago. Spring 2010. $74,000 for baseline interviews for Smart Communities, analysis of local government website data, and analysis of Pew data on civic engagement through e- government, PI with Yonghong Wu, University of Illinois at Chicago.

Institute for Policy and Civic Engagement, University of Illinois at Chicago. 2009.

$30,000 for research on local government websites and evaluation design for Smart Communities broadband initiative.

Local Initiatives Support Corporation/MacArthur Foundation. 2008. $108,000 for “Digital Excellence Study” analysis and report on technology use in Chicago, PI with Caroline Tolbert, University of Iowa. ($72,000 from the MacArthur Foundation to the University of Iowa for the survey).

Chicago Community Trust, 2008. $47,000 for “The Role of Local Government in Delivering Human Services in the Chicago Metropolitan Area,” co-PI with Rebecca Hendrick, University of Illinois at Chicago.

U.S. Department of Housing and Urban Development, Office of University Partnerships, 2005-06. $25,000 for Dissertation Grant for Michele A. Gilbert at Kent State University; PI and advisor for “More than Economic Development: Empowerment Zone Programs in Distressed Communities.”

Northeast Ohio Research Consortium, Ohio Urban University Program, 2005. $49,500 for survey and neighborhood research, “Toward World Class Technology Skills: Understanding and Addressing Neighborhood-Level Barriers to Information Technology Use in East Cleveland and Youngstown,” PI with David Kaplan, Kent State University, Jesse Marquette, University of Akron, and Hunter Morrison, Youngstown State University.

U.S. Department of Housing and Urban Development, 2004. $39,995 for census data research on Race, Place, and Information Technology with Caroline Tolbert, H-21439RG.

Summer Research and Creativity Grant, Kent State University, 2003. $6,500 grant for research on “The Effects of E-Government and the Digital Divide on Political Trust.” Smith-Richardson Foundation, Domestic Policy Junior Faculty Research Grant, 2001. $60,000 grant to write a manuscript with Caroline Tolbert and Mary Stansbury, “Defining the Digital Divide.”

Ohio Board of Regents Research Challenge Grant, 2001. $43,000 grant for national survey to examine the experiences, attitudes, and needs of low-income individuals and minorities regarding information technology. Survey includes a separate sample for high-poverty census tracts. Joint project with Caroline Tolbert and Mary Stansbury.

Ohio Urban University Program, 1999. $7,500 grant for research on the role of business organizations and employer participation in school-to-work programs in Cleveland, Akron, and Youngstown.

Summer Research and Creativity Grant, Kent State University, 1998. $6,500 grant for research on information diffusion in intergovernmental networks, focusing on school-to- work programs.

**CONSULTING, EXPERT PARTICIPATION:**

Aspen Institute program on Latinos & Society – Consultation and data sharing on Phoenix case study, project on the digital economy, 2022-23

Gila River Indian Community – Consultant on project through American Indian Policy Institute, ASU, 2017

ASR Analytics – Consultant on national evaluation of the Broadband Technology Opportunities program, 2012-14.

Youth Digital Media Study – Conference on design for a national longitudinal study, sponsored by the MacArthur Foundation, held at Northwestern University, Chicago, March 2008

One Economy – Conference on evaluation design for One Economy/Habitat for Humanity/SBC project to provide hardware, software and Internet access to Habitat for Humanity families, Wake Forest University, January 2007

Forum of Federations - Invited participant in roundtable discussion, national conference on Regional Governance, University of Illinois at Chicago, January 2007

John D. and Catherine T. MacArthur Foundation – Presentation for conference on Policy Diffusion, Chicago, July 2005

Digital Opportunities Measuring Stick Project, Children’s Partnership, Annie E. Casey Foundation – Teleconference on data for report, May 2004

Comparative Local Politics Project - Conference funded by the Fulbright program brought together a cross-national group from North America and Western Europe to create a comparative local politics course to be taught at participating universities, Odense, Denmark, May 2004

UK Cabinet Office, Centre for Management and Policy Studies – Presentation for conference on Cross-National Policy Transfer, London, September 2001

Province of Ontario, Ministry of Economic Development and Trade – Report on Enterprise Zones, September 2001

**ADVISING:**

**Completed/Committee Chair:**

Kimberly Johns, Dissertation Chair, Ph.D. completed 2009. *Biofuels in the European Union: A Multilevel Analysis.* University of Illinois at Chicago.

Michele Gilbert, Dissertation Chair, Ph.D. completed 2006. *More than Economic Development: Empowerment Zones in Distressed Communities*, Kent State University*.*

**\*Student received $25,000 dissertation grant from the U.S. Department of Housing and Urban Development**

Kathleen Hale, Dissertation Chair, Ph.D. completed 2005. *The Impact of Intersectoral Information Networks on Drug Court Policy*, Kent State University*.*

**\*Revised dissertation won 2012 Best Book Award, Academy of Management Public and Nonprofit Division for Hale, Kathleen (2011) *How Information Matters: Networks and Public Policy Information,* Washington, D.C., Georgetown University Press**

Tom Sutton, Dissertation Co-Chair, Ph.D. completed 2001. *DeRolph v. Ohio: An Institutional Analysis of School Funding Policy,* Kent State University*.*

Erica Messenger, M.A, Chair, completed 2003, Kent State University.

Crystal Cook, McNair Scholars Program, 2004 (honors paper director), Kent State University.

**Dissertation Committee Member, ASU/other universities while at ASU:**

In progress – Robin Li (chair); Meredith McCullough (chair); Ji Eun Kim, ASU School of Public Affairs

Graduate Advisor: Clement Mensah Damoah, ASU School of Public Affairs

Completed – Chan Wang; Tianyi Xiang; Yifan Chen; Seong K. Cho; Jake Nelson; Jusil Lee; Tanya Kelley; Vanessa Hill; Joshua Uebelherr; Jeong Joo Ahn; Federica Fusi, School of Public Affairs

QingQing Hu, Hugh Downs School of Communications

Kuang-Ting Tai, School of Public Affairs and Administration, Rutgers University-Newark

Wouter Jans, Public Administration, University of Twente

Adrian Brown, Jennifer Benoit-Bryan, Kelsey Rydland, Public Administration, University of Illinois at Chicago

**Dissertation Committee Member, UIC:**

Completed - EunJung Shin, Yamini Jha, Kamna Lal, Wan-Ling Huang, Geon Lee, Benedict Jimenez, Benoy Jacob, Kseniya Khovanova, and Nilay Yavuz, Public Administration

Ariel LaPaz Lillo, Information and Decision Sciences

Estephan Salemeh, Urban Planning

Deron Schreck, Elizabeth Muhlenberg (Co-Chair), Political Science

**CONFERENCES AND SEMINARS ORGANIZED**

National Academy of Public Administration, Regional Co-Host, Academy Fall Meeting, School of Public Affairs, Arizona State University, November 4, 2021. Hybrid Meeting.

Virtual Workshop, April 2021, Digital Entrepreneurship in Communities of Color, funded by the Kauffman Foundation, PI with co-PIs Yushim Kim and Angel Molina.

Virtual Workshop, May 2020, Covid-19 and Public Policy and Management, Center on Technology, Data and Society (team effort by center, led by Yushim Kim).

CTDS Seminar, Marianne Kneuer, President of the International Political Science Association. Legitimatory Balancing Acts of Online Content Regulation: A Theoretical Framework for the Comparative Study of Online Communication Control Across Regime Types. February 2020.

CTDS Seminar, Sora Park, Associate Dean for Research, University of Canberra. Human Fluent Technology: Introducing AI in Public-Facing Services in Australia. May 2019.

Partnership for Progress on the Digital Divide. Local Host. SkySong, Arizona State University. October 2015.

Conference Co-Chair, 2015 dg.o, 16th International Conference on Digital Government Research, Arizona State University, May 2015.

Broadband Evaluation Roundtable, MacArthur Foundation, Chicago, IL. October 2012.

Conference Co-Chair, Fourth Annual Conference on State Politics and Policy, May 2004. The official national conference of the State Politics and Policy Section of the American Political Science Association, held in 2004 at Kent State University.

**SELECTED PROFESSIONAL ACTIVITIES:**

**Community:**

Digital Equity Team, ASU/Maricopa County, 2022-present

Cook County President’s Council on Digital Equity (CODE), Senior Advisor, February 2020-present

Community Broadband Adoption, Impact and Sustainability conference Advisory Board (for national conference in Cleveland, OH June 27 and 28, 2011).

National Technology Advisory Board, Boys and Girls Clubs of America, 2004-2008

Advisory Board, Digital Opportunities Measuring Stick Project, Children’s Partnership, funded by the Annie E. Casey Foundation

**Editorial:**

Series Co-editor (with Norbert Kersting), Studies in Digital Politics and Governance, Springer International Publishing.

Series Editor, Georgetown University Press, American Governance and Public Policy Series, 2004 – 2014 (series end).

Editorial Advisory Group, Public Management and Leadership Series, Palgrave MacMillan, 2014-present.

International Editorial Board, *Telecommunications Policy*, 2022-present

Editorial Board, *Local Government Studies,* 2013-present.

Editorial Board, *International Journal of E-Planning Research*, 2012-present.

Senior Editorial Board, *Journal of Information Technology and Politics,* 2008-present*.*

Editorial Board, *Journal of Public Policy,* 2013-2017

Editorial Board, *Urban Affairs Review,* 2009-11.

Editorial Board, *State Politics and Policy Quarterly,* 2004-07*.*

North American Co-editor, *Environment and Planning C: Government and Policy*, 2004-2005.

**Disciplinary/Interdisciplinary:**

Board of Directors, Telecommunications Policy Research Conference, 2021-2023.

International Advisory Board, Faculty of Social Sciences, University of Helsinki, 2019-2023.

Council, International Political Science Association, 2018-2021.

Chair, RC10 Electronic Democracy, International Political Science Association, 2016-2021.

Chair, Herbert Simon Book Award Committee, Public Administration section, American Political Science Association, 2019.

Executive Council, Public Administration section, American Political Science Association, 2016- 2019.

Advisory Board, Anything for Anyone? Research Project on Internet of Things Skills, University of Twente, funded by Netherlands Organisation for Scientific Research (NWO), A.J.A.M. Van Deursen, PI.

Executive Board, Digital Government Society, 2016-2018.

President, Information Technology and Politics Section, American Political Science Association, 2014-2015.

Program Chair and President-Elect, Information Technology and Politics Section, American Political Science Association, 2013-2014.

Chair, George Frederickson Award Committee, Public Management Research Association, 2015.

Chair, John Gaus Award Committee, American Political Science Association, 2015.

Program Committee, Network of Schools of Public Affairs and Administration conference, 2014.

Siting and Engagement Committee, American Political Science Association, 2010-2013.

Scientific Committee, 2013 International Symposium of Electronic Democracy Research Network (DEL). Online Political Participation and Its Critics, Paris, June 2013.

Student Paper Competition Chair, Telecommunications Policy Research Conference, 2012.

Program Committee, Telecommunications Policy Research Conference, 2012-2013.

Chair, Norton Long Career Award Committee, Urban Politics Section, APSA, 2011-2012.

Norton Long Career Award Committee, Urban Politics Section, APSA, 2010-2011.

President, Urban Politics Section, American Political Science Association, 2009-2010.

Host Committee, Urban Affairs Association, Chicago 2009 conference.

Program Chair, Urban Politics, Midwest Political Science Association, 2009.

Program Chair, Public Policy, Midwest Political Science Association, 2008.

Program Chair, Federalism and Intergovernmental Relations Section, American Political Science Association, 2007.

Secretary-Treasurer, Urban Politics Section, American Political Science Association, 2004-2007.

Executive Council, Urban Politics Section, American Political Science Association, 2003.

Executive Council, Public Policy Section, American Political Science Association, 2004-2007.

Chair, Best Paper Award, Federalism and Intergovernmental Relations Section, American Political Science Association, 2008.

Chair, Best Paper Award, Public Policy Section, American Political Science Association, 2006.

Chair, Best Dissertation Award, Urban Politics Section, American Political Science Association, 2004.

Chair, Nominating 2002. Committee, Urban Politics Section, American Political Science Association, Nominating Committee, Public Policy Section, American Political Science Association, 2007.

**University (selected):**

Chair, Academic Program Review, School of Public Affairs, 2022-23

Comprehensive Exams, Fall 2022

Director Search Committee, School of Public Affairs, Spring 2022

Dean Search Committee, Watts College, Fall 2021

Chair, Search Committee, Watts Chair in Public Policy, 2021

College Personnel Committee, 2020-2023

Search Committee, Postdoctoral Researcher for American Indian Policy Institute, 2020

Search Committee, Watts Endowed Professorship, Collaborative Solutions for Tribal Prosperity, 2020

Chair, Search Committee, Data Analytics, School of Public Affairs, 2018-19

Chair, Personnel Committee, School of Public Affairs, 2018-2019

Undergraduate Committee, School of Public Affairs, 2018-2021

 American Indian Policy Institute, Arizona State University, Advisory Board, 2016-present

Director Search Committee, Social Work, Arizona State University, 2013-2014.

Director Search Committee, Political Science, University of Illinois at Chicago, 2012-2013.

Director Search Committee, Great Cities Institute, University of Illinois at Chicago, 2011-2012.

Graduate College Executive Committee, University of Illinois at Chicago, 2008-2010.

Senate Committee on Education Policy (SCEP), 2006-2010.

Director of Graduate Studies, Graduate Program in Public Administration, University of Illinois at Chicago, 2006-2008.

Academic Advisory Committee, Daley Forum, 2010.

Dean Search Committee, College of Urban Planning and Public Affairs, 2007-2008.

Director Search Committee, Institute for Research on Race and Public Policy, 2007-2008. Faculty Senate, University of Illinois at Chicago, 2006-2008.

Senate Committee on Education Policy, University of Illinois at Chicago, 2006-present.

Coordinator, Master of Public Administration Program, Kent State University, 2002-2004.

Co-Chair, Ad Hoc Committee for Graduate Curriculum Review, Fall 2001.

**Media Interviews/Coverage (selected):**

New York Times, Harvard Business Review, The Hill, Arizona Republic, USA Today/Gannett Syndicated Newspapers, Black Entrepreneur, Chicago Tribune, Chicago Sun-Times, Los Angeles Times, Forbes.com, Associated Press, WBEZ (NPR) and WBBM radio, WBBM, WLS, WFLD-TV, WTTW (PBS), Governing, Australian Broadcasting Corporation, Diverse Issues in Higher Education, EdSurge.

**Book, Article, and Proposal Review (selected):**

National Science Foundation; European Research Council, Social Sciences and Humanities Research Council of Canada; Australian Research Council; Marsden Fund, Royal Society of New Zealand; NICIS Institute, Netherlands (Knowledge for Strong Cities); European Science Foundation; Swiss National Science Foundation; MIT Press; CQ Press; Palgrave; Sage Publications; UC Press; Public Policy Institute of California; *Public Administration Review; Journal of Policy Analysis and Management; Policy Studies Journal; American Review of Public Administration; Urban Affairs Review; Journal of Urban Affairs; International Journal of Urban and Regional Research; Urban Studies; International Journal of E-Planning Research; Economic Development Quarterly; Publius: The Journal of Federalism; Planning Theory; Social Science Quarterly; Polity; Governance; Environment and Planning C: Government and Policy; American Sociological Review; Sociological Inquiry Review; Social Science Research; Perspectives on Politics; American Journal of Political Science; State Politics and Policy Quarterly; Political Studies; American Politics Review; Journal of Politics; Information, Communication and Society; Political Communication; New Media and Society; Journal of Information, Communication and Ethics in Society; Journal of Information Technology and Politics; Telecommunications Policy; Policy and Internet; Government Information Quarterly; American Political Science Review, Canadian Journal of Political Science.*