

Sel Erdem

Pittsburgh, PA | 412-352-0820 | sel1905erdem@gmail.com | <https://www.linkedin.com/in/sel-erdem/>

SUMMARY

Technical Project Manager and Certified Scrum Master (CSM) with experience leading Agile and hybrid delivery across software development, QA automation, and operations. Proven ability to deliver end-to-end projects across the SDLC, managing scope, schedule, budget, risk, and stakeholder alignment. Experience working with engineering teams, QA automation, and CI/CD environments. Track record of improving delivery timelines by 30%, reducing inefficiencies by 40%, and increasing team productivity by 25% through Agile transformation, automation, and process optimization.

CORE SKILLS

- Project Management | Technical Project Management | Agile & Scrum | SDLC | Jira | Asana | CI/CD | Risk & Budget Management | Process Improvement | Cross-Functional Leadership | Vendor Management | Selenium | Java | Azure | Data Analysis

PROFESSIONAL EXPERIENCE

Pit Flip

Jan 2025 - Present

Senior Project Manager | Scrum Master

Pittsburgh, PA

- Scope: Managing multiple concurrent projects with cross-functional teams, delivering end-to-end project lifecycle (scope, schedule, budget, risk).
- Led Agile transformation, improving on-time delivery by **30%**
- Managed multiple concurrent projects, owning **scope, schedule, budget, and risk**
- Directed cross-functional teams (contractors, engineers, vendors)
- Facilitated Scrum ceremonies to improve delivery predictability
- Reduced idle time by **40%** through workflow optimization
- Managed product backlogs, sprint planning, and release tracking in Jira within Agile environments
- Delivered executive reporting (KPIs, risks, status updates)
- Established standardized project management processes and documentation to improve efficiency and consistency.

Penn Power Systems

Jul 2024 - Jan 2025

Territory Sales Manager (Project Delivery)

Pittsburgh, PA

- Managed end-to-end project delivery across a **100+ client portfolio**
- Coordinated cross-functional teams for on-time, compliant delivery
- Maintained **95% customer satisfaction & 90% customer retention**
- Reduced overhead by **25%** and travel costs by **15%**
- Managed budgets, forecasts, and project risks

Generator Supercenter

Jan 2022 - Aug 2024

Senior Project Manager | Technical Delivery

Pittsburgh, PA

- Led full project lifecycle delivery across multiple concurrent projects
- Managed schedules, dependencies, and stakeholder communication
- Controlled budgets and change orders, reducing cost overruns
- Coordinated vendors and procurement to prevent delays
- Improved delivery timelines through Agile and process optimization

Intabella

Sep 2019 - Nov 2022

Software Development Engineer in Test | SDET

Tysons Corner, VA (remote)

- Reduced release cycle time by **25%** through CI/CD and Agile practices
- Built automation frameworks using **Selenium and Java**
- Increased team productivity by **25%** through automation
- Reduced test execution time by **50%**
- Integrated automated testing into CI pipelines
- Collaborated with engineering and product teams using **Jira**

Plus Library

Mar 2017 - Aug 2019

Quality Analyst

Tysons Corner, VA (remote)

- Increased defect detection by **30%**
- Reduced post-release defects by **25%**
- Developed and executed test plans in Agile environments

Florida Blue

Mar 2014 - Feb 2017

Sales Agent

Miami, FL

- Generated **\$1M+ in revenue**, exceeding targets by **20%+**
- Maintained **95% client retention**

- Increased customer accounts by **30%**
- Top performer for **6 consecutive quarters**

EDUCATION

Florida International University

Economics

Aug 2012 - May 2016

Miami, FL

Arizona State University

Artificial Intelligence in Business

May 2026 - Present

Tempe, Arizona (remote)

CERTIFICATIONS

- **Certified Scrum Master: Certified Scrum Master (CSM)**
- **Six Sigma Yellow Belt Certification (SSYB)**
- **Atlassian Agile Project Management Professional Certificate**
- **ServiceNow IT Leadership Professional Certificate**
- **Agile Certified Practitioner: PMI-ACP (in Progress)**

Languages

- English (Fluent)
- Turkish (Fluent)
- Latin (Intermediate)
- German (Basic)
- Spanish (Basic)