

Jessie Helmes, MED/MPA

Program Manager, Evaluator

Action Nexus on Housing and Homelessness, Arizona State University

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Skills & Abilities

Program management, leading program evaluation, student mentorship, community engagement, partnership development and management, process improvement, qualitative evaluation.

Education

2023 M.P.A. (Public Administration – concentration Nonprofit Management), Arizona State University

2019 M.Ed. (Higher and Postsecondary Education), Arizona State University

2017 B.A. (Art History), Northern Arizona University

Professional Experience

08/2024 – present Faculty Associate, School of Public Affairs, Watts College of Public Service and Community Solutions, Arizona State University

10/2022 – present Program Manager, Evaluator, Action Nexus on Housing and Homelessness, Watts College of Public Service and Community Solutions, Arizona State University

01/2022 – 10/2022 Coordinator Senior, Internship Support, College of Health Solutions, Arizona State University

10/2018 – 01/2022 Internship Support Coordinator, College of Health Solutions, Arizona State University

02/2016 – 10/2018 Student Services Coordinator, Doctor of Behavioral Health, College of Health Solutions, Arizona State University

09/2013 – 02/2016 Student Services Assistant, Doctor of Behavioral Health, College of Health Solutions, Arizona State University

07/2013 – 08/2016 Temporary Customer Service Representative, Mesa Community College

04/2012 – 06/2012 Temporary Office Coordinator, Center of Teaching Learning and Technology, Phoenix College

Teaching

Spring 2026 – PAF 302 Public Service Research Methods

Fall 2025 – PAF 315 Cross-sector Collaboration

Spring 2025 – PAF 215 Community Impact Lab

Fall 2024 – PAF 315 Cross-sector Collaboration

Fall 2020 - CHS 101 The ASU Experience

Fall 2019 - CHS 101 The ASU Experience

Courses Building

Fall 2021 – HCD 484, HSC 484, POP 444, KIN 484, SSP 484, EXW 484 Internship Practicum
Spring 2022 – HCD 484, HSC 484, POP 444, KIN 484, SSP 484, EXW 484 Internship Practicum
Summer 2022 – HCD 484, HSC 484, KIN 484, SSP 484, EXW 484 Internship Practicum
Fall 2022 – HCD 484, HSC 484, POP 444, KIN 484, SSP 484, EXW 484 Internship Practicum

Publications

1. Mercado, M., Chavez, M. E., Nolan, C., Law, L., Shuman, S., Noll, L., Ferguson, K., McEntarffer, H., Livingston, R., Ellis, S., **Helmes, J.**, Drobnih, K., King, K., & Wickham, R. (2026). Implementing temporary financial assistance for homelessness prevention: A CFIR-guided study of provider perspectives. *Prevention Science*.
<https://doi.org/10.1007/s11121-026-01937-9>

Presentations and Posters

1. Law, L., Shuman, S., **Helmes, J.**, Bentele, K., Mercado, M., Knorr, T., Martinez Almeida, V. (2025, May). *Evaluating a statewide homelessness prevention program: Insights on using flexible funding*. Presented at the Arizona Housing Coalition Conference, Phoenix, Arizona.
2. Helmes, J., Wetherington, K. (2023, March). *Lived expertise: Widening the lens on decision-making*. Presented at the Arizona Housing Coalition Conference, Mesa, Arizona.
3. Helmes, J. (2019, June). *One at a time: Mentor relationship impact on belonging & engagement*. Presented at the First Gen Zone Workshop, Tempe, Arizona.
4. Helmes, J. (2019, May). *One at a time: Mentor relationships' impact on belonging and engagement of first-generation students*. Poster presentation, Arizona State University.

Professional Service

Arizona Evaluation Network (AZENet)

- 2024 – present, Membership Co-Chair
- 2023 – present, Member

Arizona Housing Coalition (AZHC)

- 2023 – present, Member

St. Vincent de Paul First-Generation Scholarship Program

- 2019 – present, Mentor

Affinity Network Subcommittee, College of Health Solutions, Arizona State University

- 2019 – 2022 application review committee member

Community Engagement and Internships Visioning Committee, College of Health Solutions, Arizona State University

- 2018 – 2019 Co-chair

Awards

Arizona State University Council of Academic Advisors recipient of the Non-Advising Office Staff of the Year award, 2020