

# Natalie Heywood DNP, RN, CNE

480-628-7166 • nheywoo1@asu.edu • 10343 E. Jacob Ave. Mesa, Arizona 85209

## SUMMARY

DNP-prepared, certified nurse educator, experienced academic leader, nursing faculty and registered nurse with critical care and clinical and academic leadership experience looking for that will support growth and allow opportunities to share experience, knowledge, and passion for nursing.

## EDUCATION

**Doctor of Nursing Practice (DNP): Innovation Leadership** May 2022  
Arizona State University, Phoenix, AZ  
DNP Project: *"Increasing Provider Confidence in COVID-19 Vaccine Conversations"*

**Master of Science in Nursing**  
**Concentration: Nursing Education** May 2017  
Arizona State University, Phoenix, AZ  
Applied Project: *"Increasing Satisfaction, Confidence, and Retention through Nurse Residency Programs"*

**Bachelor of Science in Nursing (BSN)** May 2010  
Northern Arizona University, Flagstaff, AZ

## PROFESSIONAL EXPERIENCE

**Arizona State University, Edson College of Nursing and Health Innovation, Phoenix, AZ** 05/2024- Present  
**Director, MS Nursing Programs & Clinical Associate Professor**

- Lead the MS Nursing Programs including RN-MSN, RN-MSN Nursing Education, MS Nursing, and MS Nursing Education, fiscal responsibilities include overseeing a \$2 million budget, faculty workload, scheduling, hiring and evaluations, development and continued management of community partnerships, liaison with all aspects of student recruitment, retention, and support. Teaching responsibilities include management of students in assigned sections, including providing support, grading feedback, and collaboration with other faculty and course coordinator. Promoted to Clinical Associate Professor in July 2024.

**Arizona State University, Edson College of Nursing and Health Innovation, Phoenix, AZ** 07/2021- Present  
**Director, RN-BSN, and CEP Program & Clinical Assistant Professor**

- Lead the RN-BSN and Concurrent Enrollment Program (CEP), fiscal responsibilities include overseeing a \$1.5 million budget, faculty workload, scheduling, hiring and evaluations, development and continued management of community partnerships, liaison with all aspects of student recruitment, retention, and support. Teaching responsibilities include management of students in assigned sections, including providing support, grading feedback, and collaboration with other faculty and course coordinator.

**Arizona State University, Edson College of Nursing and Health Innovation, Phoenix, AZ** 08/2019- 07/2021  
**Associate Director, RN-BSN and CEP Programs & Clinical Assistant Professor**

- Course ownership of two courses: leadership class and capstone class (curriculum management, new faculty mentoring, management of 200+ students during the course, and 8-10 faculty members), responsible for grading and management of students in assigned sections for two courses each semester (approximately 40% teaching load), administrative duties include: faculty development for all full-time and part-time faculty, new faculty onboarding, maintenance of faculty Canvas site, data collection, syllabus management, and other administrative responsibilities shared with the program director.

**Banner Health, Phoenix, AZ**

06/2011-Present

**Emergency Room/Trauma/Intensive Care Unit Registered Nurse**

- Emergency Department/Intensive Care Unit, preceptor for new graduate nurses and new to-service nurses, relief clinical manager responsible for running of 200+/daily visit department, care of critically ill and hemodynamically unstable patients, triage of patients and assignment of ESI scores, correct EMR charting, and time management.

**Arizona State University, Edson College of Nursing and Health Innovation, Phoenix, AZ**

01/2018-08/2019

**RN-BSN Faculty Associate**

- Use of learning management systems (Blackboard and Canvas) to provide instruction to students in an online classroom setting, management of classroom including answering emails, discussion board questions and grading of all assignments within 72 hours, providing high-quality substantive feedback to students to help facilitate learning, lead/course coordinator role which includes management of instructors in the online classroom setting, posting announcements and course set-up, as well as other responsibilities listed above.

**West Coast University, San Diego, CA**

10/2017-09/2019

**Online Nursing Faculty**

- 100% responsibility of online classroom setting (Blackboard learning platform) for 25-30 students, including weekly announcements, grading with high-quality substantive feedback, timely response to emails, presence in the classroom through faculty discussion board posts minimum 4 days/weekly, posting of final grades and course set-up.

**Arizona State University, Edson College of Nursing and Health Innovation, Phoenix, AZ**

01/2015-05/2017

**Clinical Nursing Faculty**

- Weekly clinical, lab and simulation experiences, utilization of evidence-based practice in teaching, psychomotor and assessment check-offs, proficient in Blackboard, LearningSpace and SimChart, development of curriculum, grading of assignments in timely manner with high-quality feedback, mid-point and final evaluations for each student, lesson planning and learning activity planning, both online and in person teaching.

**Texas Tech University Medical Center, Lubbock, TX**

09/2010-06/2011

**Intensive Care Unit Registered Nurse**

- Intensive Care Unit, care of critically ill and hemodynamically unstable patients, correct EMR charting, medication management and safe administration, end-of-life care, time management.

**TEACHING WORKLOAD**

**Arizona State University**

*Clinical Associate Professor (2024-Present)*

- NUR 509: Prevention and Population Health Practicum

*Clinical Assistant Professor (2019-2024)*

- NUR 672: Design and Delivery of Mediated Instruction
- NUR 593: Applied Project for MSN Students (**Course Coordinator**)
- NUR 318: Nursing Research: Application to Practice
- NUR 391: Professional Nursing Theory (**Course Coordinator**)
- NUR 392: Health Promotion across the Life Span
- NUR 460: The Art of Nursing
- NUR 445: Nursing Management (**Course Coordinator**)
- NUR 464: Capstone Professional Nursing (**Course Coordinator**)

*RN-BSN Faculty Associate/Instructor (2018-2019)*

- NUR 315: Nursing Research: Application to Practice

- NUR 391: Professional Nursing Theory
- NUR 444: Innovation in Nursing
- NUR 460: The Art of Nursing

*Clinical Nursing Faculty (2015-2017)*

- NUR 366: Fundamentals of Nursing Practice/Adult Health
- NUR 320: Fundamentals of Nursing Practice
- NUR 478/479: Nursing Practice: Complex Care/Immersion
- NUR 423: Nursing Practice: Complex Care/Immersion

**West Coast University**

*Online Nursing Faculty (2018-2019)*

- PHIL 434: Ethics in Nursing
- NURS 440: Issues & Trends in Nursing

**PEER-REVIEWED PRESENTATIONS AND INVITED LECTURES**

**Heywood, N.** Online Teaching Best Practices: Keys for Engagement and Community; Sigma Theta Tau Biennial Conference; November 2023; San Antonio, TX. [Podium]

**Heywood, N.,** Kenny, K. & Thrall, C. Vaccine Conversations: Talking to College Students About COVID-19; American College Health Association (ACHA) Annual Meeting; June 2022; San Diego, CA. [Poster]

**Heywood, N.,** Kenny, K. & Thrall, C. Increasing Provider Confidence in COVID-19 Vaccine Conversations; Western Institute of Nursing Conference; April 2022; Portland, OR. [Poster]

**Heywood, N.** An Alternative Capstone: How the COVID-19 Pandemic Presents Unique Opportunities for Nursing Students; Sigma Theta Tau Biennial Conference; November 2021; Indianapolis, ID. [Poster]

**Sanborn, H. & Heywood, N.** Rapid Cycle Teaming: Using interprofessional communication competencies to train teams for a pandemic response; NEXUS Summit; August 2020; Phoenix, AZ. [Podium]

**PEER REVIEWED PUBLICATIONS**

**Heywood, N.,** Williams, R., Blackwell, D., Franklin, S., Hommes, T., & Nichols, L. (2024). Transforming RN-Baccalaureate education using faculty needs assessment data. *Nurse Educator*. [Manuscript Submitted].

**Heywood, N. & Kenny, K.** (2024). The Healthcare Conversation That Matters: Vaccination among Vaccine-Hesitant Groups in the COVID-19 Era. *American Nurse*.

**Heywood, N.** (2022). Using COVID-19 opportunities to enrich student experiences. *Journal of Nursing Education*, 61(2), 105-106. <https://doi.org/10.3928/01484834-20211213-08>

Jehn, M., Pandit, U., Sabin, S., Tompkins, C., White, J., Kaleta, E., Dale, A. P., Ross, H. M., Mac McCullough, J., Pepin, S., Kenny, K., Sanborn, H., **Heywood, N.**, Schnall, A. H., Lant, T., & Sunenshine, R. (2022). Accuracy of Case-Based Seroprevalence of SARS-CoV-2 Antibodies in Maricopa County, Arizona. *American Journal of Public Health*, 112(1), 38–42. <https://doi.org/10.2105/AJPH.2021.306568>

**PUBLISHED REPORTS**

Jagiello, K., Robinson, J., Blackwell, D., Hrelac, D., Brink, S., Jowell, V., Franklin, S., Palmira, G., McElroy, L., LoVerde, J., Hair, M., Nichols, L., Hall, B., Tredwall, K., **Heywood, N.**, Van Der Wiede, C., Hommes, T., & Williams, R. (2022). *NRFF Position Statement on AACN Essentials for RN to BSN Programs*. [https://drive.google.com/file/d/198w\\_PRT4Lt-BYvFdYVqI9\\_b0G8xqO3bG/view?usp=embed\\_facebook](https://drive.google.com/file/d/198w_PRT4Lt-BYvFdYVqI9_b0G8xqO3bG/view?usp=embed_facebook)

Arizona State Board of Nursing Newsletter- Article Summary of Alternative Capstone Project; May 2021

## **GRANTS AND RESEARCH**

### **Co-Investigator/Grant Writing Team**

Grant #: O\*NET 25-1072.00

Department of Labor (DOL)

Amount: \$5,475,660

*May 2023-May 2028*

Arizona Nursing Faculty Expansion Project

### **Co-Investigator/Nursing Director**

Centers for Disease Control and Prevention (CDC) through Sub-Award to Abt and Associates.

*January 2021-March 2021*

COVID-19 Illness and Testing Among Retirement Communities in the US (CITRUS) Cohort Study

### **Elimination of Suture Waste in the Operating Room**

*June 2019*

Banner University Medical Center-Phoenix

Lean/Six Sigma Process Improvement Project

### **Decreasing Indwelling Foley Catheter Usage**

*November 2018-January 2020*

Emergency Department Setting

Banner University Medical Center Evidenced-Based Practice Project Co-Lead

## **CURRICULUM DEVELOPMENT**

### **MS Program Completion Outcome Revision Workgroup**

*January 2024-Present*

Member of faculty team consisting of members from MS nursing programs tasked with review and re-design of MS nursing program completion outcomes

### **BSN Program Completion Outcome and American Association of Colleges of Nursing (AACN) Alignment Workgroup**

*January 2023-Present*

Member of faculty team consisting of members from post and pre-licensure nursing programs tasked with review and re-design of Baccalaureate nursing program completion outcomes to ensure alignment with 2021 AACN Essentials

### **Curriculum Redesign Team for TWC 361/362- College of Integrative Arts and Sciences**

*March 2023-December 2023*

Member of interdisciplinary team of faculty from Edson College of Nursing and Health Innovation and College of Integrative Sciences and Arts to redesign curriculum for two courses taken by nursing students

### **NUR 552 & NUR 553: Dynamics of Professional Nursing I & II**

*August 2021- August 2022*

Member of faculty team tasked with the development of course curriculum, including learning outcomes, assignments, assessments, materials, and learning activities for two bridge courses for RN-MS Program.

**NUR 445: Nursing Leadership and Management**

*August 2019- December 2021*

Management of course curriculum, including updates to materials and alignment of outcomes, activities and assessments.

**NUR 464: Nursing Capstone**

*August 2019- December 2021*

Management of course curriculum, including updates to materials and alignment of outcomes, activities and assessments.

**NUR 440: Community Health Nursing**

*April 2020*

Member of faculty team tasked with revising the community health education project within the course to better support student learning.

**NUR 391: Professional Nursing Theory**

*April 2020*

Creation of cultural scenario for use in course discussion board

**ARIZONA STATE UNIVERSITY SERVICE**

**General Studies Council; Global Awareness Committee**

*August 2020- Present*

- Chair of Global Awareness Committee (*August 2022- Present*)

**Arizona State University Serosurvey**

*September 2021- December 2021*

Alternative Capstone Project for 200 BSN students

Responsible for management, planning and curriculum development for experience

**COVID-19 Student Outreach Project**

*September 2020- December 2021*

Project Management, Planning and Organization

**Translational Research Nurse Scientist Fellowship Program**

*April 2021- December 2021*

Co-Lead with Dr. Lauren Shurson

Translation Research program for DNP and RN-BSN students with accompanying curriculum for increased exposure to clinical research

**Alternative Marketing Capstone**

RN-BSN and Concurrent Enrollment Program Senior Nursing Students

*January 2021-May 2021*

Faculty Lead and Creation of Curriculum- Presentation to ASU Nursing Leadership, and at Deans and Directors Meeting for Arizona Nursing Leadership

**Maricopa County Serosurvey**

*August 2020- December 2020*

Collaboration with Arizona State University and Mayo Clinic for Alternative Capstone Project for 85 BSN students ; Responsible for management, planning and curriculum development for experience

### **COVID-19 Drive-Up Testing**

*March 2020-May 2020*

Provided leadership and nursing expertise in collaboration with utility company in Southwest United States to provide testing for critical infrastructure employees. Contributed in development of policies and procedures for drive-up nasopharyngeal swab testing, including safety of nurses, and other members of the team, PPE donning and doffing, and workflow/throughput.

## **EXTERNAL/COMMUNITY-BASED SERVICE**

### **National RN-Baccalaureate Faculty Forum (NRFF) Essentials Committee Co-Chair**

*June 2024- Present*

- Elected co-lead of the Essentials committee for the NRFF including identifying projects, leading projects, dissemination of work, and running quarterly meetings

### **The Arizona Partnership for Immunization (TAPI) Steering Committee**

*May 2024- Present*

- Attend monthly meetings to discuss collaboration for vaccine promotion and reducing disease spread in Maricopa county and throughout the state of Arizona

### **Sigma Theta Tau International Nurse Leader Review Committee Member**

*August 2023-Present*

- Selected as a 2-year committee member with responsibilities to:
  - Review Nurse Leader applications to the organizations on an ongoing basis
  - Attend all meetings and trainings

### **American Association of Colleges of Nursing (AACN) Essentials Champion**

*May 2022-Present*

- Selected to represent Edson College of Nursing in the 2021 Essentials Work with AACN
  - Quarterly Meetings
  - Education to Nursing Faculty at Edson
- Member of the Arizona AACN Champions- Workgroup with University of Arizona, Northern Arizona University and Grand Canyon University

### **Quality Matters Master Reviewer/Chair**

- *July 2024- CJE 3674*
- *May 2024- NRS 523*
- *April 2024- JRMP 1113*
- *April 2024- COMM 2901*
- *March 2024- BIOL 2113*
- *February 2024- MATH M463*
- *January 2024- ACA 122*
- *November 2023- NURS 327 (SME)*
- *August 2023- NUR 4945C (SME)*
- *June 2023- NRS 503 (SME)*
- *June 2023- NSG 525 (SME)*

- *May 2023-* NURS 6301 (SME)
- *March 2023-* ENGL 2221
- *January 2023-* NURS 5133 (SME)

**Quality Matters Peer Review Subject Matter Expert/Peer Reviewer**

- *December 2022-* CJUS-P200
- *November 2022-* CRIM 620b
- *June 2022-* ECON 4443
- *April 2022-* BIO 169
- *October 2021-* NURS 5320 FNP
- *September 2021-* NU 494
- *April 2021-* NURN 4310
- *June 2020-* NUR 424

**Master of Ceremonies (MC) 1-Day 2022 Beyond Flexner Conference**

*March 2022*

**Arizona Health Improvement Plan (AzHIP) Mental Well-Being Implementation Team**

*September 2021- Present*

Member of task force set up by the Arizona Department of Health Services to address key healthcare issues and develop solutions

**SCHOLARSHIP ACTIVITIES**

**Subject Matter Expert Nurse Law Consultant**

*July 2019- May 2023*

- Retained to testify as a subject matter expert (SME) regarding standard of care in emergency room nursing for a malpractice case

**Association of College and University Educators (ACUE)**

*August 2019-April 2020*

Effective Practice and Teaching Academy Participant

**REVIEWER ACTIVITIES**

**Arizona Nurses Association (AZNA) Annual Convention Poster/Podium Abstract Peer Reviewer**

- *August 2023*
- *July 2022*

**Journal Peer Reviewer**

*May 2022- Present*

- The Open Nursing Journal
- International Journal

**Arizona Nurses Foundation for the Future of Nursing (AzFFN) Scholarship Video Reviewer**

- *August 2024*
- *August 2023*
- *August 2022*

## **PROFESSIONAL RECOGNITION AND HONORS**

### **May 2023-May 2024**

American Association of Colleges of Nursing (AACN) Elevating Leaders in Academic Nursing Fellowship

- Competitively selected for a year-long fellowship for nursing academic leaders

### **Spring 2023**

National RN Faculty Forum (NRFF) Essentials Committee Certificate of Recognition

- Recognition Award for work on NRFF Essentials Committee

### **Fall 2022**

National RN Faculty Forum (NRFF)

- NRFF President's Special Recognition Award: NRFF Essential Committee Members

### **Fall 2021**

National RN Faculty Forum (NRFF)

- Excellence in Teaching and Innovation Award

### **November 2020**

- Arizona State University Salute to Service Award

### **July 2020**

- Selected to Participate in the American Association of Colleges of Nursing (AACN) and Apple Digital Innovation Bootcamp

## **PROFESSIONAL ASSOCIATIONS**

### **Emergency Nurses Association**

*2020-Present*

- Member
- Lantern Committee: *May 2021- May 2023*

### **Arizona Nurses Association**

*2019-Present*

- Member
- Chapter 6 (Nurse Educators) Board Member: Director at Large: *January 2021- January 2025*
- Advocacy Day Planning Committee: *January 2021-April 2021*

### **American Nurses Association**

*2019-Present*

- Member

### **National RN-BSN Faculty Forum**

*2019- Present*

- Member
- AACN Essentials Committee: *January 2022- Present*
- Subcommittee Lead for Essentials Crosswalk Compilation- *January 2022*
- Essentials Curricular Transformations Committee Member- *November 2022-Present*
- Essentials Manuscript Dissemination Committee Member- *November 2022-Present*



## **Sigma Theta Tau Beta Upsilon Chapter**

*2019-Present*

- Member
- Beta Upsilon Chapter Board Member
  - Archivist: *August 2019- June 2021*
  - Governance Chair: *June 2021- Present*

## **LICENSURE/CERTIFICATIONS**

**Certified Nurse Educator;** National League for Nursing; October 2023

**Arizona RN License;** #RN164189

**Advanced Cardiac Life Support Certification (ACLS/BLS);** American Heart Association *September 2010- Present* (Renews every 2 years)

**Pediatric Advanced Life Support (PALS);** American Heart Association *September 2010- Present* (Renews every 2 years)

**Quality Matters Master Reviewer Certification:** December 2022

**Quality Matters Peer Reviewer Certification:** May 2020

**Trauma Nursing Core Courses;** Emergency Nurses Association: 2015-2021

**Lean Six Sigma Green Belt Training:** May 2019

**Stop the Bleed Instructor:** American Colleges of Surgeons: May 2018

## **MENTORSHIP**

### **May 2024- Present**

Zaki, Germin; Director, RN-BSN and CEP Program  
Mentor for new Director Role

### **October 2023- Present**

Alleyne, Sarah; Concurrent Enrollment Student  
Thesis Director for Honors Thesis

### **January 2023- Present**

Maddaluna, Christina; New Clinical Track Faculty  
Mentor for NUR 593 Course

### **February 2022- May 2022**

Anderson, Curtis; MSN Nursing Education Student  
Faculty Mentor for Education Practicum

### **January 2021- May 2021**

Hale, Alexis; Concurrent Enrollment Student  
Faculty Mentor for Alternative Marketing Capstone Project

## **TECHNICAL SKILLS**

**Learning Management Systems:** Canvas, Blackboard

**Applications:** Microsoft Office, MindManager, Intellectus, Google Drive, Dropbox, OneDrive

**Electronic Medical Records:** Cerner, Epic