

Scott J Day

W. P. Carey School of Business
Arizona State University
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Education

Juris Doctor Degree
University of Toledo, College of Law **June 1984**
President – Student Bar Association

Bachelor of Arts – Sociology & African American History
University of Wisconsin – Madison **June 1980**
President – Residence Hall Council
Residence Assistant

Academic Experience

Arizona State University, Tempe, AZ **August 2016 – Present**

Lecturer

- Currently teaching at W.P. Carey School of Business in the Department of Management and Entrepreneurship.
- Classes taught:
 - LES 305 Business Law & Ethics
 - MGT 411 Leading Organizations
 - WPC 480 Capstone Course

City College of San Francisco **Spring 2004**

- Hist. 41A – Early African American History
- Taught two classes for one semester as a substitute Lecturer.

Educational Awards & Activities

2020-2021 Dean's List for Teaching Impact, W. P. Carey School of Business – in recognition of the breadth of teaching excellence and innovation across our School over the last academic year.

Member, Diversity, Equity, and Inclusion Assembly 2021 - Present – W.P. Carey School of Business

Certificate in Effective College Instruction 2018 -The Association of College and University Educators and the American Council on Education

Certificate of Completion in the Being a Leader Course- UCLA 2019 – This eight-day program provided unique content and learning/teaching methods employed in this course are based on a new ontological / phenomenological model of leader and leadership. This new model of leadership has been specifically designed to provide me with access to being a leader and to the effective exercise of leadership as your natural self-expression.

Wrote scripts on “Becoming a Leader” and “Empowering Others” for Edge (Digital Customer Service Excellence Training) 2019. The purpose is to provide Opportunity Youth (OY, young people ages 16-24 who are neither working nor in school) with an engaging, accessible Edge curriculum to flexibly support job attainment, career advancement, and personal development. Currently over 15,000 active users throughout the United States.

Volunteer for Riipen Pilot Program ASU 2020-1 – Riipen partnered with ASU to bring industry and academia together, with real company projects. Each Student experience is not just “busy work”, but an opportunity to better prepare learners for the future of work, help businesses grow, and increase accessibility for marginalized communities.

Assisted at Camp Carey – Freshman Orientation camp in Prescott Valley, AZ

Academic Service

University Senator for The Department of Management and Entrepreneurship 2019 - Present

Chair – Student-Faculty Policy Committee 2020 – Present

Faculty Initiate of Delta Sigma Pi Gamma Omega 2021- Present (a CO-ED Business Fraternity) - Present

Professional Experience

January 2001-Present Scott Day Consulting Inc. Scottsdale, AZ

- **Dental Practice Management Consultant**

Consulting Dentist in all areas of their business including P&L, budgeting, hiring, firing, planning, management, patient relations, marketing, time management, change, growth, efficiency, and productivity. One-on-one coaching sessions with doctors to assure compliance and increase performance. During the one-on-one sessions I motivated, challenge and, held clients accountable for the results they desired. Consulted clients to help them achieve potential and increase the results of dental teams. Multiple skills including training, presentations, data analysis, implementation of systems, planning, scheduling, organizing and, marketing. Started with two different consulting firms.

September 2010 – December 2016 The McNeill Group Scottsdale, AZ

- **Executive Coach**

The core responsibilities word to coach management and senior level managers to be more effective leaders. The process included several assessments and debriefing one-on-one with the managers. It also included on site presentations and teamwork activities. the clients included Cisco, AT&T, Chevron, and IBM.

1984 -1999 State Farm Insurance Company San Jose, CA

- **Claim Divisional Manager**

Reporting directly to Corporate Level Regional Manager of operations and Quality Management. Advanced from a Claim Representative to the top management position in the field. Entered management in 1990 and supervised 12 to 150+ employees in various jobs and locations. Managed four Claim Service Centers including budgeting, quality assurance, operations, and human resources. Provided significant contribution to the business changes in restructuring operations, new technologies, state regulations compliance, total quality management and project management.

1981-1982 University of Wisconsin-La Crosse La Crosse, WI

- **Residence Hall Director**

A great experience supervising eight Residence Assistants and 438 students. Responsibilities included residence hall management, community and educational development, student staff supervision and development, leadership development and advising and, and student conduct and well-being.

Presentations

2007-2018 – Russian Delegate of Dentists – The Arthur A. Dugoni School of Dentistry San Francisco, CA

Annual Keynote: “The Business of Dentistry in America”

2009-2019 – Leadership Academy Seminar – Del Mar, CA

Annual Keynote: “The fundamentals of Leadership”

2013 – Sikka Software Summit – Vadodara, India

Keynote: “Leadership and Teamwork in a SaaS Environment”

Community Involvement

Sport Official - High School & Junior College Basketball 1989 – Present

President, Peninsula Basketball Officials Association

High School & Junior College Football 1991- Present

Volunteer – Youth Leadership Program 2001-2008 - Anthony Robbins Foundation – San Diego, CA