**Ms. SMITA JOSHIPURA**

E-Resources Librarian

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**EDUCATION**

**2004 Master of Arts, Information Resources, and Library Science** University of Arizona, USA

**1996 Master in Library & Information Science** Indira Gandhi National Open University (IGNOU), India

**1984 Bachelor in Library & Information Science** Gujarat University, India

**1981 Bachelor in Home Science (Foods & Nutrition)** Maharaja Sayajirao (MS) University, India

**PROFESSIONAL EXPERIENCE**

**2016 (August)-Present E-Resources Librarian**

 **Lead, E-Resources & Serials Management**

 **Arizona State University (ASU) Librar*y*, Mesa, AZ**

Responsible for supervising unit’s tasks and staff which includes overall management of electronic resources (e-resources) and the processing of print serial publications for ASU Library. It encompass managing e-resources from acquisitions to access; Administrator of e-resources; Liaison with providers; coordinate timely investigations and resolution of e-resources access problems, administering Library’s EZproxy server. Served on Implementation team for Library Systems Platform–Alma, and responsible for implementing various functions of e-resources in Alma system such as setting up trial resources and analysis, Placing new orders for Electronic Collections (E Collections) and Portfolios, Creating local E Collections, Using MD Editor tool for Cataloging of new e-resources, Licensing and Usage Statistics feature, Electronic Data Interchange (EDI) for new orders and invoices. The print serials and standing orders processing includes orders, receipt, renewals, holding maintenance, and binding.

## **2007-2016 (July) Electronic Resources Management Coordinator Arizona State University (ASU) Library, Tempe, AZ**

## Responsible for overall management of electronic resources (e-resources) for ASU Libraries from acquisitions to access; Administrator of e-resources; Liaison with providers; troubleshoot issues related to e-resources access; and oversight of III’s Sierra’s Electronic Resources Management (ERM) module, as well as ProQuest’s 360 Knowledgebase functions.

**2004-2007 Acquisitions Librarian Arizona State University at the West campus, Phoenix, AZ**

Responsible for acquisitions of materials in all formats with a $1.2 million materials budget; Liaison with providers; reviewed and negotiated license agreement for e-resources; provided reference service both in-person and virtual.

**2000-2004 Bibliographic Services Specialist Arizona State University at the West campus, Phoenix, AZ**

Responsible for acquisitions of materials in all formats with a $1.2 million materials budget; Liaison with providers; reviewed and negotiated license agreement for e-resources; provided reference service both in-person and virtual.

**March-June 2000 Public Services Librarian/Serials Librarian**  **Virginia Union University, Richmond, VA**

Provided reference/periodical desk service, collection development and bibliographic instruction in the field of education and foreign languages; management of serials department, and coordinated a serials holding project; supervised paraprofessional staff and student workers.

**1999-2000 Senior Library Assistant Chesterfield County Public Library, Richmond, VA**

Worked in collection management department and was responsible for ordering,

receiving, and invoice processing of serials for all 9 branches of the county and its

law library.

**June-September 1999 Assistant Supervisor Telesec Corestaff, MD**

Coordinated an 18-week bar-coding project of 600,000 books of Chesterfield County

Public Libraries, Richmond, VA.

**1991-1998 Scientist-C Indian Space Research Organization,**

**Space Applications Center, Library, Ahmedabad, Gujarat, India**

Head of serials control department for 5 years; implemented automated serials control system (LIBSYS); managed other library departments such as indexing & abstracting and circulation/reference services; provided specialized services to the patrons such as selective dissemination of services (SDI), and project literature search services.

**1985-1991 Librarian/Resource Person Consumer Education and Research Center,**

**Ahmedabad, Gujarat, India**

Overall management of Library, which included collection management, technical

services, reference services, and information services; coordinated major project

on library automation and implemented CDS/ISIS software; actively involved in a grant project of preparing annotated subject bibliographies for users.

**AWARDS, CREDENTIALS, CERTIFICATES, FELLOWSHIPS, HONORS, ETC.**

**2007** President’s Program Award for the paper on, “Grown on Common Ground: Nourishing Library Staff from the Diversity Garden”, AzLA Conference

**2000-2007** Fletcher Library Service awards for various contributions in Serials, Statistics, Diversity Initiatives, etc.

**1988**  Best Employee award at Consumers Educations and Research Center, Ahmedabad, India

**PROFESSIONAL DEVELOPMENT**

**Society Memberships**

* 2005-Present Asian Pacific Americans Librarians Association (APALA)
* 2001-Present North American Serials Interest Group (NASIG)
* 2000-Present Arizona Library Association (AzLa)
* 2012 Mountain Plains Library Association (MPLA)
* 2000-2010 American Library Association (ALA)
* 1985-1998 Gujarat Library Association
* 1985-1998 Indian Library Association

**Society Conference Attendance**

* 2008-2010,13-16 Electronic Resources & Libraries (ER&L) Annual
* 2010-2011,14,16 International Federation of Associations and Institutions(IFLA)
* 2001-Present North American Serials Interest Group (NASIG) Annual
* 2000-Present Arizona Library Association (AzLA) Annual
* 2000-2010 Innovative Users Group (IUG) Annual
* 2008 American Library Association (ALA) Mid-Winter
* 2006 Historical Conference of Joint Conference of Librarians of Color
* 2001 Charleston conference
* 1985-1998 Indian Library Association & Gujarat Library Association

Workshop/Course Attendance

* 1987 Library Automation Training, University of Penang, Malaysia

**PROFESSIONAL CONTRIBUTION**

**Professional Participation**

**Offices Held**

* Chair (2016-2017) AzLA [Horner Fellowship Committee](http://www.azla.org/?page=hornerfellowship)

To fosters cultural and professional exchanges between librarians from Japan and the state of Arizona by selecting and supporting fellows from Arizona and Japan.

* **Co-Chair** [Listmanager] (2012-2015) [NASIG, Electronic & Communications Committee](http://www.nasig.org/site_page.cfm?pk_association_webpage_menu=1346&pk_association_webpage=3885)

Responsible for monitoring and maintaining electronic lists for the entire organization, individual committees, etc.

* Chair, (2013-2014) [AzLA, International Interest Group](http://www.azla.org/displaycommon.cfm?an=1&subarticlenbr=39). (IIG)

Succeed as a Chair for 2013-14. Responsible for organizing virtual and annual committee meetings to address in the interests of librarians and libraries in issues, activities, and opportunities in the fields of international culture and librarianship

* Facebook Account Administrator (2011-2015) [AzLA, International Interest Group](http://www.azla.org/displaycommon.cfm?an=1&subarticlenbr=39) .(IIG)

Responsible for sharing information to address in the interest of librarians and libraries, activities, and opportunities in the fields of international culture and librarianship

* Co-Chair (2012-2013)[AzLA,Conference Program Committee](http://www.azla.org/displaycommon.cfm?an=1&subarticlenbr=229#Program_Planning) .

Responsible for leading agenda for Program Planning Committee in AzLA leadership meetings; prepared and distributed press release for call for proposals to distribute widely; created communication plan; reviewed submitted program proposals; created survey for committee members and AzLA membership for voting on program proposals; assisted in developing programs and speakers, and in preparation of final program schedule for the conference

* Chair (2010-11)[NASIG, Evaluation and Assessment Committee](http://www.nasig.org/about_history_committees.cfm).

Responsible for producing, distributing, processing, assessing surveys for the annual conference; continuing education workshops, and preparing reports as requested by NASIG Board; leading agendas at annual committee meetings.

**Committee/Task Force Memberships**

* Committee member (2012-2018),NASIG, [Electronic & Communications Committee](http://www.nasig.org/committee-electronic-communications.cfm) (ECC).

Committee is responsible for maintaining electronic lists for the entire organization and for individual committees; coordinating, mounting and maintaining information on the NASIG website and social media profiles, and satisfying web publishing needs of various committees.

* Standing Committee Member (2011-2019), International Federation of Library Associations and Institutions (IFLA)**,** [Serials and Other Continuing Resources Section](http://www.ifla.org/serials-and-continuing-resources/standing-committee) (SOCRS).

Committee is responsible for addressing issues related to Serials (print & electronic) at international level.

* Member (2011-2017), APALA, Mentoring Committee.

Committee supports the mentoring need of Asian American and Pacific Islander librarians.

* Member (2011-2017), APALA, Membership Committee.

Committee supports different ways to encourage and retain membership.

* Member (2008-2012), NASIG, Evaluation and Assessment Committee
* Member (2009-2010), Association for Library Collections and Technical Services (ALCTS); First Step Award Jury

Committee reviewed applications and nominated deserving candidate for the award.

* Member (2006-Present), AzLA, International Interest Group.
* Member (2005-2007), NASIG, Database & Directory Committee.

Committee maintained the NASIG membership database and produced directory on the NASIG Website.

**Research and Dissemination**

 **Presentations**

* Humphreys, Alexandra, **Smita Joshipura** & Liu, Qian (November, 2011). [***Bridging the Gap: ASU Libraries and International Students***](http://azlaconference.wikispaces.com/Bridging%2Bthe%2BGap%2B-%2BASU%2BLibraries%2Band%2BInternational%2BStudents)***.*** Arizona Library Association (AzLA), Phoenix, AZ
* **Joshipura, Smita** (October, 2011). [***Mastering the Transition-Patron Driven Acquisition and Discovery***](http://www.thedigitalshift.com/events/ebooks-and-beyond/e-book-summit/program/)***.*** Participated as a speaker in a Webinar sponsored by Library Journal on e-book Summit Panel
* **Joshipura, Smita** & Carvalho, James (August, 2010). [***Usage Statistics for Collection Assessment and Decision-making***](http://www.ifla.org/files/assets/serials-and-continuing-resources/newsletters/june-2010.pdf)***.*** International Federation of Library Association (IFLA)Section for Serials and Other Continuing Resources, in collaboration with the Section on Statistics and Evaluation and Stockholm University Library, Stockholm, Sweden
* **Joshipura, Smita** & Carvalho, James (February, 2009). ***Creating and Maximizing the Use of Usage Statistics.*** Electronic Resources & Libraries Conference, Los Angeles, CA
* **Joshipura, Smita** et al. (November, 2007). ***Grown on Common Ground: Nourishing Library Staff from the Diversity Garden.***  AzLA conference, Phoenix, AZ
* **Joshipura, Smita** (November, 2002). ***Code of Ethics for Collection Developers.*** AzLa, Phoenix, AZ
* **Joshipura, Smita** & Patel, D.R. (December, 1996). ***IT Management at SAC Library.***  All India Conference of IASLIC, Lucknow, India
* **Joshipura, Smita** & Baxi, Urvi (December , 1986). ***Use of CDS/ISIS Package for CERC Library.*** DESIDOC, Delhi, India

 **Refereed Publications**

* **Joshipura, Smita** (2016). [***Brill’s Encyclopedia of Hinduism***](http://charleston.publisher.ingentaconnect.com.ezproxy1.lib.asu.edu/content/charleston/chadv/2016/00000017/00000003/art00006;jsessionid=re1lbreah5pf.victoria)***,*** Charleston Advisor,17(3)10-13
* **Joshipura, Smita &** Christopher Mehrens (2014). ***Patron Driven Acquisitions: A Progressive Model for the Selection of Electronic Resource.*** Progressive Trends in Electronic Resource Management in Libraries, IGI Publications.
* **Joshipura, Smita** (2012).[***NBC Learn Higher Ed***](http://www.ingentaconnect.com/content/charleston/chadv/2013/00000014/00000003/art00011)***.*** Charleston Advisor,14(3)31-34
* **Joshipura, Smita** & Redman, Betsy (2012).[***Navigating a Collaborative ERMS Trail from Planning to Implementation at ASU Libraries***](http://www.against-the-grain.com/2012/03/v24-1-table-of-contents/).Against the Grain, 24(1) 46
* **Joshipura, Smita** & Carvalho, James (2010). ***Usage Statistics for Collection Assessment and Decision-making*.** IFLA 2010 Conference Proceedings
* **Joshipura, Smita** (2008). [***Selecting, Acquiring, and Renewing Electronic Resources***](http://www.igi-global.com/chapter/selecting-acquiring-renewing-electronic-resources/10028)***.*** Chapter inElectronic Resource Management in Libraries: Research and Practice (edited by Dr. Yu and Dr. Breivold), 48-70, Information Science Reference (an imprint of IGI Global), USA
* **Indexer** for [NASIG’s 2006 Conference Proceedings](http://nasignews.wordpress.com/2007/05/22/222-200705-committee-annual-report-proceedings/) and completed indexing in June 2007. Work has been published in book version of NASIG proceedings by Haworth publications
* **Joshipura, Smita** (2006). [***Emporis Database***](http://www.ingentaconnect.com/content/charleston/chadv/2006/00000007/00000003/art00009;jsessionid=26cxuoxiepjvh.alexandra)***.*** Charleston Advisor, 7(3), 22-25
* **Joshipura, Smita** (2004). ***National Criminal Justice Reference Services (NCJRS) Database.*** *Charleston Advisor,*6(2), 28
* **Joshipura, Smita** & Patel, D.R. (December, 1996). ***IT Management at SAC Library.*** All India Conference of IASLIC, Lucknow, India. Published in Proceedings of IASLIC Conference
* Patel, D.R. & **Joshipura, Smita** (1988). ***Information scientists & their role in project Literature Search at Space Applications* Center.** IASLIC Bulletin

**Non-Refereed Publications**

* **Joshipura, Smita** (2011).[***¡Viva Puerto Rico!***](http://www.ifla.org/files/assets/serials-and-continuing-resources/newsletters/SOCRS%20newsletter%20_%20December%202011%20_%20final.pdf) IFLA’s Serials and Other Continuing Resources Section Newsletter, December
* **Joshipura, Smita** (2011). [***Collaborative Print- Journal Repository Program in North America***](http://www.ifla.org/files/assets/serials-and-continuing-resources/newsletters/SOCRS%20newsletter%20_%20December%202011%20_%20final.pdf). IFLA’s Serials and Other Continuing Resources Section Newsletter, December
* **Joshipura, Smita** (2011). [***Report on the 77th IFLA Conference***](http://www.apalaweb.org/wpsandbox/wp-content/uploads/2011/11/APALANewsletter_Fall2011_Draft07.pdf)***.*** APALA Newsletter, Fall
* Patel, D.R. & **Joshipura, Smita** (1995). [***Computer Aided Periodical Management System in SAC Library***](http://www.publications.drdo.gov.in/ojs/index.php/djlit/article/view/3186). DESIDOC Bulletin of Information Technology (DBIT), Special Issue on Library Automation in India

**Editorial Work**

* Serving as an editor of SOCRS blog
* Editorial Advisory Boardmemberfor the book titled “[Progressive Trends in Electronic Resources Management in Libraries](http://www.igi-global.com/publish/call-for-papers/call-details/771)” by IGI Publications; 2013-14.

Peer reviewed one chapter in Feb. 2013

* Peer reviewed two chapters for the book Electronic Resource Management in Libraries: Research and Practice (edited by Dr. Yu and Dr. Breivold), IGI Global Pub., 2008

**Posters**

* **Joshipura, Smita** et al.(August 2017). ***Librarians as Ambassadors: The Horner Fellowship Exchange Program for Arizona and Japan Library Personnel***. International Federation for Library Institutions and Associations (IFLA) in Wroclaw, Poland
* **Joshipura, Smita** et al. (October, 2006). ***Embracing a Culture of Diversity at Arizona State University’s Fletcher Library***. Joint Conference of Librarians of Color (JCLC) in Dallas, TX
* **Joshipura, Smita** et al. (October, 2005). ***Cultural Crossroads: Diversity Initiatives at Fletcher Library***. AzLA conference, Phoenix, AZ
* **Joshipura, Smita** (December, 2003). ***Blazing an Intellectual Information Access Trail***. AzLa conference, Phoenix, AZ

**SERVICE**

**ASU Libraries**

* Member (2016-2018). Librarians Assembly, Review committee

Committee is responsible for reviewing all tasks associated with the classification of librarians’ rank at appointment and subsequent promotion.

* Member (2013-15), Librarians Assembly, Personnel Committee

Committee is responsible for developing personnel policies, procedures, and criteria for implementation.

* Co-chair (2011-2013), Library Exhibits Committee.

Committee is responsible for the review, scheduling and coordination of exhibits for Hayden Library foyer, Noble Library atrium, and the ASU Libraries at large.

* Member (2011-2013), Librarians Assembly, Research and Professional Development Committee.

Committee reviews and approves travel/research request for the Libraries’ Academic Professionals.

* Chair (2009-2010), Librarians Assembly, Compensation Committee.

Committee studies compensation issues as they relate to salaries for academic professionals at ASU and recommends appropriate action as necessary.

* Member (2008-2010), Librarians Assembly, Compensation Committee.
* Member (October, 2008, Engineering Librarian’s Search Committee.

Committee hired a science librarian for ASU Libraries.

* Chair (2006-2007), Diversity Initiative Team, ASU’s Fletcher library.

Committee supported and promoted various diversity initiatives through various programs.

* Member (2005-2007), Diversity Initiative Team, ASU’s Fletcher library.
* Member (2005-2007), Program Evaluation and Assessment Team, ASU’s Fletcher library

Committee assessed library services for ASU users.

**ASU**

* Mentor for The Obama Scholars Program (2013-16), Provide guidance to freshman students who receive this scholarship
* Member (2013-17), Parking Citation Appeal Board, Review and decision for parking citation appeals for students and staff
* Member (2009), Residency Classification Appeals Board, Review and decision for residency classification for students

**Profession**

* Mentor (2016-2017), IFLACongress Fellowship: Mentorship program

Provide guidance to young librarians and students in international librarianship.

* Mentor (2010-2017), APALA.

Provide guidance to young librarians or students working on Masters in Library Science, especially those interested in technical service positions in an academic library.

* Mentor (2011-2012, 14), NASIG Conference, Mentoring Program

Provide guidance and advice to first-time conference attendee about NASIG.

* Mentor (2009-2014 ), a librarian from India.

Provided guidance to a librarian who was pursuing his PhD on the topic, “Electronic Resource Management: A case Study of Business School Libraries in India” (Received his degree in 2014)

* NASIG’s Conference Planning Committee (CPC), 2008: Conference held in Phoenix; contributed actively on sub-committees such as local information, transportation, volunteer coordinator, and Phoenix publicity committee.
* Served as a tester for the ALCTS Fundamentals of Electronic Resources Acquisitions Online course in March, 2008, which helped in designing a new course.

**TECHNICAL SKILLS**

* **Library System**
	+ Cloud based Library Systems Platform-Alma & Primo
	+ Innovative Interfaces Incorporation (III) Sierra Electronic Resources Management (ERM), Acquisitions and Serials
	+ LIBSYS
	+ CDS/ISIS
* **Software**
	+ Microsoft Office Suite
	+ Google Suite
* **Operating Systems**
	+ Windows
	+ Mac OSX