

Curriculum Vitae

Elliot Rabinovich

AVNET Professor of Supply Chain Management

Co-Director, Internet-Edge Supply Chain Management Lab

Supply Chain Management Department
W. P. Carey School of Business, Arizona State University
Arizona State University

Phone: (480) 965 5398

Email: Elliot.Rabinovich@asu.edu

<https://wpcarey.asu.edu/people/profile/330867>

<https://research.wpcarey.asu.edu/internet-edge/>

EDUCATION

Ph.D. Business Administration, Robert H. Smith School of Business, University of Maryland

Graduation Date: August 2001
Major Area: Business Logistics
Minor Area: Operations Management
Dissertation Title: Supply Chain Management and the Internet:
Transaction and Product Distribution Efficiencies
Dissertation Advisors: Joseph P. Bailey and Philip T. Evers
Awards: Fellowship, National Science Foundation's Grant Title: "Scalable Supply
Chain Infrastructures: Models and Analysis," Grant Number: DMI9908137
Dean's Fellowship, The Robert H. Smith School of Business, University of
Maryland

M.S., University of Maryland, Baltimore County

Graduation Date: August 1997
Major Area: Engineering Management

B.S., Escuela de Ingeniería de Antioquia (*Colombia, South America*)

Graduation Date: December 1992
Major: Civil Engineering
Professional License: 0520246131ANT, Issued by the National Professional Council for Engineering
and Architecture in Colombia
Distinctions: Dean's List (Top 5 GPAs per undergraduate level), 1990-1992

EMPLOYMENT

August 2018-Present

AVNET Professor of Supply Chain Management, Supply Chain Management Department, W. P. Carey School of
Business, Arizona State University

January 2015-Present

Co-Director Internet-Edge Supply Chain Lab, W. P. Carey School of Business, Arizona State University

July 2012-August 2018

John G. and Barbara A. Bebbling Professor of Business, Supply Chain Management Department, W. P. Carey
School of Business, Arizona State University

March 2010-July 2012

John G. and Barbara A. Bebbling Associate Professor of Business, Supply Chain Management Department, W. P.
Carey School of Business, Arizona State University

July 2007-March 2010

Associate Professor and Dean's Council of 100 Distinguished Scholar, Supply Chain Management Department,
W. P. Carey School of Business, Arizona State University

August 2001-July 2007

Assistant Professor, Supply Chain Management Department, W. P. Carey School of Business, Arizona State
University

August 1997-August 2001

Graduate Assistant, Robert H. Smith School of Business, University of Maryland

January 1996-June 1997

Teaching and Research Assistant, Engineering Management Program, University of Maryland-Baltimore County
and University of Maryland-University College

June 1993-August 1995

Engineer, Risk Management, Delima — Marsh & McLennan (Medellín, Colombia)

BOARD MEMBERSHIPS, RECOGNITIONS, AND AWARDS

2020 -	Member, Deloitte Academic Advisory Board
2019 -	Best Paper Award 2019, <u>Decision Sciences</u>
2019 -	Outstanding Research Faculty Award, W. P. Carey School of Business, Arizona State University
2019 -	Department Editor, <u>Journal of Operations Management</u>
2019 -	Agriculture Food Research Initiative Award. National Institute of Food and Agriculture, US Department of Agriculture
2018 -	AVNET Professor of Supply Chain Management, W. P. Carey School of Business, Arizona State University
2018 -	Outstanding Doctoral Faculty Award, W. P. Carey School of Business, Arizona State University
2018 -	Chris Voss Best Paper Award, 25 th Annual EUROMA Meeting
2017 -	Department Editor, <u>Decision Sciences</u>
2016 -	Distinguished Faculty, Amazon Supply Chain Optimization Summit
2016 -	Member, FedEx E-Commerce Executive Board of Directors
2014 -	Allan N. Nash Outstanding Doctoral Alumni Award, The Robert H. Smith School of Business, University of Maryland
2012 -	Finalist Best Paper Award 2012, <u>Journal of Operations Management</u>
2010 -	John G. and Barbara A. Bebbling Professorship, W. P. Carey School of Business, Arizona State University
2010 -	Best Paper Award 2010, <u>Journal of Service Research</u>
2008 -	Finalist Outstanding Graduate Mentor Award, W. P. Carey School of Business, Arizona State University
2008 -	Finalist Best Paper Award 2007, <u>Journal of Operations Management</u>
2007 -	Best Paper Award 2007, Services Track, Decision Sciences Institute Meeting
2007 -	Finalist Best Paper Award 2007, <u>Decision Sciences Journal</u>
2007 -	Dean’s Council Distinguished Scholar, W. P. Carey School of Business, Arizona State University
2007 -	Center for Services Leadership Research Faculty, W. P. Carey School of Business, Arizona State University
2007 -	Corona Enterprises Distinguished Lectureship, Universidad de Los Andes, Bogotá, Colombia
2006 -	Dean’s Award of Excellence Summer Research Grant, W. P. Carey School of Business, Arizona State University
2005 -	E. Grosvenor Plowman Award for Best Paper 2005, Council of Supply Chain Management Professionals’ Annual Conference
2005 -	Dean’s Award of Excellence Summer Research Grant, W. P. Carey School of Business, Arizona State University
2004 -	Senior Researcher Fellowship, Institute for Supply Management (ISM)
2004 -	Last Lecture Series Nominee, Arizona State University
2001 -	Dissertation Award, National Association of Purchasing Management
2001 -	Frank Paine Doctoral Award for Academic Achievement, The Robert H. Smith School of Business, University of Maryland
1999 -	Krowe Award for Teaching Innovation, The Robert H. Smith School of Business, University of Maryland

RESEARCH

Impact Metrics

Google Scholar Citation Count: 5,901. *H-index:* 34.

Journal Articles

1. Lim, S.; Richards, T.; **Rabinovich, E.**; Choi, M.* “Scan Based Trading and Bargaining Equilibrium: A Structural Estimation of Supply Chain Profit.” Manufacturing and Service Operations Management (Forthcoming) [**2019 Best Service Science Paper Finalist, INFORMS Meeting**].
2. Wang, L.*; **Rabinovich, E.**; Guda, H. “An Analysis of Foreclosure Effects and Public Policy Remedies in Last-Mile Transportation Following Amazon’s Vertical Integration.” Journal of Operations Management (Forthcoming).
3. Wang, L.*; **Rabinovich, E.**; Richards, T. (2022) “Scalability in Online Platforms for Local Grocery Food: An Examination of Indirect Network Economies.” Production and Operations Management 31, No. 1, 318-340 [**2020 Runner up Best Student Paper Award, POMS College of Sustainable Operations**].
4. Lim, S.; **Rabinovich, E.**; Park, S. Hwang, M. (2021) “Shopping Activity at Warehouse Club Stores and Its Competitive and Network Density Implications.” Production and Operations Management 30, No. 1, 28-46 [**Chris Voss Best Paper Award, 2018 EUROMA Meeting**], [**Best Applications Paper, 2019 European Decision Sciences Institute (EDSI) Meeting**].
5. Yoo, E.*; **Rabinovich, E.**; Gu, B. (2020) “The Growth of Follower Networks on Social Media Platforms for Humanitarian Operations.” Production and Operations Management 29, No. 12, 2696-2715 [**2019 Chan Hahn Best Paper Finalist and Best Paper Proceedings, Academy of Management Meeting**].
6. Park, S.; **Rabinovich, E.**; Tang, C.; Yin, R. (2020) “The Impact of Disclosing Inventory-Scarcity Messages on Sales in Online Retailing.” Journal of Operations Management 66, No. 5, 534-552 [**Profiled at [UCLA Anderson Review](#) and [The Wall Street Journal](#)**].
7. Park, S.; **Rabinovich, E.**; Tang, C.; Yin, R.; Yu, J.J. (2020) “Technical Note: Should an Online Seller Post Inventory Scarcity Messages?” Decision Sciences 51, No. 5, 1288-1308.
8. Wallin, C.*; Rungtusanatham, J.; **Rabinovich, E.**; Hwuang, Y.; Money, B. (2020) “Managing Critical Spare Parts within a Buyer-Supplier Dyad: Buyer Preferences for Ownership and Placement.” Journal of Business Logistics 41, No. 2, 111-128.
9. Sousa, R.; Horta, C.; Ribeiro, R; **Rabinovich, E.** (2020) “How do Rural and Urban Consumers Shop Online? Implications for Serving Rural Markets.” Business Horizons 63, No. 3, 351-362.
10. Choi, M. *; **Rabinovich, E.**; Richards, T. (2019) “Supply Chain Contracts and Inventory Shrinkage: An Empirical Analysis in the Grocery Retailing Industry” Decision Sciences 50 No. 4, 694-725 [**2019 Decision Sciences Best Paper Award; Wiley Top Downloaded Paper in 2018-2019**].
11. Yoo, E.*; Gu, B.; **Rabinovich, E.** (2019) “Diffusion on Social Media Platforms: A Point Process Model for Interaction among Similar Content.” Journal of Management Information Systems 36, No. 4, 1105-1141.
12. Dooley, K.; Pathak, S.; Kull, T.; Wu*, Z.; Johnson, J.; **Rabinovich, E.** (2019) “Supply Network Complexity and Environmental Performance.” Journal of Operations Management 65, No. 2, 93-113.
13. Sodero, A.*; **Rabinovich, E.** (2017) “Managing Demand in Flash Sales Markets on the Internet: An Empirical Study.” Journal of Business Logistics 38, No. 3, 170-183 [**Featured in [Supply Chain Quarterly](#)**].
14. Aydinliyim, T.; Pangburn, M.; **Rabinovich, E.** (2017) “Inventory Disclosure in Online Retailing.” European Journal of Operational Research 261, 195-204.
15. Richards, T.J.; Hamilton, S.F.; **Rabinovich, E.**; Gomez, M. (2017) “Retail Intermediation and Local Foods.” American Journal of Agricultural Economics 99, No. 3, 637-659.

* Arizona State University Doctoral Student

RESEARCH (CONTINUED)**Journal Articles (Continued)**

16. Yoo, E.*; Rand, B.; Eftekhari, M.; **Rabinovich, E.** (2016) “Determinants of Information Diffusion on Social Media during Humanitarian Crises.” Journal of Operations Management 45, 123-33
17. Sousa, R.; Amorim, M.; **Rabinovich, E.**; Sodero, A*. (2015) “Customer Use of Virtual Channels in Multichannel Services: Does Type of Activity Matter?” Decision Sciences 46, No. 3, 623-657.
18. Hu, M.; **Rabinovich, E.**; Hu, H. (2015) “Customers Complaints in Online Shopping: The Role of Signal Credibility,” Journal of Electronic Commerce Research 16, No. 2 95-108
19. Rao, S.; **Rabinovich, E.**; Raju, D. (2014) “The Role of Physical Distribution Services as Determinants of Product Returns in Internet Retailing.” Journal of Operations Management 32, No. 6, 295–312
20. Sodero, A.*; **Rabinovich, E.**; Sinha, R. (2013) “Drivers and Outcomes of Open-Standard Interorganizational Information Systems Assimilation in High-Technology Supply Chains.” Journal of Operations Management 31, No. 6, 330-344.
21. Kull, T.; Barratt, M.; Sodero, A.*; **Rabinovich, E.** (2013) “Investigating the Effects of Daily Inventory Record Inaccuracy in Multichannel Retailing.” Journal of Business Logistics 34, No. 3, 189-208 **[2014 Best Paper Finalist]**
22. Li, M.*; Choi, T.Y.; **Rabinovich, E.**; and Crawford, A. (2013) “Self-Service Operations at Retail Stores: The Role of Inter-Customer Interactions.” Production and Operations Management 22, No.4, 888-914.
23. **Rabinovich, E.**; Cheon, S. (2011) “Expanding Horizons and Deepening Understanding Via The Use of Secondary Sources.” Journal of Business Logistics 32, No. 4, 303–316.
24. **Rabinovich, E.**; Sinha, R.; Laseter, T.M. (2011), “Unlimited Shelf Space in Internet Supply Chains: Treasure Trove or Wasteland?” Journal of Operations Management 29, No. 4, 305-317 **[2012 Best Paper Finalist]**
25. DeHoratius, N.; **Rabinovich E.** (2011), “Field Research in Operations and Supply Chain Management.” Journal of Operations Management (Editorial) 29, No. 5, 371-375.
26. Liu, C.*; Roth, A.; **Rabinovich. E.** (2011), “Antecedents and Consequences of Combinative Competitive Capabilities in Manufacturing.” International Journal of Operations and Production Management 31, No.12, 1250 - 1286.
27. Yan, T.; **Rabinovich, E.**; Dooley, K.; Evers, P.T. (2010), “Managing Backlog Variation in Order Fulfillment: the Case of Internet Retailers.” International Journal of Production Economics 128, No. 1, 261-268.
28. Barratt, M.; Rabinovich, E.; Sodero, A.* (2010), “Inventory Accuracy: Essential, but Often Overlooked.” Supply Chain Management Review 14, No. 2, 36.
29. Ostrom, A.L.; Bitner, M.J.; Brown, S.W.; Burkhard, K.A.; Goul, M. Smith-Daniels, V.; Demirkan, H; **Rabinovich, E.** (2010), “Moving Forward and Making a Difference: Research Priorities for the Science of Service.” Journal of Services Research 14, No. 1, 4-36 **[2010 Best Paper Award]**
30. **Rabinovich, E.**; Laseter, T.M.; Rungtusanatham, M. (2008), “Physical Distribution Service Performance and Internet Retailer Margins: The Drop-Shipping Context.” Journal of Operations Management 26, No. 6, 767-780. **[2005 Plowman Best Paper Award, CSCMP]**
31. **Rabinovich, E.**; Maltz, A.B.; Sinha, R.K. (2008), “Assessing Markups, Service Quality, and Product Attributes in Music CDs’ Internet Retailing.” Production and Operations Management 17, No. 3, 320-337.
32. Mollenkopf, D.A.; **Rabinovich, E.**; Laseter, T.M.; Boyer, K.K. (2007), “Managing Internet Product Returns: A Focus on Effective Service Operations.” Decision Sciences 38, No. 2, 215-250 **[2008 Best Paper Finalist]**
33. Laseter, T.M.; **Rabinovich, E.**; Boyer, K.K.; Rungtusanatham, M. (2007), “The Future of the Web: Three Critical Issues in Internet Retailing.” MIT Sloan Management Review 48, No. 3, 58-64.

RESEARCH (CONTINUED)

Journal Articles (Continued)

34. **Rabinovich, E.**; Knemeyer, A.M.; Mayer, C.* (2007), “Why Do Internet Commerce Firms Incorporate Logistics Service Providers in Their Distribution Channels? The Role of Transaction Costs and Network Strength.” Journal of Operations Management 25, No. 3, 661-681.
35. Rungtusanatham, M.; **Rabinovich, E.**; Ashenbaum, B.*; Wallin, C.* (2007), “Vendor-Owned Inventory Management Arrangements in Retail: An Agency Theory Perspective.” Journal of Business Logistics 28, No. 1, 111-135.
36. **Rabinovich, E.** (2007), “Linking E-Service Quality and Markups: The Role of Imperfect Information in the Supply Chain.” Journal of Operations Management 25, No. 1, 14-41. [2008 Best Paper Finalist]
37. **Rabinovich, E.**; Knemeyer, A.M. (2006), “Logistics Service Providers in Internet Supply Chains.” California Management Review 48, No. 4, 84-108.
38. Bailey, J.P.; **Rabinovich, E.** (2006), “The Adoption of Inventory Postponement and Speculation: An Empirical Assessment of Oligopolistic Internet Retailers.” Transportation Research(E): Logistics and Transportation Review 42, No 4, 258-271.
39. Wallin, C.*; Rungtusanatham, M.; **Rabinovich, E.** (2006), “What is the ‘Right’ Inventory Management Approach for a Purchased Item?” International Journal of Operations and Production Management 26, No. 1, 50-68.
40. Rabinovich, E. (2005), “Consumer Direct Fulfillment Performance in Internet Retailing: Emergency Transshipments and Demand Dispersion.” Journal of Business Logistics 26, No. 1, 79-112.
41. Maltz, A.B.; **Rabinovich, E.**; Sinha, R.K. (2005), “Order Management for Profit on the Internet.” Business Horizons 48, No. 2, 113-123.
42. Ashenbaum, B.*; Maltz, A.; **Rabinovich, E.** (2005), “Studies of Trends in Third-Party Logistics Usage: What Can We Conclude?” Transportation Journal 44, No. 3, 39-50.
43. Bailey, J.P.; **Rabinovich, E.** (2005), “Internet Book Retailing and Supply Chain Management: An Analytical Study of Inventory Location Speculation and Postponement.” Transportation Research (E): Logistics and Transportation Review 41, No. 3, 159-177.
44. **Rabinovich, E.**; Bailey, J.P. (2004), “Physical Distribution Service Quality In Internet Retailing: Service Pricing, Transaction Attributes, and Firm Attributes.” Journal of Operations Management 21, No. 6, 651-672.
45. **Rabinovich, E.** (2004), “Internet Retailing Intermediation: Multi-Level Analysis of Inventory Liquidity and Fulfillment Guarantees.” Journal of Business Logistics 25, No. 2, 139-169.
46. Maltz, A.B.; **Rabinovich, E.**; Sinha, R.K. (2004), “Logistics: the Key to e-Retail Success.” Supply Chain Management Review 8, No. 3, 56-63.
47. **Rabinovich, E.**; Evers, P.T. (2003), “Product Fulfillment in Supply Chains Supporting Internet-Retailing Operations.” Journal of Business Logistics 24, No. 2, 205-236.
48. **Rabinovich, E.**; Bailey, J.P.; Carter, C.R. (2003), “A Transaction-Efficiency Analysis of an Internet Retailing Supply Chain in the Music CD Industry.” Decision Sciences 34, No. 1, 131-172.
49. **Rabinovich, E.**; Dresner, M.E.; Evers, P.T. (2003), “Assessing the Effects of Operational Processes and Information Systems on Inventory Performance.” Journal of Operations Management 21, No. 1, 63-80.
50. **Rabinovich, E.**; Evers, P.T. (2003), “Postponement Effects on Inventory Performance and the Impact of Information Systems.” International Journal of Logistics Management 14, No. 1, 33-48.
51. **Rabinovich, E.**; Evers, P.T. (2002), “Enterprise-Wide Adoption Patterns of Inventory Management Practices and Information Systems.” Transportation Research (E): Logistics and Transportation Review 38, 6, 389-404.

RESEARCH (CONTINUED)

Journal Articles (Continued)

52. Boyson, S.; Corsi, T.M.; Dresner, M.E.; **Rabinovich, E.** (1999), “Managing Effective Third Party Logistics Relationships: What Does It Take?” Journal of Business Logistics 20, No. 1, 73-100.
53. **Rabinovich, E.**; Windle, R.; Dresner, M.E.; Corsi, T.M. (1999), “Outsourcing of Integrated Logistics Functions: An Examination of Industry Practices.” International Journal of Physical Distribution and Logistics Management 29, No. 6, 353-374.

Invited Articles

54. Lim, S.; **Rabinovich, E.**; Rogers, D.; Laseter, T. M. (2016) “Last-Mile Supply Network Strategies in Omni-Channel Retailing: A Configuration-Based Typology.” Foundations and Trends in Technology, Information and Operations Management, 10 (1), pp 1-87.
55. Laseter, T.M.; **Rabinovich, E.**; Huang, A. (2006), “The Hidden Costs of Clicks.” Booz Allen Hamilton’s Strategy + Business 42 (Spring), 26-30.

Books and Book Chapters

56. Sodero, A.*; **Rabinovich, E.** (2019). “Omnichannel Assortment Decisions in a Fashion Retailing Supply Chain.” Gallino, S; Moreno-Garcia, A. Eds. Operations in an Omni-Channel World, Springer Series in Supply Chain Management. Springer, Cham, Switzerland (ISBN 9783030201180).
57. Laseter, T.M.; **Rabinovich, E.** (2011), Internet Retail Operations: Integrating Theory and Practice for Managers Taylor & Francis, New York (ISBN 9781439800911).
58. Bailey, J.P.; **Rabinovich, E.** (2002), “Internet Retailers’ Dilemma of Operational and Market Efficiencies,” Ganeshan, R.; Boone, T. Eds. New Directions in Supply Chain Management: Technology, Strategy, and Implementation, AMACOM, New York (ISBN 9780814406373).
59. Boyson, S.; Corsi, T.M.; Dresner, M. E.; Harrington, L.; with **Rabinovich, E.** (1999), Logistics and the Extended Enterprise: Benchmarks and Best Practices for the Manufacturing Professional (Wiley Operations Management Series), John Wiley and Sons, New York (ISBN 9780471314301).

Teaching Case Studies

60. Laseter, T.M.; **Rabinovich, E.**; Ryan M. (2018), Kitchenware.com. Published by the [Darden Graduate School of Business Administration, University of Virginia](#).
61. Laseter, T.M.; **Rabinovich, E.**; Rungtusanatham, M.; Lappi, T.; Heckel K. (2005), eBags: Managing Growth. Published by the [Darden Graduate School of Business Administration, University of Virginia](#).

Refereed Journal Manuscripts under Review

62. Wang, L.*; Webster, S.; **Rabinovich, E.** Manufacturing and Service Operations Management (revise and resubmit, second review round).
63. Lim, S.; **Rabinovich, E.**; Lee, S.; Park, S. Management Science (revise and resubmit, third review round) [**profiled at [The Economist](#)**].
64. **Rabinovich, E.**; Sousa, R.; Park, S.; Golar, S.* Production and Operations Management (under first review round).

Recent Invited Talks

The Ohio State University (Fisher College of Business), Asociacion Peruana de Profesionales en Logistica (Lima, Peru), COER Conference (Harvard Business School), Dartmouth College (Tuck Graduate School of Business), University of Virginia (Darden Graduate School of Business), Korea University, Yonsei University, MIT CTL, Emory University, Catholic University of Portugal, Michigan State University, University of Maryland, Universidad de Los Andes.

Recent Media Mentions:

The Economist, Wall Street Journal, Boston Globe, Arizona Republic, Phoenix Business Journal, Multichannel Merchant, Material Handling and Logistics, CSCMP-Supply Chain Quarterly, Supply Chain Dive, NPR.

GRANTS

Date	Monetary Amount and Source	Role and Program Title
• 2017-2019	\$496,407 Competitively awarded by the U.S. Department of Agriculture's National Institute of Food and Agriculture, under the Agriculture and Food Research Initiative - Foundational Program	Principal Investigator <i>"Scan-Based Trading: Opportunities for Enhancing Supply-Chain Efficiency"</i>
• 2017-2019	\$496,589 Competitively awarded by the U.S. Department of Agriculture's National Institute of Food and Agriculture, under the Agriculture and Food Research Initiative - Foundational Program	Co-Principal Investigator <i>"Food Waste: A Market-Based Solution using Commercial Peer-to-Peer Mutualization Systems"</i>
• 2017-2019	\$482,831, Competitively awarded by the U.S. Department of Agriculture's National Institute of Food and Agriculture, under the Agriculture and Food Research Initiative - Foundational Program	Co-Principal Investigator <i>"Local Foods: Overcoming Constraints To Growth"</i>
• 2017-2019	\$30,000, TForce Integrated Solutions	Principal Investigator <i>"Labor Market Analysis in the Shared Economy for On-Demand Last-Mile Deliveries?"</i>
• 2016-2018	\$60,000, JDA Software	Principal Investigator <i>"Warehouse of the Future"</i>
• 2010-2012	\$316,205, Competitively awarded by the National Science Foundation, NSF Project #: SES-1024752	Co-Principal Investigator <i>"Supply Network Design and Product Environmental Performance"</i>
• 2007	\$9,655 Dean's Summer Research Support for Junior Faculty Competitively awarded by the W. P. Carey School of Business	Principal Investigator <i>"Wagging the Long Tail: Evidence from Online Return Rates"</i>
• 2006	\$15,000 Dean's Award of Excellence Summer Research Grant. Competitively awarded by the W. P. Carey School of Business	Principal Investigator <i>"Reverse Supply Chain Management Services in Internet Commerce: An Empirical Study of Last-Mile Operations"</i>
• 2005	\$15,000 Dean's Award of Excellence Summer Research Grant. Competitively awarded by the W. P. Carey School of Business	Principal Investigator <i>"Sourcing of Customer Direct Logistics Services in Internet Supply Chains: An Empirical Study of Transaction Costs and Network Strength"</i>
• 2004	\$5,000 Research Fellowship. Competitively awarded by the Institute for Supply Management	Principal Investigator <i>"Determinants of Service Sourcing Decisions: a Study of Fulfillment in Internet Supply Chains"</i>
• 2004	\$500 awarded by the College of Business, Arizona State University	Principal Investigator <i>"Determinants of Service Sourcing Decisions: a Study of Fulfillment in Internet Supply Chains"</i>

GRANTS (CONTINUED)

Date	Monetary Amount and Awarding Institution	Role and Program Title
• 2003	\$29,500 competitively awarded by the Institute for Manufacturing Enterprise Systems	Co-Principal Investigator <i>“Addressing Inventory Risk and Cost Challenges in Manufacturing: Untying Ownership and Location Decisions in Inventory Management”</i>
• 2002	\$2,000 matching funds grant awarded by the College of Business, Arizona State University	Co-Principal Investigator along with <i>“Market Friction in Internet Retailing: Information and Logistics-Based Customer Service”</i>
• 2002	\$2,500 faculty out-of-pocket support grant awarded by the Center for Services Leadership at the College of Business, Arizona State University	Co-Principal Investigator along with <i>“Market Friction in Internet Retailing: Information and Logistics-Based Customer Service”</i>
• 2001	\$10,000 dissertation grant. Competitively awarded by the Institute for Supply Management	Dissertation Author <i>“Supply Chain Management and the Internet: Transaction and Product Distribution Efficiencies”</i>

TEACHING

Graduate Education

ASU SCM791 — Doctoral Seminar. Required Ph.D. seminar on business logistics and demand management (average teaching evaluation: 6.80/7.00).

ASU SCM541 — Logistics in the Supply Chain. MBA specialization-supply chain logistics (average teaching evaluation: 6.00/7.00).

ASU SCM591 — Supply Chain and Service Management in Internet-Retail Channels. Elective MBA class on designing/managing supply chain services in e-commerce (average teaching evaluation: 6.36/7.00).

ASU SCM593 — Applied Projects. MBA specialization class that involved the instructor's supervision of applied projects in supply chain management (average teaching evaluation: 6.10/7.00).

Undergraduate Education

ASU SCM479 — Supply Chain Strategy. This class is the capstone in the undergraduate supply chain management specialization. It offered a synthesis of principles in purchasing, production, transportation, and distribution systems and provided an integrated perspective of supply chain management (average teaching evaluation: 6.41/7.00).

ASU SCM345 — Logistics Management. This class is required for students in the undergraduate supply chain management specialization. It provided students with an understanding of logistics and supply chain activities emphasizing integration of transportation, inventory, warehousing, facility location, customer service, packaging, and materials handling (average teaching evaluation: 6.44/7.00).

UNIVERSITY OF MARYLAND BMGT476 — Applied Computer Models in Supply Chain Management. This class covered supply chain infrastructure design and resource management concepts through case studies and software applications (average teaching evaluation: 4.50/5.00).

STUDENT ADVISING

Ph. D. Dissertation Committees

Wang, L. 2016-2021. Platform Operations in the Last Mile of the Supply Chain. **Dissertation Committee Chair** (W. P. Carey School of Business, Arizona State University). L. Wang joined the *Smeal College of Business at Penn State* as tenure track assistant professor.

Hsu, K. 2019-2020. Firms' Responses to Climate Change. **Dissertation Committee Member** (W. P. Carey School of Business, Arizona State University). K. Hsu joined the *Parker College of Business, Georgia Southern University* in 2020 as tenure track assistant professor.

Yoo, E., 2013-2018. Information Diffusion in Social Media during Humanitarian Crises. **Dissertation Committee Co-Chair** (W. P. Carey School of Business, Arizona State University). E. Yoo joined the *Kelley School of Business at Indiana University (Bloomington)* as tenure track assistant professor.

Choi, M., 2010-2016. Power, Risk Sharing, and Moral Hazard in Scan-based Trading: An Extension of Agency Theory. **Dissertation Committee Chair** (W. P. Carey School of Business, Arizona State University). M. Choi joined the *Mihaylo College of Business and Economics, California State University Fullerton* as tenure track assistant professor.

Sodero, A., 2007-2013. The Effect of Social Interactions on Demand and Service Levels of Online Retailers in the Social Shopping Context. **Dissertation Committee Chair** (W. P. Carey School of Business, Arizona State University). A. Sodero joined the *Fisher College of Business at The Ohio State University* as tenure track assistant professor.

Wallin, C., 2002-2006. Inventory Ownership and Placement Decisions for an Externally Sourced Item within a Buyer-Supplier Dyad. **Dissertation Committee Member** (W. P. Carey School of Business, Arizona State University). C. Wallin joined the *Marriott School of Business, Brigham Young University*.

STUDENT ADVISING (CONTINUED)

Post-Doctoral Supervision

Lim, S. 2018-2019. Scan-Based Trading: Opportunities for Enhancing Supply-Chain Efficiency. S. Lim joined the *Broad School of Business at Michigan State University* as tenure track assistant professor.

Visiting Doctoral Student Supervision

Hu, M. 2014-2015. Customers' Complaints in Online Shopping: The Role of Signal Credibility (Beijing Jiaotong University). M. Hu joined *Beijing University of Posts and Telecommunications* in 2016.

Undergraduate Advising

Barrett Honors College Papers

Dreicer, M. 2011. (Course: SCM345-Logistics Management); Boeing, N. 2007. (Course: SCM345-Logistics Management); Meyer, K. 2007 (Course: SCM345-Logistics Management); Mulkey, J. 2003 (Course: SCM345-Logistics Management); Bhaskaran, S. 2003 (Course: SCM345-Logistics Management).

Barrett Honors Theses

Stabile, K. 2019. The Strategy Behind Reaching Further in the Semiconductor Industry: A Case Study on Avnet, Inc. Director (B.S. Thesis, W. P. Carey School of Business, Arizona State University)

Bentley, G. 2015. Internet of Things in Supply Chain Management. Director (B.S. Thesis, W. P. Carey School of Business, Arizona State University)

Chen, J. 2013. An Analysis of Food Supply Chains. Reader (B.S. Thesis, W. P. Carey School of Business, Arizona State University)

Bustamante, S. 2005. International Retailing: An Analysis of WalMart, Carrefour, and Tesco. Reader (B.S. Thesis, W. P. Carey School of Business, Arizona State University).

Kwan, B. 2002. How to Improve Demand Forecasting at Applied Materials by Implementing Sales and Operations Planning. Reader (B.S. Thesis, W. P. Carey School of Business, Arizona State University).

ARIZONA STATE UNIVERSITY SERVICE

- 2021-2022 Chair, Tenure-Track Faculty Search Committee (Assistant Professor in Logistics Management), W. P. Carey School of Business
- 2019-Present Member, University Promotion and Tenure Grievance Committee
- 2008-Present Member, Supply Chain Management Department Personnel Committee, W. P. Carey School of Business
- 2001-Present Member, Supply Chain Management Doctoral Committee, W. P. Carey School of Business
- 2008-Present Research Faculty Member, Center for Services Leadership, W. P. Carey School of Business
- 2018-2019 Member, Tenure-Track Faculty Search Committee (Assistant Professor in Operations Management), W. P. Carey School of Business
- 2015-2019 Member, University Promotion and Tenure Committee
- 2008-2015 Ph.D. Program Coordinator, Supply Chain Management Department, W. P. Carey School of Business
- 2013-2015 Member, College Personnel Committee, W. P. Carey School of Business
- 2012-2013 Member, Dean Search Committee, W. P. Carey School of Business
- 2012-2013 Chair, Tenure-Track Faculty Search Committee (Assistant Professor in Logistics Management), W. P. Carey School of Business
- 2010-2011 Member, Search Committee for the Supply Chain Management Department Chair, W. P. Carey School of Business
- 2007-2009 Member, Supply Chain Management MBA Curriculum Committee, W. P. Carey School of Business
- 2007-2009 Supply Chain Management Department Representative, W. P. Carey School of Business Faculty Council
- 2007-2008 Member, Search Committee for the Supply Chain Management Department Chair, W. P. Carey School of Business
- 2006-2007 Member, Tenure-Track Faculty Search Committee, Supply Chain Management Department, W. P. Carey School of Business
- 2007 Faculty Advisor, Global Supply Chain Competition for MBA Students
- 2003-2004 Member, Search for W. P. Carey Chair in Supply Chain Management
- 2003 Chair, Subcommittee in Charge of Recommending Journals in Business Logistics to the Chair of the Supply Chain Management Department, W. P. Carey School of Business
- 2003 Member, Subcommittee in Charge of Defining Aspirant Journals for the Supply Chain Management Department, W. P. Carey School of Business
- 2002 Member, Subcommittee Coordinating the 2002 Informational Day for Incoming Supply Chain Management Ph.D. students, W. P. Carey School of Business
- 2002-2006 Advisor, Denver Transportation Society Roundtable Competition, Undergraduate Program, W. P. Carey School of Business
- 2001-2003 Member, Supply Chain Management MBA Curriculum Committee, W. P. Carey School of Business

PROFESSIONAL SERVICE

Editorial Duties

Board Memberships

- 2019-Present Department Editor, Operations Interfaces, Journal of Operations Management
- 2019-Present Editorial Board, Management and Business Review
- 2006-Present Associate Editor, Journal of Supply Chain Management
- 2009-Present Editorial Review Board, Service Management Department and Retail Operations Department, Production and Operations Management
- 2020-Present Senior Editor, Journal of Business Logistics
- 2017-2020 Department Editor, Decision Sciences
- 2003-2019 Associate Editor, Journal of Operations Management
- 2010-2020 Associate Editor, Journal of Business Logistics
- 2007-2017 Associate Editor, Decision Sciences
- 2014-2015 Editor Special Topics Forum, Journal of Business Logistics
- 2009-2010 Editor Special Issue, Journal of Operations Management
- 2007 Judge Best Paper Award, Journal of Operations Management
- 2001-2010 Member Editorial Review Board, Journal of Business Logistics

Ad-Hoc Reviewing

Management Science

European Journal of Operational Research

IEEE Transactions on Engineering Management

International Journal of Physical Distribution and Logistics Management

International Journal of Operations and Production Management

Journal of Operations Management, Special Issues on: (1) Innovative Data Sources, (2) Organizational Theory, and (3) Coordinating Product Design, Process Design, and Supply Chain Design Decisions

Manufacturing and Service Operations Management

Journal of the Academy of Marketing Science, Special Issue on Exploring the Relationship between Marketing and Supply Chain Management