

Amber Maiberger MSW, MA, QMHP

• Social Worker | Advocate | Change Agent | Harm Reductionist •

EDUCATION

- May 2024 • Arizona State University
Master of Arts in Social Justice and Human Rights
- May 2021 • Aurora University
Master of Social Work, concentration in Forensics
- May 2017 • Millikin University
Bachelor of Fine Arts in Studio Art, concentrations in Photography and Graphic Design

SKILLS

- Strategic Planning and Leadership
- Community Outreach and Empowerment
- Collaboration and Partnership Building
- Program Development and Evaluation
- Diversity, Equity, and Inclusion
- Communication and Advocacy
- Trauma-Informed Care

TEACHING EXPERIENCE

Faculty Associate, Arizona State University School of Social Work

- Fall 2025 • SWG 531 Social Policy and Services, 3 Credits
- Spring 2025 • SWU 411 Social Work Practice 3, 3 Credits
- Spring 2024, Fall 2024 • SWU 291 Social Service Delivery Systems, 3 Credits
- Fall 2023 • SWU 432 Social Policy and Services, 3 Credits

WORK EXPERIENCE

Shared Housing Program Coordinator Sr.

Arizona State University Watts College of Public Service and Community Solutions

Action Nexus on Housing and Homelessness, Phoenix, AZ

September 2022-Present, 40 hours/week

- Lead the Maricopa County Shared Housing Initiative, integrating it across the homeless service delivery system through collaboration, outreach, and partnership development to drive systemic, sustainable solutions.
- Build and maintain relationships with over 60 organizations and 450 individuals, including service providers, community leaders, and housing authorities, to ensure alignment and expand the initiative's impact.
- Oversee the Lived Experience Advisory Council (LEAC), engaging over 65 individuals with lived experience of homelessness to provide consultation and ensure their input shapes program development within the homeless service delivery system.
- Provide training, support, and supervision to direct service staff, ensuring effective Shared Housing Model implementation and fostering collaboration through outreach and knowledge-sharing.
- Conduct research and outreach to develop best practices for sustainable shared housing arrangements, working with tenants, housing providers, and experts to refine and improve the model.
- Develop tools and resources to support the successful establishment and sustainability of shared housing, ensuring compatibility among residents and reinforcing partnerships.
- Strengthen partnerships with local businesses, landlords, and community leaders to secure housing opportunities, support residents, and build a network of allies for the initiative.
- Support the Action Nexus internship program, offering supervision, guidance, and evaluation to help interns gain experience and contribute to the initiative's goals.
- Create and update data-driven reports to track outcomes, identify gaps, and inform outreach and relationship-building strategies for continuous improvement.

Field Education Specialist and Field Liaison

Arizona State University School of Social Work, Phoenix, AZ

September 2021-September 2022, 40 hours/week

- Cultivate and maintain partnerships with field placement agencies, guiding MSW students throughout their internship journey, from search to completion, and ensuring high-quality learning experiences.
- Lead the recruitment and onboarding of agencies and Field Instructors, building strong affiliations to expand the network of available placements and enhance student opportunities.
- Oversee the newsletter committee, managing the design and distribution of a bi-monthly field education newsletter to engage students, faculty, and partners.
- Collaborate with committees to address training needs, refine programming, and improve standard operating procedures, fostering cross-departmental partnerships.
- Provide outreach and support as a Field Liaison, coordinating communication and resources for a caseload of BSW and MSW students to ensure a high-quality educational experience.

PSB-CBT Clinical Counselor

Youth Outreach Services, Chicago, IL, February 2021-October 2021, 40 hours/week

- Build rapport and establish trust during comprehensive intakes and assessments with clients and their families, ensuring a thorough understanding of their needs and determining the appropriate level of care for addressing problematic sexual behavior.
- Implement the PSB-CBT treatment model in direct clinical sessions, focusing on strengthening client relationships, reinforcing positive behaviors, and promoting maturity, while fostering a collaborative and supportive environment for growth.
- Cultivate strong partnerships with primary caregivers, family members, and community agencies, working together to coordinate treatment plans and support long-term, positive behavioral change.
- Lead weekly case planning sessions, collaborating with clients, caregivers, and team members to assess progress and adapt strategies, ensuring that ongoing guidance and support are readily available.
- Engage in continuous professional development, participating in training sessions, supervision, and consultation to deepen clinical expertise, while building relationships with colleagues and experts to enhance proficiency in the PSB-CBT treatment model.

Treatment Counselor

Youth Outreach Services, Melrose Park, IL, May 2019-February 2021, 40 hours/week

- Conduct comprehensive intakes and assessments for the CCBYS and SUPR SU/MCO programs, building rapport with clients and their families to ensure a thorough understanding of their needs and the appropriate level of care.
- Provide individual and group counseling for substance use and mental health, utilizing the 7 Challenges curriculum and a range of interventions to foster trust, engagement, and positive behavioral change, while nurturing strong client relationships.
- Collaborate with clients, families, and community partners to develop tailored treatment plans, ensuring holistic care and connecting clients with resources and support services to strengthen their recovery journey.
- Offer case management services, coordinating youth treatment plans with a focus on collaborative care, outreach to support networks, and ensuring continuity of services across providers and settings.
- Ensure program compliance with regulatory standards and contractual obligations, while maintaining client confidentiality and dignity, and actively fostering relationships with external stakeholders to enhance client outcomes.

Substance Use Counselor Intern

Illinois Department of Juvenile Justice at Illinois Youth Center Warrenville, Naperville, IL

August 2020-February 2021, 24 hours/week

- Support efforts to engage youth in need of substance use evaluations, conducting intakes and GAIN assessments to identify their needs.
- Foster strong relationships with youth through individual and group counseling sessions, using the Forward Thinking curriculum to address their challenges.
- Develop and maintain personalized treatment plans, collaborating with clients to align with their strengths, needs, and preferences.
- Ensure timely and accurate documentation, facilitating clear communication and continuity of care.
- Provide comprehensive case management, building and maintaining partnerships with prison stakeholders, including Youth and Family Specialists, Mental Health Counselors, Aftercare, and families, to coordinate and enhance youth treatment efforts.

Street Outreach Counselor

Youth Outreach Services, Melrose Park, IL, June 2018-May 2019, 40 hours/week

- Lead outreach and recruitment initiatives, engaging opportunity youth through street outreach and involving parents, guardians, and other stakeholders to encourage participation in services, including being the agency representative at resource fairs.
- Build trusting relationships with youth by assessing their needs and offering mentorship in employment, education, and life skills counseling, while connecting them to relevant internal or external programs.
- Establish and strengthen partnerships with referral sources to enhance the support network for both clients and the agency.
- Collaborate closely with youth and stakeholders to develop tailored service plans that address specific challenges, ensuring thorough documentation of all interactions in designated electronic records.
- Actively engage in relationship-building within the agency, participating in group and individual supervision sessions and internal programs to deliver comprehensive client services.

Student Success Coach, August 2017-June 2018

AmeriCorps at City Year Chicago, Chicago, IL, August 2017-June 2018, 50 hours/week

- Provide full-time mentorship, tutoring, and support to 85 10th-grade students in tier 1 intervention for English Language Arts at Gage Park High School, focusing on relationship building to foster academic success.
- Engage 20 focus list students by enhancing their social-emotional learning and attendance behaviors through personalized mentorship and support.
- Collaborate closely with an interdisciplinary team of eight members to cultivate a safe and positive school climate, organizing and leading various school-wide events to strengthen community ties.
- Analyze attendance data to develop and implement targeted attendance improvement initiatives, leveraging outreach strategies to increase student engagement.
- Partner with the high school's community liaison to organize shadow days, participate in High School Fairs, and spearhead student recruitment efforts, building strong relationships with prospective students and families.
- Curate and distribute a monthly newsletter showcasing events and initiatives while managing the team's social media presence to enhance community engagement and outreach.

COMMUNITY INVOLVEMENT

Victorium Volleyball Club, November 2024-Present

Club Coach

- Coach girls club volleyball teams, focusing on skill development, teamwork, and individual growth to enhance players' overall performance.
- Run structured and engaging practices, incorporating drills and strategies to improve technical skills, communication, and game understanding.
- Provides support during tournaments, helping players stay focused, motivating them, and ensuring effective teamwork to maximize success on the court.

Shot in the Dark, January 2022-Present

Chairperson, June 2023-Present

Finance Coordinator, June 2023-Present

Sunday Phoenix Site Lead, August 2025-Present

Media Coordinator, May 2022-June 2023

Harm Reduction Volunteer, January 2022-June 2023

- Lead and organize business meetings, fostering open discussions and ensuring effective communication among members to build a cohesive team.
- Monitor and oversee the implementation of collective decisions, addressing challenges collaboratively to ensure goals are met efficiently, strengthening internal relationships.
- Represent the organization externally, building positive relationships with stakeholders and advocating for the group's objectives to enhance outreach and partnerships.
- Oversee budget planning and allocation, engaging members to ensure alignment with priorities and goals, fostering trust and transparency.
- Maintain accurate financial records, tracking spending and income across restricted and unrestricted funds to support accountability.
- Communicate financial status and trends to the organization, building trust and enabling informed decision-making through transparent and consistent reporting.
- Write participant verification letters to confirm participation in syringe exchange in accordance with ARS §36-798.52
- Lead weekly syringe-exchange operations at Sunday Phoenix site, coordinating volunteers and overseeing direct outreach to distribute harm-reduction supplies, including sterile syringes, naloxone, safe-sex materials, pipes, and other safer-use tools.
- Manage safe disposal efforts, ensuring collection and proper handling of used syringes to reduce the transmission of bloodborne pathogens such as HIV, hepatitis B, and hepatitis C.
- Facilitate participant support and resources, connecting individuals to treatment, outreach programs, and educational materials upon request.

Pi Beta Phi Fraternity for Women, January 2014-Present

Initiated Member of IL Eta Chapter, January 2014

Alumnae Advisory Committee Member, January 2019-December 2022

Regional Inclusion Specialist, December 2022-Present

- Advise 15 Midwest chapters on DEI, ensuring alignment with national standards through outreach and tailored guidance.
- Assess individual chapter needs and provide tailored guidance to facilitate compliance with national DEI expectations, fostering trust and open communication.
- Act as a liaison between national and local levels, advocating for chapter needs and enhancing effective communication to strengthen connections.
- Collaborate with Regional Team to promote inclusivity and coach leaders in adopting inclusive