Susan M. Miller

School of Public Affairs
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Academic Appointments

Arizona State University

Associate Professor, School of Public Affairs (2021-present)
Affiliated Faculty, School of Politics and Global Studies (2026-present)
Fellow, Center for Organizational Research and Design (CORD) (2023-present)

University of South Carolina

Associate Professor, Department of Political Science (2015-2020)
- Director, Master of Public Administration program (2018-2019)
- Vice Chair (2017-2018)
- Graduate Placement Director (2016-2017)

Assistant Professor, Department of Political Science (2013-2015)

Oklahoma State University

Assistant Professor, Department of Political Science (2011-2013)

The Ohio State University

Assistant Professor, John Glenn School of Public Affairs (2010-2011)

Additional Appointments

Co-Editor, *Journal of Public Administration Research and Theory*, 2022-2023
Associate Editor, *Journal of Public Administration Research and Theory*, 2020-2021 & 2023-April 2024
Editorial Board Member, *Journal of Public Administration Research and Theory*, 2019
Editorial Board Member, *Perspectives on Public Management & Governance*, 2016-2023

Education

Ph.D. Political Science, University of Missouri (2010)
B.A. Southern Illinois University, Carbondale (2005)

Peer-reviewed Articles

28. Miller, Susan M. and Sharon Gilad. 2026. "Democratic Backsliding, Elite Polarization, and Job Seekers' Pursuit of Government Employment." *Regulation & Governance*. accepted.
27. Peeters, Rik, Susan M. Miller, and Marc Schuilenburg. 2025. "Digital Government Inclusion: Exploring Strategies for Inclusive Government Automation." *Government Information Quarterly*, 42(2): 102028.
26. Cain, Bruce E., Elisabeth R. Gerber, Nathan Lee, and Susan M. Miller. 2024. "Investing in the future of mobility: The role of US local governments in building EV infrastructure." *Energy Policy*, 195: 114372.
25. Peterson, Timothy, M. and Susan M. Miller. 2024."Contextualizing Individual Attitudes on Economic Statecraft." *Foreign Policy Analysis*, 20(3): orae016. https://doi.org/10.1093/fpa/orae016.
24. Miller, Susan M. and Miyeon Song. 2024. "Doing Good Work in a Crisis: Views of Pay and the COVID-19 Pandemic in the Public, Nonprofit, and For-Profit Sectors." *Review of Public Personnel Administration*, 44(1), 161-186. https://doi.org/10.1177/0734371X231162028.
23. Stauffer, Katelyn E., Susan M. Miller, and Lael R. Keiser. 2023. "Compliance with Public Health Orders: The Role of Trust, Representation, and Expertise." *Political Research Quarterly*, 76(4): 1888-1905. https://doi.org/10.1177/10659129231182375.
22. Miller, Susan M., Miyeon Song, and Lael R. Keiser. 2022. "The effect of human vs. automated interaction on willingness to participate in government programs." *Public Administration*. 1-18. https://doi.org/10.1111/padm.12879.
21. Nicholson-Crotty, Jill, Susan M. Miller, and Lael R. Keiser. 2021. "Administrative burden, social construction, and public support for government programs." *Journal of Behavioral Public Administration*, 4(1). https://doi.org/10.30636/jbpa.41.193.
20. Miller, Susan M. and Lael R. Keiser. 2021. "Representative Bureaucracy and Attitudes Toward Automated Decision-Making." *Journal of Public Administration Research and Theory* 31(1): 150-165. https://doi.org/10.1093/jopart/muaa019. Related blog post
19. Keiser, Lael R. and Susan M. Miller. 2020. "Does Administrative Burden Influence Public Support for Government Programs? Evidence from a Survey Experiment." *Public Administration Review* 80: 137-150. https://doi.org/10.1111/puar.13133

18. Miller, Susan M. and Alexander I. Ruder. 2020. "Holding Agencies Accountable: Exploring the Effect of Oversight on Citizens' Approval of Members of Congress." *Journal of Public Policy* 40(4): 672-693. https://doi.org/10.1017/S0143814X19000151
17. Lyons, Daniel and Susan M. Miller. 2019. "Partisan Alignment, Performance, and Citizen Approval of Political Actors." *American Politics Research* 47(6):1345-1357.
16. Keiser, Lael R. and Susan M. Miller. 2019. "The power of comparisons: Peer information as a management tool." *Public Policy and Administration*, 34(4):494-516.
15. Miller, Susan M., Jill Nicholson-Crotty, and Sean Nicholson-Crotty. 2018. "The Consequences of Legislative Term Limits for Policy Diffusion." *Political Research Quarterly*, 71(3): 573-585.
14. Miller, Susan M. 2017. "How electoral incentives shape performance measurement efforts." *Public Administration*, 95: 623-637.
13. Miller, Susan M., Christopher Witko, and Neal D. Woods. 2018. "How the Unorganized Mass Public (Sometimes) Gets Represented in Regulatory Politics." *Political Research Quarterly*, 71(1): 88-101.
12. Miller, Susan M. 2016. "Public Support for Sale: Government Spending and Public Approval of Federal Agency Performance." *American Politics Research* 44(3): 523-547. Related blog post
11. Miller, Susan M., Eve M. Ringsmuth, and Joshua M. Little. 2015. "Pushing Constitutional Limits in the U.S. States: Legislative Professionalism and Judicial Review of State Laws by the U.S. Supreme Court." *State Politics & Policy Quarterly* 15(4): 476-491.
10. Miller, Susan M. 2015. "The Relationship Between Short-term Political Appointments and Bureaucratic Performance: The Case of Recess Appointments in the U.S." *Journal of Public Administration Research and Theory* 25(3): 777-796. Related blog post
9. Miller, Susan M. and Stephanie Moulton. 2014. "Publicness in Policy Environments: A Multi-Level Analysis of Substance Abuse Treatment Services." *Journal of Public Administration Research and Theory* 24(3): 553-589.
8. Miller, Susan M. and L. Marvin Overby. 2014. "Discharge Petitions and the Conditional Nature of Agenda Control in the U.S. House of Representatives." *Party Politics* 20(3): 444-455.
7. Miller, Susan M. and Lael R. Keiser. 2013. "State Governments as Entrepreneurs in Securing Federal Benefits for Their Citizens." *Publius: The Journal of Federalism* 43(4): 497-526.
6. Miller, Susan M. 2013. "Administering Representation: The Role of Elected Administrators in Translating Citizens' Preferences into Public Policy." *Journal of Public Administration Research and Theory* 23(4): 865-897.
5. Miller, Susan M. and Peverill Squire. 2013. "Who Rebelled? An Analysis of the Motivations of the Republicans Who Voted Against Speaker Cannon." *American Politics Research* 41(3): 387-416.
4. Nicholson-Crotty, Jill and Susan M. Miller. 2012. "Bureaucratic Effectiveness and Influence in the Legislature." *Journal of Public Administration Research and Theory* 22: 347-371.
3. Miller, Susan M., Jill Nicholson-Crotty, and Sean Nicholson-Crotty. 2011. "Reexamining the Institutional Effects of Term Limits in U.S. State Legislatures." *Legislative Studies Quarterly* 36: 71-97.
2. Keiser, Lael R. and Susan M. Miller. 2010. "The Impact of Organized Interests on Eligibility Determination: The Case of Veterans' Disability Compensation." *Journal of Public Administration Research and Theory* 20: 505-531.
1. Miller, Susan M. and L. Marvin Overby. 2010. "Parties, Preferences, and Petitions: Discharge Behavior in the Modern House." *Legislative Studies Quarterly* 35: 187-209.

Book Chapters

- Keiser, Lael R. and Susan M. Miller. "Member State Implementation in the USA." in *Handbook of Public Policy Implementation,* Eds. Friz Sager, Celine Mavrot, and Lael Keiser. Edward Elgar Publishing.
- Keiser, Lael R., Susan M. Miller, and JoyAnna S. Hopper. 2017. "The Social Safety Net for Disabled Persons." in *Disability and U.S. Politics: Participation, Policy, and Controversy,* ed. Dana Lee Baker. Santa Barbara, CA: Praeger.

Reports

- Portillo, Shannon, Andrew Bertucci, Susan M. Miller, and Kenja Hassan. 2024. "*Perceptions of the State Bar of Arizona Disciplinary Process.*" State Bar of Arizona.
- Keiser, Lael R. and Susan M. Miller. 2013. *Collaboration Between Government and Outreach Organizations: A Case Study of the Department of Veterans Affairs.* Washington DC: IBM Center for the Business of Government.

Conference & Workshop Participation (upcoming & recent)

- American Political Science Association, Vancouver, Canada (2025), Los Angeles, CA (2023), Seattle, WA (2021), San Francisco, CA (2020); Washington, DC (2019); Boston, MA (2018); San Francisco, CA (2017); Philadelphia, PA (2016); Washington, DC (2014); Seattle, WA (2011); Washington, DC (2010); Toronto, ON (2009), Boston, MA (2008)

- Midwest Political Science Association, Chicago, IL (2025, 2024, 2023, 2022, 2021, 2019, 2018, 2017, 2016, 2015, 2013, 2012, 2011, 2010, 2009, 2008, 2007)
- Public Management Research Association, Washington, DC (2026); Seoul, South Korea (2025); Seattle, WA (2024); Utrecht, NL (2023), Phoenix, AZ (2022); Honolulu, HI (2021); Chapel Hill, NC (2019); Washington, DC (2017); Minneapolis, MN (2015); Madison, WI (2013); Syracuse, NY (2011); Tucson, AZ (2007)
- Protecting the Election: AI & Governance Conference, Washington University, St. Louis, MO (2025)
- Association for Public Policy Analysis and Management, Washington, DC (2018)
- Mini Conference on the Politics of Gender, Diversity, and Representation, University of Houston (2023)
- Empirical Study of State Politics & Policymaking, La Follette School of Public Affairs, University of Wisconsin-Madison (2023)
- Women in Legislative Studies Conference, Brown University (2023), Rice University (2022)
- Western Public Administration Research Group (WePARG), Arizona State University (2024), University of Southern California (2023)
- Policy History Studies: The State and Future of the Field Conference, Arizona State University (2024)
- Public Administration Review (PAR) Symposium on Behavioral Approaches to Bureaucratic Red Tape and Administrative Burden, The George Washington University (2018)

Invited Talks (Recent)

- Keynote Talk at China-American Association for Public Affairs Summer Methods Workshop (2024)
- University of Georgia (2023)
- Indiana University (2023)
- Georgia State University (2023)

Professional Development

- Preparing Future Faculty Program (PFF), University of Missouri, 2008-2009

Grants & Awards

- "Fines, Fees and Economic Wellbeing: How Drivers' License Suspensions Affect the Financial Outcomes of Households and Potential Policy Alternatives.", Arnold Ventures, 2024-2027 (Co-Principal Investigator with Sian Mughan and Akheil Singla; total award $561,761)
- Center for Effective Lawmaking 2021 Small Grant, University of Virginia and Vanderbilt University, 2021 (Principal Investigator; total award $1,500)
- COVID-19 Research Initiative Grant, Office of the Vice President for Research, University of South Carolina, 2020 (Co-Principal Investigator with Katelyn E. Stauffer and Lael R. Keiser; total award $6,340)
- MPA Professor of the Year (2017-2018), Master of Public Administration Student Association, University of South Carolina, awarded May 2018
- Center on the American Governor, Eagleton Institute of Politics, Rutgers, The State University of New Jersey, 2013 (Principal Investigator; total award $5,000)
- IBM Center for the Business of Government Research Award, 2011 (Co-Principal Investigator with Lael R. Keiser; total award $20,000)
- Outstanding Scholarly Achievement Award, Department of Political Science, Oklahoma State University, 2011-2012 & 2012-2013
- Dean's Incentive Grant, College of Arts and Sciences, Oklahoma State University, Spring 2012
- Superior Graduate Achievement Award, Department of Political Science, University of Missouri, 2010
- David M. Wood Excellence in Political Science Research Award, Department of Political Science, University of Missouri, 2009
- APSA Centennial Center Visiting Scholar, American Political Science Association, 2009
- Edith Taylor Therrien Scholarship, University of Missouri, 2007
- Bryan L. Forbis Scholarship, University of Missouri, 2006

Courses (recent & upcoming)

Arizona State University

- Organization Theory and Behavior Seminar (PAF 605)
- Public Administration Professional Development Workshop (PAF 620)
- Introduction to Public Affairs (PAF 503)
- Public Service and Public Policy (PAF 200)
- Senior Capstone Project (PAF 400)

University of South Carolina

- Theories of Political Inquiry (POLI 701)
- Contemporary Administrative Organization (POLI 772)

- The Public Policy Process (POLI 774)
- Local Government Administration (POLI 768)
- Public Policy (POLI 374)
- Introduction to Public Administration (POLI 370)
- The Legislative Process (POLI 462)

Dissertation and Thesis Committees & Other Mentorship

Arizona State University

- Member, PhD Dissertation Committees
  - Michelle Allgood; Jared Olsen; Robin Li; Anne Snell
  - outside member: Ji-Hyeun Hong, Department of Public Administration, University of Georgia
- Member, MA Thesis Committees
  - Michael Ayala

University of South Carolina

- Member, PhD Dissertation Committees
  - Eddie Lawson; Stephanie Davis; Monica Lineberger; Daniel Lyons; Christopher Eddy
- Chair, Undergraduate Honors Thesis Committees
- Mentor, Stamps, McNair, or Carolina Scholars

Service

Discipline

- Reviewer, *American Journal of Political Science*; *American Political Science Review*; *American Politics Research*; *British Journal of Political Science*; *International Public Management Journal*; *Journal of Politics*; *Journal of Policy Analysis and Management*; *Journal of Public Administration Research and Theory*; *Law & Social Inquiry*; *Legislative Studies Quarterly*; *Party Politics*; *Perspectives on Public Management & Governance*; *Policy Studies Journal*; *Political Research Quarterly*; *Political Behavior*; *Public Administration Review*; *Public Policy and Administration*; *State and Local Government Review*; *State Politics and Policy Quarterly*; *West European Politics*
- Member, Public Management Research Conference (PMRC) Program Committee, 2026
- Co-Organizer, Public Management Research Conference (PMRC), Politics, Administration, & Management (PAM) Pre-Conference Workshop, 2026
- Co-Editor, Special Issue of *Government Information Quarterly*, 2025
- Member, CQ Press Award Committee, Legislative Studies Section, American Political Science Association, 2024
- Member, Conference Organizing Committee, Western Public Administration Research Group (WePARG), 2024
- Section Co-Chair, Federalism and Intergovernmental Relations, annual meeting of the Southern Political Science Association, 2024
- Member, Grant Advisory Board, Decision-Support Systems in Public Administration, Authors: Niels Bjørn Grund Petersen, Noortje de Boer, Clara Siboni Lund, and Jonas Krogh Madsen, funded by DFF (The Independent Research Fund Denmark), 2023-
- Faculty-in-Residence for PADP 8130 & 8710, University of Georgia, May 2023
- Member, Herbert Kaufman Award Committee, American Political Science Association, 2023
- Co-Chair, Public Management Research Conference Program Committee, 2022
- Discussant, PhD Student Workshop (Pre-Conference Workshop), Public Management Research Conference, 2022
- Chair, John Gaus Award and Lectureship Committee, American Political Science Association, 2022
- Member, Herbert A. Simon Book Award Committee, American Political Science Association, 2021
- Section Co-Chair, Public Administration, annual meeting of the Midwest Political Science Association, 2019
- Chair, Presidential Nomination Committee, Midwest Public Administration Caucus (MPAC), 2018-2019
- Section Chair, Public Administration, annual meeting of the Southern Political Science Association, 2018
- President, Midwest Public Administration Caucus (MPAC), 2016-2017
- Member, George C. Edwards III Dissertation Award Committee, APSA Presidents & Executive Politics, 2017
- Member, APSA Executive Council for the Public Administration Section, 2013-2016
- Member, APSA Leonard D. White Award Committee, 2016
- Member, Jewell-Loewenberg Prize selection committee, APSA Legislative Studies Section, 2016
- Member, Virginia Gray Book Award committee, APSA State Politics and Policy Section, 2016
- Section Chair, Public Administration, annual meeting of the Midwest Political Science Association, 2015
- Section Chair, Public Administration, annual meeting of the Southern Political Science Association, 2015
- Program Director, Midwest Public Administration Caucus (MPAC), 2014-2015
- Member, Best Dissertation Committee, Public & Nonprofit Division, Academy of Management, 2015

- Member, Herbert Kaufman Award Committee, APSA Public Administration Section, 2014
- Member, Best Poster Award Committee, APSA Public Administration Section, 2014
- Editorial Board Member, International Fire Service Journal of Leadership and Management, 2012-2013

Arizona State University

University
- Member, General Studies Council, Arizona State University, 2023-present

College
- Deans Scholar, Future of Public Service Workgroup, Watts College of Public Service and Community Solutions, 2024-2025
- Faculty Advisor, Next Generation Service Corps Student Group, 2024-present
- Member, Public Service Advancement Council, Watts College of Public Service and Community Solutions, 2023-2024

School
- Member, Personnel Committee, School of Public Affairs, 2025-present
- Chair, Doctoral Comprehensive Exam Committee, School of Public Affairs, 2023-2024 & 2025-2026
- Member, Career Track Promotion Standards Committee, School of Public Affairs, 2025-present
- Co-Organizer, Watts Invited Speaker Series, School of Public Affairs, 2025-present
- Member, Career Track Promotion Standards Committee, School of Public Affairs, 2025-present
- Member, Third-Year Review Committee, School of Public Affairs, 2025
- Faculty Mentor, School of Public Affairs, 2023-2024
- Member, Faculty Advisory Committee, School of Public Affairs, 2022-2025
- Member, Doctoral Student Specialization Exam Committees, multiple students, School of Public Affairs, 2025
- Member, Doctoral Committee, School of Public Affairs, 2022-2025
- Member, Doctoral Comprehensive Exam Committee, School of Public Affairs, 2024-2025
- Member, Search Committees, School of Public Affairs, 2021-2022; 2022-2023, 2024
- Member, Undergraduate Committee, School of Public Affairs, 2021-2022

University of South Carolina

University
- Faculty Senator, 2014-2016

College
- Member, Dean's Advisory Council, College of Arts and Sciences, 2017-2018

Department
- Chair, Search Committee, Department of Political Science, 2017-2018 & 2018-2019
- Member, Tenure & Promotion Committee, Department of Political Science, 2016 & 2017
- Member, Third-year Review Committee, Department of Political Science, 2017
- Member, Faculty Annual Review Committee, Department of Political Science, 2017-2018
- Member, Advisory Committee, Department of Political Science, 2014-2015 & 2016-2017 & 2018-2019; Invited participant, 2017-2018
- Member, MPA Program Committees, Department of Political Science, 2014-2020
- Member, External Department Chair Search Committee (2015-2016) & Internal Department Chair Search Committee (2017), Department of Political Science
- Member, Curriculum Committee, Department of Political Science, 2016
- Editor, Political Science Newsletter, Department of Political Science, 2015
- Member, Search Committees, Department of Political Science
- Member, Minority Recruitment Committee, Department of Political Science, 2013-2016

Oklahoma State University

- Member, Graduate Committee, Department of Political Science, 2012-2013
- Co-organizer, Political Research Seminar Series, Department of Political Science, 2011-2012
- Member, Outreach Committee, Department of Political Science, 2011-2012
- Chair, M.S. Committees, Department of Political Science

References

Available upon request.