

# Susan M. Miller

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School of Public Affairs	<a href="mailto:susan.m.miller@asu.edu">susan.m.miller@asu.edu</a>
Arizona State University	<a href="http://smmiller.org">http://smmiller.org</a>
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## Academic Appointments

### Arizona State University

Associate Professor, School of Public Affairs (2021-present)

### University of South Carolina

Associate Professor, Department of Political Science (2015-2020)  
– Director, Master of Public Administration program (2018-2019)  
– Vice Chair (2017-2018)  
– Graduate Placement Director (2016-2017)  
Assistant Professor, Department of Political Science (2013-2015)

### Oklahoma State University

Assistant Professor, Department of Political Science (2011-2013)

### The Ohio State University

Assistant Professor, John Glenn School of Public Affairs (2010-2011)

## Additional Appointments

Co-Editor, *Journal of Public Administration Research and Theory*, January 2022-  
Associate Editor, *Journal of Public Administration Research and Theory*, 2020-2021  
Editorial Board Member, *Journal of Public Administration Research and Theory*, 2019  
Editorial Board Member, *Perspectives on Public Management & Governance*, 2016-

## Education

Ph.D. Political Science, University of Missouri (2010)  
B.A. Southern Illinois University, Carbondale (2005)

## Peer-reviewed Articles

23. Song, Miyeon and Susan M. Miller. "Doing Good Work in a Crisis: Views of Pay and the COVID-19 Pandemic in the Public, Nonprofit, and For-Profit Sectors." accepted for publication at *Review of Public Personnel Administration*.
22. Miller, Susan M., Miyeon Song, and Lael R. Keiser. 2022. "The effect of human versus automated interaction on willingness to participate in government programs: The role of representation." *Public Administration*. <https://doi.org/10.1111/padm.12879>.
21. Nicholson-Crotty, Jill, Susan M. Miller, and Lael R. Keiser. 2021. "Administrative burden, social construction, and public support for government programs." *Journal of Behavioral Public Administration*, 4(1). <https://doi.org/10.30636/jbpa.41.193>.
20. Miller, Susan M. and Lael R. Keiser. 2021. "Representative Bureaucracy and Attitudes Toward Automated Decision-Making." *Journal of Public Administration Research and Theory* 31(1): 150-165. <https://doi.org/10.1093/jopart/muaa019>. Related [blog post](#)
19. Keiser, Lael R. and Susan M. Miller. 2020. "Does Administrative Burden Influence Public Support for Government Programs? Evidence from a Survey Experiment." *Public Administration Review* 80: 137-150. <https://doi.org/10.1111/puar.13133>
18. Miller, Susan M. and Alexander I. Ruder. 2020. "Holding Agencies Accountable: Exploring the Effect of Oversight on Citizens' Approval of Members of Congress." *Journal of Public Policy* 40(4): 672-693. <https://doi.org/10.1017/S0143814X19000151>
17. Lyons, Daniel and Susan M. Miller. 2019. "Partisan Alignment, Performance, and Citizen Approval of Political Actors." *American Politics Research* 47(6):1345-1357.
16. Keiser, Lael R. and Susan M. Miller. 2019. "The power of comparisons: Peer information as a management tool." *Public Policy and Administration*, 34(4):494-516.
15. Miller, Susan M., Jill Nicholson-Crotty, and Sean Nicholson-Crotty. 2018. "The Consequences of Legislative Term Limits for Policy Diffusion." *Political Research Quarterly*, 71(3): 573-585.
14. Miller, Susan M. 2017. "How electoral incentives shape performance measurement efforts." *Public Administration*, 95: 623-637.
13. Miller, Susan M., Christopher Witko, and Neal D. Woods. 2018. "How the Unorganized Mass Public (Sometimes) Gets Represented in Regulatory Politics." *Political Research Quarterly*, 71(1): 88-101.
12. Miller, Susan M. 2016. "Public Support for Sale: Government Spending and Public Approval of Federal Agency Performance." *American Politics Research* 44(3): 523-547. Related [blog post](#)

11. Miller, Susan M., Eve M. Ringsmuth, and Joshua M. Little. 2015. "Pushing Constitutional Limits in the U.S. States: Legislative Professionalism and Judicial Review of State Laws by the U.S. Supreme Court." *State Politics & Policy Quarterly* 15(4): 476-491.
10. Miller, Susan M. 2015. "The Relationship Between Short-term Political Appointments and Bureaucratic Performance: The Case of Recess Appointments in the U.S." *Journal of Public Administration Research and Theory* 25(3): 777-796. Related [blog post](#)
9. Miller, Susan M. and Stephanie Moulton. 2014. "Publicness in Policy Environments: A Multi-Level Analysis of Substance Abuse Treatment Services." *Journal of Public Administration Research and Theory* 24(3): 553-589.
8. Miller, Susan M. and L. Marvin Overby. 2014. "Discharge Petitions and the Conditional Nature of Agenda Control in the U.S. House of Representatives." *Party Politics* 20(3): 444-455.
7. Miller, Susan M. and Lael R. Keiser. 2013. "State Governments as Entrepreneurs in Securing Federal Benefits for Their Citizens." *Publius: The Journal of Federalism* 43(4): 497-526.
6. Miller, Susan M. 2013. "Administering Representation: The Role of Elected Administrators in Translating Citizens' Preferences into Public Policy." *Journal of Public Administration Research and Theory* 23(4): 865-897.
5. Miller, Susan M. and Peverill Squire. 2013. "Who Rebelled? An Analysis of the Motivations of the Republicans Who Voted Against Speaker Cannon." *American Politics Research* 41(3): 387-416.
4. Nicholson-Crotty, Jill and Susan M. Miller. 2012. "Bureaucratic Effectiveness and Influence in the Legislature." *Journal of Public Administration Research and Theory* 22: 347-371.
3. Miller, Susan M., Jill Nicholson-Crotty, and Sean Nicholson-Crotty. 2011. "Reexamining the Institutional Effects of Term Limits in U.S. State Legislatures." *Legislative Studies Quarterly* 36: 71-97.
2. Keiser, Lael R. and Susan M. Miller. 2010. "The Impact of Organized Interests on Eligibility Determination: The Case of Veterans' Disability Compensation." *Journal of Public Administration Research and Theory* 20: 505-531.
1. Miller, Susan M. and L. Marvin Overby. 2010. "Parties, Preferences, and Petitions: Discharge Behavior in the Modern House." *Legislative Studies Quarterly* 35: 187-209.

### Other published work

- Keiser, Lael R., Susan M. Miller, and JoyAnna S. Hopper. 2017. "The Social Safety Net for Disabled Persons." in *Disability and U.S. Politics: Participation, Policy, and Controversy*, ed. Dana Lee Baker. Santa Barbara, CA: Praeger.
- Keiser, Lael R. and Susan M. Miller. 2013. *Collaboration Between Government and Outreach Organizations: A Case Study of the Department of Veterans Affairs*. Washington DC: IBM Center for the Business of Government.

### Conference & Workshop Participation (upcoming & recent)

- American Political Science Association, Seattle, WA (2021); San Francisco, CA (2020); Washington, DC (2019); Boston, MA (2018); San Francisco, CA (2017); Philadelphia, PA (2016); Washington, DC (2014); Seattle, WA (2011); Washington, DC (2010); Toronto, ON (2009), Boston, MA (2008)
- Association for Public Policy Analysis and Management, Washington, DC (2018)
- Midwest Political Science Association, Chicago, IL (2022, 2021, 2019, 2018, 2017, 2016, 2015, 2013, 2012, 2011, 2010, 2009, 2008, 2007)
- Public Management Research Association, Phoenix, AZ (2022); Honolulu, HI (2021); Chapel Hill, NC (2019); Washington, DC (2017); Minneapolis, MN (2015); Madison, WI (2013); Syracuse, NY (2011); Tucson, AZ (2007)
- Empirical Study of State Politics & Policymaking, La Follette School of Public Affairs, University of Wisconsin-Madison (2023)
- Women in Legislative Studies Conference, Rice University (2022)
- Public Administration Review (PAR) Symposium on Behavioral Approaches to Bureaucratic Red Tape and Administrative Burden, The George Washington University (2018)

### Invited Talks (upcoming & recent)

- Indiana University, 2023
- Georgia State University, 2023
- Indiana University, 2018

### Professional Development

- Preparing Future Faculty Program (PFF), University of Missouri, 2008-2009

### Grants & Awards

- Center for Effective Lawmaking 2021 Small Grant, University of Virginia and Vanderbilt University (total award \$1,500)

- COVID-19 Research Initiative Grant, Office of the Vice President for Research, University of South Carolina, 2020 (Co-Principal Investigator with Katelyn E. Stauffer and Lael R. Keiser; total award \$6,340)
- MPA Professor of the Year (2017-2018), Master of Public Administration Student Association, University of South Carolina, awarded May 2018
- Center on the American Governor, Eagleton Institute of Politics, Rutgers, The State University of New Jersey, 2013 (Principal Investigator; total award \$5,000)
- IBM Center for the Business of Government Research Award, 2011 (Co-Principal Investigator with Lael R. Keiser; total award \$20,000)
- Outstanding Scholarly Achievement Award, Department of Political Science, Oklahoma State University, 2011-2012 & 2012-2013
- Dean's Incentive Grant, College of Arts and Sciences, Oklahoma State University, Spring 2012
- Superior Graduate Achievement Award, Department of Political Science, University of Missouri, 2010
- David M. Wood Excellence in Political Science Research Award, Department of Political Science, University of Missouri, 2009
- APSA Centennial Center Visiting Scholar, American Political Science Association, 2009
- Edith Taylor Therrien Scholarship, University of Missouri, 2007
- Bryan L. Forbis Scholarship, University of Missouri, 2006

## Courses (recent)

### Arizona State University

- Introduction to Public Affairs (PAF 503)
- Senior Capstone Project (PAF 400)
- Public Administration Professional Development Workshop (PAF 620)

### University of South Carolina

- Theories of Political Inquiry (POLI 701)
- Contemporary Administrative Organization (POLI 772)
- The Public Policy Process (POLI 774)
- Local Government Administration (POLI 768)
- Public Policy (POLI 374)
- Introduction to Public Administration (POLI 370)
- The Legislative Process (POLI 462)
- Foundations of Law and Government (POLI 391)

## Service

### Discipline

- Reviewer, *American Journal of Political Science*; *American Political Science Review*; *American Politics Research*; *British Journal of Political Science*; *Journal of Politics*; *Journal of Public Administration Research and Theory*; *Law & Social Inquiry*; *Legislative Studies Quarterly*; *Party Politics*; *Perspectives on Public Management & Governance*; *Policy Studies Journal*; *Political Research Quarterly*; *Political Behavior*; *Public Administration Review*; *Public Policy and Administration*; *State Politics and Policy Quarterly*; *West European Politics*
- Section Chair, Federalism and Intergovernmental Relations, annual meeting of the Southern Political Science Association, 2024
- Member, Herbert Kaufman Award Committee, American Political Science Association, 2023
- Co-Chair, Public Management Research Conference Program Committee, 2022
- Chair, John Gaus Lecture Committee, American Political Science Association, 2022
- Member, Herbert A. Simon Book Award Committee, American Political Science Association, 2021
- Section Co-Chair, Public Administration, annual meeting of the Midwest Political Science Association, 2019
- Chair, Presidential Nomination Committee, Midwest Public Administration Caucus (MPAC), 2018-2019
- Section Chair, Public Administration, annual meeting of the Southern Political Science Association, 2018
- President, Midwest Public Administration Caucus (MPAC), 2016-2017
- Member, George C. Edwards III Dissertation Award Committee, APSA Presidents & Executive Politics, 2017
- Member, APSA Executive Council for the Public Administration Section, 2013-2016
- Member, APSA Leonard D. White Award Committee, 2016
- Member, Jewell-Loewenberg Prize selection committee, APSA Legislative Studies Section, 2016
- Member, Virginia Gray Book Award committee, APSA State Politics and Policy Section, 2016
- Section Chair, Public Administration, annual meeting of the Midwest Political Science Association, 2015
- Section Chair, Public Administration, annual meeting of the Southern Political Science Association, 2015
- Program Director, Midwest Public Administration Caucus (MPAC), 2014-2015
- Member, Best Dissertation Committee, Public & Nonprofit Division, Academy of Management, 2015

- Member, Herbert Kaufman Award Committee, APSA Public Administration Section, 2014
- Member, Best Poster Award Committee, APSA Public Administration Section, 2014
- Editorial Board Member, International Fire Service Journal of Leadership and Management, 2012-2013

#### **Arizona State University**

- Member, Faculty Advisory Committee, School of Public Affairs, 2022-
- Member, Doctoral Committee, School of Public Affairs, 2022-
- Member, Search Committee, School of Public Affairs, 2022-
- Member, PhD Dissertation Committees
  - Michelle Allgood; Jared Olsen; Robin Li
- Member, Undergraduate Committee, School of Public Affairs, 2021-2022
- Member, Search Committee, School of Public Affairs, 2021-2022

#### **University of South Carolina**

##### *College & University*

- Member, Dean's Advisory Council, College of Arts and Sciences, 2017-2018
- Faculty Senator, 2014-2016

##### *Department*

- Chair, Search Committee, Department of Political Science, 2017-2018 & 2018-2019
- Member, Tenure & Promotion Committee, Department of Political Science, 2016 & 2017
- Member, Third-year Review Committee, Department of Political Science, 2017
- Member, Faculty Annual Review Committee, Department of Political Science, 2017-2018
- Member, Advisory Committee, Department of Political Science, 2014-2015 & 2016-2017 & 2018-2019; Invited participant, 2017-2018
- Chair, Undergraduate Honors Thesis Committees
- Member, PhD Dissertation Committees
- Mentor, Stamps, McNair, or Carolina Scholars
- Member, MPA Program Committees, Department of Political Science, 2014-2020
- Member, External Department Chair Search Committee (2015-2016) & Internal Department Chair Search Committee (2017), Department of Political Science
- Member, Curriculum Committee, Department of Political Science, 2016
- Editor, Political Science Newsletter, Department of Political Science, 2015
- Member, Search Committees, Department of Political Science
- Member, Minority Recruitment Committee, Department of Political Science, 2013-2016

#### **Oklahoma State University**

- Member, Graduate Committee, Department of Political Science, 2012-2013
- Co-organizer, Political Research Seminar Series, Department of Political Science, 2011-2012
- Member, Outreach Committee, Department of Political Science, 2011-2012
- Chair, M.S. Committees, Department of Political Science

#### **References**

Available upon request.