**Wes Edens**

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**Education**

Arizona State University, Tempe, Arizona. May 2005

Master of Business Administration

University of Arizona, Tucson, Arizona. May 1994

Master of Library Science

University of Arizona, Tucson, Arizona. May 1987

Bachelor of Science in Business Administration

**Professional Experience**

**Arizona State University Library.** Tempe, AZ.

Liaison Librarian, Engagement and Learning Services, Social Science Division. July 2017 – Present.

* Provide reference and research services to various schools, colleges and groups assigned to the Social Science Division.
* Serve as liaison to W.P. Carey School of Business.
* Collaborate with Office of Veteran and Military Academic Engagement on NEH grant to establish certificate in Veteran’s Studies.
* Chaired search committee to hire Maker Services manager, and served on search committee to fill new middle management positions in ASU Library.

**Arizona State University Library**. Tempe, AZ.

Digital Library Services Librarian/Senior Librarian, Thunderbird School of Global Management, Glendale, AZ. July 2015-June 2016. (25% Thunderbird, 75% Hayden Library).

Hayden Library:

* Developed workflows and practices for streaming course reserves and other digital media services. Responded to service requests. Coordinated efforts with University Technology Office and vendor.
* Promoted maker services to faculty through ASU Innovation Showcase, Night of the Open Door, and direct email. Assisted with faculty production in Maker Studio.
* Reviewed and modified policy documents for ASU Digital Repository. Collaborated with Repository Services team to improve service and explore future development.

Thunderbird:

* Provided management oversight to International Business Information Centre (IBIC), Thunderbird’s library.
* Hired, coached, and evaluated staff.
* Provided reference and research services in coordination with subject librarian at Thunderbird.
* Successfully managed transition of organization from Thunderbird to ASU Library control.
* Advocated and coordinated payment for addition of Investext and IBISWorld databases.

**Thunderbird School of Global Management**. Glendale, AZ.

Director, Merle A. Hinrichs International Business Information Centre (IBIC). October 2012 – July 2015.

* Directed operations of IBIC including collection development, reference & research services, instructional programs, circulation & materials management, library systems, serials, archives and electronic resources management.
* Developed and maintained relationships with campus departments, faculty, and staff.
* Provided leadership to department. Hired, coached, and evaluated personnel.
* Oversaw budget of $1.5M.
* Managed donor relations for the library. Communicated with Thunderbird Office of Development and individual donors.

**Thunderbird School of Global Management.** Glendale, AZ**.**

Assistant Director and Electronic Resources Librarian, Merle A. Hinrichs International Business Information Centre (IBIC). April 1998 – October 2012.

* Evaluated, recommended, acquired, maintained, and trained staff in use of electronic resources.
* Assisted faculty and graduate students in use of data-intensive resources including Bloomberg, Compustat, and Wharton Research Data Services (WRDS).
* Co-chaired campus-wide committee to evaluate and select course management system for Thunderbird.
* Represented library on Information Technology Advisory Committee.
* Represented library on Faculty Senate.
* Collaborated with faculty in writing cases for Thunderbird Case Series.
* Taught research modules embedded into various Thunderbird graduate-level orientation programs.
* Taught one-off instructional sessions.
* Monitored usage of all electronic resources. Converted data to visual representations for team decision-making.
* Developed subject and course-specific Libguides and video tutorials.
* Attended Mountain Plains Library Association Leadership Institute (competitive application). Ghost Ranch, NM. 2010.
* Featured in *Super Searchers Cover the World: the Online Secrets of Global Business Researchers*, by Mary Ellen Bates. (CyberAge Books, 2001).
* Served as consultant to Dean of Business College, Texas A&M International University, on electronic resources for proposed PhD program

**University of North Dakota – Chester Fritz Library**. Grand Forks, ND.

Business Subject Specialist/Bibliographer. June 1996 - April 1998.

* + - * Served as liaison to business school.
      * Provided general reference and research assistance.
      * Co-wrote grants for funds totaling $17,000 to replace materials lost in Red River Flood of 1997.

**Pima Community College – Downtown Campus**. Tucson, AZ

Reference Librarian (Temporary). May 1995-September 1995.

* + - * Provided reference and instruction.
      * Created detailed bibliographies.

**Concept Inc. – Eloy Detention Center**. Eloy, AZ

Librarian. June 1994 – May 1995.

* Designed physical layout of two separate libraries
* Developed access policies
* Created circulation system
* Assisted residents in writing briefs
* Provided bookcart service to residents unable to visit library
* Fostered relationships with Spanish newspaper and Spanish bookstore to provide residents with maximum access to information and recreational reading material.

**Certificates**

*Copyright for Multimedia*. Duke University, Emory University, and the University of North Carolina at Chapel Hill. On Coursera. Certificate earned February 5, 2016.

*SafeZone (Sun Devil Civility Workshop)*. Certificate earned December 18, 2015.

*The Data Scientist’s Toolkit*. Johns Hopkins University. On Coursera. Certificate earned May 3, 2015.

*Applied Data Science*. Syracuse University. Certificate earned May 2015.

**Publications**

Edens, Wes, Micaela Agyare, and Carol Hammond. "Here, There and Everywhere: A Virtual Library for Access to Business Information." *Journal of Library Administration*, v. 137, no. 1-2, p. 287-303, October 2008.

Barrett, M. Edgar, Andrew Inkpen, and Wes Edens. "Tosco, Valero, and the Independent Refining and Marketing Sector." Thunderbird Case A07-06-0016, 2006.

Edens, Wes. "Standard & Poor's NetAdvantage." *Introduction to Online Investment Research : Search Strategies, Research Case Study, Research Problems, and Data Source Evaluations and Reviews*. Ed. Jan Davis. Mason, Ohio: Thomson/Texere, 2004, 221-224.

Edens, Wes. "Mergent Online." *Introduction to Online Accounting & Financial Research : Search Strategies, Research Case Study,Research Problems, and Data Source Evaluations and Reviews. Ed. Susan M. Klopper. Mason, Ohio: Thomson/Texere, 2004, 326-328. (Also published in An Introduction to Online Company Research : Search Strategies, Case Study, Problems and Data Source Evaluations*. Ed. Chris Dobson. Mason, Ohio: Thomson/Texere, 2004, 291.)

Edens, Wes. "EIU Viewswire." *Introduction to OnlineAccounting & Financial Research : Search Strategies, Research Case Study,Research Problems, and Data Source Evaluations and Reviews*. Ed. Susan M. Klopper. Mason, Ohio: Thomson/Texere, 2004, 353-354. (Also published in Introduction to Online Market & Industry Research, 361-364.)

Edens, Wes. "Reuters Business Insight." *Introduction to Online Market & Industry Research : Search Strategies, Case Study, Problems, and Data Source Evaluations and Reviews*. Ed. Cynthia L. Shamel. Mason, Ohio: Thomson/Texere, 2004, 312-315.

Edens, Wes. "Directory of Corporate Affiliations." *Introduction to Online Company Research : Search Strategies, Case Study, Problems and Data Source Evaluations*. Ed. Chris Dobson. Mason, Ohio: Thomson/Texere, 2004, 270-273.

Hammond, Carol, Wes Edens, Ann Tolzman, and Catharine Cebrowski, “An International Information Gateway: Thunderbird's Intranet for Teaching, Learning, and Research,” in Delmus E. Williams, Edward D. Garten (ed.) *Advances in Library Administration and Organization (Advances in Library Administration and Organization, Volume 17)* London, England: Emerald Group Publishing Limited, 2000, 67-92.

Edens, Wes. “World Database of Business Information Sources on the Web”. *Business Information Alert*, v. 10, no. 10 (November/December 1998): 8.

Edens, Wes. “Naval Historical Center”, *College & Research Library News*, v. 58, no. 9 (October 1997): 651.

**Presentations**

Edens, Wes, Mark Scott, Richard DiRusso, Robert Shupe, and Jane Kolbe. “The Ghost Ranch Experience: MPLA Leadership Institute.” Arizona Library Association Conference, Mesa, Arizona, November 14, 2006.

Edens, Wes. “International Business Resources.” Presentations for the Maricopa County Library Council continuing education series. January 2003; January 2005.

Edens, Wes, and Carol Hammond. “Here, There, and Everywhere: a Virtual Library for Access to Business Information.” Off-Campus Library Conference, Cincinnati, Ohio, May 2002.

Edens, Wes. “Global Gateway: Thunderbird’s Human Powered Search Engine for International Business.” Presentation for the CIBER Southwest Regional Conference, May, 2001.

Edens, Wes. “Delivering Library Resources via Intranet: The Thunderbird Experience.” Internet Librarian International, London, England, March 20, 2000.

Edens, Wes, Carol Hammond, and Micaela Agyare. “Here, There, and Everywhere: a Virtual Library for Global Access to Business Information.” Arizona Library Association Conference, November 17, 2000.

Edens, Wes. “Building an Electronic Resource to Support International Business Education: Thunderbird’s Global Gateway.” Presentation for the Thunderbird-EMU CIBER Language Conference, April 2000, Phoenix, Arizona.

**Service**

**Service to the Library**

* + - * Funding and Compensation Committee. 2016-2017.
      * Search Committee for Social Science Division Head, STEM Division Head, Learning & Student Success Librarian, Open Stacks Librarian, and Distinctive Collections Librarian. 2017.
      * Search Committee for Maker Services Supervisor. 2017.
      * Library representative at various student orientation events.
      * United Way Unit Head, Thunderbird Library (IBIC). 2016.

**Service to the Profession**

* Academic Library Mentor, Arizona State Library Leadership Institute, June 2017.
* EBSCOhost North American Business School Advisory Board. 2006-2014, 2017.

**Professional Association Memberships (Current)**

Mountain Plains Library Association

American Library Association