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| **Nnenna Agu, Pharm.D.** |

⧫ Phoenix, AZ, 85083⧫ 315.244.5755 ⧫ nnenna.agu@asu.edu

**HEALTH CARE PROFESSIONAL**

**CORE COMPETENCIES**

* Experienced, hands-on, motivated, proactive, technically and medically proficient, strong work ethic
* Leadership, training, teaching, motivating, mentoring, coaching and talent-cultivating competencies
* Personable, engaging, great people skills, highly effective communicator and relationships builder
* Strong crisis mitigation and conflict resolution expertise, skilled at resolving emerging problems
* Robust organizational effectiveness, multi-tasking and prioritization skills, versatile, results-driven
* Easily evaluates and understands treatment options, guidelines and therapeutic classes of drugs
* Enjoys stimulating and dynamic work environments, excels in dispensing accuracy and efficiency
* Resourceful, focused, decisive, loves a challenge, thinks on feet, goes the extra mile

#### EDUCATION

**Doctor of Pharmacy Degree (Pharm.D.) 2012**

Massachusetts College of Pharmacy – Worcester, MA

**Master of Science Degree, Bio-molecular Science 2009**

University of Maryland – Catonsville, MD

**Bachelor of Science Degree, Biochemistry and Molecular Biology 2008**

University of Maryland – Catonsville, MD

**TEACHING AND RESEARCH XPERIENCE**

**Arizona State University 2021-2023**

***ASSISTANT TEACHING PROFESSOR***

* Lecture 4 courses per semester to Pre-Health professional majors in the Applied Medical/Healthcare Ethics, Health communication, Applied global health
* Prepare syllabi, curricula, reading materials, tests, quizzes and projecys
* Regularly meet with students during office hours to address concerns and offer feedback
* Grade exams, papers, giving detailed feedback
* Mentor undergraduate students in effective next steps for education and career preparedness
* Lead an internship experiential learning progra

**Arizona State University: College of Health Solutions Downtown Campus**

***GUEST SPEAKER***

* ***ASU INNOVATION QUARTER: MENTORSHIP AND MOTIVATIONAL SPEAKER SERIES-HEALTH PROFESSIONALS***

**Walgreens,** Beaumont, TX and New York, NY **2012 -2016**

***MTM PHARMACIST***

* Tutored pharmacy technicians taking the PTCB (Pharmacy Technician Certification Exam)
* Instructed pharmacy students on medication therapy managements, health screenings, OTC (Over the counter) recommendations.
* Trained newly hired Pharmacists

**Mount Sinai Hospital**, New York, NY **2014**

***PHARMACY RESIDENT PGY1***

* Prepared and gave academic lectures to preceptors, pharmacy students, residents and other healthcare providers, and co-precepted pharmacy student by facilitating topic discussions and journal clubs.
* Presented and taught APPE (Advanced Pharmacy Practice Experience) students’ topics on infectious diseases, diabetes, hypertension, asthma/COPD and several other disease states
* The method of instruction was through PowerPoint, group discussions and quizzes

**Massachusetts College of Pharmacy and Health Sciences, Worcester, MA 2012**

***RESEARCH/ACADEMIA ELECTIVE***

**Preceptor: George Acquaah-Mensah, RPh, PhD**

* Instructed and coordinated lectures on Pharmacokinetics to first year pharmacy students using a student-centered approach to maximize student interaction and participation
* Students were instructed in both person and online format using PowerPoint lectures and group discussions
* Contributed to the ongoing curriculum development for Pharmacokinetics
* Completed daily preparation for lessons and quizzes
* Provided one on one tutoring and professional assistance for students in need

**University of Maryland Baltimore County,** Catonsville, MD

 ***DEPARTMENT OF BIOMOLECULAR SCIENCE* 2008-2009**

Thesis Research: ***Elucidating alternative roles of CD80, a co-stimulatory molecule in MHC Class II Cancer Vaccines***

**CAREER SYNOPSIS**

**Envolve Pharmacy,** AZ.  **2020-2021**

***CLINICAL PHARMACIST/MTM PHARMACIST***

* Performed interactive, patient-centered, telephonic comprehensive medication reviews with members.
* Evaluated medication profiles to determine if changes are warranted to optimize the member’s drug therapy and minimize the potential for adverse drug reactions.
* Recommended alternative medications, alternative dosing, or other modifications (including discontinuation of medications) as appropriate.
* Reviewed therapy plans with physicians as needed.
* Worked in a multidisciplinary team environment to develop and enhance MTM program and the software used to manage the program.
* Monitored and review prior authorization requests for medications
* Developed recommendations to health care providers for optimizing patient medication regimen, applying evidence-based medicine and national guidelines.

**Cigna**, TX and AZ **2017 – 2020**

***CLINICAL PHARMACIST***

* Reviewed and completed requests from Cigna-Healthspring Medicare partD members and clinic physicians for therapies requiring prior authorization, and evaluated therapy regimens to ensure safe and effective use of medications.
* Assessed coverage and appeals, and assisted with projects involving utilization management analysis.
* Proficient use of Rx Claims, MedHOK and PA logic system, c360

**Walgreens**, Beaumont TX and New York, NY **2012 – 2016**

***STAFF PHARMACIST / MTM PHARMACIST***

* Facilitated patient care, counseling and education, filled prescriptions, verified prescriptions filled by technicians, conducted comprehensive medication reviews for safety and efficacy, and administered immunizations.
* Counseled Medicare beneficiaries on medication use and disease management, and identified therapy optimization opportunities for them.
	+ Developed recommendations to health care providers for optimizing patient medication regimen, applying evidence-based medicine and national guidelines.
	+ Consulted and collaborated with physicians to effectively treat and manage common disease states.
	+ Recommended over-the-counter medications, counseled patients on their respective indications, helped lower their medication costs and provided Medication Therapy Management summary reports to patients.
* Participated in multiple health screenings such as glucose, cholesterol and blood pressure, offered to the public and employees, counseling individuals on their results, and organized immunization clinics.
* Supervised and trained pharmacy technicians, pharmacy interns and students.
* Counted and packaged medications, maintained prescription files, verified insurance eligibility, resolved rejected claims with insurance companies, and checked shelves for outdated or recalled medications.
* Evaluated pricing, managed and stocked inventory, purchased medications and supplies from various vendors, and complied with established safety policies and procedures for the handling of controlled substances.
* Experienced with Medicare Part D and 3rd party insurance adjudication, proficient in HIV patient care, and maintained confidentiality according to HIPAA standards.

**Mount Sinai Hospital**, New York, NY **2014**

***PHARMACY RESIDENT PGY1***

* Functioned as a clinical pharmacist responsible for pharmaceutical care of patients, and as a staff pharmacist preparing and verifying intravenous medications for multiple patient care units.
* Counseled ED patients on their medication, and collaborated with multidisciplinary healthcare team to provide appropriate medication recommendations for all patients.
* Prepared and gave academic lectures to preceptors, pharmacy students, residents and other healthcare providers, and co-precepted pharmacy student by facilitating topic discussions and journal clubs.

**PUBLICATIONS**

1. Haile ST, Bosch JJ, **Agu NI,** Zeender AM, Somasundaram P, Srivastava MK, Britting S, Wolf JB, Ksander BR, Ostrand-Rosenberg S 2011. Tumor Cell Programmed Death Ligand 1-Mediated T Cell Suppression Is Overcome by Coexpression of CD80.*J. Immunol.*186:6822-6829.
2. Acquaah-Mensah GK, Agu N, Khan T, Gardner A. A regulatory role for the insulin- and BDNF-linked RORA in the hippocampus: implications for Alzheimer's disease. J Alzheimers Dis. 2015;44(3):827-38. doi: 10.3233/JAD-141731. PMID: 25362032

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#### PROFESSIONAL INVOLVEMENTS

Rho Chi (Pharmacy Honor Society)

Phi Lamda Sigma

APhA (American Pharmacist Association

**TECHNICAL SKILLS**

Proficient in Canvas learning management system

Hardware: Computer Set Up, Memory Install

Software: Web Design, Word Processing (Microsoft Word/AppleWorks), Spreadsheet

(Excel), Multimedia Presentation (Power Point/ Keynote)

Operating Systems: Mac, Windows

Networking: Basic Networking