

# Gabriela E. Haines

12834 W Valentine Ave El Mirage, AZ 85335  
Arizona State University  
Email: gehaines@asu.edu | Phone: (623)385-9264

## Education

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Bachelor of Arts in Political Science  
Bachelor of Science in Criminology and Criminal Justice  
Arizona State University | Barrett the Honors College

*Expected May 2027*

## Presentations

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Horsfield, C., May S., **Haines, G.**, Kuhl, S., Tom, K. E., Fine, A.D. (2025) Youth-Identified Needs for Success on Probation. *Poster presented at Arizona State University, Undergraduate Research Symposium in Phoenix, AZ.*

## Professional Experience

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April 2025 -  
present

### **Providing Access to Court Services (PACS)**

Americorps/Temporary Judicial Branch Employee  
Maricopa County Superior Court Law Library Resource Center  
Supervisor: Lupe Romero

- Completed AmeriCorps service, which included extensive training in court procedures, document preparation, and direct client service.
- Assisted self-representing litigants by guiding them through court paperwork for family, civil, probate, juvenile, and criminal cases, ensuring compliance with court procedures while maintaining neutrality.
- Provided critical support in the Order of Protection area, helping individuals navigate the sensitive process of filing protective orders, requiring empathy, patience, and legal process knowledge.
- Mastered the intricacies of the Maricopa County court system, including filing protocols, document submission requirements, and procedural steps across various case types.
- Delivered effective information desk assistance, helping court-involved individuals understand the physical layout of the courthouse and the steps specific to their cases.
- Developed strong pattern recognition and memorization skills to quickly and accurately direct litigants to appropriate services, fostering a smooth and efficient experience.
- Strengthened leadership abilities by managing difficult situations and offering consistent guidance to individuals under stress while maintaining professionalism.

Sept 2024 -  
present

### **Advocate for Welfare Programs**

RESULTS | Remote

- Conduct ongoing research on welfare programs such as SNAP, Medicaid, and

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the Child Tax Credit (CTC) to assess community impact and support advocacy efforts.

- Appointed as point person for communications with Senator Gallegos, ensuring clear alignment of organizational goals and advocacy scheduling.
- Draft and submit letters to the editor to raise public awareness and influence public discourse on anti-poverty initiatives and budget legislation.
- Analyze proposed budget cuts and develop data-informed talking points to support the preservation of key safety-net programs.
- Collaborate bi-weekly with advocacy group members to strategize outreach, mobilize grassroots efforts, and design campaigns responding to urgent legislative threats.

May 2024 -  
May 2025

### **Research Assistant**

Arizona State University – Durango Courthouse

*Thriving, Not Surviving: Refocusing Juvenile Justice Assessments and Strategies*

Supervisor: Kelsey Tom

- Built rapport with court-involved youth and maintained strong relationships with court staff to facilitate research participation in a sensitive legal environment.
- Identified and screened potential study participants while balancing empathy with professionalism to ensure ethical and effective engagement.
- Contributed to weekly research team meetings to coordinate scheduling, share progress updates, and refine field strategies.
- Co-developed a research poster presentation for academic symposiums, translating field data into accessible findings for public and academic audiences.
- Mentored new upperclassman research assistants as an underclassman, providing training on fieldwork best practices and ethical engagement.
- Supported a federally funded research initiative sponsored by the National Institute of Justice and Watts College of Public Service.

June 2024 -  
April 2025

### **Undergraduate Research Assistant**

Arizona State University

*Assessing Parent Accused Allegations in Family Court Custody Disputes*

Supervisor: Colleen Sullivan

- Analyze and code court case documents related to custody disputes involving allegations of physical abuse, sexual abuse, and neglect.
- Apply a structured coding scheme to identify patterns, frequency, and context of specific types of allegations, contributing to a systematic dataset used for empirical analysis.
- Utilize qualitative content analysis techniques to interpret complex legal narratives while maintaining objectivity and consistency across cases.
- Ensure accuracy and reliability of data by adhering to detailed coding protocols and engaging in peer review with other research team members.
- Work on-site at Arizona law libraries to access case materials, requiring high levels of confidentiality, discretion, and professionalism when interacting with court staff and the public.

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- Feb 2025      **Job Shadow Experience**  
Arizona Department of Child Services  
Supervisor: Shelby Dillenbeck  
Glendale, Arizona
- Accompanied an Investigative Specialist during active child welfare investigations involving foster parents and children ages 5-6.
  - Observed and learned professional strategies for interviewing in emotionally complex and high-stakes situations.
  - Gained first hand exposure to casework procedures, including trauma-informed interviewing, documentation practices, and interagency communication.
  - Developed insight into balancing empathy with objectivity while navigating sensitive conversations with children and caregivers.
  - Strengthened ability to remain composed and inquisitive under emotionally charged conditions, reinforcing interest in child advocacy and social services.
- Aug 2022 - Feb 2025      **Inventory Assistant**  
Tecolote Tools  
El Mirage, Arizona
- Maintained accurate inventory records and ensured timely availability of tools and materials for fieldwork.
  - Demonstrated strong organizational skills by systematically tracking stock levels and arranging items to ensure workflow efficiency.
  - Took initiative to identify shortages and anticipate inventory needs, supporting team productivity and project deadlines.
  - Cultivated a reliable, detail-oriented work ethic in a hands-on environment, reinforcing communication and logistical coordination skills.

## Leadership Experience

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- Jan 2024 - present      **Point Person of Arizona Senator**  
*RESULTS Advocacy Organization*  
In charge of making contact and organizing a meeting with Senator Gallegos or his office to discuss poverty prevention programs.
- Jan 2025 - Feb 2025      **Mentor through Internship**  
*Youth Justice Lab at Arizona State University*  
As an underclassman, was assigned the task of orienting upperclassmen to the judicial branch internship program.
- Sept 2024 - Oct 2024      **Mentor through Internship**  
*Youth Justice Lab at Arizona State University*  
As an underclassman, was assigned the task of orienting upperclassmen to the judicial branch internship program.

## Professional Development

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## Gabriela E. Haines

Feb 2025	Complex Problem Solving Workshop <i>Arizona State University, Facilitated by PI Academy</i>
Jan 2025	Sun Devil Shadowing Program <i>Arizona State University, Facilitated by Career Curriculum Development</i>
Jan 2025	Mastering Professionalism in the Workplace Workshop <i>Arizona State University, Facilitated by Career Services</i>
June 2024	CRC Foundations Certification <i>Collaborative Institutional Training Initiative Program</i>
	IRB Social & Behavioral Research Certification <i>Collaborative Institutional Training Initiative Program</i>
May 2023	Certification of Business Management <i>Center Technical Education</i>

### Honors & Awards

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Spring 2025	Segal Award (\$350) Americorps
Spring 2025	Dean's Undergraduate Research Scholars (\$1,000) Arizona State University
Fall 2024	Dean's Undergraduate Research Scholars (\$750) Arizona State University
Summer 2024	Dean's Undergraduate Research Scholars (\$500) Arizona State University
Fall 2023 - Spring 2025	Dean's List Arizona State University
Fall 2023 - Spring 2025	New American University, Dean's Scholarship (\$2,500) Arizona State University

### Affiliations

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June 2024- present	RESULTS Advocacy Organization
Dec 2024- present	Gamma Alpha Omega Sorority Inc.
April 2025- May 2025	Americorps, Government Agency
May 2025-present	Judicial Branch of Maricopa County
May 2024- present	Youth Justice Lab, Arizona State University

## Gabriela E. Haines

### **Skills**

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Experienced in Microsoft Word & Excel

### **References**

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Available upon request.