

Gabriela E. Haines

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Arizona State University

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Education

Bachelor of Arts in Political Science

Expected May 2027

Bachelor of Science in Criminology and Criminal Justice

Arizona State University | Barrett the Honors College

Presentations

Horsfield, C., May S., **Haines, G.**, Kuhl, S., Tom, K. E., Fine, A.D. (2025) Youth-Identified Needs for Success on Probation. *Poster presented at Arizona State University, Undergraduate Research Symposium in Phoenix, AZ.*

Professional Experience

April 2025 - **Providing Access to Court Services (PACS)**

present Americorps/Temporary Judicial Branch Employee

Maricopa County Superior Court Law Library Resource Center

Supervisor: Lupe Romero

- Completed AmeriCorps service, which included extensive training in court procedures, document preparation, and direct client service.
- Assisted self-representing litigants by guiding them through court paperwork for family, civil, probate, juvenile, and criminal cases, ensuring compliance with court procedures while maintaining neutrality.
- Provided critical support in the Order of Protection area, helping individuals navigate the sensitive process of filing protective orders, requiring empathy, patience, and legal process knowledge.
- Mastered the intricacies of the Maricopa County court system, including filing protocols, document submission requirements, and procedural steps across various case types.
- Delivered effective information desk assistance, helping court-involved individuals understand the physical layout of the courthouse and the steps specific to their cases.
- Developed strong pattern recognition and memorization skills to quickly and accurately direct litigants to appropriate services, fostering a smooth and efficient experience.
- Strengthened leadership abilities by managing difficult situations and offering consistent guidance to individuals under stress while maintaining professionalism.

Sept 2024 - **Advocate for Welfare Programs**

present RESULTS | Remote

- Conduct ongoing research on welfare programs such as SNAP, Medicaid, and

Gabriela E. Haines

the Child Tax Credit (CTC) to assess community impact and support advocacy efforts.

- Appointed as point person for communications with Senator Gallegos, ensuring clear alignment of organizational goals and advocacy scheduling.
- Draft and submit letters to the editor to raise public awareness and influence public discourse on anti-poverty initiatives and budget legislation.
- Analyze proposed budget cuts and develop data-informed talking points to support the preservation of key safety-net programs.
- Collaborate bi-weekly with advocacy group members to strategize outreach, mobilize grassroots efforts, and design campaigns responding to urgent legislative threats.

May 2024 -

May 2025

Research Assistant

Arizona State University – Durango Courthouse

Thriving, Not Surviving: Refocusing Juvenile Justice Assessments and Strategies

Supervisor: Kelsey Tom

- Built rapport with court-involved youth and maintained strong relationships with court staff to facilitate research participation in a sensitive legal environment.
- Identified and screened potential study participants while balancing empathy with professionalism to ensure ethical and effective engagement.
- Contributed to weekly research team meetings to coordinate scheduling, share progress updates, and refine field strategies.
- Co-developed a research poster presentation for academic symposiums, translating field data into accessible findings for public and academic audiences.
- Mentored new upperclassman research assistants as an underclassman, providing training on fieldwork best practices and ethical engagement.
- Supported a federally funded research initiative sponsored by the National Institute of Justice and Watts College of Public Service.

June 2024 -

April 2025

Undergraduate Research Assistant

Arizona State University

Assessing Parent Accused Allegations in Family Court Custody Disputes

Supervisor: Colleen Sullivan

- Analyze and code court case documents related to custody disputes involving allegations of physical abuse, sexual abuse, and neglect.
- Apply a structured coding scheme to identify patterns, frequency, and context of specific types of allegations, contributing to a systematic dataset used for empirical analysis.
- Utilize qualitative content analysis techniques to interpret complex legal narratives while maintaining objectivity and consistency across cases.
- Ensure accuracy and reliability of data by adhering to detailed coding protocols and engaging in peer review with other research team members.
- Work on-site at Arizona law libraries to access case materials, requiring high levels of confidentiality, discretion, and professionalism when interacting with court staff and the public.

Gabriela E. Haines

Feb 2025

Job Shadow Experience

Arizona Department of Child Services
Supervisor: Shelby Dillenbeck
Glendale, Arizona

- Accompanied an Investigative Specialist during active child welfare investigations involving foster parents and children ages 5-6.
- Observed and learned professional strategies for interviewing in emotionally complex and high-stakes situations.
- Gained first hand exposure to casework procedures, including trauma-informed interviewing, documentation practices, and interagency communication.
- Developed insight into balancing empathy with objectivity while navigating sensitive conversations with children and caregivers.
- Strengthened ability to remain composed and inquisitive under emotionally charged conditions, reinforcing interest in child advocacy and social services.

Aug 2022 -
Feb 2025

Inventory Assistant

Tecolote Tools
El Mirage, Arizona

- Maintained accurate inventory records and ensured timely availability of tools and materials for fieldwork.
- Demonstrated strong organizational skills by systematically tracking stock levels and arranging items to ensure workflow efficiency.
- Took initiative to identify shortages and anticipate inventory needs, supporting team productivity and project deadlines.
- Cultivated a reliable, detail-oriented work ethic in a hands-on environment, reinforcing communication and logistical coordination skills.

Leadership Experience

Jan 2024 -
present

Point Person of Arizona Senator

RESULTS Advocacy Organization

In charge of making contact and organizing a meeting with Senator Gallegos or his office to discuss poverty prevention programs.

Jan 2025 -
Feb 2025

Mentor through Internship

Youth Justice Lab at Arizona State University

As an underclassman, was assigned the task of orienting upperclassmen to the judicial branch internship program.

Sept 2024 -
Oct 2024

Mentor through Internship

Youth Justice Lab at Arizona State University

As an underclassman, was assigned the task of orienting upperclassmen to the judicial branch internship program.

Professional Development

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Feb 2025	Complex Problem Solving Workshop <i>Arizona State University, Facilitated by PI Academy</i>
Jan 2025	Sun Devil Shadowing Program <i>Arizona State University, Facilitated by Career Curriculum Development</i>
Jan 2025	Mastering Professionalism in the Workplace Workshop <i>Arizona State University, Facilitated by Career Services</i>
June 2024	CRC Foundations Certification <i>Collaborative Institutional Training Initiative Program</i>
	IRB Social & Behavioral Research Certification <i>Collaborative Institutional Training Initiative Program</i>
May 2023	Certification of Business Management <i>Center Technical Education</i>

Honors & Awards

Spring 2025	Segal Award (\$350) Americorps
Spring 2025	Dean's Undergraduate Research Scholars (\$1,000) Arizona State University
Fall 2024	Dean's Undergraduate Research Scholars (\$750) Arizona State University
Summer 2024	Dean's Undergraduate Research Scholars (\$500) Arizona State University
Fall 2023 - Spring 2025	Dean's List Arizona State University
Fall 2023 - Spring 2025	New American University, Dean's Scholarship (\$2,500) Arizona State University

Affiliations

June 2024- present	RESULTS Advocacy Organization
Dec 2024- present	Gamma Alpha Omega Sorority Inc.
April 2025- May 2025	Americorps, Government Agency
May 2025-present	Judicial Branch of Maricopa County
May 2024- present	Youth Justice Lab, Arizona State University

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Skills

Experienced in Microsoft Word & Excel

References

Available upon request.