

# Parag Dhumal, Ph.D.

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## EDUCATION

**Ph.D.**, Manufacturing Management, (December 2007)

The College of Business Administration, The University of Toledo, Toledo, OH

**Dissertation Title:** Supply Chains with Bi-level Demand: Analyzing Inventory Policies

**M.S.**, Industrial Engineering, (May 2002)

The College of Engineering, The University of Toledo, Toledo, OH

**B.E.**, Industrial Engineering, (May 1999)

Ramdeobaba Kamla Nehru College of Engineering, Nagpur University, India

## CERTIFICATION

✓ **CPIM**, Certified in Production and Inventory Management, APICS (July 2002- June 2022)

✓ **CSCP**, Certified Supply Chain Professional, APICS (March 2008- March 2023)

✓ **QM Higher Education Peer-Reviewer**, Quality Matters

## ACADEMIC EXPERIENCE

**Full Professor**, Department of Business (Fall 2020 – Present)

College of Business Economics & Computing, University of Wisconsin-Parkside, Kenosha, WI

**Associate Professor**, Department of Business, (Fall 2015 – Summer 2020)

School of Business & Technology, University of Wisconsin-Parkside, Kenosha, WI

**Assistant Professor**, Department of Business, (Fall 2010 – Summer 2015)

School of Business & Technology, University of Wisconsin-Parkside, Kenosha, WI

**Assistant Professor**, Department of Management & Marketing (Fall 2008- Summer 2010)

The College of Business, Angelo State University, San Angelo, TX

**Visiting Assistant Professor**, Business Administration, (Fall 2007- Spring 2008)

The College of Business, Winona State University, Winona, MN

## ADMINISTRATIVE AND LEADERSHIP EXPERIENCE

**Chair, Department of Business** (Fall 2020 – Summer 2023, Interim during Fall 2019)

College of Business Economics & Computing, University of Wisconsin-Parkside, Kenosha, WI

**Chair, Executive Committee of Dept of Business** (Fall 2020 – Summer 2023, & Fall 2019)

College of Business Economics & Computing, University of Wisconsin-Parkside, Kenosha, WI

**Chair of Faculty Senate & Vice-Chair of University Committee** (2022-23)

University of Wisconsin-Parkside, Kenosha, WI

## TEACHING AND RESEARCH INTERESTS

### Teaching Interests

Global Supply Chain Management, Supply Chain Analytics, Distribution and Logistics, Strategic Sourcing, Business Analytics, Forecasting, Operations Management, Service Operations Management, Manufacturing Resource Planning, Quality Management, and Project Management

### Research Interests

Outsourcing, Sustainability, & Inventory Issues in Supply Chains, Student Learning and Pedagogy

## TEACHING

### Courses Taught

Subject Area	Course Title	Credits	Delivery		
			Face-to-Face	Online	Self-Paced
Supply Chain Management	MBA 718 – Global Supply Chain Management	2	✓	✓	
	MBA 762 – Supply Chain Analytics	2	✓	✓	
	MBA 784 – Supply Chain Management	2		✓	
	BAOS 400X – Foundational Concepts in Supply Chain Mgmt	1			✓
	BAOS 401X – Sourcing and Supplier Management Strategies in Supply Chains	1			✓
	BAOS 402X – Inventory Management and Distribution Strategies in Supply Chains	1			✓
	BUS 427 – Supply Chain Management	3		✓	
Business Analytics	MBA 712 – Quantitative Methods	2	✓	✓	
	MBA 761 – Optimization Techniques	2	✓	✓	
	MBA 790 – Simulation	2	✓		
	MGMT – Forecasting & Time Series Analysis	3	✓		
	QM 210 – Business Statistics I	3	✓	✓	
	QM 310 – Business Statistics II	3	✓	✓	
	BAMA 300X – Business Analytics I	2			✓
	BAMA 301X – Business Analytics II	2			✓
Operations Management	MGMT 6312 – Operations & Supply Chain Mgmt	3	✓	✓	
	MBA 711 – Strategies for Ongoing Business (Operations Module)	1		✓	
	QM 319 – Operations Management	3	✓		
Project Management	MBA 716 – Project Management	2	✓	✓	
	PMGT 341 – Basics of Project Management	3		✓	
	PMGT 441/641 – Advanced Project Management Tools and Techniques	3		✓	
	PMGT 442/642 – Project Management Simulation	3		✓	

## Courses Developed

Course Title	Credits	Delivery	Developed	Revised	Review Type
MBA 718 – Global Supply Chain Mgt.	2	Online	✓		Internal QM
MBA 762 – Supply Chain Analytics	2	Online	✓		Certified by QM
MBA 784 – Supply Chain Management	2	Online	✓	✓	UW Consortium
BAOS 400X – Found. Concepts in SCM	1	Self-paced	✓		UWEX
BAOS 401X – Sourcing & Sup. Mgt. in SC	1	Self-paced	✓		UWEX
BAOS 402X – Inv. Mgt. & Dist. Str. in SC	1	Self-paced	✓		UWEX
BUS 427 – Supply Chain Management	3	Online	✓		
MBA 761 – Optimization Techniques	2	Online	✓		Internal Q.M.
QM 210 – Business Statistics I	3	Online	✓		
QM 310 – Business Statistics II	3	Online	✓		UW-Parkside
BAMA 300X – Business Analytics I	2	Self-paced	✓	✓	UWEX
BAMA 301X – Business Analytics II	2	Self-paced	✓	✓	UWEX
MBA 711 – Operations Module	1	Online		✓	UW Consortium
MBA 716 – Project Management	2	Online	✓		Internal QM

## **PUBLICATIONS**

### Journal Publications

1. Tessema, M., **Dhumal, P.**, Gee, M., & Tsegai, S. (2022), “The link between parental socioeconomic status (SES) and children’s Employment Prospects: A conceptual Framework” *Academy of Strategic Management Journal*, 21(5), pp. 1-16.
2. Beraki, M., Tessema, M., **Dhumal, P.**, Ready, K., & Kelati, S. (2022), “Exploring the correlation between diversity and financial performance: an empirical study” *International Journal of Business Performance Management*, 23(1/2), pp. 206-223.
3. Thatte, A. and **Dhumal, P.** (2020), "Insights into Responsiveness Criteria Impacting Firm Competitiveness," *Journal of Competitiveness Studies*, 28(3/4), pp. 161-171
4. Thatte, A., Agrawal, V., and **Dhumal, P.** (2020), "A Dimension Level Exploratory Study of Supply Chain Responsiveness and SCM Practices," *Journal of International Business Disciplines*, 15(1), pp. 29-47
5. Tessema, M., **Dhumal, P.**, Sauers, D., Tewolde, S., and Teckle, P. (2019), “Analysis of Corporate Value Statements: An Empirical Study” *International Journal of Corporate Governance*, 10(2), pp. 149-164.
6. Hallac, A., Puri, N., Applebury, D., Myers, K., **Dhumal, P.**, Thatte, A., and Srikureja, W. (2019), “The Value of Quick Sepsis-Related Organ Failure Assessment Scores in Patients With Acute

- Pancreatitis Who Present to Emergency Departments: A Three-Year Cohort Study”, *Gastroenterology Research*, 12(2), pp. 67-71.
7. Hallac, A., Srikureja, W., Liu, E., **Dhumal, P.**, Thatte, A., Puri, N. (2018), “Economic effect of lumen apposing metal stents for treating benign foregut strictures” *World Journal of Gastrointestinal Endoscopy*, 10(10), pp. 294-300
  8. Thatte, A., **Dhumal, P.**, and Agrawal, V. (2018), “Competitive Advantage Through Operations System and Supplier Network Responsiveness” *Journal of International Business Disciplines*, 13(1), pp. 34-55
  9. Tessema, M., **Dhumal, P.**, Bjorke, J., Tsegai, S., and Mehreteab, A. (2017), “Female First-Generation College Students’ (FGCS) Engagement in Effective Educational Practices: Understanding Their Unique Needs” *International Journal of Education and Social Science*, 4(9), pp. 11-19
  10. Andemariam, K., Tsegai, S., Andre, R., **Dhumal, P.**, and Tessema, M. (2015) “Work Participation and Academic Achievement: Theoretical and Practical Implications” *European Journal of Business and Social Sciences*, 3(11), 15-32
  11. **Dhumal, P.**, Chalasani, S., and Wickramasinghe, N. (2015), “Financial Model for Investment Recovery Period in Electronic Health Records Implementations” *International Journal of Economics and Business Research*, 9(1), pp. 65-79
  12. **Dhumal, P.**, Gee, M., and Zou, Q. (2014), “Strategic Consumer Choice: A College Student’s Dilemma” *Journal of Critical Incidents*, 7(2), pp. 95-97
  13. Chalasani, S., Jain, P., and **Dhumal, P.**, Moghimi, H., and Wickramasinghe, N. (2014), “Content Architecture Applications in Healthcare” *Health and Technology*, 4(1), pp. 11-19
  14. **Dhumal, P.**, Gee, M., and Zou, Q. (2013), “Campus Dining: What Quality Factors Affect Student Satisfaction and Retention?” *Journal of Academy of Business and Economics*, 12(4), pp. 129-134
  15. **Dhumal, P.**, Sundararaghavan, P. S., and Nandkeolyar, U. (2012), "Comparing the Supply Chain Cost Characteristics of Inventory Policies using Simulation," *European Journal of Business Research*, 12(3), pp. 9-25
  16. **Dhumal, P.**, Sundararaghavan, P. S., and Nandkeolyar, U. (2011), "Inventory Policies for Products with Bi-level Demand: Optimal and Heuristic Algorithms," *International Journal of Inventory Research*, 1(3/4), pp. 288-321.
  17. Ghosh, K., **Dhumal, P.** and Chawla, S. (2011), "Viability of Fee-based Email Service for Retail Customers," *Journal of Computer Information Systems*, 52(1), pp. 56-65.
  18. **Dhumal, P.**, Sundararaghavan, P. S., and Nandkeolyar, U. (2008), "Cola-Game: An Innovative Approach to Teaching Inventory Management in a Supply Chain," *Decision Sciences Journal of Innovative Education*, 6(2), pp. 265 – 285.

19. **Dhumal, P.** and Muhammed, S. (2008), "Temporal Considerations in the Impact of Organizational Improvisation on New Product Development," *Review of Business Research*, 8(2), pp. 110-119.

#### Proceedings Papers

1. **Dhumal, P.**, Thatte, A., and Agrawal, V. (2024), "Supply Chain Implications of the E.U.'s Carbon Border Adjustment Mechanism," 1<sup>st</sup> South Asia-Pacific International Conference, January 12-13, Mumbai, India
2. Banerjee, M., Wolf, J., Chalasani, S., **Dhumal, P.**, and Gee, M. (2020), "Impact of Online Course Videos on Student Learning," International Conference on Sustainable Globalization, January 9-11, Kochi, India
3. Chalasani, S., Gee., M., and **Dhumal, P.** (2020), "Assessment of Competency-Based Online MBA Program," International Conference on Sustainable Globalization, January 9-11, Kochi, India
4. Gee., M., Wolf, J., Chalasani, S., **Dhumal, P.**, and Banerjee, M. (2019), "Video Usage in Online Programs: Quality Dimensions and Considerations," OPID 2019 Spring Conference on Teaching & Learning, April 11, Madison, WI
5. Gee., M., Chalasani, S., and **Dhumal, P.** (2019), "Assessment of Student Learning in Competency-Based Online MBA Courses," International Conference on Sustainable Globalization, January 10-12, Kochi, India
6. **Dhumal, P.** and Tessema, M. (2018), "Does Corporate Diversity Values Affect Firm's Financial Performance?" International Conference on Research in Business, May 20, New Delhi, India
7. Thatte, A., and **Dhumal, P.** (2018), "Assessing Operations Responsiveness and Supplier Responsiveness Effects on Competitive Advantage", 5th Asia Pacific International Conference on Changing Business Practices in Current Environment, January 4-5, Mumbai, India
8. Tessema, M., and **Dhumal, P.** (2018), "Corporate Value Statements: Types and Classification of values," 5th Asia Pacific International Conference on Changing Business Practices in Current Environment, January 4-5, Mumbai, India
9. **Dhumal, P.**, Gee, M., and Zou, Q. (2014), "Strategic Consumer Choice: A College Student's Dilemma," Proceedings of 50<sup>th</sup> Annual Meeting of Midwest Business Administration Association, March 26-28, Chicago, IL.
10. **Dhumal, P.**, Gee, M., and Zou, Q. (2014), "American Textbooks: Buying Strategies and New Business Models," Proceedings of 50<sup>th</sup> Annual Meeting of Midwest Business Administration Association, March 26-28, Chicago, IL.
11. **Dhumal, P.**, Gee, M., and Zou, Q. (2013), "Contemporary Price Comparisons Using ANOVA," 35<sup>th</sup> Annual Summer Case Writer's Workshop, Society of Case Research, July 11-13, Danbury, Connecticut

12. **Dhumal, P.** (2013), “ An Optimal Buffer Quantity Procedure for Manufacturing Line with Two Workstations," Proceedings of International Research Conference on Business and Economics, June 28-30, Semarang, Indonesia (**Received O.M. track Best Paper Award**)
13. Chawla, S. and **Dhumal, P.** (2011), “Student Perceptions about Online Classes and its Relationship with Learning, Quality and Motivation”, Proceedings of the 11<sup>th</sup> International Conference of Decision Sciences Institute, July 12-16, Taipei, Taiwan
14. **Dhumal, P.** (2011), "Simple Solution to Logistics Problems for Microbusiness— A Case Study at Recycling R U.S.," Proceedings of Academic and Business Research Institute Conference, March 24-26, Nashville, TN
15. Chawla, S. and **Dhumal, P.** (2010), "Analyzing Feasibility of Providing Secured Encrypted Email Service," Proceedings of the 41<sup>st</sup> Annual Meeting of Southwest Decision Sciences Institute, March 02-06, Dallas, TX
16. **Dhumal, P.**, Sundararaghavan, P. and Nandkeolyar, U. (2009), "Optimal and Heuristic Inventory Algorithms for Products with Bi-level Demand," Proceedings of the 2<sup>nd</sup> Annual Conference of Indian Subcontinent Decision Sciences Institute, January 3-5, Mumbai, INDIA. (**Received Best Paper Award, 3<sup>rd</sup> place**)
17. Qrunfleh, S., and **Dhumal, P.** (2007), “Strategic fit between the level of I.T. integration with suppliers and need for supplier integration and its impact on firm performance," Proceedings of the 38<sup>th</sup> Annual Meeting of Midwest Decision Sciences Institute, April 12-14, Chicago, IL. (**Received Best Student Paper Award**)
18. **Dhumal, P.**, and Muhammed, S. (2006), “Impact of Improvisation on New Product Development Process: Exploring the Direct and Mediating Effect through Organizational Learning," Proceedings of 42<sup>nd</sup> Annual Meeting of Midwest Business Administration Association, March 15-17, Chicago, IL.
19. Muhammed, S., and **Dhumal, P.** (2005), “Developing Mass Customization Capability through Flexible Manufacturing and Customer Involvement," Proceedings of the 36<sup>th</sup> Annual Meeting of Midwest Decision Sciences Institute, April 14-16, Toledo, OH. (**Received Best Student Paper Award**)
20. **Dhumal, P.**, and Muhammed, S. (2005), "A Model of Value Chain Flexibility for Enhancing Customer Value in Mass Customization Context," Proceedings of the 36<sup>th</sup> Annual Meeting of Midwest Decision Sciences Institute, April 14-16, Toledo, OH.
21. **Dhumal, P.** (2005), “Learning in Supply Chain Teams: Assessing the Impact of Benchmarking, Creativity, Organizational Organicity, and Extent of Supply Chain Integration," Proceedings of 41<sup>st</sup> Annual Meeting of Midwest Business Administration Association Conference, Chicago, IL. (**Received OMEA Outstanding Paper Award**)

22. **Dhumal, P.**, Sundararaghavan, P. S., and Nandkeolyar, U. (2004), "Supply Chain Management Strategies: Optimal and Behavioral Approaches," Proceedings of the 35<sup>th</sup> Annual Meeting of Decision Sciences Institute, November 20-23, Boston, MA, pp. 6631-6636.
23. **Dhumal, P.**, and Kim, K. (2004), "The Impact of National Culture on New Product Development," Proceedings of the 35<sup>th</sup> Annual Meeting of Decision Sciences Institute, November 20-23, Boston, MA, pp. 1741-1746.
24. **Dhumal, P.**, Thatte, A., Sundararaghavan, P. S., and Nandkeolyar, U. (2003), "Effect of Benchmarking on Strategic Supplier Partnership," Proceedings of the 34<sup>th</sup> Annual Meeting of Decision Sciences Institute, November 22-25, Washington D.C.

## PRESENTATIONS

### Workshops Conducted

1. "Incorporating Customized, Concise, & Viable to Access Case Studies in Online Courses", Online Workshop on Practical Understanding of Case Study Writing and Teaching, October 14, 2023, Mumbai, India (*Audience: Faculty Members from Management, Corporate Trainers, and PhD Research Scholars, 90 min*)
2. "Structural Equation Modeling: The Basics, Model, and Interpretation," Sydenham Institute of Management Studies, July 22, 2016, Mumbai, India (*Audience: Business Faculty and Doctoral Students, Full day*)
3. "Structural Equation Modeling- When, Why & How," 3<sup>rd</sup> Asia Pacific International Conference on Changing Business Practices in Current Environment, January 8, 2016, Mumbai, India (*Audience: Business Faculty and Doctoral Students, Half day*)

### Conference Presentations

1. "Complexities of Creating Assignment for Analytical Courses," U.W. Faculty Symposium, June 5-6, 2023, Madison, WI
2. "Impact of Online Course Videos on Student Learning," International Conference on Sustainable Globalization, January 9-11, 2020, Kochi, India
3. "Assessment of Competency-Based Online MBA Program", International Conference on Sustainable Globalization, January 9-11, 2020, Kochi, India
4. "Analyzing Link between Integrity Corporate Value and Financial Performance for Publicly Traded Companies," International Conference on Current Scenario of Digital Marketing, E-commerce, Management & Social Sciences, June 14-15, 2019, Mysore, India
5. "Video Usage in Online Programs: Quality Dimensions and Considerations," OPID 2019 Spring Conference on Teaching & Learning, April 11, 2019, Madison, WI

6. "Does Corporate Diversity Values Affect Firm's Financial Performance?", International Conference on Research in Business, May 20, 2018, New Delhi, India
7. "Corporate Value Statements: Types and Classification of values", 5<sup>th</sup> Asia Pacific International Conference on Changing Business Practices in Current Environment, January 4-5, 2018, Mumbai, India
8. "Accountable Care Organizations and IPPS Reimbursement", 4<sup>th</sup> Asia Pacific International Conference on Changing Business Practices in Current Environment, January 5-6, 2017, Mumbai, India
9. "Elements of Successful Online Statistics Courses Design for B-Schools" 2<sup>nd</sup> Asia Pacific International Conference on Changing Business Practices in Current Environment, January 8-9, 2015, Mumbai, India
10. "Does United States Profit During War Times?" SIBR Thammasat Conference on Interdisciplinary Business & Economics Research, June 5-7, 2014, Bangkok, Thailand
11. "An Optimal Buffer Quantity Procedure for Manufacturing Line with Two Workstations," International Research Conference on Business and Economics, June 28-30, 2013, Semarang, Indonesia
12. "Small Business Use of Social Media," Third Annual European Decision Sciences Institute Conference, June 24-28, 2012, Istanbul, Turkey
13. "Student Perceptions about Online Classes and its Relationship with Learning, Quality, and Motivation," 11<sup>th</sup> International Conference of Decision Sciences Institute, July 12-16, 2011, Taipei, Taiwan
14. "Simple Solution to Logistics Problems for Microbusiness – A Case Study at Recycling R U.S.," Academic and Business Research Institute Conference, March 24-26, 2011, Nashville, TN.
15. "Optimal and Heuristic Inventory Algorithms for Products with Bi-level Demand," 2<sup>nd</sup> Annual Conference of Indian Subcontinent Decision Sciences Institute, January 3-5, 2009, Mumbai, INDIA.
16. "Supply Chain Inventory Policies for Bi-Level Demand: A Simulation Study," 39<sup>th</sup> Annual Meeting of Decision Sciences Institute, November 22-25, 2008, Baltimore, MD.
17. "Inventory Policy Selection in Supply Chains with Bi-Level Stochastic Demand: A Simulation Study," INFORMS Annual Meeting, November 4-7, 2007, Seattle, WA.
18. "Strategic fit between the level of I.T. integration with suppliers and need for supplier integration and its impact on firm performance," 38<sup>th</sup> Annual Meeting of Midwest Decision Sciences Institute, April 12-14, 2007, Chicago, IL.



19. "Supply Chain Ordering Strategy in a Bi-level Stochastic Demand Environment," 37<sup>th</sup> Annual Meeting of Midwest Decision Sciences Institute, March 23-25, 2006, Indianapolis, IN.
20. "Impact of Improvisation on New Product Development Process: Exploring the Direct and Mediating Effect through Organizational Learning," 42<sup>nd</sup> Annual Meeting of Midwest Business Administration Association, March 15-17, 2006, Chicago, IL.
21. "Developing Mass Customization Capability through Flexible Manufacturing and Customer Involvement," 36<sup>th</sup> Annual Meeting of Midwest Decision Sciences Institute, April 14-16, 2005, Toledo, OH.
22. "A Model of Value Chain Flexibility for Enhancing Customer Value in Mass Customization Context," 36<sup>th</sup> Annual Meeting of Midwest Decision Sciences Institute, April 14-16, 2005, Toledo, OH.
23. "Learning in Supply Chain Teams: Assessing the Impact of Benchmarking, Creativity, Organizational Organicity, and Extent of Supply Chain Integration," 41<sup>st</sup> Annual Meeting of Midwest Business Administration Association, March, 2005, Chicago, IL.
24. "Supply Chain Management Strategies: Optimal and Behavioral Approaches", 35<sup>th</sup> Annual Meeting of Decision Sciences Institute, November 20-23, 2004, Boston, MA.
25. "The Impact of National Culture on New Product Development", 35<sup>th</sup> Annual Meeting of Decision Sciences Institute, November 20-23, 2004, Boston, MA.

#### Invited Guest Lectures

1. "How to select graduate schools in the United States," Shri Ramdeobaba College of Engineering and Management, January 23, 2018, Nagpur, India (*Audience: Prospective Graduate Students*)
2. "Must have qualities to be successful in professional careers," Tulsiramji Gaikwad Patil College of Engineering and Technology, January 16, 2018, Nagpur, India (*Audience: Undergraduate Students*)
3. "Business Analytics using Arena," Department of Statistics, Institute of Science, August 9, 2016, Nagpur, India (*Audience: Graduate Statistics Students*)
4. "Business Analytics using Arena," Sheila Raheja School of Business Management and Research, July 23, 2016, Mumbai, India (*Audience: MBA Students*)
5. "Business Analytics using Arena," N. L. Dalmia Institute of Management Studies and Research, July 21, 2016, Mumbai, India (*Audience: MBA Students*)
6. "Recent Trends in Management Education," N. L. Dalmia Institute of Management Studies and Research, January 9, 2016, Mumbai, India (*Audience: MBA Students*)

7. "Recent Trends in Management Education", Sydenham Institute of Management Studies, Research and Entrepreneurship Education, December 23, 2015, Mumbai, India (*Audience: MBA Students*)
8. "Cola-Game: An Innovative Approach to Teaching Inventory Management in a Supply Chain," IndSearch, August 16, 2011, Pune, India (*Audience: MBA Students*)

## AWARDS AND RECOGNITION

- **Outstanding Paper Award**, International Conference on Research in Business, May 20, 2018, New Delhi, India
- **Best Paper Award**, International Research Conference on Business and Economics, Semarang, Indonesia 2013
- **Best Paper Award, Third Place**, ISDSI conference, Mumbai, India, 2009
- **Best Student Paper Award (Co-author)**, Midwest DSI conference, Chicago, 2007
- **Student Pacemaker Award** for outstanding academic and service achievements, College of Business Administration, The University of Toledo, Toledo, OH, 2006
- **Operations Management and Entrepreneurship Association's (OMEA) Outstanding Paper Award**, Midwest Business Administration Association (MBAA) Conference, Chicago, 2005
- **Best Student Paper Award (Co-author)**, Midwest DSI conference, Toledo 2005
- **APICS Toledo Chapter level First prize**, Donald W. Fogarty paper competition (Co-author), 2005
- **Graduate Academic Scholarship**, Toledo APICS Chapter, 2005 & 2006

## SERVICE

### Department of Business Committees, UW-Parkside

- Department Chair, Department of Business (2020 – 23, & Fall 2019)
- Executive Committee Chair, Department of Business (2020 – 23, & Fall 2019)
- Accreditation & Strategic Planning (Member 2019 – Present, Co-chair 2021 – 23)
- Undergraduate Curriculum & Assessment (Member 2020 – 22 & 23– Present, Chair 2020 – 21)
- MBA Curriculum & Assessment (Member 2017– 23 & 2011 – 14, Co-chair 2021 – 23)
- Full Professor Application Review (Member 2022 – 23 & 2020 – 21)
- Global Education & International Student Issues (Member 2022 – 23 & 2020 – 21)
- Teaching Merit Review (Chair 2019 – 20)
- Service Merit Review (Member 2019 – 20)
- CBEC Seminar Series (Member 2018 – 19 & 2016 -17)

- I.T. Practice Center (Member 2018 – 19 & 2016 – 17)
- SEG Faculty Advisory (Member 2018 – 19 & 2016 – 17)
- Accounting Faculty Search (Member Spring 2012)

#### University Level Committees, UW-Parkside

- University Committee (Member 2020 – 23, Vice-Chair 2022 – 23)
- Faculty Senate (Member 2020 – 23, Chair 2022 – 23)
- Personal Review Committee (Member 2018 – 21)
- Institutional Review Board (Member 2014 – 18)
- Academic Actions Committee (Member 2016 – 18)
- Faculty Rights and Responsibilities Committee (Member 2015 – 18)
- Graduate Studies Committee (Member 2012 – 16, Chair 2013 – 14)
- Committee for Research and Creative Activity (Member 2013 – 15)

#### Discipline

- Editorial Board Member, International Journal of Research in Business Studies (June 2018-Present)
- Session Chair, Asia Pacific Business Conference (2013 – Present except during the pandemic)
- Reviewer, Journal of Critical Incidences (2014)
- Reviewer, Journal of Case Studies (2011 – 2015)
- Reviewer & Chair of Innovative Education Track, International Conference of Decision Sciences Institute, Taipei, Taiwan (2011)
- Reviewer, 2011 Annual Summer Case Writer's Workshop- Society of Case Research
- Reviewer, DSI National Conference proceedings (2003 - 2008)

#### Previously Employed Institutions

- Member of MBA Review Committee, College of Business, Angelo State University (Fall 2009)
- Operations Management course lead, College of Business, Angelo State University (Fall 2008)
- Member of AACSB Committee, College of Business, Winona State University (Spring 2008)

#### Doctoral student at the University of Toledo

- Vice-President, The University of Toledo Graduate Student Association (2004 – 05)
- Senator, Student Government, The University of Toledo (April 2004 – October 2005)
- President of APICS, The University of Toledo chapter (2002 – 04)