

Pitchiah Balasubramanian, PhD, MBA, MS, BE, PgMP, PMP, PMO-CP, ITIL

Queen Creek, AZ

Teaching & Academic Profile

Dynamic scholar-practitioner with over 15 years of university-level teaching experience in project management, leadership, and business systems, complemented by over 30 years of executive business, operations and project leadership across manufacturing, transportation, hospitality, banking financial services and insurance, and consulting. Recognized for fostering inclusive learning environments, curriculum development, and mentoring graduate and professional students toward career and certification success.

Education

- PhD, Organizational Leadership – Northcentral University, 2022 (Dissertation: Organizational Resilience Strategies Alignment to MSME Owner’s Long-Term Outcomes)
- Graduate, Stonier Graduate School of Business Banking – American Bankers Association, 2012
- MBA, Global Business Management – University of Phoenix, 2007
- MS, Software Systems – Birla Institute of Technology and Science, India, 1996
- BE, Computer Science – Madurai Kamaraj University, India, 1990

Certifications

- PMP (2004)
- PgMP (2008)
- PMO-CP (2024)
- ITIL v3 (2006)
- ISO Internal Auditor (2003)
- SOX Internal Auditor (2004)

Academic & Teaching Experience

- Arizona State University – Assistant Teaching Professor (2024–Present)
 - Teach graduate-level courses in the MS in Project Management program.
 - Mentor students pursuing PMP certification.
 - Facilitate seminars for student professional development.
- Lewis University – Adjunct Faculty (2023–Present)
 - Teach MSPM courses, design Blackboard modules, and lead PMP boot camps.
 - Guide graduate students preparing for professional certification.
- ABA Stonier Graduate School of Business Banking – Faculty, Capstone Advisor (2012–Present)
 - Facilitate BankExec simulation program; mentor and grade student capstones.
 - Coach new faculty in advising and evaluation best practices.
- University of Phoenix – Area Chair, Lead Faculty, Faculty (2007–2020)
 - Taught 300–500 level courses in Business Systems, Leadership, Strategic Planning, and IT.

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- Oversaw Academic Quality Audits and accreditation support.
- Led faculty mentoring, curriculum revision, and student engagement initiatives.
- NTT DATA Services – Dean, Banking Academy (2021–2025)
 - Designed and led corporate academy with multi-tiered curriculum and LMS delivery.
 - Created learning frameworks integrating foundation to expert-level content.

Teaching Specializations

- Project Management & Leadership (MSPM, PMP Bootcamps)
- Business Systems & Strategic Planning
- Organizational Leadership & Operational Research
- Higher Education Curriculum Design & Quality Assurance
- Hybrid, Online, and In-Person Teaching

Service & Leadership

- Volunteer leader in PMI global/local chapters since 2004; PMP exam prep facilitator.
- Diversity, Equity, and Inclusion advocate – charter president of ERG and D&I councils.
- Mentor/coach for robotics competitions, Battle of Books, and student advisory councils.
- Community service with American Red Cross and Children’s Museum.
- Speaking at national and international conferences on the topics such as authentic and servant leadership, emotional intelligence, sustainability, design thinking, AI and Data Analytics.

Honors & Awards

- Delta Mu Delta Honor Society (2019)
- PMI Leadership Institute Meeting Presenter (2018)
- Workplace Diversity & Inclusion Award (2015)
- Community Service Award (2009)

Selected Professional Experience (academically relevant)

- Director – Industry Consulting, NTT DATA (2021–2025): Built learning academies, technical and business architecture including design-by-principles, led enterprise program delivery, innovation lab, and mentored technology and operations professionals in global banks.
- SVP & Director Roles, Financial Services (2007–2020): Led digital transformation, human capital development, cyber security, risk, compliance and organizational learning initiatives.
- IT PMO Manager, Daimler Chrysler Financial Services (2002–2007): Directed PMO operations, security and compliance, and compliance processes across multinational teams.

Research & Academic Interests

- Higher Education Program Development & Course Quality
- MSME Sector Development and Resilience Strategies
- Leadership in Interdisciplinary, Sustainability, AI & Future Workforce and Applied Learning