

CURRICULUM VITAE Andrea C. Morales

Lonnie L. Ostrom Chair in Business & Professor of Marketing
W.P. Carey School of Business
Arizona State University
Marketing Department
P.O. Box 874106
Tempe, AZ 85287-4106
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ACADEMIC POSITIONS *Professor:* W.P. Carey School of Business, Arizona State University (2013 to present)

Associate Professor (with tenure): W.P. Carey School of Business, Arizona State University (2008 – 2013)

Assistant Professor: W.P. Carey School of Business, Arizona State University (2005 - 2008)

Assistant Professor: Marshall School of Business, University of Southern California (2002 - 2005)

EDUCATION Ph.D. Marketing, The Wharton School, University of Pennsylvania (2002)
M.S. Marketing, The Wharton School, University of Pennsylvania (2000)
B.A. Economics and Plan II (Honors Liberal Arts), The University of Texas at Austin (1997)

TEACHING

TEACHING FOCUS Marketing Management, Consumer Behavior, Marketing Strategy

TEACHING EXPERIENCE Marketing Management
Consumer Behavior
Marketing Analysis and Strategy

RESEARCH

RESEARCH FOCUS Social Influence, Emotions, Consumption & Contamination, Perceived Effort, Consumer Responses to Retail & Service Environments

PUBLICATIONS Morales, Andrea C., Darren W. Dahl, and Jennifer J. Argo (2018), "Amending the Law of Contagion: A General Theory of Property Transference," *Journal of the Association for Consumer Research*, 3(4), 555-565.

Wu, Freeman, Adriana Samper, Andrea C. Morales, and Gavan J. Fitzsimons (2017), "It's Too Pretty to Use! The Impact of Product Aesthetics on Consumption Behaviors," *Journal of Consumer Research*, 44 (3), 651–672.

Morales, Andrea C., On Amir, and Leonard Lee (2017), "A Tutorial in Consumer Research: Keeping it Real in Experimental Research – Understanding When, Where, and How to Enhance Realism and Measure Consumer Behavior," *Journal of Consumer Research*, 44 (2), 465–476.

Kristofferson, Kirk, Brent McFerran, Andrea C. Morales, and Darren W. Dahl (2017), "The Dark Side of Scarcity Promotions: How Exposure to Limited Quantity Promotions Can Induce Aggression," *Journal of Consumer Research* 43(5), 683-706.

Russell, Cristel, Dale Russell, Andrea Morales, and Jean-Marc Lehu (2017), "Hedonic Contamination: Exposure to Advertising Taints Subsequent Entertainment Experiences," *Journal of Advertising Research*, 57(1).

Olson, Jenny G., Brent McFerran, Andrea C. Morales, and Darren W. Dahl, (2016), "Wealth and Welfare: Divergent Moral Reactions to Ethical Consumer Choices," *Journal of Consumer Research*, 42 (April), 879-96.

Pham, Nguyen, Naomi Mandel, and Andrea C. Morales (2016), "Messages from the Food Police: How Food-Related Warnings Backfire among Dieters," *Journal of the Association for Consumer Research*, 1(1), 175-190.

Chowdhry, Nivriti, Karen P. Winterich, Vikas Mittal, and Andrea C. Morales (2015), "Not All Negative Emotions Lead to Concrete Construal," *International Journal of Research in Marketing*, 32, 428-430.

Winterich, Karen P., Andrea C. Morales, and Vikas Mittal (2015), "Disgusted or Happy, It is not so Bad: Emotional Mini-Max in Unethical Judgments," *Journal of Business Ethics*, 130 (2), 343-360.

Winterich, Karen P., Andrea C. Morales, and Vikas Mittal (2014), "Protect Thyself: How Affective Self-Protection Increases Self-Interested, Unethical Behavior," *Organizational Behavior and Human Decision Processes*, 125 (2), 151-161.

Hoegg, Joey, Maura Scott, Andrea C. Morales, and Darren W. Dahl (2014), "The Flip Side of Vanity Sizing: How Consumers Respond to and Compensate for Larger than Expected Clothing Sizes," *Journal of Consumer Psychology*, 24 (1), 70-78.

Castro, Iana, Andrea C. Morales, and Stephen M. Nowlis (2013), "The Influence of Disorganized Shelf Displays and Limited Product Quantity on

Consumer Purchase,” *Journal of Marketing*, 77 (4), 118-133.

Morales, Andrea C., Eugenia Wu, and Gavan J. Fitzsimons (2012), “How Disgust Enhances the Effectiveness of Fear Appeals,” *Journal of Marketing Research*, 49(3), 383-393.

Morales, Andrea C., Maura Scott, and Eric Yorkston (2012), “You’re Not from Around Here, Are You? The Role of Spokesperson Accent in Message Processing,” *Journal of Advertising*, 41(1), 33-45

Dahl, Darren W., Jennifer J. Argo, and Andrea C. Morales (2012), “Social Information in the Retail Environment: The Importance of Referent Identity, Product Consumption, and Self-Esteem,” *Journal of Consumer Research*, 38 (February), 860-871.

McFerran, Brent, Darren W. Dahl, Gavan J. Fitzsimons, and Andrea C. Morales (2010), “Might an Overweight Waitress Make You Eat More?” *Journal of Consumer Psychology*, 20(2), 146-151.

McFerran, Brent, Darren W. Dahl, Gavan J. Fitzsimons, and Andrea C. Morales (2010), “I’ll Have What She’s Having: Effects of Social Influence and Body Type on the Food Choices of Others,” *Journal of Consumer Research*, 36 (April), 915-929.

*Robert Ferber Award, Honorable Mention

*Runner-Up for Best Paper in JCR (2013)

Argo, Jennifer J., Darren W. Dahl, and Andrea C. Morales (2008), “Positive Consumer Contamination: Responses to Attractive Others in a Retail Context,” *Journal of Marketing Research*, 45(6), 690-701.

Scott, Maura L., Stephen M. Nowlis, Naomi Mandel, and Andrea C. Morales (2008), “The Effect of Reduced Food Sizes and Packages on the Consumption Behavior of Restrained Eaters and Unrestrained Eaters,” *Journal of Consumer Research*, 35 (October), 391-405.

*Funded by ACR Grant for Transformative Consumer Research

*Robert Ferber Award, Honorable Mention

Morales, Andrea C. and Gavan J. Fitzsimons (2007), “Product Contagion: Changing Consumer Evaluations Through Physical Contact with ‘Disgusting’ Products,” *Journal of Marketing Research*, 44(May), pp. 272-283.

Janakiraman, Narayan, Robert J. Meyer and Andrea C. Morales (2006), “Spillover Effects: How Consumers Respond to Unexpected Changes in Price and Quality,” *Journal of Consumer Research*, 33 (December), pp. 361-369.

Argo, Jennifer J., Darren W. Dahl, and Andrea C. Morales (2006), “Consumer Contamination: How Consumers React to Products Touched by Others,” *Journal of Marketing*, 70(April), pp. 81-94.

Honea, Heather, Andrea C. Morales, and Gavan J. Fitzsimons (2006), "1=2: When a Singular Experience Leads to Dissociated Evaluations," *Journal of Consumer Psychology*, 16(2), 124-134.

Morales, Andrea C. (2005), "Giving Firms an 'E' for Effort: Consumer Responses to High Effort Firms," *Journal of Consumer Research*, 31(March), pp. 806-812.

*Robert Ferber Award, Honorable Mention

Morales, Andrea C., Barbara E. Kahn, Leigh McAlister, and Susan Broniarczyk (2005), "Perceptions of Assortment Variety: The Effects of Congruency Between Consumer's Internal and Retailer's External Organization," *Journal of Retailing*, v.81(2), pp. 159-169.

*Davidson Award for the Best Article in Journal of Retailing 2005

BOOK CHAPTERS

Lieberman, Alicia, Andrea C. Morales, and On Amir (2019) "Beyond the Lab: Using Data from the Field to Increase Research Validity," in *Handbook of Research Methods in Consumer Psychology*, Frank R. Kardes, Paul M. Herr, and Nobert Schwarz, Editors, Routledge.

Olson, Jenny, Brent McFerran, Andrea C. Morales, and Darren W. Dahl (2019), "Identity-Based Perceptions of Others' Consumption Choices," in *Handbook of Identity Research in Marketing*, Americus Reed and Mark Forehand, Editors, Edward Elgar Publishing.

Morales, Andrea C. and Eugenia Wu (2012), "Self Disgust," in *Identity and Consumption*, R. Belk, A. Ruvio, Editors, Routledge.

McFerran, Brent, Darren W. Dahl, Gavan J. Fitzsimons, and Andrea C. Morales (2011), "How The Body Type of Others Impacts Our Food Consumption", in Rajeev Batra, Punam Anand Keller, and Victor Strecher (Eds.), *Leveraging Consumer Psychology for Effective Health Communications: The Obesity Challenge*. Armonk, NY: M.E. Sharpe.

Morales, Andrea C. (2009), "Understanding the Role of Incidental Touch in Consumer Behavior," in *Sensory Marketing: Research on the Sensuality of Products*, Aradhna Krishna, ed. Routledge Academic: New York.

Kahn, Barbara E. and Andrea C. Morales (2001), "Choosing Variety," in *Wharton on Making Decisions*, Stephen J. Hoch and Howard Kunreuther (eds.), John Wiley, NY.

MANUSCRIPTS UNDER REVIEW

Lieberman, Alicea, On Amir, and Andrea C. Morales, "The Paradox of Tangential Immersion," under review, *Journal of Consumer Research*.

Kristofferson, Kirk, Michelle Daniels, and Andrea C. Morales, "Using

Virtual Reality to Increase Charitable Donations: Opportunities and Limitations,” under review, *Journal of Consumer Psychology*.

Diehl, Kristin, Andrea C. Morales, Gavan J. Fitzsimons, and Duncan Simester, “Emotion-Driven Search: The Impact of Disgust on Search, Basket Size, and Prices Paid,” under review, *Journal of Consumer Psychology*.

Wu, Eugenia C., Andrea C. Morales, Gavan J. Fitzsimons, and Tanya L. Chartrand, “Social Bonding without Liking or Desire for Affiliation: How Disgust Can Build Unique Social Connections,” revising for 2nd round review, *Journal of Consumer Research*.

Freeman Wu, Andrea C. Morales, On Amir, and Robert B. Cialdini, “Updating the Norm of Reciprocity,” preparing for submission, *Journal of Consumer Research*.

Olson, Jenny, Brent McFerran, Andrea C. Morales, and Darren W. Dahl, “Waste Not, Want Not: Consumers’ Income Shapes Moral Judgments Toward Financial and Non-Financial Resource (Mis)Management,” under 3rd review, *International Journal of Research in Marketing*.

PROFESSIONAL PRESENTATIONS

INVITED PRESENTATIONS

Morales, Andrea C. “The Pleasure and Pain of Paying: Understanding How Payment Aesthetics Shape the Purchase Experience,” University of Washington Marketing Camp, January 2020.

Morales, Andrea C. “Looks Can Be Deceiving: Positive & Negative Effects of Aesthetic Payments & Photo-Customized Products,” Stanford University, January 2020.

Morales, Andrea C. “When Beauty Backfires: Negative Effects of Aesthetic Products, Payments & Food,” University of Florida, December 2019.

Morales, Andrea C. “What is Beautiful Isn’t Always Good: Positive and Negative Effects of Aesthetic Payments & Food,” University of Southern California, November 2019.

Morales, Andrea C. “What is Beautiful Isn’t Always Good: Positive and Negative Effects of Aesthetic Payments & Food,” New York University, May 2019.

Morales, Andrea C. “When Beauty Backfires: Negative Effects of Aesthetic Products, Payments & Food,” Penn State University, September 2018.

Morales, Andrea C. “When Beauty Backfires: Negative Effects of Aesthetic Products, Payments & Food,” University of Toronto, April 2018.

Morales, Andrea C. “When Beauty Backfires: Negative Effects of Aesthetic Products, Payments & Food,” University of British Columbia, March 2018.

Morales, Andrea C. “When Beauty Backfires: Negative Effects of Aesthetic Products, Payments & Food,” University of Hawaii, March 2018.

Morales, Andrea C. “Uniting and Dividing: How Negative Emotions Can Foster Connections with Others and Damage the Self,” University of Alberta Marketing Camp, June 2017.

Morales, Andrea C. “Product and Payment Aesthetics,” Wharton School of Business, Baker Retailing Center Conference – Consumer Response to the Evolving Retailing Landscape, June 2017.

Morales, Andrea C. “Positive Effects of Negative Emotions: The Impact of Disgust and Fear on Social Bonds and Choice Deferral,” Georgia Tech University, March 2017.

Morales, Andrea C. “Positive Effects of Negative Emotions: The Impact of Disgust and Fear on Social Bonds, Choice Deferral, & Virtual Reality,” Hong Kong University of Science and Technology, June 2016.

Morales, Andrea C. “Positive Effects of Negative Emotions: The Impact of Disgust and Fear on Social Bonds, Choice Deferral, & Virtual Reality,” Hong Kong Polytechnic University, June 2016.

Morales, Andrea C. “Social Influence & Marketing Tactics: How Other People Impact Different Promotional Strategies,” University of California, San Diego, May 2016.

Morales, Andrea C. “Positive Effects of Negative Emotions: The Impact of Disgust and Fear on Social Bonds, Choice Deferral, & Virtual Reality,” San Diego Marketing Camp, April 2016.

Morales, Andrea C. “Social Influence & Marketing Tactics: How Other People Impact Different Promotional Strategies,” University of Cincinnati, Marketing Camp, April 2016.

Morales, Andrea C. “Social Influence & Marketing Tactics: How Other People Impact Different Promotional Strategies,” Vanderbilt University, Marketing Camp, April 2016.

Morales, Andrea C. “Social Influence & Marketing Tactics: How Other People Impact Different Promotional Strategies,” Stanford University, Marketing Speaker Series, April 2015.

Morales, Andrea C. “Disgust, Sadness, and Fear: How Negative Emotions Impact Search, Shopping, & Bonding,” University of Michigan, Marketing Speaker Series, February 2014.

Morales, Andrea C. “Shopping Interdependencies: How Emotions Affect Consumer Search and Shopping Behavior,” Wharton School of Business, Baker Retailing Center Conference – Emotional Connections in Retailing: Designing Consumer and Employee Emotional Experiences, May 2013.

Morales, Andrea C. “You’re so Vain: The Effect of Vanity Sizing on Product Evaluations,” University of Texas at Austin, Consumer Behavior Speaker Series, November 2012.

Morales, Andrea C. “That’s Disgusting! Understanding the Role of Disgust and Touch in Consumer Decision Making,” Vanderbilt University, Marketing Speaker Series, May 2011.

Morales, Andrea C. “That’s Disgusting! Understanding the Role of Disgust and Touch in Consumer Decision Making,” Washington University, Marketing Speaker Series, April 2011.

Morales, Andrea C. “That’s Disgusting! Understanding the Role of Disgust and Touch in Consumer Decision Making,” Emory University, Marketing Speaker Series, February 2011.

Morales, Andrea C. “That’s Disgusting! Understanding the Role of Disgust and Touch in Consumer Decision Making,” University of Miami, Marketing Speaker Series, March 2010.

Morales, Andrea C., “That’s Disgusting! Understanding the Role of Disgust and Touch in Consumer Decision Making,” Sensory Marketing Conference, University of Michigan, June 2008.

Morales, Andrea C., “That’s Disgusting! Understanding the Role of Disgust in Consumer Decision Making,” University of Texas at Austin, February 2008.

Morales, Andrea C., “That’s Disgusting! Understanding the Role of Disgust in Consumer Decision Making,” Rice University, December 2007.

Morales, Andrea C., “That’s Disgusting! The Effects of Disgust and Contagion in a Consumer Context,” Rice University, September 2006.

Morales, Andrea C. and Gavan J. Fitzsimons, “Product Contagion: Changing Consumer Evaluations Through Physical Contact with ‘Disgusting’ Products,” University of Houston, February 2006.

Morales, Andrea C. and Gavan J. Fitzsimons, "When Products Have the Cooties: Product Contagion in Consumer Evaluations," University of Texas at San Antonio, December 2004.

Morales, Andrea C., "Giving Firms an 'E' for Effort: Consumer Responses to High Effort Firms," Arizona State University, December 2004.

Morales, Andrea C. and Gavan J. Fitzsimons, "Product Contagion: When Products Have the Cooties," Cal State Northridge, Marketing Speaker Series, September 2004.

Morales, Andrea C. and Gavan J. Fitzsimons, "You Can Look, but You Can't Touch: The Law of Contagion in Product Evaluations," UCLA/USC/UCI/UCR Marketing Faculty Conference, April 2004.

Morales, Andrea C. and Gavan J. Fitzsimons, "You Can Look, but You Can't Touch: The Law of Contagion in Product Evaluations," University of Texas at Austin, Marketing Speaker Series, February 2004.

Morales, Andrea C. and Gavan J. Fitzsimons, "Do Products Have Cooties? The Law of Contagion in Product Evaluations," Duke University, Marketing Brown Bag Series, November 2003.

REFEREED CONFERENCE PRESENTATIONS

Morales, Andrea, "It's Too Creepy to Eat: The Downside of Highly Personalized Food Products," American Marketing Association, Winter Educator's Conference, February 2018.

Morales, Andrea, and On Amir, "Understanding When, Where and How to Enhance Experimental Realism and Measure Consumer Behavior Workshop," American Marketing Association, Winter Educator's Conference, February 2018.

Kristofferson, Kirk, Andrea Morales, Brent McFerran, and Darren Dahl, "Can NFL Players be Viewed as Victims? How Camera Angles Can Increase Sympathy Towards Athletes," Society for Consumer Psychology, Winter Conference, February 2018.

Kristofferson, Kirk, Andrea Morales, Brent McFerran, and Darren Dahl, "Can NFL Players be Viewed as Victims? How Camera Angles Can Increase Sympathy Towards Athletes," Association for Consumer Research Annual Conference, October 2017.

Morales, Andrea, On Amir, and Leonard Lee, "Field Studies and Enhancing Experimental Realism Workshop," Association for Consumer Research Annual Conference, October 2017.

White, Andrew, Freeman Wu, Andrea Morales, Doug Kenrick and Robert Cialdini, "The Effectiveness of Reciprocity Appeals in Economic Booms and Busts," Society of Consumer Psychology, Winter Conference, February 2017.

Wu, Eugenia, Andrea Morales, Gavan J. Fitzsimons, and Tanya Chartrand, "Social Bonding without Liking: How Disgust Can Build Unique Social Connections," Society of Consumer Psychology, Winter Conference, February 2016.

Wu, Freeman, Adriana Samper, and Andrea Morales, "The Impact of Employee Appearance on Consumer Responses to Flattery," Association for Consumer Research Annual Conference, October 2015.

Eugenia, Andrea C. Morales, Gavan J. Fitzsimons, and Tanya L. Chartrand, "Disgust and the Construction of Group Identities," Society of Consumer Psychology, International Conference, Vienna, June 2015.

Samper, Adriana, Daniele Mathras, and Andrea C. Morales, "Consumers with Stars in their Eyes: The Influence of Celebrity Product Placement on Brand Perceptions and Behaviors," Society of Consumer Psychology, Winter Conference, February 2015.

Wu, Freeman, Adriana Samper, and Andrea C. Morales, "Are Salespeople or Signs more Persuasive? The Moderating Role of SES on Consumer Responses to Verbal vs. Written Product Information," Society of Consumer Psychology, Winter Conference, February 2015.

Pham, Nguyen, Naomi Mandel, and Andrea C. Morales, "The Role of Reactance in Responses to One-sided Advertisements: How Health-Related Appeals Backfire Among Dieters," Society of Consumer Psychology, Winter Conference, February 2015.

White, Andrew E., Douglas T. Kenrick, Andrea C. Morales, and Robert Cialdini, "The Effectiveness of Reciprocity Appeals in Economic Booms and Busts," Association for Consumer Research Annual Conference, October 2014.

Kristofferson, Kirk, Brent McFerran, Andrea C. Morales and Darren W. Dahl, "The Dark Side of Marketing Tactics: Scarcity Promotions Induce Aggressive Behavior," Association for Consumer Research Conference, October 2014.

White, Andrew E., Andrea C. Morales, and Patti Williams, "Apocalypse Now: When and Why Fear Increases Consumer Choice," Society of Consumer Psychology, Winter Conference, March 2014.

Pham, Nguyen, Naomi Mandel, and Andrea C. Morales, "The Role of Reactance in Responses to One-Sided Advertisements: How Health-Related Appeals Backfire among Restrained Eaters," Association for Consumer Research Annual Conference, October 2013.

Winterich, Karen, Andrea C. Morales, and Vikas Mittal, "All Sins Are Not Equal: The Moderating Role of Transgression Magnitude on the Effect of Disgust on Moral Judgments," Association for Consumer Research Annual Conference, October 2012.

Ringler, Christine, Andrea C. Morales, and Nancy J. Sirianni, "Waiter, There's a Fly in My Soup (and I Have an iPhone)! How Evaluation Timing can Impact Customer Reviews," Association for Consumer Research Annual Conference, October 2012.

Olson, Jenny G., Brent McFerran, Andrea C. Morales, and Darren W. Dahl, "Created Equal? The Morality of Food and the People Who Eat It," Association for Consumer Research Annual Conference, October 2012.

Castro-Nelson, Iana, Andrea C. Morales, and Stephen M. Nowlis, "There's Only One Left: Do I Want It? The Effects of Brand and Display Characteristics on Purchase Intentions for Scarce Products," Society of Consumer Psychology Winter Conference, February 2011.

Christine Ringler, Andrea C. Morales, and Stephen Nowlis, "Don't Go To The Grocery Store Hungry?" Society of Consumer Psychology Winter Conference, February 2011.

Hoegg, Joey, Maura Scott, Darren W. Dahl, and Andrea C. Morales, "The Effects of Vanity Sizing on Self-Esteem and Shopping Behavior," Association for Consumer Research Annual Conference, October 2010.

Christine Ringler, Andrea C. Morales, and Stephen Nowlis, "Don't Go To The Grocery Store Hungry?" Association for Consumer Research Annual Conference, October 2010.

Castro, Iana, Andrea C. Morales, Gavan J. Fitzsimons, and Nancy Sirianni, "You're Cramping My Style: When Employee Appearance Leads to 'Bad' Consumer Choices," Association for Consumer Research Annual Conference, October 2010.

Morales, Andrea C., Gavan J. Fitzsimons, and Eugenia Wu, "That's so Disgusting - I'll Take Two! How Disgust Enhances the Effectiveness of Fear Appeals," Association for Consumer Research Annual Conference, October 2009.

McFerran, Brent, Darren W. Dahl, Gavan J. Fitzsimons, and Andrea C. Morales, "Might an Overweight Waitress Make You Eat More?" Association for Consumer Research Annual Conference, October 2009.

Morales, Andrea C., Maura Scott, and Eric Yorkston, "You're Not from Around Here, Are You? The Role of Spokesperson Accent in Message Processing," Society of Consumer Psychology Winter Conference, February 2009.

Winterich, Karen P., Andrea C. Morales, and Vikas Mittal, "I'm Already Dirty, Might As Well Cheat: The Impact of Disgusting Products on Consumers' Moral Judgments," Society of Consumer Psychology Winter Conference, February 2009.

Morales, Andrea C., Christine Ringler, Loraine Lau-Gesk, and Patti Williams, "Tell Me How You Really Feel: How Expressing Attitudes Face-to-Face Can Change Evaluations," Society of Consumer Psychology Winter Conference, February 2009.

Diehl, Kristin, Andrea C. Morales, Gavan J. Fitzsimons, and Duncan Simester, "Does One Bad Apple Spoil the Barrel?: Carry-over Effects of Buying Disgusting Products on Consumer Search and Shopping Basket Decisions," Association for Consumer Research Annual Conference, October 2008.

McFerran, Brent, Darren W. Dahl, Gavan J. Fitzsimons, and Andrea C. Morales, "I'll Have What She's Having: Effects of Social Influence and Body Type on the Food Choices of Others," Association for Consumer Research Annual Conference, October 2008.

Castro-Nelson, Iana, Nancy J. Sirianni, Andrea C. Morales, and Gavan J. Fitzsimons, "No Risk, No Reward: The Effect of Employee Appearance on Choice and Post-Choice Evaluations," Association for Consumer Research Annual Conference, October 2008.

Argo, Jennifer, Darren Dahl, and Andrea C. Morales, "Positive Consumer Contamination: Responses to Attractive Others in a Retail Context," Association for Consumer Research Annual Conference, October 2007.

Scott, Maura, Stephen Nowlis, Naomi Mandel, and Andrea C. Morales, "Do Diet Foods Make Consumers Heavier? The Effect of Reduced Calorie Packages on the Consumption Behavior of Dieters and Non-Dieters," Association for Consumer Research Annual Conference, October 2007.

Morales, Andrea C., "Giving Firms an 'E' for Effort: Consumer Responses to High Effort Firms," Association for Consumer Research Annual Conference – Ferber Award Session, October 2005.

Morales, Andrea C., Wendy Moe, and Barbara Kahn, "The Impact of Attribute Level Product Assortment on Consumer Preferences for Variety in the Buying Process," European Association for Consumer Research Conference, June 2005.

Morales, Andrea C., "Giving Firms an 'E' for Effort: Consumer Responses to High Effort Firms," Society of Consumer Psychology Winter Conference, February 2005.

Morales, Andrea C., Wendy Moe, and Barbara Kahn, "The Impact of Attribute Level Product Assortment on Consumer Preferences for Variety in the Buying Process," Society of Consumer Psychology Winter Conference, February 2005.

Morales, Andrea C. and Gavan J. Fitzsimons, "Do Products Have Cooties? The Law of Contagion in Product Evaluations," Society of Consumer Psychology Winter Conference, February 2004.

Morales, Andrea C. and Eric Yorkston, "Strategic Merchandizing and the Consumer Response," co-chaired roundtable discussion, Association for Consumer Research Annual Conference, October 2002.

Morales, Andrea C., Heather Honea and Gavan J. Fitzsimons, "Primary and Secondary Affective Responses: Are Resulting Attitudes Formed Through a Process of Integration or Peaceful Coexistence?" Society of Consumer Psychology Winter Conference, February 2002.

Morales, Andrea C. and Barbara E. Kahn, "Is the Sum of the Parts Really Greater than the Whole: Presenting Assortments by Attributes vs. Alternatives," Association for Consumer Research Annual Conference, October 2001.

Janakiraman, Narayan, Robert J. Meyer and Andrea Morales, "The Mental Accounting of Price Shocks: The Effect of Unexpected Price Changes on Cross- Category Purchase Patterns," Association for Consumer Research Annual Conference, October 2001.

Morales, Andrea C., Heather Honea and Gavan J. Fitzsimons, "What Your Effort Says About Me: Affective and Behavioral Responses to Firm Effort," Marketing Science Annual Conference, July 2001.

Morales, Andrea C., Barbara E. Kahn, Cynthia Huffman, Leigh McAlister, and Susan Broniarczyk, "Why Window Shopping Isn't Really Shopping: The Need for Structure in Appreciating Variety." Society of Consumer Psychology Winter Conference, February 2001.

Morales, Andrea C. and Barbara E. Kahn, "The Combo Meal Effect: Increasing Perceptions of Variety, While Holding the Assortment Constant"

Association for Consumer Research Annual Conference, October 1999 and
INFORMS Fall Conference, November 1999.

PROFESSIONAL SERVICE

DOCTORAL THESIS COMMITTEES

Helen Van der Sluis –co-chair (Marketing, ASU, expected completion 2021)
Michelle Daniels –co-chair (Marketing, ASU, expected completion 2021)
Freeman Wu –co-chair (Marketing, ASU, completed 2018)
Nguyen Pham –co-chair (Marketing, ASU, completed 2016)
Daniel Brannon –member (Marketing, ASU, completed 2016)
Simbarashe Pasirayi –member (Agribusiness, ASU, completed 2016)
Daniele Mathras –member (Marketing, ASU, completed 2015)
Andrew White –member (Psychology, ASU, completed 2014)
Karen Lewis –member (Agribusiness, ASU, completed 2014)
Christine Ringler –co-chair (Marketing, ASU, completed 2012)
Kate Loveland –member (Marketing, ASU, completed 2011)
Iana Castro – co-chair (Marketing, ASU, completed 2010)
Brent McFerran –member (Marketing, UBC, completed 2009)
Maura Scott –member (Marketing, ASU, completed 2008)
Detra Montoya –member (Marketing, ASU, completed 2006)
Allison Johnson –member (Marketing, USC, completed 2005)

ASSOCIATE EDITOR

Journal of Marketing (2018 – present)
Journal of Consumer Research (2013-2017)

EDITORIAL REVIEW BOARD

Journal of Consumer Research
Journal of Marketing
Journal of Consumer Psychology

AD HOC REVIEWING

Annual Conference of the Association for Consumer Research
Journal of Marketing Research
Journal of Retailing
Journal of Service Research
Winter & Summer AMA Conferences

ACADEMIC GOVERNANCE & SERVICE COMMITTEES

ASU Marketing Dept Recruiting Committee (2013-2016, 2018-2019)
ASU Marketing Dept Behavioral Lab Faculty Director (2010-present)
ASU Marketing Dept Doctoral Committee (2009-present)
ASU Marketing Dept Speaker Series Coordinator (2008-2011)

ASU MBA Curriculum Task Force (2008)
ASU Performance Assessment Committee (2006, 2008, 2010, 2011)
USC Non-Resident Faculty Fellow (2004-2005)
USC Undergraduate Marketing Award Board (2003-2005)
Marshall School Undergraduate Scholarship Committee (2003-2005)
USC University Events Committee (2003-2005)
USC Marketing Dept Staff Review Committee (2003)
USC Marketing Dept New Faculty Hiring Committee (2002-2005)
Wharton Marketing Dept PhD Brown Bag Coordinator (2000-2001)

SERVICE TO PROFESSIONAL ORGANIZATIONS

Co-Chair, Association for Consumer Research Doctoral Symposium, 2020
Co-Chair, Society for Consumer Psychology Boutique Conference, 2020
Chair, SCP Publications Committee, 2019
Society for Consumer Psychology, Past-President, 2019
Society for Consumer Psychology, President, 2018
Society for Consumer Psychology, President-Elect, 2017
Journal of Consumer Psychology, Publications Committee, 2017- present
Co-Chair, Society for Consumer Psychology Winter Conference, 2015
Program Committee Member, Annual Conference of the Association for Consumer Research, 2006, 2010 – 2018
Program Committee Member, Society for Consumer Psychology Winter Conference, 2005-2006, 2011- 2014, 2016
Working Paper Session Co-Chair, Annual Conference of the ACR, 2006
Special Events, Annual Conference of the ACR, 2006

HONORS & AWARDS

W.P. Carey Outstanding Doctoral Faculty Award, 2019
JCP Outstanding Reviewer Award, 2019
AMA Doctoral Consortium Faculty Participant, NYU, 2019
W.P. Carey Faculty Research Award, 2018
AMA Doctoral Consortium Faculty Participant, Univ of Iowa, 2017
40 Under 40 Most Outstanding MBA Professors – Poets & Quants 2016
W.P. Carey Outstanding Teaching Award – MBA Core, 2015
AMA Doctoral Consortium Faculty Participant, Northwestern, 2014
JCR Outstanding Reviewer Award, 2013
AMA Doctoral Consortium Faculty Participant, Univ of Michigan, 2013
W.P. Carey Outstanding Doctoral Faculty Award, 2013
Erin Anderson Award for Emerging Female Mktg Scholar & Mentor, 2013
Duke-Ipsos Research Center Grants (#11-009 and #11-026), 2012
W.P. Carey Faculty Research Award, 2012
The Victoria Foundation, Dr. Eugene Garcia, Research in Higher Education Award: Outstanding Latino Faculty for the State of Arizona:, 2011
Society for Consumer Psychology Early Career Contribution Award, 2011
W.P. Carey Outstanding Teaching Award – MBA Core, 2011
SCP Doctoral Symposium Faculty Participant, Atlanta, 2011
ACR Doctoral Symposium Faculty Participant, Jacksonville, 2010
MSI-ACR Shopper Marketing Research Grant, 2010

AMA Doctoral Consortium Faculty Participant, TCU, 2010
Finalist, John W. Teets Outstanding MBA Teaching Award, 2010
Dean's Council of 100 Distinguished Scholar, 2008-2011
MSI Young Scholars Program, 2007
Best Abstract Award, Transformative Consumer Research Conference, 2007
ACR Grant for Transformative Consumer Research, 2006
Davidson Award for Best Article in Journal of Retailing, 2005
Robert Ferber Award, Honorable Mention, 2005
USC Golden Apple Teaching Award, 2005
AMA Doctoral Consortium Fellow, University of Miami, 2001
GE Foundation Fellowship, 1997-2000
Fellow, The Fontaine Society, University of Pennsylvania 1997-2000
Decision Processes Grant, University of Pennsylvania, 1999
NSF Minority Graduate Fellowship, Honorable Mention, 1998

PROFESSIONAL
AFFILIATIONS

American Marketing Association
Association for Consumer Research
Society of Consumer Psychology
The PhD Project Faculty Network