

# Rob Wilson

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## **Current Position:**

Faculty Associate  
Arizona State University  
Leadership and Integrative Studies  
College Integrative Sciences and Arts  
USE 249  
480-965-0739  
[cisa.asu.edu](http://cisa.asu.edu)

## ***Profile:***

A proactive instructor with a gift for connecting with students and making learning fun. A technology proficient, master of customer service with international experience and demonstrated ability to work with diverse staff and students.

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## **Education:**

Master of Information Resources and Library Science  
University of Arizona

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## **Experience:**

College of Integrative Sciences and Arts	Arizona State University
Faculty Associate	1/16 to present

- Mentor students academically and in navigating personal challenges.
- Led taskforce to re-write program mission and vision statements.
- Taught multiple courses across two ASU colleges.
- Maintain quality and consistency of instruction of courses within LIS.
- Ensure students receive quality and timely feedback and/or assistance.
- Receive and responds to student inquiries and/or concerns; identifies appropriate academic or technical resource to facilitate timely and satisfactory resolution.
- Review course evaluation comments after each term and semester concludes.
- Ensure course assignments are received, graded and recorded in accordance with established guidelines and standards.
- Work with EdPlus Instructional Designers on Instructional Design best practices in order to optimize courses.
- Work with EdPlus staff to create game-based learning modules.
- Perform Quality Matters reviews on courses to ensure compliance with recommendations and ACD policies.
- Created, developed, and facilitated online courses *The Research Process* and *Veterans Research*.
- Utilize the New Media Studio to record multimedia audio and video lectures.
- Completed certificate training for online instructors, *Master Class for teaching online*.

- Participate in program committees.
- Perform all other job-related activities, assignments and duties as requested to ensure optimum experience by faculty and students.

Maricopa County Library District, Librarian, 4/11 to 9/20

- Served as Librarian-in-Charge.
- Scheduled meetings, secured space, and took meeting minutes.
- Coordinated with Program Manager to expand programs.
- Acted as primary liaison to library volunteers.
- Trained, scheduled, supervised and mentored adult and teen volunteers.
- Created, Maintained and updated *Volunteer Policies and Procedures Manual*.
- Tracked all intern progress and managed unsatisfactory performance through the probation and possible dismissal process.
- Liaised with local municipal government and each current partnership site and additional sites as they were added.
- Supervised library's Teen Advisory Board and [Leadership Club](#).
- Managed volunteer application review process including creating offer letters.
- Maintained program evaluation data.
- Instructed library patrons in basic information gathering, research skills, and information literacy skills – including those necessary to evaluate and use electronic information sources – to develop life-long learning habits.
- Performed school outreach activities and marketing to community increase awareness of library services.
- Traveled county-wide to attend meetings, training sessions and perform assignments.
- Planned, organized, and directed reading programs.

Maricopa County Community College District  
Adjunct Library Faculty

8/10 to 12/14

- Mentored students academically and in navigating personal challenges.
- Taught information literacy classes that support the college's general education learning outcomes.
- Provided face-to-face reference, research, and instructional services to library patronage.
- Represented the library and served students, faculty and staff in facilitating college programs.
- Integrated and supported Web 2.0 technologies into the college's teaching and learning environment.
- Developed and implemented bibliographic tools such as LibGuides.
- Performed other duties as assigned to ensure the continuity of operations and to meet organizational needs.

Rio Salado Community College  
Adult Basic Education Instructor

Maricopa County Community College District  
1/12 to 12/14

- Mentored students academically, and in navigating personal challenges.
- Instructed GED topics in accordance with course outcomes and objectives.
- Coached, guided and empowered students to achieve.
- Developed and utilized a variety of instructional techniques and delivery method designed to meet individual learning style.
- Demonstrated an interest in students' success and motivate them to persist. Monitored, evaluated and documented students' progress through observation, and assessment in both theory and practice.

City of Scottsdale  
Librarian

Scottsdale Public Libraries  
12/04 to 4/11

- Trained, scheduled, supervised and mentored adult and teen volunteers.
- Served as Librarian-in-Charge.
- Served on hiring committees.
- Scheduled meetings, secured space, and took meeting minutes.
- Coordinated with Program Manager to expand programs.
- Supervised library's Teen Advisory Board.
- Represented the organization and served patrons and staff in facilitating library programs
- Performed school outreach activities and marketing to community increase awareness of library services.
- Liaised with partner high school and each current partnership site and additional sites as they were added.
- Taught information literacy classes that supported the library's mission.
- Provided face-to-face and virtual reference, research, and instructional services to library patronage.
- In collaboration with Desert Mountain High School faculty and students, created the [television show Sultans of Rock](#) on Scottsdale City Cable 11.
- Assisted students in identifying degrees, extracurricular activities, study abroad programs, and internships; supported and provided counsel to student in selection of options best suited to students' goals, interests and skills.
- Taught adult computer programs such as Laptops, Excel, and Web 2.0 for Entrepreneurs.
- Collaborated to create youth and young adult programming.
- Promoted use of library resources through instructional tours, special programs, and community contact.

Western Illinois University's Leslie Malpass Library; Macomb, IL  
Graduate Assistant: Library Supervisor

1/02 to 5/04

- Supervised and mentor a staff of over 20 student employees.

- Liaised with Public Safety Department.
- Oversaw library building management and maintenance.
- Cultivated an environment conducive to academic pursuits.
- Implemented library policies.
- Initiated and prepared administrative reports and documents.
- Disseminated information and provide resource orientation to patrons.
- Fielded general reference questions.
- Assisted patrons with library technology.

United States Peace Corps  
Community Development Specialist

Washington, DC  
5/99 to 6/01

- Created children's center via successful grant proposal to the United States Congress.
- Chartered an official Little League Baseball program overseas.
- Drafted and wrote proposals to help finance a project that brought safe and dependable water to a village that had been subject to a crumbling asbestos water main.
- Assisted non-governmental agencies, local governments, municipal agencies, landscape and national parks in activities aiming at improving environmental knowledge.
- Liaised with local municipal government and each current partnership site and additional sites as they were added.
- Coordinated with Program Manager to expand programs.
- Gathered and disseminated information relevant to their operations.
- Provided grass roots assistance to Polish agencies in the realms of needs assessment, project conceptualization, proposal writing, funding and financing, planning, implementation, monitoring and evaluation.
- Wrote quarterly program reports to US Peace Corps Regional Headquarters in Warsaw, Poland.

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**Peer-Reviewed Publications:**

- "RockNRoll Invasion" (2012). *Voice of Youth Advocates (VOYA)*, December 2012.
- "Drinking the Waters: Creating an American Leisure Class at Nineteenth-Century Mineral Springs" (2003). *Leisure Sciences*, 25 (4) 411-413.

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**Community Service:**

- Returned Peace Corps Volunteers of Phoenix, AZ 50<sup>th</sup> Anniversary Liaison 2013
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**Awards:**

- Two-time winner of the National Association of Counties Achievement Award; 2013 and 2016.
  - City of Scottsdale "All-Star Award" for "regularly exceeding performance standards and demonstrating exceptional commitment to the job"; 2007.
  - U.S. Peace Corps Fellowship to University of Arizona's School of Information Resources and Library Science; 2005-2007.
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**Membership:**

- American Library Association
- Arizona Library Association
  - Chair of Veterans Services Interest Group, 2018-2020.
  - Voting member of the AzLA Executive Board, helping make decisions that affect membership, approving the annual budget, and providing input to working committees.
    - Sit on ad-hoc committees with a specific assignment.
    - Help plan and carry out regional forums.
- Adjunct Faculty Association, Maricopa County Community Colleges