

ELIZABETH A. SEGAL
School of Social Work
Arizona State University
Phoenix, Arizona
esegal@asu.edu

EDUCATION

University of Illinois at Chicago Jane Addams College of Social Work	Ph.D.	1987
Boston University School of Social Work	M.S.W.	1982
Brandeis University	B.A.	1979

PROFESSIONAL EXPERIENCE

Professor	1998-present
Interim Director	1998-2000, 2010
Associate Professor	1995-1998
School of Social Work Arizona State University, Phoenix, Arizona	

Courses taught in social welfare policy, research methods, critical theory, community practice, proposal writing; coordinated MSW Program, Ph.D. Program, CSWE reaffirmation, Online MSW program; served as Interim Director.

Associate Dean College of Public Programs Arizona State University, Tempe, Arizona	2005-2006
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Supervised Dean's Office staff in student and academic services, media relations; directed curriculum development, student recruitment, and student grievance process; assisted in personnel actions and budgetary decisions.

Associate Professor	1992-1995
Assistant Professor	1989-1992
College of Social Work Ohio State University, Columbus, Ohio	

Courses taught in social welfare policy, child welfare policy, practice with children and families, research design and methodologies, statistics and data analysis, grant writing; coordinated BSW honors program.

Congressional Research Fellow Office of Senator Barbara Mikulski (D-MD), and Illinois Commission on Intergovernmental Cooperation Washington, D.C.	1988-1989
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Analyzed social welfare policy issues, drafted legislation, researched and monitored impact of federal social welfare legislation on states.

Assistant Professor 1986-1988
School of Social Work
University of Illinois, Urbana, Illinois

Courses taught in social welfare policy, community organization, administration,
and child welfare specialization.

Instructor and Teaching Assistant 1984-1986
Jane Addams College of Social Work
University of Illinois, Chicago, Illinois

Taught introduction to social work and social welfare administration, assisted
in research and course development.

Assistant Director of Youth Activities 1982-1984
Union of American Hebrew Congregations (now Union of Reform Judaism)
Chicago, Illinois

Administered program development and community outreach services for
children and adolescents in North and Midwest Regions.

Social Work Intern 1981-1982
Elizabeth Peabody Settlement House
Somerville, Massachusetts

Provided outreach services for children and families and community development.

Assistant Teacher 1981
Boston College Campus Pre-School
Newton, Massachusetts

Guided social development for children with emotional and physical disabilities.

Social Work Intern 1980-1981
Blackstone Valley Child and Youth Guidance Center
Hopedale, Massachusetts

Conducted individual, family, and group therapy with children and adolescents.

AWARDS AND HONORS

Director's Award for Distinguished Service to the Profession 2022
Arizona State University School of Social Work
Phoenix, Arizona

Choice Outstanding Academic Title Award 2018
For book *Assessing Empathy*
Association of College and Research Libraries
American Library Association, Chicago, Illinois

Outstanding Doctoral Mentor Award Graduate College Arizona State University, Tempe, Arizona	2013
Outstanding Faculty Mentor Faculty Women's Association Arizona State University, Tempe, Arizona	2011
Mentor Recognition Program Honoree Council on the Role and Status of Women in Social Work Education Council on Social Work Education, Alexandria, Virginia	2010
Faculty Affiliate Award School of Social Inquiry and Justice Studies Arizona State University, Tempe, Arizona	2007
Outstanding Doctoral Mentor Award Nominee Graduate College Arizona State University, Tempe, Arizona	2003
Outstanding Supervisor Award Nominee Classified Staff Council Arizona State University, Tempe, Arizona	2000
Student Life Recognition Award Student Affairs Arizona State University, Tempe, Arizona	1999
Distinguished Mentor of Women Award Nominee Faculty Women's Association Arizona State University, Tempe, Arizona	1997, 1998
Outstanding Graduate Faculty Member Ohio State University College of Social Work	1989-1990; 1990-1991; 1993-1994
Alumni Distinguished Teaching Award Ohio State University, Columbus, Ohio	1991
Outstanding Undergraduate Faculty Member Ohio State University College of Social Work	1989-1990
Excellence in Teaching University of Illinois School of Social Work	1986-1988

FELLOWSHIPS

Congressional Science Fellow American Association for the Advancement of Science Sponsored by the Society for Research in Child Development Washington, D.C.	1988-1989
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PUBLICATIONS

BOOKS

Segal, E.A. (2020). Updated 4th Edition. *Social welfare policies and social programs: A values perspective*. Boston, MA: Cengage Learning. (First edition published in 2007).

Segal, E.A., Gerdes, K. E., & Steiner, S. (2019). 6th Edition. *An introduction to the profession of social work: Becoming a change agent*. Pacific Grove, CA: Brooks/Cole Cengage Learning. (First edition published in 2004).

Segal, E.A. (2018). *Social empathy: The art of understanding others*. New York: Columbia University Press.

Segal, E.A., Gerdes, K.E., Lietz C.A., Wagaman, M.A. & Geiger, J.M. (2017). *Assessing empathy*. New York: Columbia University Press.
[Choice Outstanding Academic Title Award 2018, American Library Association]

Kilty, K.M & Segal, E.A., Eds. (2006). *The promise of welfare reform: Rhetoric and the reality of poverty in the 21st century*. Binghamton, NY: Haworth Press.

Kilty, K.M. & Segal, E.A., Eds. (2004). *Poverty and inequality in the Latin American – U.S. borderlands*. Binghamton, NY: Haworth Press.

Kilty, K.M. & Segal, E.A., Eds. (2003). *Rediscovering the other America: The continuing crisis of poverty and inequality in the United States*. Binghamton, NY: Haworth Press.

Vidal de Haymes, M., Kilty, K.M., & Segal, E.A., Eds. (2000). *Latino poverty in the new century: Inequalities, challenges and barriers*. Binghamton, NY: Haworth Press.

Segal, E.A. & Brzuzu, S. (1998). *Social welfare policy. programs, and practice*. Itasca, IL: Peacock Publishers.

Segal, E.A. & Kilty, K.M., Eds. (1998). *Pressing issues of inequality and American Indian communities*. Binghamton, NY: Haworth Press.

Kilty, K.M., Richardson, V.E., & Segal, E.A., Eds. (1997). *Income security and public assistance for women and children*. Binghamton, NY: Haworth Press.

Gustavsson, N.S. & Segal, E.A. (1994). *Critical issues in child welfare*. Newbury Park, CA: Sage Publications.

BOOK CHAPTERS

Reyes, M., Segal, E.A., & Lietz, C.A. (2022). The importance of empathy to social work practice. In Rapp-McCall, L., Corcoran, K. & Roberts, A.R. Eds. *Social workers' desk reference, 4th edition*, pp. 1073-1079. New York: Oxford University Press.

Segal, E.A. (2020). Social empathy. In *The encyclopedia of social work online*. New York: Oxford University Press and the National Association of Social Workers.
DOI: 10.1093/acrefore/9780199975839.013.1152. (First version published in 2014).

- Becerra, D., Ayón, C., Gurrola, M., Androff, D.K. & Segal, E.A. (2014). Immigrants and poverty. In Giffords, E. & Garber, K. Eds. *The new reality of poverty*, pp. 388-435. Chicago: Lyceum Press.
- Gerdes, K.E., Segal, E.A. & Harmon, J.K. (2014). Your brain on empathy: Implications for social work practice. In H. C. Matto, J. Strolin-Goltzman, & M. S. Ballan (Eds). *Neuroscience for social work: Current research and practice*, pp. 9-36. New York: Springer Publishing Company.
- Segal, E.A. & Niles, M. (2009). Family poverty, welfare reform, and child development. In Broussard, C. A. & Joseph, A. L. Eds. *Family poverty in diverse contexts*, pp. 95-107. New York: Routledge.
- Segal, E.A. (2008). Poverty: The valley's economic divide. In *Greater Phoenix forward: Sustaining and enhancing the human service infrastructure*, pp. 88-91. Phoenix, AZ: Morrison Institute for Public Policy.
- Segal, E.A. (2008). Welfare reform: The need for social empathy. In Colby, I. Ed. *Comprehensive handbook of social work and social welfare, volume 4: Social policy and social practice*, pp. 371-384. Hoboken, NJ: John Wiley & Sons.
- Segal, E.A. (2006). Homelessness. In Odekon, M. Ed. *Encyclopedia of world poverty*, pp. 495-501. Thousand Oaks, CA: Sage Publications.
- Segal, E.A. (2006). Welfare as we *should* know it: Social empathy and welfare reform. In Kilty, K.M & Segal, E.A., Eds. *The promise of welfare reform: Rhetoric or reality?* pp. 265-274. Binghamton, NY: Haworth Press.
- Gerdes, K. & Segal, E.A. (2003). Should faith-based social work programs be required to comply with nondiscrimination standards if they violate the beliefs of those institutions? In *Controversial Issues in Social Work*, 2nd edition. Edited by H. J. Karger, J. Midgley, & C. B. Brown, pp. 263-269. Boston: Allyn & Bacon.
- Segal, E.A., & Stromwall, L. (2000). Social work practice issues related to poverty and homelessness. In *Handbook of Direct Practice in Social Work*. Edited by C. Garvin & P. Allen-Meares, pp. 519-532. Thousand Oaks, CA: Sage Publications.
- Segal, E.A., & Brzuzy, S. (1997). Legislation affecting parenting. In *Background report to the 1997 Black Town Hall*, pp. 109-122. Edited by K. Kyle & A.L. Schneider. Tempe, AZ: Arizona State University.
- Segal, E.A. (1995). An overview and critique of public policies and practices. In *Social work with children and adolescents*, pp. 63-83. Edited by P. Allen-Meares. New York: Longman Publishers.
- Segal, E.A. & Allen-Meares, P. (1995). Case management and coordination of child and youth services. In *Social work with children and adolescents*, pp. 203-212. Edited by P. Allen-Meares. New York: Longman Publishers.
- Segal, E.A. & Brzuzy, S. (1995). Women actors for women's issues: A new political agenda. In *Feminist practice in the 21st century*, pp. 143-157. Edited by N. Van Den Bergh. Washington, D.C.: NASW Press.

ARTICLES IN REFEREED JOURNALS

- Cimino, A.N., Killian, M.O., Von Ende, A.K., & Segal, E.A. (2020). Measurement models in social work research: A data-based illustration of four confirmatory factor models and their conceptual application. *British Journal of Social Work*, 50 (1), 282-301. Doi: 10.1093/bjsw/bcz164.
- Reyes, M. & Segal, E.A. (2019). Globalization or colonization in online education: Opportunity or oppression? *Journal of Teaching in Social Work*, 39 (4-5), 374-386. [Also published as a book chapter in *Online and Distance Social Work Education: Current Practice and Future Trends*, edited by P. Kurzman & M.B. Littlefield, 2020, New York & London: Routledge.]
- Wagaman, M.A., Compton, K., & Segal, E.A. (2018). Social empathy and attitudes about dependence of people living in poverty on government assistance programs. *Journal of Poverty: Innovations on Social, Political & Economic Inequalities*, 22 (6), 471-485.
- Wald, D. M., Segal, E. A., Johnston, E. W., and Vinze, A. (2017). Understanding the influence of power and empathic perspective-taking on collaborative natural resource management. *Journal of Environmental Management*, 199, 201-210.
- Segal, E.A. & Wagaman, M.A. (2017). Social empathy as a framework for teaching social justice. *Journal of Social Work Education*, 53 (2), 201-211.
- Wagaman, M.A., Geiger, J.M., Shockley, C., & Segal, E.A. (2015). The role of empathy in burnout, compassion satisfaction, and secondary traumatic stress among social workers. *Social Work*, 60 (3), 201-209.
- Wagaman, M.A. & Segal, E.A. (2014). The relationship between empathy and attitudes towards government intervention. *Journal of Sociology and Social Welfare*, XLI (4), 91-112.
- Segal, E.A., Cimino, A., Gerdes, K.E., Harmon, J.K. & Wagaman, M.A. (2013). A confirmatory factor analysis of the Interpersonal and Social Empathy Index. *Journal of the Society for Social Work Research*, 4 (3) 131-153.
- Segal, E.A., Wagaman, M.A., & Gerdes, K.E. (2012). Developing the Social Empathy Index: An exploratory factor analysis. *Advances in Social Work*, 13 (3) 541-60.
- Gerdes, K.E., Lietz, C.A., Geiger, J.M., Wagaman, M.A. & Segal, E.A. (2012). Examination of known-groups validity for the Empathy Assessment Index (EAI): Differences in EAI scores between social service providers and service recipients. *Journal of the Society for Social Work Research*. 3 (2) 94-112.
- Groch, K., Gerdes, K.E., Segal, E.A. & Groch, M. (2012). The grassroots Londolozi model of African development: Social empathy in action. *Journal of Community Practice*. 20 (1-2) 154-177.
- Lietz, C.A., Gerdes, K.E., Sun, F., Geiger, J.M., Wagaman, M.A. & Segal, E.A. (2011). The Empathy Assessment Index (EAI): A confirmatory factor analysis of a multidimensional model of empathy. *Journal of the Society for Social Work Research*. 2 (2), 104-124.
- Gerdes, K.E., Lietz, C.A., & Segal, E.A. (2011). Measuring empathy in the 21st century: The development of an empathy index rooted in social cognitive neuroscience and social justice. *Social Work Research*. 35 (2), 83-93.

- Segal, E.A., Gerdes, K.E., Mullins, J., Wagaman, M.A., & Androff, D. (2011). Social empathy attitudes: Do Latino students have more? *Journal of Human Behavior in the Social Environment*. 21 (4), 438-445.
- Gerdes, K.E. & Segal, E.A. (2011). The importance of empathy for social work practice: Integrating new science. *Social Work*. 56 (2), 141-148.
- Segal, E.A. (2011). Social empathy: A model built on empathy, contextual understanding, and social responsibility that promotes social justice. *Journal of Social Service Research*. 37 (1), 266-277.
- Gerdes, K.E., Segal, E.A., Jackson, K. & Mullins, J. (2011). Teaching empathy: A model rooted in social cognitive neuroscience and social justice. *Journal of Social Work Education*. 47 (1), 109-131.
- Ayón, C., Krysik, J., Gerdes, K., Androff, D., Becerra, D., Gurrola, M. Moya-Salas, L., & Segal, E.A. (2011). The mental health status of Latino children in the public child welfare system: A look at the role of generation and origin. *Child & Family Social Work*. 16 (4), 369-379.
- Androff, D., Ayón, C., Becerra, D., Gurrola, M. Moya-Salas, L., Krysik, J., Gerdes, K., & Segal, E.A. (2011). US immigration policy and immigrant children's well-being: The impact of policy shifts. *Journal of Sociology and Social Welfare*. XXXVIII (1), 77-98.
- Gerdes, K.E., Segal, E.A. & Lietz, C.A. (2010). Conceptualising and measuring empathy: The need for clarity and consistency. *British Journal of Social Work*. 40, 2326-2343.
- Duke-Lucio, J., Peck, L.R. & Segal, E.A. (2010). The Latent and Sequential Costs of Being Poor: An Exploration of Housing. *Poverty & Public Policy*. 2, Article 4.
- Segal, E.A., Gerdes, K.E., Stromwall, L. & Napoli, M. (2010). Privilege through the lens of empathy. *Reflections: Narratives of Professional Helping*. 16 (1), 79-87.
- Moya-Salas, L., Sen, S. & Segal, E.A. (2010). Critical theory: Pathway from dichotomous to integrated social work practice. *Families in Society: The Journal of Contemporary Social Sciences*. 91 (1), 91-96.
- Becerra, D., Gurrola, M., Androff, D., Ayon, C., Gerdes, K., Krysik, J. Moya-Salas, L., Segal, E.A. (2010). Poverty and other factors affecting migration intentions among adolescents in Mexico. *Journal of Poverty*. 14 (1), 1-16.
- Gerdes, K.E. & Segal, E.A. (2009). A social work model of empathy. *Advances in Social Work*, 10 (2), 114-127.
- Peck, L.R. & Segal, E.A. (2008). The latent and sequential costs (and benefits) of being low income: New insights about employment for poverty measurement. *The Journal of Policy Practice*. 7 (1), 23-40.
- Segal, E.A. (2007). Social empathy: A tool to address the contradiction of working but still poor. *Families in Society: The Journal of Contemporary Social Sciences*. Volume 88, Number 3, pp. 333-337.
- Segal, E.A. (2007). Social empathy: A new paradigm to address poverty. *Journal of Poverty: Innovations on Social, Political & Economic Inequalities*. Volume 11, Number 3, pp. 65-81.
- Segal, E.A. & Peck, L.R. (2006). The sequential costs of poverty: What traditional measures overlook. *Journal of Sociology and Social Welfare*. Volume XXXIII, Number 1, pp. 227-238.

- Peck, L.R. & Segal, E.A. (2006). The latent and sequential costs of being poor: Exploration of a potential paradigm shift. *Journal of Poverty: Innovations on Social, Political & Economic Inequalities*. Volume 10, Number 1, pp. 1-24.
- Holley, L.C. & Segal, E.A. (2005). Incorporating LGBTQ content into foundation social work courses: Addressing students' perceived gaps. *Arete*. Volume 28, Number 2, pp. 26-38.
- Segal, E.A. & Kilty, K.M. (2003). Political promises for welfare reform. *Journal of Poverty: Innovations on Social, Political & Economic Inequalities*. Volume 7, Numbers 1/2, pp. 51-68.
- Segal, E.A., Kilty, K.M., & Kim, R. (2002). Social and economic inequality and Asian Americans in the United States. *Journal of Poverty: Innovations on Social, Political & Economic Inequalities*. Volume 6, Number 4, pp. 5-22.
- Brzuzy, S., Stromwall, L., Sharp, P., Wilson, R. & Segal, E.A. (2000). The vulnerability of American Indian women in the new welfare state. *Affilia, Journal of Women and Social Work*. Volume 15, Number 2, pp. 193-203.
- Gerdes, K., Napoli, M., Pattea, C. & Segal, E.A. (1998). The impact of Indian gaming on economic development. *Journal of Poverty: Innovations on Social, Political & Economic Inequalities*. Volume 2, Number 4, pp. 17-30.
- Steiner, S., Gerdes, K., Brzuzy, S. & Segal, E.A. (1998). A model for performance evaluation in social work programs: Facing the challenge of annual and post-tenure reviews. *Arete*. Volume 22, pp. 44-53.
- Segal, E.A. & Kilty, K. (1998). The resurgence of biological determinism and the assault on human diversity. *Race, Gender, and Class*. Volume 5, Number 3, pp. 61-75.
- Brzuzy, S., Ault, A. & Segal, E.A. (1997). Conducting qualitative interviews with women who are survivors of trauma: The need for sensitivity. *Affilia, Journal of Women and Social Work*. Volume 12, Number 1, pp. 76-83.
- Segal, E.A. (1997). Welfare reform and the myth of the marketplace. *Journal of Poverty: Innovations on Social, Political & Economic Inequalities*. Volume 1, Number 1, pp. 5-18.
- Kilty, K. & Segal, E.A. (1996). Genetics and biological determinism: Scientific breakthrough or blaming the victim revisited? *Humanity and Society*, Volume 20, Number 3, pp. 90-110.
- Brzuzy, S. & Segal, E.A. (1996). Community-based research strategies for social work education. *Journal of Community Practice*, Volume 3, Number 1, pp. 59-69.
- Segal, E.A. & Brzuzy, S. (1995). Gender and Congressional voting: A legislative analysis. *Affilia, Journal of Women and Social Work*, Volume 10, Number 1, pp. 8-22.
- Rogers, K., Segal, E.A., & Graham, M. (1994). The relationship between academic factors and running away among adolescents. *Social Work in Education*, Volume 16, Number 1, pp. 46-54.
- Segal, E.A. (1992). Multineed children in the social services system. *Social Work in Education*, Volume 14, Number 3, pp. 190-198.

- Segal, E.A. (1991). The juvenilization of poverty in the 1980s. *Social Work*, Volume 36, Number 5, pp. 454-457.
- Segal, E.A. (1991). Social policy and intervention with chemically dependent women and their children. *Child & Adolescent Social Work Journal*, Volume 8, Number 4, pp. 285-295.
- Segal, E.A. (1991). A progressive service approach for women on welfare. *Affilia, Journal of Women and Social Work*, Volume 6, Number 3, pp. 85-89.
- Segal, E.A. & Gustavsson, N.S. (1990). The high cost of neglecting children: The need for a preventive policy agenda. *Child & Adolescent Social Work Journal*, Volume 7, Number 6, pp. 475-485.
- Moroz, K.J & Segal, E.A. (1990). Homeless children: Intervention strategies for school social workers. *Social Work in Education*, Volume 12, Number 2, pp. 134-143.
- Segal, E.A. (1989). Homelessness in a small community: A demographic profile. *Social Work Research and Abstracts*, Volume 25, Number 4, pp. 27-30.
- Segal, E.A. (1989). Teaching community organization in the classroom. *Arete*, Volume 14, Number 2, pp. 42-47.
- Segal, E.A. (1989). Welfare reform: Help for poor women and children? *Affilia, Journal of Women and Social Work*, Volume 4, Number 3, p. 42-50.
- Segal, E.A. (1988). Homeless children: Implications for schools. *School Social Work Journal*, Volume 12, Number 2, pp. 103-108.

OTHER ARTICLES AND ESSAYS

- Segal, E.A. (2019, April 23). The case for empathy. *AEON – A World of Ideas*, <https://aeon.co/essays/a-sophisticates-primer-on-empathy-and-its-limits>.
- Kilty, K.M. & Segal, E.A. (2006). Introduction. In Kilty, K.M & Segal, E.A., Eds. *The promise of welfare reform: Rhetoric or reality?* Binghamton, NY: Haworth Press.
- Segal, E.A & Kilty, K.M. (2003). Beliefs about the poor and poverty, political rhetoric, and welfare reform. *Social problems forum: The Society for the Study of Social Problems newsletter*, Volume 34, Number 12, pp. 17-18.
- Kilty, K.M. & Segal, E.A. (2003). Introduction – Rediscovering poverty in America. *Journal of poverty: Innovations on social, political, and economic inequalities*. Volume 7, Number 1/2, pp. 1-3.
- Kilty, K.M. & Segal, E.A. (2001). Examining the impact of “ending welfare as we know it,” *Journal of poverty: Innovations on social, political, and economic inequalities*. Volume 5, Number 2, pp. 1-3.
- Vidal de Haymes, M., Kilty, K.M., & Segal, E.A., Eds. (2000). Preface. *Latino poverty in the new century: Inequalities, challenges and barriers*. Binghamton, NY: Haworth Press, pp. xv-xvii.
- Segal, E. A. & Kilty, K. M. (1998). Preface. *Pressing issues of inequality and American Indian communities*. Binghamton, NY: Haworth Press, pp. xiii-xiv.

- Segal, E. A. (1997). A legislative update, *Journal of poverty: Innovations on social, political, and economic inequalities*. Volume 1, Number 2, pp. 1-4.
- Segal, E.A. (1996). Family and Medical Leave Act, in *Women's Issues*. M. McFadden, Editor. Pasadena, CA: Salem Press, Inc., pp. 294-295.
- Segal, E.A. (1995). Jane Addams, in *Great lives from history: American women*. F. N. Magill, Editor. Pasadena, CA: Salem Press, Inc., pp. 21-25.
- Segal, E.A. (1995). Frances Perkins, in *Great lives from history: American women*. F. N. Magill, Editor. Pasadena, CA: Salem Press, Inc., pp. 1438-1442.
- Segal, E.A. (1989). Congress renews interest in early childhood intervention. *Intergovernmental Issues*, Volume 10, Number 4, pp. 4-5.
- Segal, E.A. (1989). Federal assistance for the homeless. *Intergovernmental Issues*, Volume 10, Number 3, pp. 6-7.
- Segal, E.A. (1989). National service issue gains momentum in the 101st Congress. *Intergovernmental Issues*, Volume 10, Number 2, pp. 17-18.

REPORTS, MONOGRAPHS AND MANUALS

- Segal, E. A., Adelman, M., & Reyes, M. (2019). *One Small Step program evaluation*. For StoryCorps, New York, New York.
- Segal, E.A. (Editor) (2014). *Promoting social justice: Addressing race and ethnicity in a changing world*. Phoenix, AZ: Arizona State University School of Social Work.
- Segal, E.A. & Wagaman, M.A. (2013). *Practice behaviors workbook - Social welfare policy and social programs: A values perspective*. Pacific Grove, CA: Brooks/Cole Cengage Learning.
- Segal, E.A. (2010). *Instructor's manual - Social welfare policy and social programs: A values perspective*. Pacific Grove, CA: Thomson Brooks/Cole.
- Segal, E.A., Gerdes, K.E. & Steiner, S. (2005). *Activities workbook for Social work: An introduction to the profession*. Pacific Grove, CA: Thomson Brooks/Cole.
- Segal, E.A. & Leeland, T. (2001). *Teaching and technology manual*. College of Public Programs and School of Social Work, Arizona State University, Tempe, Arizona.
- Segal, E.A. (1998). *AmeriCorps Houses the Homeless - Final 1997 report and three-year summary*. Coalition on Homelessness and Housing in Ohio, Columbus, Ohio.
- Segal, E.A. & Brzuzy, S. (1998). *Instructor's manual - Social welfare policy, programs, and practice*. Ithasca, IL: Peacock Publishers.
- Segal, E.A. (1997). *AmeriCorps Houses the Homeless - Final report*. Coalition on Homelessness and Housing in Ohio, Columbus, Ohio.

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- Segal, E.A. (1995). *Supplemental assistance for facilities to assist the homeless (SAFAH) - Progress report*. Coalition on Homelessness and Housing & Ohio Department of Development, Columbus, Ohio.
- Bronson, D.E., Meisel, R., Segal, E.A., Speziale, B., & Sykes, D. (1993). *Multicultural curriculum resources*. Ohio State University College of Social Work, Columbus, Ohio.
- Segal, E.A., Cline, N.L. & McCreight, M. (1991). *The Family Development Project of Columbus: Progress report*. Ohio State University College of Social Work, Columbus, Ohio.
- Segal, E.A., Brzuzy, S., Hodge, D., Lynd, C., Mahon, C., McCreight, M., & Sias, P. (1991). *The state Interdepartmental Cluster's system of care initiative - Program evaluation*. Ohio Department of Human Services, Columbus, Ohio.
- Segal, E.A. (1989). *Early childhood intervention*. Illinois Commission on Intergovernmental Cooperation, Washington, D.C.
- Segal, E.A. (1988). *A Resource guide to the social welfare needs of women, children, and families*, for Lilly Foundation, Indianapolis, Indiana.
- Segal, E.A. & Hansen, J. (1988) *A profile of homelessness in Champaign-Urbana*. University of Illinois School of Social Work, Urbana, Illinois.
- Segal, E.A., Barnett, D., Brzuzy, S., Hansen, J. Kennedy, M. & Kroopkin, D. (1986). *Report on homelessness in Champaign-Urbana*. University of Illinois School of Social Work, Urbana, Illinois.

PROCEEDINGS

- Segal, E.A. (2021). Social empathy: Our key to understanding others and promoting change. In *The empathic turn: From social divide to social empathy*, pp. 8-27. 2021. Center for Global Culture and Social Empathy International Webinar on Social Empathy, sponsored by National Research Foundation of Korea and University of Seoul, South Korea.
- Wald, D.M., Segal, E.A., Johnston, E.W., & Vinze, A. (2016). Understanding the influence of power and perspective-taking on collaborative decision-making. In *Iowa State University Summer Symposium on Science Communication*. 21.
<https://lib.dr.iastate.edu/sciencecommunication/2016/proceedings/21>.
- Segal, E.A. & McCreight, M. (1993). Collaborative community-based services for multi-need youth: A clustering approach. In *Fifth annual research conference proceedings*, pp. 153-157. Tampa, FL: Research & Training Center for Children's Mental Health.
- Segal, E.A. (1988). Social welfare policy and economic change: Finding opportunities for vulnerable populations. In *Proceedings of the Third National Symposium on Doctoral Research and Social Work Practice*, pp. 203-211. Ohio State University College of Social Work, Columbus, Ohio.

BOOK REVIEWS

Segal, E.A (2003). Book review of *Social Capital and Poor Communities*, in *Affilia*, Volume 18, Number 4, pp. 486-487.

Segal, E.A. (1994). Book reviews of *The measure of our success*, *The child welfare challenge*, and *Children at risk in America*, in *Social Work*, Volume 39, Number 1, p. 139.

Segal, E.A. (1992). Book review of *Understanding survivors of abuse: Stories of homeless and runaway adolescents*, in *Families in Society*, Volume 72, Number 10, pp. 625-626.

PROFESSIONAL BLOG POSTS

Segal, E.A. (2022, December 31). Consider an end-of-the-year empathy checklist. [Blog post].
<https://www.psychologytoday.com/us/blog/social-empathy/202212/consider-an-end-of-the-year-empathy-checklist>

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<https://www.psychologytoday.com/us/blog/social-empathy/201903/fairness-is-good-empathy-is-better>
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<https://www.psychologytoday.com/us/blog/social-empathy/201901/out-touch-leadership>
- Segal, E.A. (2018, December 30). Who needs another New Year’s resolution? [Blog post].
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<https://page99test.blogspot.com/2018/10/elizabeth-segals-social-empathy.html>
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<https://www.psychologytoday.com/us/blog/social-empathy/201810/what-we-say-matters>
- Segal, E.A. (2018, September 17). Empathy for immigrants [Blog post].
<https://www.psychologytoday.com/us/blog/social-empathy/201809/empathy-immigrants>
- Segal, E.A. (2018, August 29). When we don't apologize [Blog post].
<https://www.psychologytoday.com/us/blog/social-empathy/201808/when-we-don-t-apologize>
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<https://www.psychologytoday.com/us/blog/social-empathy/201808/what-lack-social-empathy-looks>
- Segal, E.A. (2018, August 11). The building blocks of empathy [Blog post].
<https://www.psychologytoday.com/us/blog/social-empathy/201808/the-building-blocks-empathy>
- Segal, E.A. (2018, August 2). Empathy is more than "I hear you" [Blog post].
<https://www.psychologytoday.com/us/blog/social-empathy/201808/empathy-is-more-i-hear-you>

INSTRUMENT DEVELOPMENT AND VALIDATION

- Segal, E.A. & Gerdes, K.E. (2013). *Interpersonal and Social Empathy Index (ISEI)*. Phoenix: Arizona State University.
- Gerdes, K.E., Segal, E.A., & Lietz, C.A. (2012). *Empathy Assessment Index (EAI)*. Phoenix: Arizona State University.
- Segal, E.A., Wagaman, M.A., Gerdes, K.E. & Leitz, C.A. (2012). *Social Empathy Index (SEI)*. Phoenix: Arizona State University.

GRANTS

- | | |
|--|-----------|
| National Science Foundation – Decision Risk and Management Division
<i>Promoting Empathy and Collaborative Decision Making for Natural
 Resource Management using a Computer Mediated Scenario</i>
Co-Principal Investigator \$449,090 | 2015-2019 |
| Lois and Samuel Silberman Fund Faculty Grant Program
New York Community Trust, New York, NY
<i>Measuring Empathy in the 21st Century: The Development of a
 Social Work Empathy Index Rooted in Social Cognitive
 Neuroscience and Social Justice</i> Co-Principal Investigator \$34,598 | 2010-2012 |

Global Engagement Seed Grant – Office of the V.P. for Global Engagement, Arizona State University <i>Collaboration and Exchange across the Border: Pathways to Create Better Understanding of Poverty in Arizona</i> Principal Investigator \$9,750	2008-2009
University Grant – Office of the Associate V.P. for Research Arizona State University <i>Examining Poverty in the U.S. Southwest</i> Co-Principal Investigator \$45,859	2003-2004
Valley of the Sun United Way Phoenix, Arizona <i>Teen Health, Diversity and Tolerance Grant – Project Safe Schools</i> Co-Principal Investigator \$37,900	2003-2004
Technology Support Grant College of Public Programs - Office of the Dean Arizona State University Principal Investigator \$8,312	2001
Corporation for National Community Service/Coalition on Homelessness Columbus, Ohio <i>Program Evaluation - AmeriCorps Houses the Homeless</i> Principal Investigator \$48,000	1994-1997
Community Organization and Mental Health Center Development City of Avondale Avondale, Arizona Principal Investigator \$8,000	1995-1996
Ohio Department of Development & Ohio Coalition for the Homeless <i>Program Evaluation-Supplemental Assistance to Facilities Housing the Homeless</i> Principal Investigator \$16,000	1994-1995
Ohio State University Center for Teaching Excellence <i>Enhancement of Multicultural Teaching</i> Project Coordinator \$1,500	1992-1993
Ohio State University Research Foundation Seed Grant Principal Investigator \$10,000	1992-1993
State of Ohio Department of Human Services <i>Program Evaluation - Community Services for Multi-Need Children</i> Principal Investigator \$60,181	1990-1991
Cunningham Township, Social Service Agency Grant Urbana, Illinois Client Advocate Program \$2,500	1988-1989
Lilly Foundation Indianapolis, Indiana	1987-1988

Educational Support Grant
Principal Investigator \$6,600

McKinley Foundation 1987
Champaign, Illinois
Program Grant - Service Referral Program for the Homeless \$1,500

PROFESSIONAL INVOLVEMENT

Psychology Today 2018-present
Invited Contributing Blogger

Southwest Collaborative on Immigration, Inequality and Poverty (SCIIP) 2008-2015
Co-founder and member

Journal of Poverty: Innovations on Social, Political & Economic Inequalities
Co-editor & co-founder 1995-2006
Editor emeritus and Editorial board member 2007-present

Society for Social Work Research (SSWR) member 2000-present
Cluster Co-Chair – Research on Social Work Education 2016-2019

Journal of Social Work Education - 2012-2015
Editorial board member and reviewer

PROFESSIONAL PRESENTATIONS

“Understanding empathy in light of today’s professional challenges” 2022
Department of Children’s Services - Supervision Coaches
Phoenix, Arizona

“Using empathy in Juvenile Court decisions” 2021
Maricopa County Superior Court Judicial Education Day
East Valley institute of Technology Mesa, Arizona

“Social empathy: Our key to understanding others and promoting change.” 2021
Center for Glocal Culture and Social Empathy International Webinar on Social Empathy,
sponsored by National Research Foundation of Korea and University of Seoul, South Korea.

“Empathy across the lifespan: A Theoretical review” 2020
(with M. Reyes) Council on Social Work Education APM (Virtual conference)

“Empathy across the lifespan: Implications for Social Work Practice” 2020
(with M. Reyes) NASW Arizona (Virtual conference)

“Making your opinion count – Social and political advocacy” 2020
Arizona Partners in Leadership Tucson, AZ

“Globalization or colonization in online education?” 2019
(with M. Reyes) Council on Social Work Education APM Denver, CO

<p>"Is Empathy a Monster? Social Regulation of Human Connection" (with C. Wellbery & J. Zaki) International Health Humanities Consortium Conference Stanford University Palo Alto, CA</p>	2018
<p>"The Relationship between Social Empathy and Attitudes about the Poor's Dependence on Government Assistance Programs" (with M.A. Wagaman & K.S. Compton) Society for Social Work Research New Orleans, LA</p>	2017
<p>"Social Empathy as a Framework to Infuse Competency in Advancement of Social and Economic Justice in Social Work Education" (with M. A. Wagaman) Society for Social Work Research New Orleans, LA</p>	2015
<p>"Promoting Empowerment among LGBTQ Youth: A Social Justice Youth Development Approach" (with M. A. Wagaman) Society for Social Work Research New Orleans, LA</p>	2015
<p>"Building Empathy through Technology" (with C. Lietz) ASU Project for Humanities Hacks for Humanity Tempe, AZ</p>	2014
<p>"Measuring Social Empathy: Tool for Researchers to Effect Social Change" Society for Social Work and Research Symposium Organizer and Presenter San Antonio, TX</p>	2014
<p>"Enhancing Empathy in Social Work Practice: Tools for Helping Professional" (with C. Lietz, M.A. Wagaman, & J. M. Geiger). Council on Social Work Education Annual Program Meeting Dallas, Texas</p>	2013
<p>"Social Empathy: Using Interpersonal Skills to Effect Change" 25th National Symposium on Doctoral Research in Social Work Invited Keynote Speaker Ohio State University College of Social Work Columbus, OH</p>	2013
<p>"The Impact of Immigration Policies within Latinos Communities" Symposium Organizer and Presenter Society for Social Work and Research San Diego, CA</p>	2013
<p>"Promoting Social Justice for Latinos in an Anti-Immigrant Climate" Symposium Organizer and Presenter Society for Social Work and Research Washington, DC</p>	2012
<p>"Testing a Model for Social Empathy and Social Justice: Implications for Immigration Policy" (with A.M. Wagaman, J. M. Geiger K.Gerdes, C. Lietz,). Society for Social Work and Research Washington, DC</p>	2012
<p>"Conceptualizations of Empathy in the 21st Century: Implications for Social Work Practice and Education" (with K.Gerdes, C. Lietz, A.M. Wagaman, & J. Mullins Geiger). Panel Facilitator and Presenter Council on Social Work Education Annual Program Meeting Atlanta, Georgia</p>	2011

<p>“Consequences of Immigration Status on Latinos: Implications for Social Work Policy, Practice and Research” (Symposium Facilitator) Society for Social Work and Research Tampa, Florida</p>	2011
<p>“Social Empathy Attitudes and Latino Culture” (with K. Gerdes, A. Wagaman, J. Mullins, & D. Androff) Society for Social Work and Research Tampa, Florida</p>	2011
<p>“Infusing Social Empathy into the Classroom: Pedagogy to Promote Social Justice” (with A. Wagaman, J. Mullins & K. Gerdes) Council on Social Work Education Annual Program Meeting Portland, Oregon</p>	2010
<p>“Helping Students to Feel the Relevance of Social Work in their Lives” (with Karen E. Gerdes) Webinar presentation, Cengage Learning, Belmont, California</p>	2009
<p>“The Deleterious Consequences of U.S. Immigration Policy on Mexican Immigrant Children’s Well-being: Challenges for Social Development” (with D. Androff & J. Messing) International Consortium for Social Development, Monterrey, Mexico</p>	2009
<p>“Social Work Students and Information Technology: Boon or Boondoggle to Advancing Knowledge?” (with S. Smith & T. Hart) Council on Social Work Education Annual Program Meeting San Francisco, California</p>	2007
<p>“Social Empathy: A New Paradigm to Address Poverty” International Poverty Research Group Tokyo, Japan</p>	2006
<p>“Social Welfare Policy in the United States: The Impact of Values” University of Alaska School of Social Work Fairbanks, Alaska</p>	2006
<p>“An Examination of Poverty in the U.S.: A Values Perspective” Hokkaido University Graduate School of Education Sapporo, Japan</p>	2003
<p>“Meet the Authors - Book Presentation” (with K. Gerdes & S. Steiner) Council on Social Work Education Annual Program Meeting, Atlanta, Georgia</p>	2003
<p>“Political Discourse on Poverty” (with K. Kilty) Society for the Study of Social Problems Poverty Forum, Chicago, Illinois</p>	2002
<p>“Enhancing Large Lecture Classes” (with K. Gerdes, S. Steiner, & S. Brzuzy) Association of Baccalaureate Social Work Program Directors Annual Conference Philadelphia, Pennsylvania</p>	1997
<p>“The Approach of the Millennium: Anticipating and reacting to Changes in Social Services” NASW Annual Conference for Arizona, Tucson, Arizona</p>	1996
<p>"Genetics and Biological Determinism: Scientific Breakthrough or Blaming the Victim?" Society for the Study of Social Problems Annual Meeting Los Angeles, California</p>	1994

"Women in Politics: A Vote Analysis of Family Leave Legislation"	1993
Purdue University Women's Studies Symposium West Lafayette, Indiana	
"Developing a Community-Based Research Program for Social Work Students"	1993
Council on Social Work Education Annual Program Meeting New York, New York	
"Collaborative Community-Based Services for Multi-Need Youth: A Clustering Approach"	1992
Fifth Annual Research Conference	
Research & Training Center for Children's Mental Health Tampa, Florida	
"Techniques for Community Organizing and Policy Empowerment with Dislocated Workers"	1990
National Association of Social Workers Annual Conference Boston, Massachusetts	
"Children, Youth, Families, and Schools: A Research Agenda for the 1990's"	1990
National Association of Social Workers Annual Conference Boston, Massachusetts	
"The High Cost of Neglecting Children"	1989
National Association of Social Workers Annual Conference San Francisco, California	
"The Family Support Act: Implications for State Governments" (with A. Halter)	1989
American Public Welfare Association 7th National Conference Washington, D.C.	
"The Legacy of the Settlement Movement: Direction for the Future"	1989
Council on Social Work Education Annual Program Meeting Chicago, Illinois	
"Ownership: Preventive Intervention with Adolescents"	1988
Tenth Annual Conference for the Advancement of Social Work with Groups, Baltimore, Maryland	
"The Impact of Social Policy: Challenge for the Social Work Practitioner"	1988
National Association of Social Workers Annual Conference Philadelphia, Pennsylvania	
"Homeless Children: Practice Implications for School Social Workers"	1988
National Association of Social Workers Annual Conference Philadelphia, Pennsylvania	
"Teaching Community Organization in the Classroom: An Experiential Model"	1988
Council on Social Work Education Annual Program Meeting, Atlanta, Georgia	
"The Plight of the Homeless: A Rural Community's Experience"	1987
1987 Midwest Eco-Community Conference Bloomington, Indiana	
"Social Welfare Policy and Economic Change: Opportunities for Vulnerable Populations"	1987
Third National Symposium on Doctoral Research and Social Work Practice, Ohio State University, Columbus, Ohio	
"Concentrations: Preparation for Advanced Practice?"	1987
Council on Social Work Education Annual Program Meeting St. Louis, Missouri	
"Future Directions for Public Aid: Required Jobs?"	1986
Crossroads Conference, Sangamon State University Springfield, Illinois	

MEDIA

<i>Purposeful Empathy</i> Podcast interview The Power of “Social Empathy” for Great Social Policy https://fb.watch/g7yl2ydfo5/	2022
<i>Mashable</i> (online news), New York, NY – Interview How ‘empathy’ convinced a suicide hotline to hand over its data. https://mashable.com/article/loris-empathy-training-to-customer-service-evolution	2022
Practicing empathy during the COVID-19 pandemic, background interview Associated Press, New York, NY	2021
National Public Radio, Washington, DC Interview - 10 Questions about empathy in America a year after George Floyd’s death. https://www.npr.org/2021/05/25/999791624/what-george-floyds-death-has-done-for-americans-ability-to-feel-empathy	2021
MSW Online – Expert interview https://mastersinsocialworkonline.org/expert-interviews/elizabeth-segal/	2020
Center for Building a Culture of Empathy – Expert interview http://cultureofempathy.com/References/Experts/Elizabeth-Segal.htm	2019
Curious Minds Podcast – Why We Need Social Empathy https://www.gayleallen.net/cm-140-elizabeth-segal-on-why-we-need-social-empathy/	2019
Story for Lawyers, Phoenix, Arizona Training video contribution: What is Empathy?	2016
State of Opportunity Special: Michigan Public Radio http://stateofopportunity.michiganradio.org/post/state-opportunity-special-your-tax-dollars-work	2015
Michigan Public Radio Interview - “Social empathy and public policy”	2013
<i>Arizona Republic</i> , Phoenix, Arizona Roundtable Discussion – “Public Policy Issues Surrounding Gay Marriage”	2010
Cronkite News Service Interview – “Childhood Poverty on the Rise”	2009
KJZZ Public Radio, Phoenix, Arizona Interview – “History of Welfare in America”	1997
KFYI Radio, Phoenix, Arizona Guest Speaker – “Welfare Reform”	1997
<i>Arizona Republic</i> , Phoenix, Arizona Interview – “Getting off Welfare” May 8, 1997, pp. A1, A12, A13	1997

Phoenix Downtown Magazine, Phoenix, Arizona	1997
Interview – “Miracle on Garfield Street” May, 1997, pp. 7-8	
Open Line, WOSU Public Radio, Columbus, Ohio	1994
Guest Speaker – “Welfare Reform”	
NASW Public Service Campaign, 1989 Publicity Kit	1989
“Social Workers Urge Schools to Identify and Assist Homeless Children”	
Washington, DC	
Special Report, TV Channel 3, Champaign, Illinois	1988
“Homelessness in Central Illinois”	
Point/Counterpoint, University of Illinois News Bureau, Radio interview	1988
“The Federal Role in Services for the Homeless”	
Focus 580, WILL Public Radio, Champaign, Illinois	1987
Guest Speaker – “The Changing Face of the Homeless: Women, Children and Families”	
Focus 580, WILL Public Radio, Champaign, Illinois	1987
Guest Speaker – “The Welfare System”	
Roundtable News, TV Channel 15, Champaign, Illinois	1986
Panelist – “Homelessness in Champaign-Urbana”	

SCHOOL, COLLEGE AND UNIVERSITY INVOLVEMENT

Arizona State University: 1995 – present

School of Social Work

Advanced Generalist Program Committee	2015-present
	[Chair 2015-present]
MSW Online Program Coordinator	2014-2015
Search Committee	1995-96; 2003-04; 2006-07; 2007-08; 2018-19; 2021-22
	[Chair: 2003-04; 2007-08; 2018-19]
Interim Director	1998-2000; 2010
Promotion & Tenure Review	1995-1998; 2000-2001; 2002-2005; 2011-2014
	[Chair: 1995-1998; 2004-2005; 2012-2014]
Annual Performance Evaluation	2019-present
Policy, Administration, & Community Program Committee	1995-2015
	[Chair: 1997-1998; 2006-2007; 2009-2012]
Coordinator, Ph.D. Program	1999-2001; 2002-2005; 2012-2013
Coordinator, MSW Program	1996-1997
CSWE Reaffirmation Self-Study co-lead facilitator	1999-2000; 2014-2015; 2021-2022

College

Fixed Term Faculty Promotion Review Committee	2021-2022
Work Group on Promotion of Research – Chair	2012
School of Social Work Director Search Committee – Chair	2009-2010
Associate Dean	2005-2006
Southwest Poverty Consortium	2003-2004
Ad Hoc DIGS Proposal Review Committee	2000

Academic Senator-at-Large

1995-1996; 2000-2001; 2002-2003

University

School of Public Affairs Faculty Affiliate	2010-present
School of Social Inquiry and Justice Studies Faculty Affiliate	2003-present
Women's and Gender Studies Faculty Affiliate	1998-present
Governance Grievance Committee	2012-2015
School of Social Inquiry and Justice Graduate Studies Committee	2006-2007
Asian Pacific American Studies Faculty Search Committee	2006
College of Public Programs Dean's Search Committee	2004-2005
University Design Team	2003
Honor's College Dean's Search Committee	2002-2003
Faculty Women's Association	1995-2010
Academic Senate	1995-1996; 2000-2001; 2002-2003
Committee on Academic Freedom and Tenure	1997-1998

Ohio State University: 1989-1995

College of Social Work

Doctoral Studies Curriculum Area Group, Chair	1993-1995
Educational Policy Committee Chair, 1992-1994	1992-1995
CSWE Reaccreditation Preparation Committee	1992-1994
Social Policy Curriculum Area Group Chair, 1991-1993	1990-1995
Director Undergraduate Honors Program	1990-1994
Graduate Studies, Chair	1992-1993
Task Force on Structure and Governance	1991-1992
Search Committee	1990-1992
Lecture Series Committee	1989-1992

University

Associate of Women's Studies Department	1992-1995
Alumni Distinguished Teaching Award Committee Chair, 1992-1993	1991-1994
Graduate Studies, Representing College of Social Work	1992-1993
Honors College Directors Committee	1990-1994
Interdisciplinary Research Grant Review Committee	1991

University of Illinois at Urbana-Champaign: 1986-1988

School of Social Work

Executive Committee	1987-1988
International Studies Committee	1987-1988
Search Committee	1986-1988
Admissions and Recruitment	1986-1987

University

Committee on Women's Affairs	1987-1988
Lilly Endowment Teaching Fellows	1987-1988

RECORD OF TEACHING

Arizona State University: 1995 - present

Social Welfare Policies and Programs - Undergraduate and graduate, in person and online
Social Welfare Policy Practice - Graduate
Proposal Writing - Doctoral
Social Empathy: Using Interpersonal Skills to Effect Social Change - Graduate
Community Participation Strategies - Graduate
Practice-Oriented Research - Graduate
Agency and Community Based Research - Graduate
Research Methods in Social Work - Graduate
Philosophy of Science – Doctoral
Critical Inquiry – Doctoral
Introduction to Social Work – Undergraduate
Social Service Perspectives of Government – Undergraduate online

Ohio State University: 1989-1995

Social Welfare Policies and Programs - Undergraduate and graduate
Child and Family Services Policies and Programs - Graduate
Child and Family Services Practice - Undergraduate
Research Methods in Social Work - Graduate
Statistics - Graduate
Advanced Social Welfare Policy - Doctoral
Thesis and Proposal Writing Seminar - Undergraduate, graduate, doctoral
Women's Issues in Social Work - Graduate
Grant-writing and Fundraising - Graduate
Jewish Communal Services - Graduate

University of Illinois at Urbana-Champaign: 1986-1988

Social Welfare Policies and Programs - Undergraduate and graduate
Comparative Approaches in Community Organization - Graduate
Administration in Social Work – Graduate

12-31-22